|  |
| --- |
| A blue circle with white background  Description automatically generated |

|  |
| --- |
| [Latest information for practices](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Latest-information-for-practices)     [Trainings, events & surveys](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Training-events-surveys)    [Newsletters](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Newsletters)     [Vacancies](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Vacancies) |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| A blue sign with white letters  Description automatically generated |

 |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| **Latest information for practices****Recent Important changes to e-RS**UHCW and GEH have had some issues this week with some of the urgent suspected cancer referrals that have been sent through. This is due to the change in the way the referrer selects to raise a request (which leaves the patient in charge of converting the UBRN) rather than selecting the Book/Send for Triage option.  **This should not be selected for patients on a potential cancer pathway as can cause delays.** Please see advice below from ERS. The issue is due to the referrer selecting to raise a request (which leave the patient in charge of converting the UBRN) rather than selecting the Book/Send for Triage option. It may be appropriate to refer a patient to a specific Triage (RAS) service, whether that’s as an initial referral from a GP practice, or as part of an onward referral Examples where this may be appropriate are: 1)Where the patient has already indicated their choice, or choice is not appropriate, or2)If the patient is being referred on an urgent suspected cancer pathway, for example **Where the request is for** **urgent or urgent suspected cancer pathways** we recommend **NOT**using the Request option but to**Select ‘Book/Send for Triage’**so we are not leaving the patient to manage the request and potentially causing delays……. There were significant changes to e-RS over last weekend which ERS communicated in a number of ways:   Face to face events in each region, invites to which were sent via ICB and Provider e-RS leads 15 or so online sessions, which more than 1,500 users attended. Invites for practices were sent through ICB e-RS leads, and in system alerts were also sent to referring users, inviting them to sign up directly Via e-RS standard release comms:  Releases - NHS England Digital Further Alerts in e-RS (shown below) – users get a pop up informing them of new alerts. E-RS have also added in system help.For further information please contact the NHS e-Referral Service Enquiries Team, Transformation Directorate, NHS England. Please note - To support you in getting a timely response, all e-RS queries must be sent to enquiries.ers@nhs.net in the first instance.  **Maximising uptake of the whooping cough vaccination in pregnancy**On behalf of Katie Porter-Smith, Partnerships Manager. Whooping cough (pertussis) cases are rising and babies who are too young to start their vaccinations are at greatest risk. Young babies with whooping cough are often very unwell and many are likely to need hospital treatment as it can lead to pneumonia and permanent brain damage. To help protect people who are pregnant and young babies against serious illness, we are asking maternity and primary care services to continue to ensure the offer of vaccination against pertussis is encouraged at every opportunity.Vaccination in pregnant women is 97% effective at preventing death in young infants from whooping cough.Supporting communications resources are available [**here**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAgmMbzFN4r0te1PdNMBRhCSCwK6uPNBp7VBbPpHLk7PFkLdWjz&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581608528%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=%2F%2FEkUtqFJoXTKu23cHd%2FPd9FGnLZDY2MwBB8LgPSHtg%3D&reserved=0)**.**   **Safety Message for Primary Care - Clostridioides difficile – Ribotype 955**Please see [**attached safety message**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAgmcbzFCib8LPcoA6c8jAxOUFPoVvqWss8PieCPTbdG_vzvQq6&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581621418%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=8kXH6QnFGX%2FYtbdb%2FkgxzzRgqgP4J%2FFDvD%2BmG81hY4I%3D&reserved=0) for your attention.**Changes to the Provision of Community COPD Services -UHCW**Please see [**attached communication**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAgmsbzFNpVvuXvzq8DZL2NIeU_WjkU41zeYomCs1BiyHmX1ttG&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581630587%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=KoPWRJgfQ6ZxI4lz9U8ya4he6RMJQY7Bu011dRwm6Zg%3D&reserved=0) from UHCW relating to Changes to the Provision of Community COPD Services.