|  |
| --- |
|  |

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | Image |  |  | | --- | | [Latest information for practices](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Latest-information-for-practices)     [Trainings, events & surveys](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Training-events-surveys)    [Newsletters](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Newsletters)     [Vacancies](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Vacancies) |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | Image | | |  |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  | | --- | | Latest information for practices  **Remote Monitoring Team News**  **POSTPONED! Docobo Server Software Upgrade**  Last week, we announced that the new improved Docobo Version 1.9.9 upgrade would be taking place this week. Docobo have now advised that this has been unavoidably postponed.    New Dates will be advised in next week’s bulletin. If you have any queries, please contact:  [VirtualRM@swft.nhs.uk](mailto:VirtualRM@swft.nhs.uk)    **For Coventry GPs – Referrals for ultrasounds**  As you may be aware, there is currently a backlog of patients waiting for an ultrasound at UHCW, which is impacting on waiting times.  We wanted to inform you that the community ultrasound providers have capacity that is not currently being utilised, offering us an opportunity to reduce the length of time patients are waiting for procedures.  HealthShare Diagnostics Limited have notified us that they are able to take more referrals than they are at the moment and, with waiting lists for ultrasounds increasing, we would encourage you to refer to HealthShare to ensure patients are able to access their procedures as early as possible. HealthShare are currently operating Monday at Holbrooks Health (CV6 4HN) and Tuesday, Wednesday and Friday at Cheylesmore Surgery (CV3 5PZ). There are also plans to start operating at Henley Green on Thursdays once they have enough referrals. Their current waiting time at the moment is less than 2 weeks.  Patients who are over 18 can be referred for the following:  ·       Abdominal Ultrasound;  ·       Renal / bladder / prostate ultrasound and post-micturition volume;  ·       Non Obstetric Pelvic ultrasound (transabdominal and transvaginal);  ·       Scrotal / Testicular ultrasound;  ·       Musculoskeletal;  ·       Small parts (hernia, lumps).    Referral forms are available on GP Gateway, DXS and PC IT pathways and referrals can be made via email or ERS. More information is available on GP Gateway: [https://www.coventryrugbygpgateway.nhs.uk/pages/ultrasound-non-obstetric-ultrasound-nous/](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LMDPY-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792536425%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Z6xVqfD0LLlSj3Fs0SV%2FfVmV5QQk6uHtUji6rb2UTHw%3D&reserved=0)  **FWT Services** FWT is a Centre for Women based in Coventry who partners with CWPT. The two organisations provide support for women who are either having a baby, have a baby under the age of one, lost their baby or are pregnant after a loss. From our working experience we have found that we do not appear to receive many referrals from GPs.  Please see details of the programmes we deliver:    MAMTA  FWT - a Centre for Women runs the MAMTA project which is a mother and baby project to support mothers in having good health outcomes for baby and mother.  Parent education is also offered to the mother as well as signposting where necessary.  All BAME women in Coventry are referred by midwives to MAMTA who offer women a universal service. However, there are times when women fall between the gaps and are missed for example new arrival to the city. MAMTA also makes referrals to the Perinatal Mental Health Peer Support for support if their clients have low mood, anxiety, loneliness or depression.    Details of MAMTA can be found on the following link: [http://www.fwt.org.uk/health/mamta-2/](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9D-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792536425%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=zPNDh0tWHAcuBwoA%2FJcynFstYaRJ1BerKsFVD%2BibW0s%3D&reserved=0)    Perinatal Mental Health - BAME Peer Support  Working alongside MAMTA and CWPT, the Perinatal Mental Health BAME Peer support women who are pregnant or have a child under the age of 2 and have low mood, are isolated, have anxiety or depression. More serious cases are supported in being referred to the Perinatal Mental Team (PMHT) at CWPT.  However, all referrals to the PMHT are required to be made by a health professional and a completed Core 10 would also be required. The support provided to women is one to one, group sessions and signposting where necessary.  More details can be found on the following links: [http://www.fwt.org.uk/health/perinatal-mental-health-project/](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9E-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792536425%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=wgXU7E29LZ6nu2%2FJi4J6TQkqynsPyTJLFJIWepp2rWA%3D&reserved=0)    For more serious cases, more information on the Perinatal Mental Health Team in CWPT can be found on the following link: [https://www.covwarkpt.nhs.uk/perinatal-mental-health-professionals/](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9F-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792536425%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=DXPMuU0sPc%2B3bBknY7vYe5NqYZ9CvvNiTDzFfKAHEXE%3D&reserved=0)  Loss Pathway  The Loss pathway in CWPT was launched in September 2021. The Loss Pathway offers talking therapy and signposting for loss and trauma as well as peer support for those women who live in Coventry, Rugby, North or South Warwickshire and have experienced distress or moderate to severe mental health issues following a  • Miscarriage  • Stillbirth  • Termination due to medical reasons  • Death of infant prior to their second birthday    The team receives referrals from health professional who are required to complete the referral form on the following link and complete a core 10. [https://www.covwarkpt.nhs.uk/download.cfm?doc=docm93jijm4n6103.pdf&ver=8306](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9G-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792536425%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=4PSEWkn5PMd67LeRbVL8RaQsKiPSTJ%2FBv3Eu1sewgEU%3D&reserved=0)    The team consists of Psychologists, CBT therapist, specialist midwife and Peer Support.    