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| [Latest information for practices](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Latest-information-for-practices)     [Trainings, events & surveys](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Training-events-surveys)    [Newsletters](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Newsletters)     [Vacancies](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Vacancies) |

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| **Latest information for practices****Last Newsletter Reminder: Coventry and Warwickshire Primary Care Communications Change**This will be the last weekly newsletter in current format, as you will be aware the Primary Care Team is introducing a new method of communicating key messages with General Practice. Every month, the team will develop a slide deck with relevant information for Primary Care that will be published on the ICB website under a dedicated area with professional access not available to the public which will act as a reference repository for general practice staff. In preparation for this you will require access to the **Share Platform** area which will be available from 2nd April, here is the link for new user registrations: [**https://www.happyhealthylives.uk/register/**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q09FnGIDEnHAgy9L9FNeFYsL42n7LoXi9y5V-ugj4BzZFn2I_9hTJFTtZdcsw&data=05%7C02%7Candy.beaumont3%40nhs.net%7C9e6ab1ce42a9413318a008dc4f27150e%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638472276511459035%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=OPXGYOm3Dq%2FOdDLxSQxkTvQB4Zi76GUnhX%2FqKEE3vNI%3D&reserved=0) The first monthly slide deck will be published on Tuesday 2nd April 2024. Following the launch the plan is to discontinue the weekly newsletter, but remain communicating any important messages in-between via primary care email address. The slide deck will be provide a page per workstream or service provider with a focus on the messaging “What Primary Care needs to know”. Each slide will have 3 key messages that the ICB feels is the most relevant updates from the service provider. Should there be a necessity for expansion on the updates, there will be hyperlinks which will take the interested reader to an additional page with the additional clinical information, guidance or pathway. The Director of Primary Care, or in his absence the Head of Primary Care, will share the slide deck at each monthly Place meetings, highlighting the slides that are most relevant. **Reminder: Final Week of POD****The POD will close this week with Thursday 28th March at 5pm.  Please ensure that all affected patients have been informed of the closure and the practice's preferred methods for patients to order prescriptions.**   The POD phonelines continues to operate as usual with call waits and service similar to usual service and will continue to operate until 28th March.  We have seen a sustained a fall in contacts to POD over the last month as patients transition to new arrangements, in particular there has been a significant increase in registrations for the NHS App. All patients using the POD continue to be informed of the planned closure and are being coached in the alternative methods of prescription ordering with online ordering the most favoured.  Email/online/text prescriptions requests and written requests from Community Pharmacy have now closed to ensure all requests are safely actioned by the end of Thursday 28th March.  Community Pharmacies have been informed of this and of the changes to prescription ordering. The response to the survey earlier this month weeks ago shows that the vast majority of practices have contacted patients and put in place the necessary arrangements to take over prescription ordering after the POD closes.  A handful of practices have been contacted at their request to ensure that they have some additional support to ensure they are ready. Press releases and ICB comms are going out this week to support in the messaging POD closure and options for prescription ordering in the future. **ADDITIONAL SUPPORT & SUPPORT AVAILABLE AFTER POD CLOSURE** The Medicines Optimisation Team will continue to be available to support practice following the closure of POD if practices find they are having transitional issues.  Please contact altaz.dhanani@nhs.net directly if this event. To support practices with the administration following the closure of POD, during the first week of April the Medicines Optimisation will deactivate all POD staff as users within each GP practice EMIS system and dissociate their smartcards from the practice. Following the closure of POD all routes to accessing POD will contain explanatory information about the transition and how best to access prescription ordering.  