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| [Latest information for practices](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Latest-information-for-practices)     [Trainings, events & surveys](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Training-events-surveys)    [Newsletters](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Newsletters)     [Vacancies](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Vacancies) |

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H&N clinical guidance document is available here - [**Head & Neck 2WW – GP Gateway (coventryrugbygpgateway.nhs.uk)**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg9v3eFGKbzpkAvIGN0T6P9WdMUNWqI2YjndEyJ1h0Sq3JK0B7&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609366410%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=%2FfEsPZXp5VDlCN6e4POR3%2BSV1k8J4raxRmzxpcBiYhg%3D&reserved=0). The guidance provides additional information to ensure appropriate patients are referred into the service.  **Corrupt Files – GEH**  Please be advised that there is an ongoing issue with a small number of Urgent Suspected Cancer referrals, specifically for George Eliot Hospital. When received by the Trust they are noted as corrupt files. This is happening sporadically and there are no identified trends (different practices, different tumour sites, different laptops).  GEH IT Team have investigated and run several tests but have been unable to resolve the problem.  This has now been escalated to Innovate to advise and resolve.  During this time the Booking Team may need to contact Practices directly for information, ensuring there is no delay to the patient pathway.  Further information will be shared on receipt of new information.  **Action required: CSMS Access Checks**  **Subject:  CSMS Access and Training**    We continue to prepare to launch the new cervical screening management system (CSMS). Once CSMS goes live, Open Exeter will no longer be accessible for NHS Cervical Screening Programme purposes.    All staff who deliver NHS Cervical Screening Programme services and need to use the system, now need to take two key actions:   * **carry out a check to confirm if you can access CSMS**. The access check will not enable you to use CSMS yet, it is to check you have the right permissions to access it when it does go live. You can check your access [**here**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg9_3eFKwH9vyxe64DQaupRTvfwU__RNEo2Cf4-g2iXbfDZLA7&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609385063%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=DSe1Ou7aYnxoVT0Buw5nRtkymcF7iLGxnAgidQwFMIg%3D&reserved=0) and this [**guidance**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg-P3eFOrg2O-8HT2yzeGexZFy9opRgK1c2HSW9L2f24J5DviJ&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609403196%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=H%2BMNeZF0U21HL6w3vqDDCW9rJ%2FTNo6t0I%2FyGrm9O398%3D&reserved=0) will support you. * **complete CSMS training –** the first of two modules is now live on the [**Learning Hub**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg-f3eFKn_XrOuDA5rltd0WJip35gEP-2pmIZZP-qxkUextg-E&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609420320%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=ta621oUZsySdS3OwObNssaPYoXslrI8Hi%2BL5sTYh3sk%3D&reserved=0) (you can use your e-Learning for Health login to access).  Training must be completed before using the new CSMS. For more information please visit the [**website**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg-v3eFBRDAfqTV0KqxuRmRDy2ltrmWiLCbuQZOEEiyKWXlgp4&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609435788%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=8nsJIE9GGpwewnGxIh8ujDjhGNRaUJjo%2FpLPjvzP29g%3D&reserved=0).   Alternatively, should you have any questions or require further assistance, please contact the CSMS Implementation Team at [screening.implementation@nhs.net](mailto:screening.implementation@nhs.net)    **Launch of new social prescribing tool**  A new social prescribing platform has been launched on the Coventry and Warwickshire ICB website which helps young people access activities and support in their local community and can be used within your practice too.  Some young people find professional medical interventions aren’t suitable for their individual needs and so the platform offers an alternative and empowers them to take control of their own health and wellbeing support. You can refer patients to non-medical support services via the platform, which not only saves time and resources, but it also efficiently connects your patients to support that is right for them.  The resource, in enabling young people to take an active role in managing their own health and wellbeing, encourages patient choice and leads to greater patient satisfaction and better health outcomes.  