If further information is required, please contact:  Noreen Bukhari - [Noreen.bukhari@fwt.org.uk](mailto:Noreen.bukhari@fwt.org.uk) for the MAMTA project and Perinatal Mental Health Peer Support and Gina AamodtLeeper - [Gina.AamodtLeeper@covwarkpt.nhs.uk](mailto:Gina.AamodtLeeper@covwarkpt.nhs.uk)    **For South Warwickshire GPs – Advice and Guidance using the Consultant Connect App**  We are really pleased to inform you that from **Monday 5th June** SWUFT Dermatologists will be providing Advice and Guidance using the Consultant Connect App. We believe that using the Consultant Connect App will improve the process and allow us to respond in a more timely manner, which will lead to better outcomes for patients.  As a result, ERS will be switched off and all advice and guidance will be provided via the Consultant Connect App from 5th June.  Please find [attached](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LMDPZ-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792536425%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=8dLVgehdGEZpBRuwsmA9Vqx9HDNxWUbLgAK4QnrWQrQ%3D&reserved=0) a letter outlining the reasoning behind this change. Should you have any concerns then please raise them directly with Carolyn Dando, Dermatology Manager via [Carolyn.Dando@swft.nhs.uk](mailto:Carolyn.Dando@swft.nhs.uk).  **ICB Healthcare Inequalities Innovation Fund inviting proposals** Coventry & Warwickshire ICB Healthcare Inequalities Innovation Fund is currently accepting proposals for local projects which will help to reduce healthcare inequalities. Projects must be focussed on the [Core20Plus5 priorities](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9H-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792536425%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=jT0y7ev2yA%2Fn7IijqG89R21CLRrF87U8IIgAYOvZKAU%3D&reserved=0) and aim to tackle inequalities around healthcare access, experience or outcomes. We would particularly welcome innovative projects which work with a range of partners, including those from the wider system including the voluntary sector. There is no upper or lower limit on the level of funding that can be applied for, however, ideally projects will be fixed term, no longer than two to three years, with an aim of pump-priming innovation that can be shared across the system.    For more information about how to submit a proposal, visit the [HI Innovation Fund](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9I-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792536425%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=OqIfBQEcfczqC%2Bsn%2FOzOvU73SWVHQKbsB%2BZbtztkrTc%3D&reserved=0) website. For more general information, contact the Health Inequalities Programme Managers at [cwicb.healthinequalitiescw@nhs.net](mailto:cwicb.healthinequalitiescw@nhs.net).      **EMIS Web Panic Button Update**  In March 2023, EMIS informed users of the intention to remove the [Panic Button functionality](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LMLL1-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792536425%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=3FZigQQvvfLT54lQiquepVrCE9YWAmbpwLwbC3sW%2F8E%3D&reserved=0)from EMIS Web due to concerns regarding its efficacy (including, that certain local network configurations prevent the button working as designed). Our clinical team advised it would be better to remove this functionality rather than have users relying on a solution which may not function as intended in every instance and recommend customers adopt an alternative approach to staff safety.  We take the safety of our users very seriously, and we are supporting senior clinicians at NHS England who are seeking to develop a future standard of safety in Practices and consultation rooms.  As part of this collaboration, we have confirmed a date for when the Panic Button will be removed as standard from EMIS Web, and also agreed an approach for users who have not yet implemented an alternative solution.   1. We will be removing the Panic Button as standard from EMIS Web on**Friday 29th September 2023.** From this date, the Panic Button icon and functionality will be removed unless we receive specific instruction from customers (see below). 2. Organisations can request that the Panic Button in EMIS Web remains available for their organisations beyond Friday 29th September 2023. As part of this request, you will be required to acknowledge and accept responsibility for the known risks and limitations associated with the functionality.   Organisations who request the Panic Button to remain available, will be able to request that it is subsequently **disabled** at any time. We**will not** accept requests for the functionality to be reactivated once it has been disabled.  **More details on how to make this request will be provided by mid-June.