

Rapid Access referrals via Choose and Book

The Rapid Access Chest Pain service within University Hospital (Coventry), Rugby St Cross, Warwick Hospital and George Eliot Hospital are now available through Choose and Book.

Historically Rapid Access Chest Pain referrals have been faxed to the provider, however across our local Health Community we are committed to working towards one referral method. This being electronic referrals via Choose and Book.

Responsibility

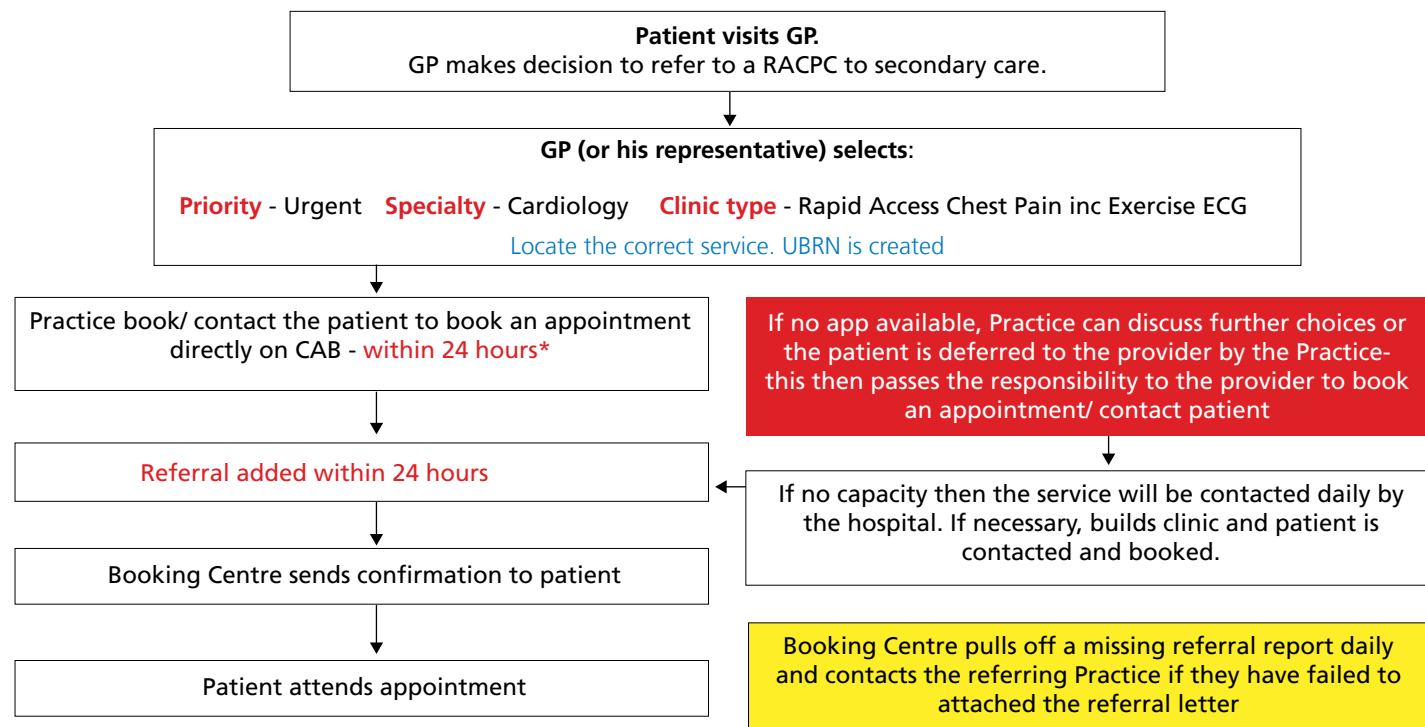
Due to the urgency of these referrals and to ensure that patients are processed safely we would encourage GP Practices to either book an appointment on Choose and Book for the patient prior to them leaving the GP Practice or to contact the patient within 24 hours of seeing the GP.

Note: THIS IS A REAL APPOINTMENT, so please provide the patient with the appointment summary on Choose and Book as this will provide them with the appropriate information should they not receive their appointment letter prior to their appointment date.

Due to the priority of the referral we would advise against leaving the responsibility of booking an appointment with the patient as some patients may fail to book

How does it work?

Choose and Book Directly Bookable Service



Contingency

In the event that you are unable to use 'Choose & Book', The Rapid Access Chest Pain referral form should be used and the referral faxed to the chosen Provider.

Need Support/ Training?

All Choose and Book users have access to a dedicated Choose and Book Team, so should you feel that further support or training would be useful please do not hesitate to contact us on: **0300 020 0013**