

# Your Health at Home Service

Connecting you to the care you need





## How we can help you

**Your Health at Home was launched to help frail members of our community become more independent and safer within their own homes.**


Providing care for people over 60, the service is all about improving and maintaining health and wellbeing in those we care for. Our patients feel confident and trust the service because they have a whole team of people to help them with their needs.

The Integrated Neighbourhood Team is made up of health and social care professionals in the local area, including members of the NHS, City Council services and voluntary sector.

The service is suitable for individuals who need help with more than one health or social issue. A member of our team will work as your Key Worker and will support you to meet your care goals.

Information about your care will be shared amongst the relevant members of the team to ensure the best outcomes for you.

*Sharing information between the health and social care professionals working with you is crucial to how the team works. If you do not want information to be shared in this way your GP will organise an alternative care service.*



## Your Key Worker



Your Key Worker is a member of the team who will support you and provide any information or guidance you may need to meet your personal care goals. They will work with other members of the team to provide the best possible care for you.

When you are referred to the service, your Key Worker will visit you in your home and complete an assessment of your needs. A care plan will be agreed with you to help you reach your goals. Your care plan will be left with you while you are under the care of the team.

## Assessment of your health

An overall assessment of your health and wellbeing will be completed during our first visit to you. The assessment will focus on areas such as health, mobility, mood and environment, as well as your ability to carry out daily activities, such as getting in and out of bed or going out to the shops.

**If you have any questions or require any further information about this service, please contact your GP.**



## Your Comments

**If you have any suggestions to improve this service, please inform our Administration Department. Call us on 024 7696 1267.**

### Integrated Neighbourhood Team

Coventry and Warwickshire Partnership NHS Trust  
Paybody Building, 2 Stoney Stanton Road, Coventry CV1 4FS

**Visit: [www.covwarkpt.nhs.uk](http://www.covwarkpt.nhs.uk)**

If you require this publication in a different format or language, please contact the Equality and Diversity Team on 024 7653 6802.

The NHS providers for the Your Health at Home Service are: Coventry and Warwickshire Partnership NHS Trust, NHS Coventry and Rugby Clinical Commissioning Group and University Hospitals Coventry and Warwickshire.



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