**  **Please note:**Whilst the Panic Button is still currently available in EMIS Web, the [Service Status on](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LMLL2-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792692640%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=uZgFmdt6bT0wmgDvdTnCPBaWlfOlg2jXdm%2Fs1zKTWEI%3D&reserved=0)EMIS Now advises that users: (i) are made aware of the potential limitation associated with use of the Panic Button; and (ii) consider putting a local plan in place for emergency situations. This will remain until the functionality is removed on Friday 29th September 2023. For Organisations that request for the functionality to remain after this date, appropriate guidance will be provided as part of the request process.  **Accelerating Citizen Access Update** Click here to access [Accelerating Patient Access (GP Online Services) workspace](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9J-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792692640%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=xe5uS7%2Bbx%2FoIBJ91RYhB75izaAOPEEgk4wjQ8hWw17E%3D&reserved=0)    **GP Contract Changes 2023/24** Change to [GP contract in 2023/24](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9K-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792692640%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=yDR6a3X3xouIVCcImHjGnBB9b0wV2WZnGH9ugYkyOiU%3D&reserved=0)  New health information available to all patients (unless they have individually decided to opt-out or any exceptions apply) by **31 October 2023**.  See the [**latest updates**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9L-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792692640%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=qclfRX%2Bpdw2LZ%2FdX3uuRIfIiu3KFu6OuYy5DNNLDbnk%3D&reserved=0)section on the Access to patient records page.    **Practice actions** Practices should:  ·        Check [global (organisation) configuration for online services](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9M-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792692640%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=y%2BxiWVMDZIuQF0M9Gotim0WaaIOK0TnwO%2F4Xv5VxNmU%3D&reserved=0) against guidance screenshot to ensure correctly configured  ·        Ensure they resolve bulk application of the [SNOMED CT exclusion (‘104’) code](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9N-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792692640%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=MWJZLceRCyZ2%2B4ycOgdu0QhHfDOUas3o3BSvQYzm56k%3D&reserved=0) by checking out the following resources which outline the different scenarios and results when using the enhanced review and online access SNOMED CT codes in a patient's GP record: [SNOMED guidance](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9O-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792692640%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=FFn1Zf1uORJlXmvNRih8QtJhGGkTXKZEuvZzPl42JAg%3D&reserved=0) and [104 SNOMED Bitesize videos](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9P-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792692640%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=17j00Aay0g7vrVuTPAub1oZCOSSdCJv3DJxLKUjPc5c%3D&reserved=0)  [GP checklist](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9Q-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792692640%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=SpFKNMngQjqzBiySXzT7SSnNIOg%2FVc%2F0Rm%2F8S4BIEsU%3D&reserved=0) and [bitesize videos](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9R-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792692640%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=jsOtVDGHqvH1ImoZIVDCz%2B57NXINSUvt0sjFdbmPvPM%3D&reserved=0) - highly recommended by practices  [FutureNHS online resources](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9J-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792692640%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=xe5uS7%2Bbx%2FoIBJ91RYhB75izaAOPEEgk4wjQ8hWw17E%3D&reserved=0) - FAQs, safeguarding, training    **Resources** Check out newly featured webinar recordings, guidance and other popular resources *"The 104 SNOMED videos are well constructed and very clear in terms of content and application"*  **Noshaba Akhter, Kapur Family Care practice Westbourne Medical Centre Case Study** [Find out](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9S-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792692640%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=a%2B5fT40zYZQZLb5SeFoJGh1MaeRuPF%2BbrFLWBbMH8Tk%3D&reserved=0) how one practice reduced their incoming calls from 7,500 per month to 5,200, with online record access helping to support this.    **Medical Record Keeping – Fit for Patient Access?** The recording for this evidence-based, practical training session is now available [here](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9T-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792692640%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=eZKYBVWBb40edeA0H1z99gNB2Ed3LfKkrn4fXzlRLs4%3D&reserved=0) along with the slide deck ([here](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9U-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792692640%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=oFwd9kRtmKzT4%2Bh7UqFqzDesJaPPlpJD2tzw3lo%2FsWg%3D&reserved=0)).    **SNOMED Guidance** The latest version of the [SNOMED guidance](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9V-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792692640%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Koym7uwSNreiZ5kPiB1WCoLVjjSCPl3ntwOI8Wsm3Gk%3D&reserved=0) now reflects the requirements set out in the [GP contract in 2023/24](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9W-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792692640%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=z1%2Bv9Fwd4ILDp5BzuBoCTuT3HoRmj1bhH02dbZ7%2Fk98%3D&reserved=0), which only allows for people to be excluded from prospective access if they are individually identified as at risk or chose to opt out i.e. practices should not bulk exclude patients.    **SNOMED Bitesize Videos** The [104 SNOMED Bitesize how to videos](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9X-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792692640%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=BaliKq%2BD1ZHoelc0%2B0MtwyKu1%2FFuA67si%2BeC27da%2FGI%3D&reserved=0) have been produced to support general practices and outline the different scenarios and outcomes when using the enhanced review and online access SNOMED Clinical Terms (CT) in a patient's GP record.    **General Practice Webinar** [Watch](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9Y-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792692640%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=maR%2FYACHb6tKXAG%2F%2BnOgoCg2vkOKwe6Cns0jDdHdZBc%3D&reserved=0) Dr Shammy Noor, GP Partner at Darwin Medical Practice, share his practice’s experiences of offering automatic online health record access, as well as his own experiences with record access as a patient.    **EMIS Configuration Settings** EMIS Practices - has your practice updated its organisation (global) configuration settings? Check out Dr Devin Gray’s [bitesize video](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQ9Z-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792692640%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=9J7WFQ99I0R5tyKBWTidyDouikfh9A7Je%2F3dRVmwn9A%3D&reserved=0) on updating EMIS Configuration Settings.    **General practice readiness checklist bitesize videos** The [GP checklist contains 7 bitesize videos](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQA0-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792848880%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=6x8m80xMQQhCbMwoRzCIa8GsXSR9Lul96rQNrZtF0eQ%3D&reserved=0) to support practices in preparing for prospective record access, covering policies and processes, training and links to key resources    **Electronic Patient Registration**  Members of the public can now search specifically for a GP surgery offering the online registration service by using [Find a GP](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLUX7-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792848880%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Qyf36puZtzfGuqp2%2BvaUzqwK2%2FU2iG0TgTQmW1TdtN4%3D&reserved=0). They enter their postcode and GP surgeries offering online registration will be clearly marked.    **Overview** Feedback from the 2020/21 GP Bureaucracy Review identified GP registration as a high volume and difficult task for practices and patients. The ‘Register with a GP surgery service’ provides all practices in England with an online option for their patients, helping reduce the administrative burden for general practice as well as making GP registration more accessible to the public.**Around 1 in 7 practices** are now using the online service on an opt-in basis and hundreds of thousands of successful registrations have taken place. We are using practice and patient feedback to enhance the service further and fine tune additional features in line with our [Register with a GP surgery service roadmap](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLUX8-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792848880%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=CnGDf2kSg%2FtkU8%2Fz2ryfTDAo82lltNZepeptFAYcCqA%3D&reserved=0). **Benefits** The aim of the Modernising GP Registration programme is to make registering with an NHS GP an easier process for both practices and patients. People can now find a GP and then apply to register for themselves or someone they care for, via their chosen practice's website, the NHS website or the NHS App. In the longer-term, this will also[automatically come through to the GP practice's clinical system](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLUX9-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792848880%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=2tIov87%2BJ7rqJP50Otmu0NVlVGedB4hY95QGWWO6Pt8%3D&reserved=0).      Early testing has shown the service has already [**reduced the application processing time by up to 15 minutes for practice staff**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLUXA-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792848880%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=rWzuWleptn%2FQohqsdXfEG7kql1Z8N1zHVgm1oLPSfaM%3D&reserved=0)**,** while offering patients more choice, convenience, and consistency in the way they register. Registering with a GP is the first step in accessing a wide range of health and care services, including the NHS App. The new online service will make it possible for people across England to register in a simplified and standardised way and improved paper form will sit alongside it.  In addition it also eliminates errors from patients not filling out forms correctly. This therefore reduces the need for admin staff to chase up patients looking to register.    **Making GP registration open to all** As we co-develop the service, one of our guiding principles is to be accessible and inclusive of everyone. We've worked with patients and a number of charities to ensure that we are making GP registration accessible to all. Charities we've worked with include [Doctors of the World](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLUXB-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792848880%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=%2B4AkBTXoRav8YAFfSW9ceSoqh0M1Dz38h2jjkbgsy4w%3D&reserved=0) who support people seeking asylum, and [Groundswell](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLUXC-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792848880%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=U12xs4Ngf5b5oQaehZB2kQILEey85KY8u%2ByNvHgnQw0%3D&reserved=0) who work with people with experience of homelessness.    **Practice Management Community webinar: Register with a GP surgery service Date:     Wednesday 14 June 2023 Time:     4:00 PM to 5:00 PM** Join us for our next webinar to learn about the latest developments in the Register with a GP surgery service. [Learn more and book a place](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLUXD-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792848880%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=7NpPYioE8rhAG4%2BlJNzR0b40IqVdrA5LXgiCGjjODYk%3D&reserved=0)    **An easy way to register with a GP surgery** Dr Shanker Vijay, GP and Digital First Lead for London, explains why he is championing the national ‘Register with a GP surgery’ service and talks about improvements to the service.  [Read Dr Vijay's blog](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLUXE-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792848880%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=effNxZ2m026PHNuriUMi5xOEjQSRZcfkUenchZFmIhI%3D&reserved=0)    **YouTube Video**  There is also a Youtube video available produced by one of our service champions, a GP in London, who is doing a fantastic job and championing our service NHS Online Register. This will demonstrate the ask, it’s not onerous and there is little for the GP Practice team to do other than to take advantage of the benefits.    [NHS Online Register with a GP Surgery Service Webinar 14 Mar 2023 - YouTube](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLUXF-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792848880%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Z7VNmZSWFRXd1idK5eGAUKfVAyHr%2Bxr3HPctfHfh3eo%3D&reserved=0)  Online GP registrations reach 240,000 as new digital NHS service grows- GP practices are being encouraged to join a new national online service making registering patients quicker and easier.  [Read the press release](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLUXG-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792848880%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=RV9p2ak69AVKhfqfkb94ta3IgNbEcaRs59%2F9kRbRKfE%3D&reserved=0)    **Contact us to find out more about implementing the service-**GP surgeries and others working in health and care wanting more information about implementing the service and support, **please email:**[**england.register-gp-surgery.support@nhs.net**](mailto:england.register-gp-surgery.support@nhs.net)**.** |  |  | | --- | | Training, events & surveys  **Accelerating patient online access: Safeguarding update Webinar (red)** More than 180 people have signed up for the Safeguarding Update webinar on **Wednesday, 31 May (12-1pm)**. The webinar will support those across the primary care community including GPs and safeguarding leads. Click [here](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQA1-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792848880%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=IuTl%2F9Dhs1hDebOX9zkWm63SjWpRRoo9RYQA7WoUjqI%3D&reserved=0) for further details and to register.  Please encourage **all**practice staff to register for our [FutureNHS workspace](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQA2-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792848880%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Jx1IPPuQ1KjfCcsFMsEa6IdTVaM%2FTmaWbSWTbRTl3nc%3D&reserved=0" \o "https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQA2-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792848880%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Jx1IPPuQ1KjfCcsFMsEa6IdTVaM%2FTmaWbSWTbRTl3nc%3D&reserved=0) where they will find the resources to support them with preparing for prospective access.  ·        [Other webinars available to book](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQA3-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792848880%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=oD2AnvP%2BRxUNYzwl09AbxBrj2NwL15hkKT1SPiIwhf4%3D&reserved=0)  ·        [Recorded sessions available here](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQA4-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792848880%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=MZxPnDJWwETHqEgIeGCKVmpESkj%2F%2BwiMlFFSolQDJyo%3D&reserved=0)    **Register for Accurx' Webinar Training session on Patient Triage (red)** This webinar will cover the features of Accurx' online consultation tool, Patient Triage, including how to send an online query as a patient, and how to action this query in the practice inbox. It will also include optional customisations for your practice, including our new Patient Triage daily capping request capability to help you manage patient demand and capacity.  Register [here](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S7GT-3W4C1S-LLQA5-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cae73a62ea7d14d8ca7b308db5df34e0b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638207071792848880%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Ic62W8%2FpQQdCNcqHgkyJNI%2FGTncqEb7LwUnTGLrJPOQ%3D&reserved=0) for our next live webinar on **31 May between 12-1pm**.  Other dates available are:  Jul 26, 2023 12:00 PM  Aug 30, 2023 12:00 PM  Sep 27, 2023 12:00 PM  Newsletters None    Vacancies None | | | | | | | | |