|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **New National Data Sharing Arrangement for GP Connect**  A National Data Sharing Arrangement (NDSA) has been launched for GP Connect users. The GP Connect NDSA sets out the data sharing requirements and obligations for the use of GP Connect for end user organisations. Users are asked to review the NDSA and ensure they satisfy the actions **by 18 September 2023** in the link below, including ensuring that transparency notices detailing this arrangement are made available to any potentially affected Data Subjects.  For more information, please follow the link:  [National Data Sharing Arrangement for GP Connect - NHS Digital](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZG7K-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869688344%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=caK0y644X55XmMgFHKBP2O%2BKJ%2BKepkjC8ECo6tD3dlw%3D&reserved=0)  **Medicine Supply Notifications**  For your information Medicine Supply Notifications have come through, for more details you can download the download the attachments:  ·        [A Tier 2 Medicine Supply Notification (MSN) for Jext® 300micrograms/0.3ml (1 in 1000)    solution for injection auto-injector pen](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZILL-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869688344%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=8atC%2BxZu2I6Z0Nsw9WUWK2rZUnMbMuLKSyU7%2FACQHow%3D&reserved=0)  ·        [A Tier 3 Medicine Supply Notification (MSN) for Minims® oxybuprocaine hydrochloride 0.4% eye drops 0.5ml unit dose, and Minims® proxymetacaine 0.5% eye drops 0.5ml unit dose](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZILM-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869688344%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=7cL7IwL8OD%2BMCN9Cy1dICDp2LYDwZOPyMnPXjunE1gQ%3D&reserved=0)  ·        [A Tier 3 Medicine Supply Notification (MSN) for Minims® povidone Iodine 5% w/v eye drops solution](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZILN-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869688344%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=b5%2F%2FM9ucsmYHaQGUl9picxKa1HqPwDvmG2c9TjLcCE8%3D&reserved=0)  ·        [A Tier 3 Medicine Supply Notification (MSN) for phenytoin sodium 100mg capsules (Accord)](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZILO-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869688344%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=r74MekrTjvGWNd%2B4dVIAw4Vu493kecRoBAzcwz6yic8%3D&reserved=0)  ·       [A Tier 2 Medicine Supply Notification (MSN) for pilocarpine hydrochloride 2% eye drops](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZILP-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869688344%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=cWjGdIdogXUBITBMEP5HUymvpKUidJD8I2alDYEetdw%3D&reserved=0)  ·        [Estradot® (Estradiol (as hemihydrate)) 100 microgram patch](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZILQ-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869688344%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=cXcyTUdycSLn21uTxDHi%2B9vFphSQNz8qhNXjrdYMQcQ%3D&reserved=0" \o )    The contents of these MSNs can also be viewed on the [Medicines Supply Tool](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZG7L-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869688344%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=t5PTGKVCM91MLZ%2BXc%2BxoNf%2FKT9m5FOaIMUhxEuZ9IA0%3D&reserved=0). The Tool also details any changes to resupply dates and updates to the entries. To access the Tool you will be required to register with the [SPS website](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZG7M-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869688344%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=BcR3SI%2F5oXKj%2FoysMO6C%2BSLup%2BVQFcKKHwM4mqpEYk0%3D&reserved=0).  **Diabetes Services**  Diabetes Specialist Dietitians and Nurses play a key role in supporting people living with diabetes. They aim to help educate people through improving their knowledge of their condition and treatment, promoting healthier dietary and lifestyle changes, boosting their confidence, enabling better self-management, preventing complications and optimising their control.  The Diabetes Teams in Coventry & Warwickshire offer people a choice of one-to-one appointments, group education and can recommend suitable digital education options. Group education and one to ones can be face to face, video, or telephone. Home visits can also be offered if the criteria for home visits are met.  Please see the [poster attached](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZILR-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869688344%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=lMT2U4mU%2BQlJGXtOTPZ3iSYsK3IB8xjzWGQKQJ8gRqo%3D&reserved=0) which summarises the range of education options available and contact details for where to direct your referrals.  **GP Complaints Collection**  We would like to inform you that the national KO41b - General Practice Written Complaints has been extended until Midnight 25th August 2023.    **Shingles programme publications**  Please see [attached,](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZILS-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869844578%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=6mfN2VIpKssUkZl6LRB6djQcdMYiFnnHtc46PvklLLo%3D&reserved=0) which may be useful to support key messages as well as available translated versions of the leaflet to support the Shingles Programme being launched in September  **From IAPT to NHS Talking Therapies for anxiety and depression: new name, improved service**  Following an extensive engagement process, NHS England national mental health team is delighted to announce a new name for Improving Access to Psychological Therapies (IAPT) services: NHS Talking Therapies. Thank you to those of you who shared their feedback; your input is appreciated, and we received almost 4000 responses.    Locally, our service will be called NHS Coventry, Warwickshire and Solihull Talking Therapies.  Our new website can be found at [www.talkingtherapies.covwarkpt.nhs.uk](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZG7N-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869844578%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=mVLd1vACv1wYUI2l9ma%2Ba87XHl7J5%2FCxeT7pTF%2FgALQ%3D&reserved=0)  The new name will be rolled out in all services across the country in 2023 and will be accompanied by the following tagline: for anxiety and depression.  This rebranding exercise will be critical in raising the profile of talking therapies and removing barriers to access.  The feedback analysis demonstrated that the name NHS Talking Therapies felt more accessible to the public and easy to understand, and that it described the scope of IAPT services better.  This was the key aim of this rebranding exercise from the beginning.    As we are now entering the implementation phase of the new name, we would like to ask for your support in updating relevant communications channels, materials and directories referring to IAPT, and in promoting NHS Talking Therapies within your networks.    **Our new contact details are:**  Tel:  024 7667 1090 (this remains the same)  Email:  [talkingtherapies@covwarkpt.nhs.uk](mailto:talkingtherapies@covwarkpt.nhs.uk)  Website:  [www.talkingtherapies.covwarkpt.nhs.uk](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZG7N-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869844578%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=mVLd1vACv1wYUI2l9ma%2Ba87XHl7J5%2FCxeT7pTF%2FgALQ%3D&reserved=0) *(content updates are in progress)*  Twitter: @CWPTTalkTherapy  Instagram: @CWPTTalkingTherapies  Facebook: NHS Coventry, Warwickshire and Solihull Talking Therapies  For any questions, please contact the team at:  [talkingtherapies@covwarkpt.nhs.uk](mailto:talkingtherapies@covwarkpt.nhs.uk)    **NHS West Midlands Gambling Harms clinic**  There is a new NHS West Midlands Gambling Harms clinic in place, please find [attached a leaflet](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZILT-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869844578%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=JxZdeiyfzaf8pAFLRghWLiMliSrqVGTsngYf2xZwypY%3D&reserved=0) for more information and follow the link for the website should you want to read more [Homepage - Gambling Harms (midlandsgamblingclinic.org)](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZG7O-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869844578%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=KYztsl4WfvNj5eff6WEI6NNX7e9Qh7LlWY%2FRV55WgD0%3D&reserved=0)  **Accurx Batch Messaging and Floreys are now live in the NHS App**  **What does this mean for your practice?**  If a patient has the NHS App downloaded and notifications switched on, any Batch Message or Florey you send will automatically be sent to the App. This includes messages with attachments. This change aims to enhance patient access and reduce your SMS fragment costs.  **What should you know about this update?**  ·        If the message is not read by the patient within three hours, Accurx will automatically revert to sending the message via SMS.  ·        There is no change to how messages are written back to the patient record.  ·        You can check the patient's medical record to view all sent messages, including those sent via the NHS App.  ·        If messages revert to SMS after three hours, fragment costs will be charged to the party that currently covers these costs.  **What do you need to do?**  1.     Communicate with your patients – NHS England have customisable [message templates](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZG7P-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869844578%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=KOw3DMyQ34%2BA1tWveZjoEqWefSXM3b7IGAWZQwvewDQ%3D&reserved=0). You can also share on social media and your practice website.  