Dr Surinder Chaggar, GP at The Forum Health Centre in Coventry, said:  “I would encourage all professionals involved with care around children to consider social prescribing as a standard part of their management plans. I have found social prescribing to be invaluable in providing children with the right support and often de-medicalising their case. This holistic approach factors in health, education and deprivation; looking at children through a family lens rather than a medical presentation.”  If you are interested in learning more about the benefits of adopting social prescribing as a tool, you can access comprehensive training provided by the West Midlands Trauma Vanguard. For more information regarding training, please email [cwicb.cwvanguard@nhs.net](mailto:cwicb.cwvanguard@nhs.net).    **Imaging requests for UHCW**  The emergency departments are seeing a high number of patients sent in with scan requests including MRI, CT and X-rays. These are only performed as emergency tests when approved by an ED consultant and has led to a number of altercations with patients and staff who believe they are accessing a walk-in imaging service.  Can we please remind that the route for access to an urgent scan is to email [Radiologyreferrals@uhcw.nhs.uk](mailto:Radiologyreferrals@uhcw.nhs.uk), these will then be vetted and the patient invited for their scan as soon as practical. For X-ray requests the majority of requests are completed within 2 weeks.  Examples of those we have received in the last week include:  •           Joint pain from a non-traumatic injury  •           Chest X-rays for assessment of chest infection  •           MRI request for back pain with no red flags  •           CT scan which was booked where patient was advised to attend SDEC to get it faster  The numbers equate to about 1% of our daily attendances (10 per day) and so is significant in terms of delaying care to other patients and pressurising already pressured services.  Thank you for your support with this.    **Ramadan and diabetes communications toolkit**  Please find attached the [**NHS Diabetes Programme’s Ramadan and diabetes communications toolkit**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg-_3eFI0WwGsSEcMIijSMyKtWTlOkjiroxStabXN4oeSyksve&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609451074%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=QuBI8toiWKwxqzsWLRV5ZNZ68SgQ9Nj4toR7vrnijGg%3D&reserved=0), also [**Ramadan and diabetes NHS i**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg_P3eFJkMUXYUrxKPq3i-bGfYdio2tDSOTR8BzWTM6WRapKDg&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609464397%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=aTz1512ZzOfrHw9xXlcdj%2F7m%2B6FeiL1XfYuvjiXw70U%3D&reserved=0)[**mage**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg_P3eFJkMUXYUrxKPq3i-bGfYdio2tDSOTR8BzWTM6WRapKDg&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609475988%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=Ih5ZgUnJlKx%2FEk0U62RzleNtUKNoBew8VjadGfSQq9E%3D&reserved=0), [**Ramadan DUK image**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg9__eFDdSSDrdl3AR2L94f81vqINPWbdE4kGoi10TgM6UtqLT&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609488437%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=yFkTmoc%2BIXIwV%2Fbuxon1LjS%2FGaVhniUVs5gAXd4kIsU%3D&reserved=0)and [**Ramadan online courses i**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg-P_eFOit6Ls2_1_ir-DSgaZguSEJWooYNDGTbnzIq57TIr7Y&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609503402%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=anSbyCrxN5ix5YpTvg3uQpNvU%2FO4IIr029AkDjDTmbQ%3D&reserved=0)**mage.**  Ramadan in 2024 will run from on or around Sunday 10 March 2024 for 29 or 30 days, ending with Eid al-Fitr, a religious holiday celebrated by Muslims worldwide. Fasting during Ramadan, for those who are able to, is one of the five pillars of Islam, and requires Muslims to fast during the month of Ramadan from sunrise to sunset.    To support people living with diabetes to stay safe and healthy during Ramadan, the NHS Diabetes Programme will be:   * amplifying trusted partner messaging aimed at people living with diabetes and the healthcare professionals that care for them * signposting people living with diabetes and the healthcare professionals that care for them to partner resources and support (specifically, this [**free online course**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg-f_eFNdvt8FlSpTOsY0aUlNkMxFVPqsBqiwuWzvgqTCsbNLI&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609515441%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=iTaduY6Vnm6dQhaZe7HLzpj0u0AJJxxl8vowRxtOc%2BU%3D&reserved=0) and[**lots of really helpful information on the Diabetes UK website**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg-v_eFEqKhabfio-uCoyK4bqEinMCSBFO_2TUjCojG2xjHJ_T&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609526733%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=Nq4KveF5J7oEKTFBE6TIKM178LpD3rzZjPoMZqoEFs0%3D&reserved=0)**)**   