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| [Latest information for practices](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Latest-information-for-practices)     [Trainings, events & surveys](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Training-events-surveys)    [Newsletters](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Newsletters)     [Vacancies](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Vacancies) |

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| Latest information for practices **Primary/Secondary Care Interface Consensus Document and Delivery Plan for Recovering Access to Primary Care**Please see letter [attached](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ST21-3W4C1S-LXRVH-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9eb1989aceb644c976bf08db6e6160c8%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638225136728345750%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=jV3AeBpWt0QRJKPkCwRtgICZbVEO5SqJHSWPLXvgEQE%3D&reserved=0) and [consensus document](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ST21-3W4C1S-LXRVG-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9eb1989aceb644c976bf08db6e6160c8%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638225136728345750%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=buGx8ikBX2iU9gXzJjZcjmWX2jrdaI855E0e7kxn9RQ%3D&reserved=0) that has been agreed between primary and secondary care in Coventry and Warwickshire.  The information explains how primary and secondary care clinicians can best operate together by clarifying the expectations around clinicians’ responsibilities. This has been developed in collaboration with the LMCs and the provider trusts.**UHCW ENT Referrals**UHCW has requested to follow the criteria below for direct referrals to audiology.  There is a long waiting list for ENT first referrals so please refer directly to audiology if appropriate.  Many thanks**Audiology Complex Direct Referral for Adults**An audiology (non-medical) service including hearing assessment with redirection for hearing aids, tinnitus management, diagnostic tests of ear and hearing function, communication support and signposting to voluntary sector provision as appropriate.  Not suitable for discharging or painful ears. **Inclusion Criteria:**·         Unilateral or asymmetrical hearing loss·         Bilateral, Unilateral or disruptive Tinnitus·         Listening difficulties where hearing within normal limits·         Adults unable to perform a standard hearing test with learning or cognitive difficulties **Exclusion Criteria:**·         Under 18 refer Community Audiology·         Current ear pain or discharge refer ENT·         Vertigo refer ENT·         Routine patients refer NHS Hearing Care Centres·         Pulsatile tinnitus refer ENT·         Hearing aid users patient to contact hearing aid provider directly **Temporary entrance to Children’s Emergency Department at University Hospital Coventry Note this will appear on the website homepage and under the news section too**Please be advised, as part of the Emergency Department Expansion activity, the Children’s Emergency Department (CED) entrance at University Hospital, Coventry, located next to the main Emergency Department, will be temporarily closed to walk-ins from 9th June for 12 weeks. The closure will allow for essential building works to take place to redevelop the CED which will see increased capacity for clinical assessment and in the patient waiting area.During this time, patients and visitors attending CED will need to access the department via alternative routes: ·         Through the Women’s and Children’s entrance located in the west wing of the hospital. Once you have entered the building, following the redirectional signage in place to the temporary CED entrance. ·         Or enter the hospital’s main entrance, turn left and go up to the first floor and follow the redirectional signage that will be in place to guide you towards the west wing where you will find a temporary entrance to the CED along the corridor.In addition to the temporary redirectional signage inside the hospital building, outdoor signage will also be in place to advise on the changes. If you choose to visit CED by car, please park in one of the main visitor car parks before following the alternative access routes above. To enable us to effectively manage our capacity in the temporary CED waiting room we are asking patients to be accompanied by only one parent or carer. Please be reminded that our staff are working hard to minimise any disruptions and we urge people to always treat our staff and patients with respect and kindness. We are sorry for any inconvenience this may cause and thank you for your continued support during the building works. Further information on the project will be shared as it becomes available.**Proton Pump Inhibitors (PPIs) and Clostridioides difficile infection (CDI)**Please see [update attached](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ST21-3W4C1S-LXSCH-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9eb1989aceb644c976bf08db6e6160c8%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638225136728345750%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=ttUfTTSM9lAuTYpS7rmheFN6I1k%2BBLYQ0l8YaQMwgTQ%3D&reserved=0) supplied by the ICB Quality Team.**Medicine Supply Notification**[Attached](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ST21-3W4C1S-LXSJ5-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9eb1989aceb644c976bf08db6e6160c8%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638225136728345750%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=bzxLL3FmOAijNkfYPZSrF2aBEQc7dxBdmiEbWJfyUGY%3D&reserved=0) is a Tier 2 Medicine Supply Notification for ethinylestradiol 20microgram / drospirenone 3mg (Eloine®) tablets.The contents of this MSN can be viewed on the Medicines Supply Tool. The Tool also details any changes to resupply dates and updates to the entries. To access the Tool you will be required to register with the SPS website.**ARRS Role Leavers**This is a reminder that when a member of staff who has an IT asset leaves an organisation, the IT provider should be informed to either collect the equipment or reassign it. **For CWPT & Innovate users** there is a leaver form on the self-service portal for this task.**EMIS Performance Streams**The [attached](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ST21-3W4C1S-LXSJ7-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9eb1989aceb644c976bf08db6e6160c8%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638225136728501985%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=pVJ7gJlIB%2BDFOm2MDoGbrBqe1doubatlR71fDfATDLs%3D&reserved=0) presentation is from a recent EMIS Service Management Process Meeting held on 7th June 2023.**EMIS Panic Button Removal Update - request form now available**Coventry/Warwickshire Primary Care Practices will have received a message from EMIS, week commencing 5th June, requesting GP Practices to complete the relevant form and return to EMIS, if practices wish to retain the Panic Button.  This is an opt-in process, therefore if you fail to complete and submit the form, the EMIS Panic Button will be removed from your Clinical System.·         On **Friday 29th September 2023**, EMIS intend to remove the Panic Button from EMIS Web. ·         Customers can request that the Panic Button remains for their organisation but will need to accept responsibility for the known risks and limitations associated with the functionality. ·         [The request form is now available on EMIS.](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ST21-3W4C1S-LXROV-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9eb1989aceb644c976bf08db6e6160c8%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638225136728501985%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=dGXVOGe2nDkUXx3R%2F9XyAtG5mmLeqtT7SugwhHugEzg%3D&reserved=0)EMIS will notify all practices by 30th September 2023, that from this date the practice assumes responsibility for the processes that it has in place for alerting the practice team that there is an emergency. EMIS will continue to provide support and help via the helpdesk for the Panic Button.The ICB will continue to review alternative options should an agreement be made at the GP IT Strategy Group that the EMIS Panic Button is replaced. The ICB will keep you informed via the newsletter. |