2.     Read the [Do's and Don'ts of sending messages via the NHS App](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZG7Q-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869844578%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=GdpxuSoJLOLFlVYvgVkibxZWR5%2F1TGojfv5%2BNVtl2JQ%3D&reserved=0).  3.     Take a look at our [information hub](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZG7R-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869844578%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=p2G6PLFWEKMuY%2B5ouyVxClqJfx78g53kEmjD%2B1YZKs8%3D&reserved=0), created by Accurx to support you and your patients.  4.     Check your practice's privacy policy to ensure it covers the NHS App as a communication channel. NHS England have suggested the following wording for a privacy policy:  *“We use the NHS Account Messaging Service provided by NHS England to send you messages relating to your health and care. You need to be an NHS App user to receive these messages. Further information about the service can be found at the*[*privacy notice for the NHS App*](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZG7S-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869844578%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=pMX7Kuu10QivP9xoSThp2ePaxUUU6uyUwFpNVAqX0Xc%3D&reserved=0)*managed by NHS England."*  We recommend that you do not send time critical messages using Batch Messages. A time critical message would be any message where there could be a clinical risk if the user was either not informed or did not action the request within a specific timeframe.  If you have any questions at all, please reach out to our [Support Team](mailto:support@accurx.com?subject=NHS%20App%20Batch%20Messaging) | | | | |

|  |
| --- |
| **Training, events & surveys**  **CDC Inequalities Research- A qualitative exploration of inequalities on access to community diagnostics**  C&W ICB have commissioned Coventry University to conduct the research, as an independent partner.  Coventry University will work in partnership with local organisations to facilitate conversations with underserved communities. This research aims to increase our understanding of the barriers faced by local population groups in accessing diagnostic services, and to explore how these can be overcome such that these populations feel better supported to access necessary diagnostic tests in a timely manner. Please see [attached](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZILU-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869844578%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=UMxRHMAi4gAJvQV8wUO2BxOtCi5VKKrLlpCYuayFfV4%3D&reserved=0) for more information.    **Learning Disability Friendly Badge for GP Practices** On **Wednesday 6 September** we will be launching the *Learning Disability Friendly Badge*, a brand-new accreditation for GP practices in Coventry and Warwickshire.    The *Learning Disability Friendly Badge*has been developed alongside GPs and local charity Grapevine. It is designed to highlight and award the fantastic work already happening within primary care to make practices a welcoming place for people with a learning disability, and to those providing the best possible personalised care.  To be awarded the accreditation, GP practices will need to apply, demonstrating that they meet the following criteria:  1.     The GP practice has an identified Learning Disability Champion  2.     People with a learning disability receive personalised care  3.     People with a learning disability receive high quality Learning Disability Annual Health Checks that improve their health outcomes  4.     The GP practice makes reasonable adjustments to enable easier access and improve patients’ experience of their care.  Join us from **12-3pm on Wednesday 6 September in the Nightingale Room at Westgate House**to find out more. Book your place [here](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZGH7-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869844578%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=AkY8yLn3JtXydVbIPOTFq3Eg%2BYO4i2VYcrNNcTIPDRQ%3D&reserved=0).    **World Patient Safety Day 2023 – Sunday 17th September 2023** Please find [attached](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZILV-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869844578%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=02BxWkwJc1By0PoXGHrGpQ6PJ%2Fey6UgQ6nSDGCo1E5s%3D&reserved=0) our second World Patient Safety Day 2023 update, to support you and your organisation prepare for any activity you may be planning to mark the day.  **FREE national FIT webinars from GatewayC** GatewayC will be hosting two free live webinars on the topic of ‘Supporting Patients with FIT’ for primary care clinicians and primary care administrators in England.  Please see below for session details and access to our communication assets for you to share with your wider networks.  