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| |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **Latest information for practices**  **Urgent Reminder: Action required for EMIS practices - 19th September is last date for bulk opt-in to online access to records**  As you are aware the implemented [**GP contract (2023/24)**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NA123-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732125781%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=IW9mpiHGAGkxVL8lKhO%2BgeuG%2FFOw%2FActL45KFWFro34%3D&reserved=0) changes to patient online record access comes into effect from 1st November 2023.  This is a reminder that practices now only have one remaining date available prior to the contract change date whereby EMIS will assist practices and work through any required preparatory steps.    EMIS practices can**‘book your slot’** for prospective record access enablement by completing the [**opt-in form**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NA124-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732125781%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=idB%2BqQ0cSUPvufISIbahRkn2KcPEUzdQiSsIpcJjb6M%3D&reserved=0) and selecting an available date – **there’s still time to request enablement in October (deadline 19th September),** when EMIS will update access rights on behalf of practices. **If EMIS practices do not take advantage of this enablement date, then they will have to enable patient access manually** – clinicians have reported that this takes on average 1 minute per patient.    Please submit your form in good time to avoid missing out on the remaining slot available. EMIS will work through any required preparatory steps with you and guide you through the process.    **Please Note the ICB has been informed that practices will not be accepted for a slot with a high enhanced review code 104 or inadequate global configuration issues.  There will also be practices that have not yet been processed due to delay owing to last minute rush.**  **Extension: Panic Button Removal from EMIS Web**  As previously communicated, EMIS will be removing the Panic Button functionality from EMIS Web. To support practices who are still seeking alternative solutions, **EMIS has postponed the removal of the Panic Button from Friday 29th September to January 2024.**  EMIS will be providing organisations notice via email two weeks prior to their removal date.  If you would like to make a request for your organisation to retain the panic button functionality beyond January 2024, **you now have until Tuesday 31st October 2023** to do so. As part of the request, organisations will be required to acknowledge and accept responsibility for the known risks and limitations associated with the functionality.  The request form is available [here](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NA6H8-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732125781%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Uwa6ytgu4gY%2Bgz3rGz5t2yU1yqTGZUD%2B%2BK%2BaD0l5tzU%3D&reserved=0) along with further information.  If you have already submitted a request for the functionality to remain at your organisation, **no action is required.** If you subsequently decide to have the functionality removed, you will need to contact your Account Director after the new removal date of January 2024    **Provisional searches published ahead of upcoming flu season**  Ahead of the upcoming flu season, last week EMIS published flu searches via a library sync which are now available for users via Population Reporting.  The searches can be found under - SNOMED search folder > Cytology Immunisation > Seasonal Vacs > Influenza vaccination recall 2023/24 provisional.    Please note, these codes are currently provisional and based on last year’s code lists. EMIS are awaiting the code lists for this year before they can update the provisional status.    **Update for Children’s Emergency Department (CED) at UHCW**  Building works to increase capacity for clinical assessment in our children’s Emergency Department (CED) completed this week.   This marks the completion of the sixth and final phase of the £15 million Emergency Department expansion project sees the opening of two triage rooms, 14 cubicles including a Child and Adolescent Mental Health Services (CAMHS) assessment room, two resus bays, seven observation beds and the expansion of the patient waiting area.  The footprint of CED has expanded significantly, with seating in the waiting room increasing from 24 to 40. The addition of a second triage room will help reduce the risk of unassessed patients.    One of the seven Paediatric observation beds can also be used as a dedicated area for the treatment of patients presenting with infectious diseases, helping us to further protect our patients and staff from infection risks.  From 13th September 2023, current diversions have been lifted, with walk-ins able to access the original entrance to the Children’s department adjacent to the main Emergency Department.  Please see more information on UHCWs website – link below and [photo attached.](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NA6H9-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732282010%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=eFXnwodTxlrTZZeUQo%2FeK1Ka5EdWBRbSu3zOaK1l88Y%3D&reserved=0)  [Children’s Emergency Department at University Hospital set to reopen to walk-ins via the main entrance located adjacent to the main Emergency Department - University Hospitals Coventry & Warwickshire (uhcw.nhs.uk)](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NA6HA-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732282010%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=eMiEV%2BV9zuuo3aJ%2BsQN%2FBP3OOvP9bdbUUI135TiBTwo%3D&reserved=0)    **Helping Warwickshire residents to pay utility bills**  The objective of the Government’s Household Support Fund is to provide support to vulnerable households in most need of support to help with significantly rising living costs, specifically food, energy and water bills.  In recognition that an unexpected increase in costs can create real challenges for Warwickshire residents who are experiencing financial hardship, another county wide utilities voucher campaign will launch in September 2023.  Short-term financial assistance in the form of a one-off voucher payment will be available to help those who are struggling to afford energy and water bills. This will supplement ongoing emergency support from the Local Welfare Scheme for residents in financial crisis.  Families and households in Warwickshire can apply whether they use pre-payment meters, pay by direct debit or on receipt of a bill.  Residents are invited to contact the Local Welfare Scheme team for a confidential discussion about their situation. All applications for the payment must be made between 6 and 22 September 2023.  Anyone entitled to benefits eligible free school meals will have received this support in August.  