We will also continue to monitor attempts to contact POD by patients over April. **Guidance for Risk Assessment and IPC Measures for Measles in Healthcare****UPDATED GUIDANCE: PRN01102 - Guidance for Risk Assessment and Infection Prevention and Control Measures for Measles in Healthcare**Please see [**attached**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q09FnGIDEnHAg0-L9FO_N8rUyb1pbGgJdkoZzlEh8zxfRXUs28HhSrSjWfEG2&data=05%7C02%7Candy.beaumont3%40nhs.net%7C9e6ab1ce42a9413318a008dc4f27150e%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638472276511470019%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=%2B8driZtI8r8lpzbwKW82fKL6DuqZc90JRhNJOm0OqU0%3D&reserved=0) UPDATED GUIDANCE: PRN01102 - Guidance for Risk Assessment and Infection Prevention and Control Measures for Measles in Healthcare. All updates to this guidance are highlighted in yellow.This has been added to our website here: [**NHS England » Guidance for risk assessment and infection prevention and control measures for measles in healthcare settings**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q09FnGIDEnHAg1OL9FBW8UsYp0FLdmKfEZCke_tK6_73vecFQI54ywkBNHzqz&data=05%7C02%7Candy.beaumont3%40nhs.net%7C9e6ab1ce42a9413318a008dc4f27150e%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638472276511478155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=X%2FZ10UM%2B11PNLmqNV6%2FbD73pxlqK%2BX9K5WKhtIwGxWw%3D&reserved=0). **Launch of Children's Bladder and Bowel Service from CWPT**The new Children’s Bladder and Bowel Service within CWPT will be taking referrals from professionals from 1st May 2024.Please find [**attached**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q09FnGIDEnHAg1eL9FKhyBwh0MKpXsldaBudF9gdAlz191BmlBaZvczBtxHF4&data=05%7C02%7Candy.beaumont3%40nhs.net%7C9e6ab1ce42a9413318a008dc4f27150e%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638472276511485946%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=E4uUurF6E1LNxhSeTUBLHxozHyav2FddDOouXGUCNzE%3D&reserved=0) some information on this. **Practice Plus Group Out of Hours Service Cover for PLTs**Coventry and Warwickshire GP out of hours service covers the practices that are closed for PLTs. This is a reminder to please ensure your message explains that you are closed at that time ,for staff training, for your patients` information. As a reminder: The telephone number you should divert your phones to for PLT is **0300 130 3040** depending on whether you can divert your systems to the 0300 number or not.  We will cover from 12:30-18:30 and if you are reopening before 6.30pm please could you let us know and take your phone off divert. Please call the PPG admin office on 01926 359407 if you have any queries regarding this. **Reminder: Changes to the routine Ophthalmology Referral Pathway**The ICB Eyecare electronic Referral System Project Team recently wrote to practices to inform you about upcoming changes to the ophthalmology routine referral pathway that are currently in development, with a planned roll-out date of May 2024.The changes will introduce a consistent system wide electronic process to support local eye care services. Optometrists will be able to refer patients to secondary care for further investigation or treatment, versus referrals being sent to GP practices to process. Once registered, Opticians will be able to send their referrals via an Electronic eyecare Referral System(EeRS) through to a single point of access. A Coventry and Warwickshire Ophthalmology Coordination Service will be commissioned to manage these referrals and provide patient choice of the available service options. The Implementation will be phased with a few optometry practices going live initially with this growing over several weeks.What this means for GP Practices: •             As more Optometrists come on board with EeRS, GP practices will note a significant decrease in administrative processes surrounding routine eye care referralso   Referrals from the Optometrists will be sent via EeRS along with any supporting images and documents directly to the Coventry and Warwickshire Ophthalmology Coordination Serviceo   GP practices will not be required to process eye care referrals from Optometrists sent via EeRS. •             Reduced duplication of work across the systemo   On completion of triage by the patients chosen provider, the referral will be converted to a booking or returned directly to the Optometrist for additional informationo   GP practices will be informed of the referral and outcome by email, they will receive a copy