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| Training, events & surveys        **Bookings open: Coventry and Warwickshire Suicide Prevention Conference - Monday 11th September**The Coventry and Warwickshire Suicide Prevention Partnership are pleased to announce their inaugural conference, which will take place on **Monday 11 September 2023**. Please see the [attached flyer for more details.](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ST21-3W4C1S-LXSJ6-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9eb1989aceb644c976bf08db6e6160c8%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638225136728501985%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=kSNVaYpWxEDuVX1zX8ZWmuDm4zPMi%2FU%2F0e3WEpdNjyw%3D&reserved=0)If you are interested in supporting suicide safer workplaces, organisations, services and communities - and finding out more about what is happening locally and how you can get involved, please register for your place via: [https://www.eventbrite.co.uk/e/coventry-and-warwickshire-suicide-prevention-conference-2023-tickets-633911475287](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ST21-3W4C1S-LXROW-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9eb1989aceb644c976bf08db6e6160c8%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638225136728501985%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=pT2VThFR2%2FFnBA%2Bymkc7sHU0DO%2F%2BpQAtD1t%2BkIlhoCc%3D&reserved=0) (or use the QR code on the attached flyer).The conference is open to representatives from the public, private and voluntary sectors and will be taking place 9am – 4.30pm in a face-to-face location TBA (central to both Coventry and Warwickshire) TBA. A full agenda will be shared closer to the time. If you have any questions, please contact: phadmin@warwickshire.gov.uk.Newsletters**Remote Monitoring Team News****NEW DIARY DATES: Docobo Servers scheduled for software upgrade next week**After an initial delay, the much-anticipated Version 1.9.9 will feature a number of improvements which we will be sharing from next week.New servers will come on-line at **08:00 on 23 June (UK-3 SWFT) and 25 June (UK-31 CWPT).**The upgrade will be completed, out of service hours, at 20:30 the evening before. Please note, the system will be unavailable during this time.**If you experience any difficulties with the new service, please contact****VirtualRM@swft.nhs.uk.****We will share more information via email directly after the upgrade.****Care Home**Usage & Alerts Data  [Click here](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ST21-3W4C1S-LXSJ8-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9eb1989aceb644c976bf08db6e6160c8%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638225136728501985%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=jvYA%2FSIaIJxpA9SN9Kwhnf72o4sfVPk10%2B7Uo0942qA%3D&reserved=0) to access a round-up of the latest Alert and Outcome data for May 2023.**Wellbeing Wednesday**Please follow the link for the weekly edition of Wellbeing Wednesday:[**https://www.cwtraininghub.co.uk/wellbeing-wednesday-14th-june-2023/**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-ST21-3W4C1S-LXROU-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C9eb1989aceb644c976bf08db6e6160c8%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638225136728501985%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=wZw5qzO5IZshi4I15cMpLLKnCqgFC9WUa717pRmf%2Fo8%3D&reserved=0)   This week’s Wellbeing Wednesday includes:   ·         How to **register for todays** EDI Conference·         How you can access the free masterclass hosted by Dr Rachel Morris - **Know Your Limits - Claim Your "No"**·         What support is available to support **Men's Health**·         How you can make delicious, healthy, **budget friendly meals** ·         How to set up your very own **hydration station**VacanciesNone     |

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