How you can support   * Share the social media posts in the toolkit attached across your social media channels * Share the bulletin copy in the toolkit attached in any relevant patient and/or healthcare professional facing bulletins * Re-tweet relevant Ramadan content shared on the [**NHS Diabetes Programme Twitter account**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg-__eFAlLH5JZfnaZ-leMwktUWrHhs1OduJIn30fO48kdyhWI&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609536672%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=osD1S%2BG98jMZ5k5XnVidl2kvKfmTD8O7aLgmP%2Bufu0Y%3D&reserved=0) * Re-tweet relevant Ramadan content shared on the Diabetes UK social media accounts * If you’re a healthcare professional, take this [**free online course**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg_P_eFGDpmRpWWOviMwoj72r8AvdiFPKkj2r6xVMQYtYnMABN&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609546050%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=78TPYAaDHrh6LvD%2B%2BRZMTCsuB7vGjivWh8mRHOzoZy8%3D&reserved=0) to help you support your patients with diabetes during Ramadan   **Talking Therapies for Anxiety and Depression is available**  Request:  Please refer lots of patients to [**Talking Therapies**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg2_jgFFNIgoGix67_rui6lFt-f524O414FRv6o-uE9VysLUgV&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609554710%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=GMrseA5Y1DCNfpCwUizmqOGLW2kyLWWVe%2BVOzxxMFg8%3D&reserved=0) via the NEW [**professional online referral form**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg3PjgFB0v80_Tc5B7Kl6qi418_BuR6QiSnJFEqKJUE57Ot5Z-&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609563872%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=tA44suEF%2BD4M2MWLDc9GdFivAD76J6bTujzptByfaCk%3D&reserved=0) or encourage [**self-referral**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg3fjgFJTM1_4NIfDJccaJxutO5QaKBXUvhfWFAU4T9VTBCEGF&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609572664%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=7SHH9jLYYLRjosK3DJ6GIkJ%2FI%2Bq2DpFHufr1Ec4Uo8Y%3D&reserved=0), because lots of talking therapy is available for individuals aged 16 plus!    Why:  Due to a recovery plan we have a massive improvement in our waiting times and they are anticipated to reduce even further.    **The service have the capacity to manage double the referrals immediately.**    Reduced Waiting times   * From referral, it will take a maximum of two weeks for an assessment * After the assessment, it can take between 4-14 weeks to start treatment dependent on the type required     Capacity   * Capacity is shared across the whole service to ensure there is no delay. Because of this, time period for waiting times is guaranteed for all patients regardless of where they reside.     Who we treat  Symptoms   * Mild, moderate and moderate to severe symptoms of anxiety, panic and low mood, this includes long-term health (diabetes and chronic pain), phobias, obsessive-compulsive disorder and perinatal wellbeing   Criteria   * Anyone living in Coventry, Warwickshire and Solihull who is 16 years and older and registered with a GP     We also have a greater range of services including:   * Cognitive Behavioural Therapy (CBT) * Computerised Cognitive Behavioural Therapy (CCBT) * Counselling for Depression (CfD) * Couples Therapy for Depression (CTfD) * Dynamic Interpersonal Therapy (DIT) * Eye Movement Desensitization and Reprocessing (EMDR) * Group work   *Compassion-focused therapy*  *Post-natal emotional wellbeing*  *Living Well with Long-Term Conditions*  *Stress Matters*  *Managing Depression*    How to refer  Phone – 024 7667 1090  (Telephone and Referral Centre, TaRC; Monday – Friday, 9am – 4.30pm)  Online –[**www.talkingtherapies.covwarkpt.nhs.uk/referral-form-for-professionals**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg3vjgFAThObzWheiOt45kGkvQPGs-pXK1c7ZDh19PDObLZuis&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609580725%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=0D8MmM5n3Bn1vE4xk%2FS%2Bt4n4NgNOl4bVn7sMZ2G9XFU%3D&reserved=0)  Patients can also self-refer online - [**www.talkingtherapies.covwarkpt.nhs.uk/self-referral**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg3_jgFO92qQVne9HMK2xjjV2ih5Ox2HfI_d5GvdUhJA3gxd-M&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609591625%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=RIKlRPkPszTBJfyAhMqC%2FFt%2FX6q%2FYRrA2Kg2pihSvJA%3D&reserved=0)  Email: Telephone and Referral Centre -  [**talkingtherapies@covwarkpt.nhs.uk**](mailto:talkingtherapies@covwarkpt.nhs.uk)  Website:  [**www.talkingtherapies.covwarkpt.nhs.uk/self-referral**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg3_jgFO92qQVne9HMK2xjjV2ih5Ox2HfI_d5GvdUhJA3gxd-M&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609601762%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=cCZ70fDJGjjxphNjqV%2FScfqQJZ7edPeWWOrLOa9rAK8%3D&reserved=0)  **Talking Therapies showcased in Coventry and Warwickshire magazine**  Talking Therapies has received the **Spotlight on a Service**section in the current issue of [**Heartbeat**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg_f_eFDHIo05DH65emAxQhgM7spFKZSXSUOrN8uy8dwbsACDx&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609610755%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=4UulW0pbGhNJz2j1TEvjxiNmGphXT4b%2Bo523t4eCvGE%3D&reserved=0)**,** Coventry and Warwickshire Partnership NHS Trust’s quarterly magazine. Please view page 4 to read about our mental health service.    A reminder that[**Talking Therapies**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg_v_eFKfjm3HLVN7qPdB870NmdDEKcTcVkcbwngScUVJ1B2Ep&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609618993%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=OxdFKdXRmwjk%2BNst0I24%2F0y8X8BxH0zPtZZcYqhGHXg%3D&reserved=0) is a free service for people with mild, moderate and moderate to severe symptoms of anxiety and low mood in Coventry, Warwickshire and Solihull. There is also psychological support for long-term health conditions, such as diabetes and chronic pain. Health professionals can refer patients via the new [**Professional Referral form**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg___eFEAJmLl8nRAnWhFse_znwNBFFkmUacCrXR67-38hu4SR&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609626701%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=Dr5b9BXscLA%2B6bucB8LrUvfPY%2FX0ylTlkOjOB48ZopI%3D&reserved=0)**.**Alternatively, patients can self-refer [**online**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAggIDfFNugcocpW36-ppyekZUNT5Fh14-dIrPns5uagwJrK8GQ&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609634695%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=G8tSS9v7x8rGEbHxQa1Eut8xphSfjBTfiKMJ19BZQwQ%3D&reserved=0) or by calling 024 7667 1090 (Monday to Friday, 9am-4.30pm).    CWPT’s Heartbeat is a digital and printed magazine for all stakeholders. If you would like a printed copy, please contact Lydia Kealy at [Lydia.kealy@covwarkpt.nhs.uk](mailto:Lydia.kealy@covwarkpt.nhs.uk).    **Pharmaceutical provision across the West Midlands ICBs Easter and Spring Bank Holidays 2024**  Please find [**attached**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAggYDfFGRfVMNdp9l_gCjc25cAfg8RvYcxp7m7cywxGpbq-gvW&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609643216%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=dzblw7niy%2B%2Fk5Z3Zcp69v%2BtfW2yAGG%2F26dkkUccrup0%3D&reserved=0) details of pharmaceutical provision across the West Midlands ICBs **Easter and Spring Bank Holidays 2024** for your information.  Additional pharmacies may also be open on this date and this can be confirmed on the NHS.UKwebsite where pharmacies can be located by completing a postcode search [**Find a pharmacy - NHS (www.nhs.uk)**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAggoDfFA8T1uLWYJnbQBl7w7l_yJh3q-TXAG_N5ABkq9uYRJR2&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609651494%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=w25nu55%2Bx5XdhP9mxqcWOUbiGPomymfSGVNP%2BBcyr9U%3D&reserved=0)  Pharmacy premises must exhibit a notice, based on information provided by the Office of the West Midlands, at times when the premises are not open. Where practicable the notice should be legible from outside the pharmacy premises, specifying the addresses of other NHS pharmacies and the days on which and times at which drugs and appliances may be obtained from those addresses (The National Health Service (Pharmaceutical and Local Pharmaceutical Services Regulations 2013 Schedule 4, Part 3 paragraph 23 (4) b).  The pharmacy opening hours across the Midlands region can also be accessed by patients and healthcare professionals at [**www.england.nhs.uk/midlands/nhs-england-and-nhs-improvement-midlands-work/bank-holiday-pharmacy-opening times/**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAgg4DfFD-z1Lz4_DKHjr4MqZ4Gn5IsU0omhiIoNe8DaVERQh3D&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609659751%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=mxpaTLpr5hfIOzLUCFcrMPmW1C0%2F9vm4GtEiJu4FT%2BU%3D&reserved=0) which will be available shortly. We will be sharing this information with ICB communication teams too.    **Pharmacy contractors are expected to have updated their own NHS UK and DoS profiles. If DoS Profile has not been updated, pharmacies will need to request emergency profiling changes by the DoS team by phoning 0300 0200 363.**  **Please note: If your pharmacy is not listed on the attachment, then we have not been notified of the opening hours.** | | | | |