**Faecal Calprotectin Assay Change**Please see [**attached**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAgm8bzFPk45iaGb172giQ3dxSoVsXfmPNSZJ9qr18SM3C4RGXp&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581638117%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=Q%2F5A94j1Jt%2FVZT%2BokxOg1spEcikCX5ULyCVjzBb5Vt0%3D&reserved=0) for information re changes.**Reminder- The national flu immunisation programme 2024 to 2025 Letter**Please follow [**this link**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAgnMbzFJSbEq3o-bTCwXYnFF3dATVvx17DqRFqqrWQYIt-TDX9&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581645264%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=0p%2FPlBm%2FfX0yv2dAVKmwLzk0rys4ipHCgnMkPprrXbg%3D&reserved=0) to see the guidance for the 2024/25 flu vaccination programme. This letter sets out the eligible cohorts and next steps for regions and providers to take. The cohorts remain the same as the 2023/24 season. The start date for the adult programme has moved from September to October. Children and those that are pregnant will still be able to get the vaccine from 01 September 2024. Further guidance will be issued in due course on how the flu programme should be aligned to any autumn COVID-19 vaccination programme. Based on preliminary [**evidence from UKHSA**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAgncbzFM36eqdyK6zIT3pJEbqjFtPf8LVMO6Di3Dqi3-4OpeBf&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581652893%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=RIucsyAuMe9UMLJaAhL6kgQeUGhZ2Bhy29Lcr%2B1rzK8%3D&reserved=0), QIVr should be prioritised for those aged 65 and over in the 2024/25 season.    **Reminder- Referrals into the very high risk breast screening programme Letter**Please see [**attached PRN01215 – Letter:**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAgnsbzFORFpsQr0Yo3h0DlWsNTSsnQVBZL9e0068jHqfvZFEKP&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581660549%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=Hh3K7Iz0b7LRcLZ0Jqnt%2BLc4HVAE15Gg1a4EcosQ6I0%3D&reserved=0)  Action required: Referrals into the very high risk breast screening programme. This will also be published here on our website: [**https://www.england.nhs.uk/publication/referrals-into-the-very-high-risk-breast-screening-programme/**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAgn8bzFP0RdqRUFSyyKROtRyTJF5lbwOS1SPFgphUOxSazZe0j&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581667694%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=McUcbsbTJUfZjthiLvc5fsR1AqyMlTnQ05dXhNbCgSo%3D&reserved=0), note the link isn’t live yet.   Any queries that breast screening services and/or commissioners have can be emailed to: england.nhsbspxrt@nhs.net.    Please note this is not for direct contact from women affected.   **Urinary catheter management advice for Primary Care**Please see the link below shared by the Lead Urology Nurse at UHCW[**Urinary Catheter Management – GP Gateway (coventryrugbygpgateway.nhs.uk)**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAgoMbzFPJE6SmwBWl5GeZbMVDezQNmWWY3snGo4A6YdJyJtzC9&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581674801%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=zdv0BMz2BbTopk8voUsg0wX4COxcRrV2Pj3mrHCX7yM%3D&reserved=0)**Pharmaceutical provision- Easter and Spring Bank Holidays 2024**Please find [**attached**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAgocbzFELOjAzPFiNb1p7ShdtwBOKVblsxr5ghB4QKNcEphTng&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581681792%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=CmrEHLgCuk%2BNMPAzYUtt8g2If1mesID3cf7kDX%2Bvo4o%3D&reserved=0) details of pharmaceutical provision across the West Midlands ICBs **Easter and Spring Bank Holidays 2024** for your information.Additional pharmacies may also be open on this date and this can be confirmed on the NHS.UKwebsite where pharmacies can be located by completing a postcode search [**Find a pharmacy - NHS (www.nhs.uk)**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg4-rzFB9sIptmLsLef9b3fooUBPKlJ9SQ8lNbv0r9mifn_QZz&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581688945%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=6c55%2FU7HxnG0N4pEPJ20tZXDLqBnOvktzWWnyCp%2Br7Q%3D&reserved=0)Pharmacy premises must exhibit a notice, based on information provided by the Office of the West Midlands, at times when the premises are not open. Where practicable the notice should be legible from outside the pharmacy