of the referral letter which can be added to the patient record. It is expected that these changes will provide significant benefits to both patients and optometrists, such as:•             Faster and more convenient referrals, with no need for email, post, or fax in future•             The ability to attach documents and images (including eye scans) to the referral •             Single point of access for Optometrists to send referrals with patient choice offered •             Reduced burden on GP practice staff who currently process referrals from optometrists•             Improved communication and feedback between primary and secondary care, with access to a patients’ referral status and outcomes•             Enhanced patient safety and quality of care, with reduced risk of referral errors or delays.**Warwickshire North Practices- Audiology Adult Hearing Service**This is a reminder of the pathway for the audiology adult hearing service [**(attached)**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q09FnGIDEnHAg1uL9FGrf2B0TLqv_jMcdUt1RtG1gt0CNVFpRB8_B1kqcyJ2p&data=05%7C02%7Candy.beaumont3%40nhs.net%7C9e6ab1ce42a9413318a008dc4f27150e%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638472276511493728%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=mBFuFsyY6RsglnXFcJFqG4Vb7HG2LLY4SCZDUR6P%2Ffc%3D&reserved=0)**Pharmaceutical provision- Easter and Spring Bank Holidays 2024**Please find [**attached**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q09FnGIDEnHAgvtL9FCFzjHubl1nlU0w04Owyj2JPzYNV2deO_WHDinWy889y&data=05%7C02%7Candy.beaumont3%40nhs.net%7C9e6ab1ce42a9413318a008dc4f27150e%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638472276511500506%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=VSeZ4KioAgnTkqBOqumY%2BWe5D7Dne5k5uuN1%2Byrp62o%3D&reserved=0) details of pharmaceutical provision across the West Midlands ICBs **Easter and Spring Bank Holidays 2024** for your information.Additional pharmacies may also be open on this date and this can be confirmed on the NHS.UKwebsite where pharmacies can be located by completing a postcode search [**Find a pharmacy - NHS (www.nhs.uk)**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q09FnGIDEnHAgv9L9FJ8q3zusnqF1WpZLVX4KD539fNP-Iao1z4PoxSsbh0ct&data=05%7C02%7Candy.beaumont3%40nhs.net%7C9e6ab1ce42a9413318a008dc4f27150e%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638472276511506625%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=zh1omr668vKodYdqjNoy1mbduRC0dNMcL0Cek3%2BvU38%3D&reserved=0)Pharmacy premises must exhibit a notice, based on information provided by the Office of the West Midlands, at times when the premises are not open. Where practicable the notice should be legible from outside the pharmacy premises, specifying the addresses of other NHS pharmacies and the days on which and times at which drugs and appliances may be obtained from those addresses (The National Health Service (Pharmaceutical and Local Pharmaceutical Services Regulations 2013 Schedule 4, Part 3 paragraph 23 (4) b).The pharmacy opening hours across the Midlands region can also be accessed by patients and healthcare professionals at [**www.england.nhs.uk/midlands/nhs-england-and-nhs-improvement-midlands-work/bank-holiday-pharmacy-opening times/**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q09FnGIDEnHAgwNL9FDmTZVbK4h-OCwvUKr84Vpk8Sg2QlUestGI636fLQ1H6&data=05%7C02%7Candy.beaumont3%40nhs.net%7C9e6ab1ce42a9413318a008dc4f27150e%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638472276511513000%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=54uO8sYErKIcVLHlmrHIRD2KY%2F2H6ppqkL9zyoVQ%2BGk%3D&reserved=0) which will be available shortly. We will be sharing this information with ICB communication teams too.   **Pharmacy contractors are expected to have updated their own NHS UK and DoS profiles.****If DoS Profile has not been updated, pharmacies will need to request emergency profiling changes by the DoS team by phoning 0300 0200 363.****Please note: If your pharmacy is not listed on the attachment, then we have not been notified of the opening hours.** |

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| **Training, events & surveys**None **Newsletters****EMIS weekly update**Please click [**here**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q09FnGIDEnHAg1-L9FIiihgYrYhNv0er-StRr39y2eL-ELf90rC5CtOJ54nyS&data=05%7C02%7Candy.beaumont3%40nhs.net%7C9e6ab1ce42a9413318a008dc4f27150e%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638472276511525109%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=bnqrErqioqlXeEkDBhNBYAZPF%2BeGk6Y9yyyYWFDyqQo%3D&reserved=0) to find the most recent update from EMIS. **Vacancies**None   |