| **Training, events & surveys**  **Capacity Building Webinars**  [**Attached**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg_oXfFKFp218kUoaMk2AVFVNKbe8kzcm2lYg45tFIBXL6maxH&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609676642%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=jGLT9hXbgstHEjT9%2BaVzgzb4kNQFEepq%2BcHP9GPR28E%3D&reserved=0) is a list of up and coming Capacity Building webinars.  Please share the attached flyer with colleagues through your usual communication routes.  **TRAINING INVITATION: Child Exploitation Week 18th - 23rd March 2024**  Warwickshire Safeguarding are pleased to announce Warwickshire’s Child Exploitation Awareness Week is taking place between the 18th - 24th March 2024.    Warwickshire County Council and Partners have scheduled a week of free online learning events to raise awareness of child exploitation.    The events will aim to place a spotlight on the following topics:    ·                  Child Exploitation Awareness (sessions by locality)  ·                  Extra-Familial Harm  ·                  Missing People  ·                  Modern Slavery  ·                  Human Trafficking  ·                  National Referral Mechanism  ·                  Recognising and Raising awareness of Child Sexual Exploitation  ·                  Safeguarding through a Trauma Informed Lens  ·                  Partner Protect, Intelligence Submissions and Good Practice  ·                  Understanding Victim Blaming & Language  ·                  Warwickshire Children and Families and the Warwickshire Safeguarding Partnership have commissioned a number of [**in-person events**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg-tXgFKTkT2kywwQxpptdztwqCzdePJuIzijyEo7dZLmxKuSc&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609688036%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=KKPpQ9dB9XYc2c3QtkBq4cJJlkOgjJm9Do8%2FiQOdUcM%3D&reserved=0) from Safer Now relating to Contextual Safeguarding.  These sessions are running from 11/03 - 22/03.    [**Attached**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg-9XgFAfK8azigi79Dazwm8gVN2LQUMuGhPHdDAhK8ntVddj-&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609700377%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=SmuGADzk%2FCzv67bWKOb4XDX3oKYQ%2FLBzJ%2BYH18hoD3w%3D&reserved=0) and linked is a [**flyer**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg_NXgFLjbR5w7trLyw6aLnXrL3q65srTGMHd55wu3gMWdWHq3&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609713257%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=Z5nZwskSWr6Ec1otd6nJoMTbj%2BR6A9X02MTZq0w49WY%3D&reserved=0) containing further details on these events, along with information on how to book your places. I would be grateful if you could promote these events and encourage attendance throughout your respective organisations in order to maximise the learning.  **Motivational Interviewing Training - 10 April 2024 - via Zoom**  The following training is now available to book for ARRs roles in Primary Care. A wonderful opportunity for professional development for both clinical and non-clinical roles. This has been funded by the Training Hub with a nominal administration fee of £24, please use the link below to find out more and book your place.  **What is Motivational Interviewing?**  Motivational interviewing is a style of communication that uses a guiding/reflective style to engage with people, clarify their strengths and aspirations, and utilise their own motivations for change, and promote independence of decision making.  Gain an overview of an effective alternative to trying to persuade people to change their behaviour & appreciate how people can use their own motivations and  find their solutions for behaviour change.  Tune our listening from “to be understood” into “listening to understand”  Discover how questions, reflections, affirmations and summaries can be used to facilitate a more effective conversation about behaviour change.  Observe how reflective listening can help when people’s emotions are running high.  **Details:**  Motivational interviewing online study day 10th April 2024  [**https://www.cwtraininghub.co.uk/training-courses/care-coordinator/motivational-interviewing-online-live-zoom-interactive-study-day/**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAg_4XfFJ6KkqiD1W_nRwJ2Nvf0xBOklTYKK7ohoHejEDAUUCVQ&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609722944%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=18OaZYFq%2BO7izHN4ZNt6iiB%2BpgXF7sxJXWnsh73Ytgs%3D&reserved=0)  Please note this training is not eligible for CPD funding.  We look forward to seeing you on 10th April 2024.  **REMINDER - Invitation: Coventry and Warwickshire's Increasing Awareness of and Preventing Drug Related Deaths event**  Thank you to everyone who has signed up for our event thus far, if you haven’t already, please take a look at our Eventbrite link below and feel free to share with colleagues you think may be interested.  