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| [Latest information for practices](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Latest-information-for-practices)     [Trainings, events & surveys](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Training-events-surveys)    [Newsletters](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Newsletters)     [Vacancies](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Vacancies) |

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The company concerned is:  **Office Hub East Ltd, Maylons House, 8 Maylons Lane, Hockley, Essex SS5 6EN**  **If you receive any invoices or other contact from this company, please exercise extreme caution; and do not pay any such invoice unless you are 100% certain that you have both ordered and received the goods in question from them.**  The company appears to be targeting GP practices across a wide area.  A failure to pay the invoice then leads to increasingly persistent debt-chasing contacts.  They are also known to have provided a FedEx proof of delivery that purports to support their claim that they have delivered goods to the practice.  In the recent case, the date of the proof of delivery form is nearly 2 ½ months after the date of the invoice for the goods allegedly supplied; which adds further doubt to the company’s claim for payment.  If you have had any such contact with this company in the recent past, or have any concerns about this or any similar issues, please contact Richard Loydall, the ICBs Local Counter Fraud Specialist on 07887 557496 or via [richard.loydall@nhs.net](mailto:richard.loydall@nhs.net)    **Electronic Patient Registration**  Members of the public can now search specifically for a GP surgery offering the online registration service by using [Find a GP](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-USEE-3W4C1S-N3E9D-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cf884a41a483b4807d2c808dbaae911dd%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638291690219911672%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=mFlijJ%2Ff7ncj%2B12mDKcrplCYPra7wEy3M0AjUuRkF4E%3D&reserved=0). They enter their postcode and GP surgeries offering online registration will be clearly marked, for more information please [see attachment](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-USEE-3W4C1S-N3E9E-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cf884a41a483b4807d2c808dbaae911dd%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638291690219911672%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=d7qiO%2FNlkauFZYh95PjgXWg44ezlCIJVD9I51vNEX08%3D&reserved=0) .  The [Register with a GP surgery service](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-USEE-3W4C1S-N3E9F-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cf884a41a483b4807d2c808dbaae911dd%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638291690219911672%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=57OpwlnYF%2FjW9lCs6Z1G4OtSnPxElTuPo6QZIaCxnLA%3D&reserved=0) continues to go from strength to strength – we now have 1300 practices enrolled (one fifth of all practices nationally) on to the national service, with over 375,000 submissions of our online form since the service began.  That national team are keen to ensure that all practices who could use the tool and would therefore benefit most of all from the functionality that is offered and will therefore be writing to the Primary Care Networks (PCNs) to tell them about the  service and how they will be able to benefit from being part of a national user community that has led to significant service improvements over recent months if they were to enrol.  Practices who are still entering data into their clinical system via the paper GMS1 form and those PCNs who currently have a mixed economy in terms of new patient registration solutions and would like to offer a consistent experience to the patients they serve are being specifically targeted.  Should you have any questions or queries then please do get in touch - [england.register-gp-surgery.support@nhs.net](mailto:england.register-gp-surgery.support@nhs.net).    **Patient Triage: Total Triage**  [Here](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-USEE-3W4C1S-N3E9G-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cf884a41a483b4807d2c808dbaae911dd%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638291690219911672%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=wj6WnTfSJaQmrSU8n9KPCjjP3ah0Z%2B%2FyYml4MxaDm2g%3D&reserved=0) is a resource centre which outlines how practices can implement a Total Triage model as well as change management materials. If there are any practices that are interested in adopting a Patient Triage model, please click on this   [Total Triage call link](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-USEE-3W4C1S-N3E9H-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cf884a41a483b4807d2c808dbaae911dd%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638291690219911672%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=SLa9PH9Q5vjxILky%2BmHb3RC%2F0Hu808JxOI8WtI0Gkss%3D&reserved=0) to speak with an implementation specialist. | | | | |

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| **Training, events & surveys**  **NHS Primary Care Webinar on GP Patient Survey - September 20**  The GP Patient Survey has been an instrumental tool for primary care, playing a critical role in CQC inspections and shaping the way GP surgeries function. We are excited to offer you the opportunity to hear directly from Anna Quigley, Head of Health and Social Care at Ipsos UK, who leads this initiative nationally for primary care.  [Join us](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-USEE-3W4C1S-N3EKA-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cf884a41a483b4807d2c808dbaae911dd%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638291690220067918%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=6bb%2FsJfTQ4dTNbzksLl28ALM3qyJP92lhDgicbMissE%3D&reserved=0) on **September 20 at 7 pm.**  **What to Expect in the Webinar:**  In-depth Analysis: Gain a comprehensive insight into the GP Patient Survey, its robust design, and its crucial role in primary care. Myth-Busting and Clarity: Anna will dispel common misconceptions and clarify how the survey is tailored to elicit accurate and actionable information. Utility Across the Board: Uncover how the survey's results are beneficial for various stakeholders, from individual GP surgeries to the NHS as a whole.    **Newsletters**  **Diabetes Prevention Programme newsletter**  Please find [attached](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-USEE-3W4C1S-N3EKB-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cf884a41a483b4807d2c808dbaae911dd%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638291690220067918%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=8ZUQKQBSurkMsFdzYRxLbJ96O9QBMana9EN3EsoqC%2FM%3D&reserved=0) Midlands NHS Diabetes Prevention Programme newsletter for September 2023. Feel free to forward onto colleagues who may be interested.    **EMIS Weekly roundup**  Please find [attachment,](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-USEE-3W4C1S-N3EKC-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cf884a41a483b4807d2c808dbaae911dd%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638291690220067918%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=PpNp93ym6o42u4ll1T1ZQ2730UYvdOLmjjtZQYGxMlo%3D&reserved=0) EMIS weekly roundup    **Vacancies**  **Practice Manager Vacancy- Willenhall Oak Medical Centre**  Please see job advert – [attachment](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-USEE-3W4C1S-N3EKD-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cf884a41a483b4807d2c808dbaae911dd%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638291690220067918%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=y1HZENsry9Cev1Q4mxiGdyXhYxvez93JeULEANl2Q6c%3D&reserved=0) for more details- closing date 8th September 2023  **Practice Manager Vacancy- Broomfield Park Medical Centre**  Please see job advert – [attachment](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-USEE-3W4C1S-N3EKE-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cf884a41a483b4807d2c808dbaae911dd%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638291690220067918%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=RWG4akNcgNeYy1ZfC93xivJQ9dLU9V9CasUigJA1JkM%3D&reserved=0) for more details- closing date 15th September 2023    **Reminder: Deadline for content inclusion**  If you'd like to have content included in the GP newsletter, please ensure that you send it to [cwicb.primarycare@nhs.net](mailto:cwicb.primarycare@nhs.net) by 3pm each Wednesday to be included in the newsletter the following Friday. If content is sent after this deadline, it will be included in the following week's newsletter.  ext here |