premises, specifying the addresses of other NHS pharmacies and the days on which and times at which drugs and appliances may be obtained from those addresses (The National Health Service (Pharmaceutical and Local Pharmaceutical Services Regulations 2013 Schedule 4, Part 3 paragraph 23 (4) b).The pharmacy opening hours across the Midlands region can also be accessed by patients and healthcare professionals at [**www.england.nhs.uk/midlands/nhs-england-and-nhs-improvement-midlands-work/bank-holiday-pharmacy-opening times/**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg5OrzFJgU4CeZJwZr7wxJSorKFkwinTRYCE2gwuGFYPI9omvj&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581696576%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=XVk3eD7MKxfa7azvaUPdSJs9Iw76aeOCMn01wK%2F5zSk%3D&reserved=0) which will be available shortly. We will be sharing this information with ICB communication teams too.   **Pharmacy contractors are expected to have updated their own NHS UK and DoS profiles.****If DoS Profile has not been updated, pharmacies will need to request emergency profiling changes by the DoS team by phoning 0300 0200 363.****Please note: If your pharmacy is not listed on the attachment, then we have not been notified of the opening hours.**   **Communication from GP liaison at UHCW**Thank you for your ongoing support, please find attached an [**information leaflet**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg5erzFFYhJ0W4YxehdEY6W1S-zylfVNyXduhFjCx6I5L1TIOl&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581703636%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=l7%2B14EVsl%2FfQBVFHfN5Ko6%2Fophub6M8eRu11ea%2FCF%2FQ%3D&reserved=0) with opening hours, [**Compliment Slip**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg5urzFInOvuSjKjlH6_Gr7Z339Qbz2ssdScCvxU623WMe73U1&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581711131%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=jTVcO0CoZZ8OHL574dCKI3%2Fqn9rUnyeq3JQUH%2Foyp%2Fw%3D&reserved=0) (some surgeries have this attached to their letter template but it is very out of date) and a [**map of the Hospital for directions**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg5-rzFElneuZ6R0kC16blP-0FnvNMPGa9DSZ58BytXkq9aOO9&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581718379%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=j0xDfEfPy21NkXtLgdwU2ogBiWDXoFTy4zKN49xYXcQ%3D&reserved=0). There is also a [**GP liaison leaflet attached.**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg6OrzFM9hNEJllo06dRZWRINuRTErPIsSJIQerYuPaWTZIL-Q&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581725905%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=uioJR1Pb5%2BZqLFSgJ4HaploSOFXMXTlWc%2F5utyW6ZEY%3D&reserved=0)There has been a lot of changes recently, Ward 12 is now SAU, Minor Injuries Unit is by the Main Entrance and MDU is now called MAU which has been merged with AMU1, AMU2, AMU3 (now called Acute Short Stay) and there is now a Frailty SDEC and Frailty Ward next to SDEC (was previously called Acute Medical Clinic or GPAU)If you are unable to contact the GP Liaison nurse on my direct number below (not the switchboard number as they will not answer straight away) then please email the referral. The aim is to respond to the emails within 10 minutes (please do not send the patient until you have received a reply) and the request is made that the patient is not informed that they will be seen straight away, to manage expectations.There are plans for the GP Liaison nurse to visit the surgeries and attend the PBT Meetings in order to work together to smooth the referral process. For any queries please contact:  Paula Dodgson, GP liaison Nurse, MDU/AEC, Phone 02476966223 (int 26223), Mobile 07551058238 (not always working due to reception), paula.dodgson@uhcw.nhs.uk Please note the hours have changed Monday to Friday 10.00-18.00. Any GP Referrals please email gpliaison@uhcw.nhs.uk**Refugee Wellbeing Service**Please see attached the [**referral from**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg6erzFBN0Akue7LcP4ztwWSaJay5cI1Hj7fp-bDYNwDc10u2g&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581733139%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=48rOMsO8Oa1OkWjPA4BjvV%2BIivM2%2FZLnmVkNk1ULDRs%3D&reserved=0) and [**leaflet for the Refugee Wellbeing Service.