There is an update from our last communication with you all regarding the venue, which has now been confirmed as the **Coventry Rugby Club**, which lies in the centre of Coventry city. We will be updating our Eventbrite shortly with further details on where to find it, where to park, and how to access it via public transport links – so please keep an eye on the link in the upcoming weeks!  If you have any questions, please do not hesitate to contact either myself or the [drugsandalcoholadmin@warwickshire.gov.uk](mailto:drugsandalcoholadmin@warwickshire.gov.uk)  email address  We would like to invite you to Coventry and Warwickshire's **Increasing Awareness of and Preventing Drug Related Deaths** event which will take place Wednesday 17 April 2024.  The event will bring partners across Coventry and Warwickshire together to:  Understand what's happening in Coventry and Warwickshire in relation to drug related deaths  Work towards the national target of reducing drug related deaths Discuss prevention activity Strengthen pathways and working relationships across the system  We will be joined by expert speakers on the day taking part in a panel discussion and attendees will have the opportunity to network and have group discussions throughout the event.  Please register your place via: [**Increasing Awareness of and Preventing DRDs in Coventry & Warwickshire Tickets, Wed 17 Apr 2024 at 09:30 | Eventbrite**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAggIbfFJI3QPmsbwPse7pWmL0-64Vfr25xcwyi3buNR5WWlt6O&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609732956%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=UpRdJvSH27QXMzrQSN72zDiVifsj%2F9rdYAXRDf%2B3jxU%3D&reserved=0)  The event is open to representatives from the public, private and voluntary sectors and will be taking place 9:30am – 1pm in a face-to-face location in Coventry TBA. A full agenda will be shared closer to the time.  **At this stage we please request attendees are limited to two individuals per service.**    **Newsletters**  **EMIS Newsletter**  Please see [**attached**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAggYbfFDxFvdzyoy84IRJQ8GUZLHDHSp6Wco8j1d_2XYKQKknE&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609742802%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=lzIZhFRZhHJbyuZx5C1GIJ5mYtP6RK0FRzF0yTfwpv0%3D&reserved=0) the EMIS weekly update.  **Wayfinder Deployment Data Summary Report - February**  Please see [**attached**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAggobfFA4iAFXJMLnD6-D2MHcx6ANcKQ4ut4xkbhkBnfxDStlf&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609752186%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=ugSEqcO7wO9krr8NcV%2BcEl6yhPeVz0f6VvVZa5w%2FB%2F0%3D&reserved=0) the Data Summary Report for February 2024.  This monthly publication provides an overview of the number of trusts currently live and forecasted, the geographical numbers of trusts live, and the features that are live across trusts within the NHS App, as well as accompanying visuals.  Please provide feedback on the design of slides and if you have any questions, please contact us at [wayfinder.comms@nhs.net](mailto:wayfinder.comms@nhs.net).  **Wellbeing Wednesday**  Read this week’s edition to:   * Explore what is happening for International Women's Day and how to get involved * Register for the March wellbeing webinar - 'How to be happy at work' * Discover how you can support staff with the cost of living * Access mental and financial wellbeing support     The link to Wellbeing Wednesday is : [**Wellbeing Wednesday: 6th March 2024 - Coventry & Warwickshire Training Hub (cwtraininghub.co.uk)**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAgg4bfFAXnMVem6x-sF4pWgtbO2NNTKFR7EMaZ0IkCown6Sus-&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609761777%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=Odw8CrKmSGeqr3tIQPYlkE3Ehw5BAFk9ZJbZWF7Zm1U%3D&reserved=0)    **Vacancies**  **Practice Nurse Vacancy- University of Warwick Health Centre**  Please see [**attached**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAghIbfFBRemKJHKAkvYV5vnwax6_SqxBfGQiC0VM8fixcPBW0s&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609791708%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=xKqla4d6UmTRfNObJFyrev2ZRQRJxievAyePWpgJaig%3D&reserved=0) Job advert.  **Salaried GP Vacancy- Grange Medical Centre**  Please see [**attached**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2Fc%2FAQjhrw8Q1odmGIDEnHAghYbfFKngIEzPmUR88bs-fhV6_1sosyerrChKgawX0bUYiD4B&data=05%7C02%7Candy.beaumont3%40nhs.net%7Ca7ade28458344504fb0b08dc3f73fdc7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638455014609809585%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=L0PBKmt0JzDLL7yPAuUu54LIw5BuOBqwX%2B7DY46810c%3D&reserved=0) Job advert. |