Vulnerable residents in Warwickshire who are struggling financially can apply for support by contacting the Local Welfare Scheme directly on 0800 4081448 or 01926 359182. For further information please visit:  [https://www.warwickshire.gov.uk/localwelfarescheme](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NA6HB-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732282010%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=lvlaTEaAh7eULUYGAhqMLlfNT42MGfuTjy3brttz6AU%3D&reserved=0)  [https://www.costoflivingwarwickshire.co.uk/](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NA6HC-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732282010%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=qyfVYgu8oTubMrrzBkTU2%2F0Lm2gcCJ0flQ1170HHcM0%3D&reserved=0)  The utilities campaign will be advertised via corporate social media channels already and you may also wish to do so via your own platforms. [Collateral is attached](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NA6HD-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732282010%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Dicok2DEYrRLE7ZmiP5H6cio39Drypeyq0wAsc%2FVA%2BM%3D&reserved=0) to support you with this:  Social media messages:  **Facebook**  We know that sudden unexpected costs can create real challenges for residents who are experiencing financial hardship.  Vouchers towards utility bills are available for households in Warwickshire using pre-payment meters, paying by direct debit or on receipt of bill.  If you, or anyone you know, needs help please apply between 6 and 22 September 2023.  Call 0800 4081448 or 01926 359182 to talk to us in confidence.  This support is provided by Warwickshire Local Welfare Scheme and funded by the Department for Work and Pensions’ Household Support Fund.  [www.warwickshire.gov.uk/localwelfarescheme](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NA6HB-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732282010%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=lvlaTEaAh7eULUYGAhqMLlfNT42MGfuTjy3brttz6AU%3D&reserved=0)  **Twitter**  Are you struggling to pay your household bills? If you live in Warwickshire, you may be eligible for a one-off payment. Call the Local Welfare Scheme on 0800 4081448 or 01926 359182 in confidence before 22 September. [www.warwickshire.gov.uk/localwelfarescheme](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NA6HB-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732282010%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=lvlaTEaAh7eULUYGAhqMLlfNT42MGfuTjy3brttz6AU%3D&reserved=0)  In the meantime, if you have any questions and or require any further information, please contact Paula Thompson: email: [paulathompson@warwickshire.gov.uk](mailto:paulathompson@warwickshire.gov.uk)    **General NHS App promotional materials**  Please see following link [General NHS App promotional materials - NHS Digital](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NA6HE-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732282010%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=9MT68V8Lp4HBN8z5a3%2BGR1J5HSXedQkKkOL8E9YEr9Q%3D&reserved=0) for Patients leaflets, posters and digital content to introduce your patients to the NHS App. The page contains information and promotional materials to help people get started with the NHS App. Please consier updating your practice webiste with this information.  **Remote Monitoring Team News**  **Additional Capacity: New Patient Onboarding (limited places)**  Currently, we have capacity in North Warwickshire and Rugby to onboard new COPD and Heart Failure patients to the Remote Monitoring programme using Docobo. If you are a GP and have patients who could benefit from long term monitoring and the support service offered by our team, please contact us at: [VirtualRM@swft.nhs.uk](mailto:VirtualRM@swft.nhs.uk).  **Patient Criteria for Referral to the Remote Monitoring Service:**  **COPD:** 1 hospital admission or 2 rescue packs within the last 12 months for exacerbation of COPD.  **Heart Failure:** Ongoing exacerbation of Heart Failure needing regular intervention, with a definitive diagnosis of Heart Failure, BNP completed and Echocardiogram.  NB: Patient Data can be reviewed by General Practitioners on EMIS sharing profile or via the Docobo Clinicians’ Website.  Training and support for both the service and website is available via our Team.  **Care Home Usage & Alerts Data.**  [Click here](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NA6N8-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732282010%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=irtbwypTkL%2BYGmBwtxnHr%2F5sNN8FnGJs6hncusqqEdI%3D&reserved=0) to access a round-up of the latest Alert and Outcome data for August 2023.  **Don’t forget!**  You can now access Docobo telehealth data via EMIS!    Click the Docobo button on the Patient Records page to review patient observations and nurse led clinical notes.  For further information or to request a training refresh on how to use the system, contact us at: [VirtualRM@swft.nhs.uk](mailto:VirtualRM@swft.nhs.uk). | | | | |
| **Training, events & surveys**  **Practice Management Community webinar: Register with a GP surgery service**  Please see [link here](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NAQ60-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732282010%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=UfpZKIOXGyUmKP5lGo1LnbIsRGweopn50QHDlJOswoo%3D&reserved=0) to register for national webinar on**Wednesday 20th September 4.30-5.30pm**  **Application process for the NHS Entrepreneurship scheme**  Please find attached further [information](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NA6N9-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732282010%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=vsFEzmUEX7KH8qDz6Ok3Q5sguqigctjUoi064B5s8Qc%3D&reserved=0), including [application dates](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NA6NA-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732282010%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=FeARxqCGJhOgjXXTcVfeIPl0vFqzGAGH6fx5NlYNu0k%3D&reserved=0), [midwife quote](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NA6NB-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732282010%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=m%2BMWOvTwx%2Fbdj6tsFTsPQoBxWo0kSUYtd8FoL28s0lI%3D&reserved=0), [comms pack](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NA6NC-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732282010%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=HHh%2BIvpBe6CeIZW%2FY8pR7%2BbpiRvwHXS%2BB2OJ1Gabj98%3D&reserved=0), [second comms pack](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NA6ND-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732282010%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=KxuceX91He5mZQO3ORol3WK58h1Y5pYODZOm6MYnx6s%3D&reserved=0)    **Newsletter**  **EMIS Weekly roundup**  Please [find attached](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NA6NE-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732282010%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=NO5Qd6JXZrO5forReoFz3cU6QEMYDLXgx0EPXtXT21E%3D&reserved=0), EMIS weekly roundup  **Vacancies**  **Practice Manager Vacancy- Broomfield Park Medical Centre**  Please see [attached job advert](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-V4YC-3W4C1S-NA12M-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9e9b3ea3e5424b76a62508dbb5e3eb53%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638303762732438260%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=HZxAYnFdcEep9BsdMHEt%2FTPOXY0vv9CWNfq%2B7k%2FjUH8%3D&reserved=0) for more details- **closing date 15th September 2023** |