**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg6urzFO8cLWKvaN_ee21HB_QHa24CLeN6AQ8IIegk9t4fNjUy&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581740836%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=t6UhEb2eB96pGtzLpUcQq9b%2BRlBrHhOXM7fVfXPRtko%3D&reserved=0) Please refer into the service if you have concerns about families/ individuals on the ACRS/ARAP and UKRS schemes and feel that they could benefit from the support on offer. The referral rate has been low to date and the Warwickshire Migration Team want to ensure that all those that need the service can benefit from it. **Waiting times for Talking Therapies is low – please refer easily online**Due to massive improvement in our 16-plus waiting times, Talking Therapies is able to assess all referrals within two weeks of submission. You can easily refer using the [**professional online referral form**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg6-rzFD5h-zk0hJWwflETX0YM309qDSHwDQgYqGa8rGwAiwjf&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581748835%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=3IK856h0oiyONCmSWAXhoz77SVflUFmvQcVwbFBb%2Bu8%3D&reserved=0). Find out more on the waiting times for treatment, who is eligible to be referred to the service and what symptoms are treated via Talking Therapies by viewing this [**infographic**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg7OrzFEJ3gWgGOh9D6l3LJF-8_z2khW0hKSQMn88d24K09lEi&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581756636%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=29C89zOXdsTseyiF3NkWhi0pvNdr6RzKNIhwlEmNm%2Fk%3D&reserved=0).   **EMIS Tasks Project Roll Out- Rugby and Warwickshire Practices**Following a successful pilot of enabling Advanced Care Practitioner and Specialist Palliative Care staff at SWFT to send EMIS tasks for non-urgent prescribing updates to ten GPs in Rugby. The Local Medical Committee have approved for this to be rolled out across Warwickshire and Rugby in March 2024. Innovate Healthcare Services will be reaching out via email to GP practices to enable this feature. Please see below some of the benefits of enabling tasks for this purpose:·         The entirety of a patient-related message will always be saved within the patient’s electronic record rather than relying on accurate transcript from a telephone message or uploading of emails.·         Messages are always linked to a patient record therefore eliminating the risk of the receiving users getting the wrong patient or not knowing which patient the message is about.·         GP practices will have a secure, reliable, and auditable method of receiving important patient-related messages regarding prescription changes.   **Please contact Leah Twigger, Assistant Project Manager -Innovate Healthcare Services Ltd.****Leah.Twigger@innovatehs.co.uk****for details of set up.**   **UK Healthcare Innovator DXS Reduces Infertility Waiting Times by Half and Saves Millions with Cutting-Edge Smart Referral Forms**Please see [**attached Press Release**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg7erzFGy4bIy0lTT95gI8250N2vYcBllumBeVYrV7cFmY7leJ&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581764225%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=0VmbPs%2BVxvzmunfNkvnHS0EhFAHh%2BphVmgy8AXky6oo%3D&reserved=0) based on DXSs Infertility Case Study/HTEC analysis, which relates to women’s health.   They have also updated their [**SMART Referral Infographic**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg7urzFGzeRUliSZTXc2s9L2JL8iXwR0dZGLLy_szIfnlXL9wO&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581771451%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=tToO5q7uShKLAX81v%2Bt0eYwo18ArBD3BCDbmMy0F%2Bos%3D&reserved=0) and their Aios next generation product is coming along well, and they will have more information on this shortly.   **Reminder: Coventry and Warwickshire Primary Care Communications Change**The Primary Care Team is introducing a new method of communicating key messages with General Practice. Every month, the team will develop a slide deck with relevant information for Primary Care that will be published on the ICB website under a dedicated area with professional access not available to the public which will act as a reference repository for general practice staff. On preparation for access to this area which will be available from 2nd April, here is the link for new user registrations: [**https://www.happyhealthylives.uk/register/**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg7-rzFI2Old5IIy71OeWJNYinCVUx87x361DToblSBDca2LPS&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581778555%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=yxwF%2Fnst0sbS2%2B1hdiSkLS40zQFOCIPT7r2hoWl%2F7mw%3D&reserved=0)The slide deck will be provide a page per workstream or service provider with a focus on the messaging “What Primary Care needs to know”. Each slide will have 3 key messages that the ICB feels is the most relevant updates from the service