Session 1 - Supporting Patients with FIT for Primary Care Administrators  Date: Tuesday 19th September  Time: 13:00 - 13:30  Register [here](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZGH8-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869844578%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=7uvognxbYDscymIpf1DCJU6q7uJXEtyE5BzyQ5o10D8%3D&reserved=0)  [Download Communication Assets](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZGH9-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869844578%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=bBkJuSA%2FxXWRjTpMAFEgZ%2B48ES1HiBGD%2Fex3RPtXcuI%3D&reserved=0)  Session 2 - Supporting Patients with FIT for Primary Care Clinicians  Date: Wednesday 20th September  Time: 13:00 - 13:30  Register [here](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZGHA-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621869844578%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=PN7ya%2FRhLP5f0AawIC9n4gZ8%2Byf7HZ%2BHzcJHdi6pLLM%3D&reserved=0)  [Download Communication Assets](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZGHB-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621870000785%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=x9rK41Llinjd5bTPNLQFD8sDSGGQF1mJI4JwZA4EaWc%3D&reserved=0)  These interactive sessions will be joined by leading specialists, as they discuss the role of FIT and how primary care colleagues can best support patients. Supported by NHS England and the Greater Manchester Cancer Alliance Early Diagnosis Team.  **Head & Neck cancer -Online Course**  GatewayC have released a new course covering head & neck cancer. The free 1-hour CPD course aims to support primary care professionals in effective clinical decision making, when assessing and managing patients with symptoms associated with a head and neck cancer.  Below are a range of communication assets to help promote amongst your networks – thank you for your continued support.  ·        [Social media copy/graphics](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZGHC-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621870000785%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=JtoSw0Mp1iIdayG673LBdiEcHJzwANEcLSbXLUSlli4%3D&reserved=0)  ·        [Newsletter/bulletin copy](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZGHD-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621870000785%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=3obcyEzLeacjzfBYvaenUPIM2afs%2B1H5gJW0tlnAteI%3D&reserved=0)  ·        [Email copy](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZGHE-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621870000785%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=m%2BTwWqgRM65MVxjW8HUcFOsJ2qgIVw0SzsXYwmxNl9I%3D&reserved=0)  ·        [Course spotlight](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZGHF-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621870000785%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=BMT0Sf9XoXnRSjo0hCjyG3W1UJRukn1l1fTDhm5T2kw%3D&reserved=0)  **Find out more about the Rise Emotional Wellbeing Service - 21st September 4pm**  This online event is to let referrers know more about the support offered by the Rise Emotional Wellbeing Service. Link below to register:  [Professionals - RISE - Emotional Wellbeing Service (CW Mind) - Warwickshire Tickets, Thu 21 Sep 2023 at 16:00 | Eventbrite](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZGHG-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621870000785%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=wLwgyBckdZ12VcV53vXOWIEzGviHr8AdVaKBu2SWzqU%3D&reserved=0)  Register soon because space is limited.  ·        What is available from the Rise Emotional Wellbeing Service delivered by Coventry and Warwickshire Mind Children and Young People's services?  ·        How this service fits into wider network of support from Rise?  ·        When and who to refer to this service?  ·        How to refer into our services?  ·        Any questions or concerns  This session will NOT be recorded, If you are not able to attend, please see the [service website](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZGHH-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621870000785%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=p4IBWAf8sHLem0%2FtKLLwrn18XBOUnn4wQ5OcmOKESLQ%3D&reserved=0) for all information and get in touch if you should have any specific questions.    **Workforce Transformation Improvement Collaborative Event: Focus on Autism in Physical Health and Care**  As you may be aware we are now using the NHS Events platform for our Collaborative Event invites. You will be required to register for the Collaborative Event via the NHS Events page before being able to obtain the Microsoft Teams link.  **Focus on Autism in Physical Health and Care – 10 October 2023 13:30-15:30pm**  Autistic people can find that accessing and receiving health and care services are a difficult experience for them. This can lead to health inequalities and poorer outcomes. This session will focus on the needs of autistic people in any healthcare setting. We will be discussing ways to support staff and teams to make sensory adjustments to improve the experience of receiving healthcare, including a personal perspective from a guest speaker. We shall also be spending some time in discussion around reasonable adjustments that can be made in service, both what services can provide for autistic patients and how NHSE and colleagues can support in putting these adjustments in place. This will make up part of a wider discussion on the education and training of our workforce around care for autistic people. The session will be of interest to anyone who is providing services that autistic people will access and/or who have a role in supporting the workforce working in those services*.*  [*LINK TO REGISTRATION FOR EVENT*](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZGHI-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621870000785%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=hgpHAeIXW4wuIbTFUjkRU2ENvNBUjcrLrlIwnRu250Q%3D&reserved=0)    **Maternity and Neonatal Plan**  **What would you like to see in a local maternity and neonatal plan?**  The Coventry and Warwickshire Local Maternity and Neonatal System (LMNS), working in conjunction with the service user partnership group, Maternity and Neonatal Voices Partnership, have launched a [survey](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZILW-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621870000785%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=yCOIkHLajMejnIaEM%2FlV8yJMpMmV1ga%2FP9eguiNtl8Y%3D&reserved=0) to gather views to help shape the LMNS local strategy.  The [survey](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZGHJ-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621870000785%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Zm1JQEeIB%2BFQ7WNVfEzhh8xdmzF%2F6oquDDOjRSjkYo0%3D&reserved=0) will be used to inform an initial meeting with members of the public and professionals to co-produce a first draft. You have **until Friday 13 October 2023 to share your views**, and we encourage you to share details of the survey with patients and service users, if applicable.      **Newsletters**  **Wellbeing Wednesday Article 23.8.23**  As part of our Health and Wellbeing programme, we produce a weekly ‘Wellbeing Wednesday’ post that shares wellbeing tips & tools, courses/events, support services etc.  This week’s Wellbeing Wednesday includes:  ·        How new Doctors can access Mental Health Tips  ·        How you can support your Mental Health with Vivup  ·        How you can disrupt the burnout pattern, and tap into your nervous system to help when you're triggered  ·        How you can register for Peer Wellbeing sessions    The link to Wellbeing Wednesday is [Wellbeing Wednesday: 23rd August 2023 - Coventry & Warwickshire Training Hub (cwtraininghub.co.uk)](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZGHK-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621870000785%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=otVZdt%2BBiwqdUHA0KQi4%2BOSY%2F91lz2V6zyKXL%2B80zQA%3D&reserved=0)  Previous editions of Wellbeing Wednesday can be found on the [Latest News](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZGHL-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621870000785%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=44VML5%2Bv58u0QHEdfxi12eTW8RkJZ%2FZN1uceu2BqcHQ%3D&reserved=0) page of our website  Visit the [Health and Wellbeing page](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZGHM-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621870000785%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=V9zn8Fk7lZVlpiVE3zS5Nnyu4O7gDaGwFKQlAMj8oGI%3D&reserved=0) on our website for more resources      **Vacancies**  **Receptionist/Admin Position- Copsewood Medical Centre**  Please see [attached advert](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZILX-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621870000785%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=IgVjbq3MnD8CExHBKkDuUPSStcf8bIDnsH667LOzA5c%3D&reserved=0) for further details.  **Practice Manager Vacancy- Willenhall Oak Medical Centre**  Please see attached [job advert](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ULKL-3W4C1S-MZILY-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C2621b80d3d4d42625aee08dba5642bb0%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638285621870000785%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=hvWCC75hT3XlDo4ebM2DBj5y6uosulLVG9lt1LKzWUM%3D&reserved=0) for more details- closing date 8th September 2023    **Reminder: Deadline for content inclusion**  If you'd like to have content included in the GP newsletter, please ensure that you send it to [cwicb.primarycare@nhs.net](mailto:cwicb.primarycare@nhs.net) by 3pm each Wednesday to be included in the newsletter the following Friday. If content is sent after this deadline, it will be included in the following week's newsletter.  ext here |