|  |
| --- |
| [Latest information for practices](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html" \l "Latest-information-for-practices" \o "#Latest-information-for-practices)     [Trainings, events & surveys](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Training-events-surveys)    [Newsletters](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Newsletters)     [Vacancies](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Vacancies) |

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | |  | | |  |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  | | --- | | Latest information for practices  **Remote Monitoring Team News**  **NEW DIARY DATES: Docobo Servers scheduled for software upgrade next week**  After an initial delay, the much-anticipated Version 1.9.9 will feature a number of improvements which we will be sharing in due course.  New servers will come on-line at **08:00 on 09 August (UK-3 SWFT) and 10 August (UK-31 CWPT).** The upgrade will be completed, out of service hours, at 20:30 the evening before. Please note, the system will be unavailable during this time.  If you experience any difficulties with the new service, please contact  [VirtualRM@swft.nhs.uk](mailto:VirtualRM@swft.nhs.uk)  More information will be shared via email directly after the upgrade.  **Don’t forget!**You can now access Docobo telehealth data via EMIS!  Click the Docobo button on the Patient Records page to review patient observations and nurse led clinical notes.  For further information or to request a training refresh on how to use the system, contact us at: [*VirtualRM@swft.nhs.uk*](mailto:VirtualRM@swft.nhs.uk)*.*  **Bank Holiday Pharmaceutical Provision**  For your information, please find [attached](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-U2QF-3W4C1S-MP4GM-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C516869d71ae447fe581d08db94eac4ce%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638267508261176549%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=72Ca%2B4cAQKQtUVZ5G46HEhOBNonXSly8tl%2FuJ2V1V%2Bc%3D&reserved=0) details of pharmaceutical provision across the West Midlands ICBs for Monday 28th of August (Bank Holiday 2023) for your information.  Additional pharmacies may also be open on this date, and this can be confirmed on the NHS.UKwebsite where pharmacies can be located by completing a postcode search [Find a pharmacy - NHS (www.nhs.uk)](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-U2QF-3W4C1S-MP4GN-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C516869d71ae447fe581d08db94eac4ce%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638267508261176549%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=YdtLyHnaPlYKE2RyiPYzNwZmY%2FiWT7N8nHU4mBKj30I%3D&reserved=0)    The pharmacy opening hours across the Midlands region can also be accessed by patients and healthcare professionals at [www.england.nhs.uk/midlands/nhs-england-and-nhs-improvement-midlands-work/bank-holiday-pharmacy-opening times/](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-U2QF-3W4C1S-MP4GO-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C516869d71ae447fe581d08db94eac4ce%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638267508261176549%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=m2l2HOWmVgYMhNVhMfZWLl5NntoUdQp7C9wva5eFv0g%3D&reserved=0) which will be available shortly.  **Tier 2 Medicine Supply Notifications for Tegretol® (carbamazepine) 100mg tablets and Edronax® (reboxetine) 4mg tablets**  Please see updates on medication supply:   * A Tier 2 Medicine Supply Notification (MSN) for Tegretol® (carbamazepine) 100mg tablets, [see attached](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-U2QF-3W4C1S-MP4GP-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C516869d71ae447fe581d08db94eac4ce%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638267508261176549%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=wAytd8xOphqqw8%2BBL%2BeAwVDxMNSVhp0TVE6gagcIulQ%3D&reserved=0). * A Tier 2 Medicine Supply Notification (MSN) for Edronax® (reboxetine) 4mg tablets, [see attached.](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-U2QF-3W4C1S-MP4GQ-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C516869d71ae447fe581d08db94eac4ce%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638267508261176549%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=8XjnzLV3QNUdVO9hFfknumpUA1%2Bunvr3wIDM0Ym2ig0%3D&reserved=0)   The contents of these MSNs can be viewed on the [Medicines Supply Tool](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-U2QF-3W4C1S-MP4GR-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C516869d71ae447fe581d08db94eac4ce%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638267508261332809%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=6Qbu9Z7ivnca%2Fh6RgMzS5XrwvYlcQtv2ObbtTiYw48g%3D&reserved=0). The Tool also details any changes to resupply dates and updates to the entries. To access the Tool you will be required to register with the [SPS website](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-U2QF-3W4C1S-MP4GS-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C516869d71ae447fe581d08db94eac4ce%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638267508261332809%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=j7vEfgtAaTDeNSEojjY6gXVFgU%2FXtd%2FfNmcJbk%2FkoR0%3D&reserved=0).  If you have any queries, please contact [DHSCmedicinesupplyteam@dhsc.gov.uk](mailto:DHSCmedicinesupplyteam@dhsc.gov.uk).  **Multi-Factor Authentication Tokens**  The National Team have informed organisations that everyone who uses NHSmail will need to set up multi-factor authentication (MFA). MFA is in addition to the user’s usual email address and password, and requires the user to set up a second form of authentication, such as an authentication app on the users mobile phone, a text message, or a phone call. Setting up MFA is vital as it helps protect accounts, assists in limiting data breaches, and safeguards patient data.  Details were provided to users on how to setup MFA by logging in to the users NHSmail account and following instructions, the deadline for setting up MFA was extended from June to until March 2024.  Generic mailboxes are not able to do the MFA, therefore IT delivery partners are looking at what the requirements are in terms of workarounds/trainings, and they will communicate these to practices.If a shared mailbox is used then the MFA steps will be processed when the user logs into their account to access this mailbox. If a generic account is set up for practices, then IT providers will need to recreate the mailbox as NHS MAIL will not accept generic accounts.  The options available for NHS MAIL MFA will be:   * **text message** * **phone call** * **authenticator app on the phone,** * **alternatively a token can be used**.   A concern was raised for practice staff who do not have, or do not wish to use, a personal mobile phone for SMS or the authenticator app. The IT providers have sourced the below tokens that practices can purchase to resolve this:   * ·     **CWPT-** FIDO tokens can be bought for staff to complete MFA, YubiKey 5 NFC FIDO tokens approx. £36 ex VAT per token. These can then be registered as the preferred MFA and a PIN has to be set by the staff member. * ·     **Innovate-** [FIDO2 Security Key, Thetis [Aluminum Folding Design] Universal Two Factor Authentication USB (Type A) for Extra Protection in Windows/Linux/Mac OS, Gmail,Facebook,Dropbox,SalesForce,GitHub - Black : Amazon.co.uk: Computers & Accessories](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-U2QF-3W4C1S-MP4GT-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C516869d71ae447fe581d08db94eac4ce%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638267508261332809%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=kH4KAjjmB7428ufP7sZNxz1kBgdMxP%2F7ebP3Km6ktYs%3D&reserved=0) |  |  | | --- | | Training, events & surveys  **Accessing CRRS – Impact Survey** UHCW will be going live with their new EPR on **15th October 2023,** from this date the current in-house EPR, known as CRRS, will become a legacy portal. It will be read only and is only planned to be available for six months, with no further live information being added in real time.  In the future, the intention will be for as much historic and current information, that you currently access via CRRS, to be available in the ICR. This will also include information from the new EPR. However, capacity and resource constraints mean that, apart from pathology and radiology results, no other information from CRRS will be available in the ICR at the EPR go-live date.  UHCW recognise that not having access to information currently available could affect the care and service provided; and as such would be grateful if you could complete [this short survey](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-U2QF-3W4C1S-MP4GV-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C516869d71ae447fe581d08db94eac4ce%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638267508261332809%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=mAAbJNizgRv9zP%2BdDP6M3wOdWl5oVoF7Hsynikxzbqs%3D&reserved=0) to help identify what the impact might be. It should take no more than five minutes to complete and will close on Friday 11th August.  Please distribute the survey as widely as possible to the teams you work with at CWPT and in the community.  Newsletters  The latest edition of EMIS Newsletter is available, see [attachment](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-U2QF-3W4C1S-MP4GW-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C516869d71ae447fe581d08db94eac4ce%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638267508261332809%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=7%2BCERxfvns7UdnynYDBBLJi3yxYgfyu4pbxKQE5ejj4%3D&reserved=0) for latest updates in the world of EMIS Web in primary care, including new releases, latest functionality, content and services that GP Practices need to be aware of!  Vacancies  **Job Opportunity for a 3 session per week Clinical Director for General Practice working with the ICB**  The ICB are looking to recruit a Clinical Director for General Practice to lead and advise the ICB on all aspects of General Practice.  This role will pay a vital role in ensuring that there is clear communication and involvement between the ICB, PCNs and Practices as well as be aligned to the Clinical and Care Professional Leadership Framework, support the delivery of the recommendations of the Fuller report and the recovery of access to General Practice plan.  The post holder will provide extra oversight and support to General Practice to ensure the delegated functions of the ICB and the functions of the CMO are delivered.  The job description and person specification are available [here](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-U2QF-3W4C1S-MP4GX-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C516869d71ae447fe581d08db94eac4ce%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638267508261332809%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Hl4cH5hx4eFwP2U7%2Fll%2FBr3jKpu1suXVSa31RrIkgGs%3D&reserved=0).  Informal enquiries are encouraged to Dr Mike Caley, Deputy CMO at [michael.caley@nhs.net](mailto:michael.caley@nhs.net).  Applications are made via Trac and **close on the 9th of August.** | | | | |