provider. Should there be a necessity for expansion on the updates, there will be hyperlinks which will take the interested reader to an additional page with the additional clinical information, guidance or pathway.The Director of Primary Care, or in his absence the Head of Primary Care, will share the slide deck at each monthly Place meetings, highlighting the slides that are most relevant.The planned launch date for the inaugural publication is April 2024, therefore until then, the team will continue to publish the weekly newsletters whilst we develop the slide deck, test it with GPs and practice managers in preparation. Following the launch the plan is to discontinue the weekly newsletter, but remain communicating any important messages in-between via primary care email address.**Reminder: PLT GP Out of Hours Number**This is a general reminder to practices about the GP out of hours number that should be used on practice voicemails for PLT sessions.Practice Plus Group (PPG) provide cover during PLT sessions and the number for patients to be directed to is **0300 1303 040.** |

 |

 |

 |

 |
| **Training, events & surveys****AccuRx Training Webinars**[**Tuesday 9th April**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg8OrzFMy9nI3MIV6Ja3zyKI4mzb3-hKw5zGxhL_n7-RMrYSig&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581793755%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=dDSUGFYyh7k1neeaH5ci%2F0j5HTgdSH1AgVSJ3tgBKSY%3D&reserved=0) - Patient Triage Webinar Registration Link[**Wednesday 24th April**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg8erzFDb06T4TjLwPTRGZQb79rKHd1UH4mvHVlkjNtQL9skdO&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581801560%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=DxpD9PMqtaQ3SZMsAipnuINtmD8ohi3%2FAxtOtO7Q2Gg%3D&reserved=0) - Batch Messaging and Appointment Reminders Registration Link  **Newsletters****Wayfinder Newsletter - March**Welcome to this month's edition of the **[Wayfinder NHS App e-newsletter!](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg8urzFCtGa1wYaENVyGcW2UCPhYvD19Mt6LEnu8c_42et6M_o&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581808634%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=j6qsQ2BQs4RP4iFFfAz6SL%2BfbuK648vhZrxHOQnthbo%3D&reserved=0" \o "https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg8urzFCtGa1wYaENVyGcW2UCPhYvD19Mt6LEnu8c_42et6M_o&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581808634%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=j6qsQ2BQs4RP4iFFfAz6SL%2BfbuK648vhZrxHOQnthbo%3D&reserved=0)**This monthly publication will provide you with the latest news from across the programme. If you have any queries or feedback, please do not hesitate to reach out to us at wayfinder.comms@nhs.net.**EMIS Newsletter**Please see [**attachment 1**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg8-rzFAGAHGyOeYz94xT_yRiqaqPcIDR-oK6Kgg0xLzRBx-6q&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581815604%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=dLYOpmOZcC8K1sYrgmXv76dAkjKcGTofkhO2IVHdD5I%3D&reserved=0) and [**attachment 2**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg9OrzFO3LTljSeIOC3dFmWSAxeYkTqn7_JDSiYoI2SlT2oiZ_&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581823069%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=BN6uTR6SlBCFQ%2BiZUiHJCz9Fip92YydhxOYP5HudJWA%3D&reserved=0) newsletter for latest information.**Accurx ICB Newsletter**Please see the latest Accurx newsletter [**attached.**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg9erzFAM2rV0-f9jmg8A6jFEFeT6Ffq3nIY1xCY_KuG7hWwlg&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581830230%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=ookrB0UJ0avLbnMLJ3%2BVRdmfVEdbFgaubhk8gIT50gQ%3D&reserved=0) **Vacancies****Data Quality and QOF lead**Please see the following [**Job Advert (jobs.nhs.uk)**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg9urzFB7DWbyI32s6BKV4f1eH6DWxdHyq1a8tsLOLX2hw9LDQ&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581837857%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=URExCxB3ZyZ7F2z18gd3k8RKe5DEo3fTYFtQnTttBeg%3D&reserved=0) for Allesley Park Medical Centre**Nurse Practitioner Vacancy**Please see [**attached**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Qt5BnGIDEnHAg9-rzFOaztvOBZS7C8J0Qn7r_t-EVSdrxam11fo3HUSzB6IRe&data=05%7C02%7Candy.beaumont3%40nhs.net%7C15a44edece8944ad28a108dc4a75ee91%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638467117581845047%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=X8INc0FRgxPoFhx0RnDROcsEIsg32Y90yW%2BxN%2FX56n8%3D&reserved=0) for University of Warwick Health Centre |