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| [Latest information for practices](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Latest-information-for-practices)     [Trainings, events & surveys](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Training-events-surveys)    [Newsletters](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Newsletters)     [Vacancies](file:///Applications/Microsoft%20Outlook.app/Contents/Frameworks/EmailRendererKit.framework/Resources/reactRenderer_mac.html#Vacancies) |

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| Latest information for practices **End of nationally funded MS Teams outbound calling functionality**The ICB has been notified from NHSE the following: As you will recall a time limited offer was agreed with Microsoft for general practice to use MS Teams telephony functionality for outbound calling as a component of the 2021/22 NHSEI Winter Access programme. As originally planned the additional outbound only call functionality licenses expired on 30th April 2023 and if systems wish to continue using the functionality this will need to be procured and funded locally. We appreciate this position is being confirmed “late in the day”, however we wanted to ensure the viability and value of a centrally funded contract extension was thoroughly explored to inform the decision.**Leave no doubt campaign**You may remember some time ago we circulated some posters which were as a result of a large campaign we did call ‘Leave no doubt’. This campaign was hugely successful in raising awareness of advance decisions that people can make before they become ill, incapacitated or are unable to make decisions themselves. We have recently revamped the posters with the ICB logo and would very much appreciate your help in continuing to raise awareness by displaying one or more. The target audience for this is predominantly the fit and well so that they can start having the conversation with family and friends and explore their wishes before they are unable to make the choices for themselves. Talking about death or refusing medical intervention can be a very difficult subject to discuss but equally very important. The feedback from families has been very positive where the wishes of an individual are pre-recorded thus the family not having to make difficult decisions at a time which is emotional.We have also included some additional information for practice staff within the packs.Please download the resource pack [here](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S0TD-3W4C1S-LHKLP-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C67d5855a80e5409a80ac08db5873d34f%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638201026703982529%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=XIyZHMlLq1m1qNvuKQB7JQt601wvXwkCa9Xm0Hm1QHg%3D&reserved=0) - Time limited for 7 days. If required after this, please email address below;Should any practice be unable to print off a poster then please do contact, cwicb.safeguarding@nhs.net  and we will arrange for one to be sent out to you. As part of ensuring the information is being shared with the communities we serve, we will be doing a visit to practices in June to see if the posters are visible.**UHCW - New self-care resources for people with MSK conditions**UHCW have been working on Coventry integrated MSK pathway and in particular GP practices to support people with MSK conditions.  Please see [attached](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S0TD-3W4C1S-LHKLQ-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C67d5855a80e5409a80ac08db5873d34f%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638201026703982529%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=brF%2F3kpoN5hOSweUDyoB%2B4YsTRGqvAnsTTJ0zBnbMCM%3D&reserved=0) slide for use on digital screens in GP practices, a suite of self-care resources to help manage symptoms at home, the information is also available on the website.**Remote Monitoring Team News****Dairy Dates: Docobo Servers scheduled for software upgrade next week**The much-anticipated Version 1.9.9 will feature a number of improvements which we will be sharing from next week. New servers will come on-line at **08:00 on 23 May (UK-3 SWFT) and 25 May (UK-31 CWPT).**The upgrade will be completed, out of service hours, at 20:30  the evening before. Please note, the system will be unavailable during this time.**If you experience any difficulties with the new service, please contact****VirtualRM@swft.nhs.uk****We will share more information via email directly after the upgrade.****Care Home Usage & Alerts Data**.[Click here](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S0TD-3W4C1S-LHKLR-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C67d5855a80e5409a80ac08db5873d34f%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638201026703982529%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=QwfHJLQEvnf4uMTjD0f3nnd4Ky8KRRCgSNNGMDaERLg%3D&reserved=0) to access a round-up of the latest Alert and Outcome data for April 2023.**More Survey Success: 100% of respondents would recommend Remote Monitoring!**We’ve just had the results in from our COPD patient surveys for Rugby and South Warwickshire**.**[Click here](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S0TD-3W4C1S-LHKLS-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C67d5855a80e5409a80ac08db5873d34f%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638201026703982529%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=RQq47HtL%2BTXa48tPcEqBgP7Uf9jX1X4TjFr%2B5ZACY44%3D&reserved=0) for more details.**Don’t forget!**You can now access Docobo telehealth data via EMIS!Click the Docobo button on the Patient Records page to review patient observations and nurse led clinical notes.  For further information or to request a training refresh on how to use the system, contact us at: *VirtualRM@swft.nhs.uk**.* |

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| Training, events & surveys                 **GP IT Survey- Extended Deadline**Thank you to those that have already completed the below survey, this is a reminder if you haven’t yet the deadline has now been extended. NHS England has partnered with Channel 3 Consulting to gain insight into the end-user perception of GP IT Enabling Requirements (as outlined in the GPIT Operating Model). As a user of GP IT your thoughts are extremely valuable and will provide NHS England with the necessary information to assess whether current IT services are able to deliver to the needs of Primary Care staff. As a result, a short survey has been created to capture your thoughts on current GP IT services which should take around 5-10 minutes of your time.  The survey can be completed by anybody working at the GP surgery, but to capture a diverse range of responses, it would be appreciated if you could circulate the survey to clinical (e.g. GPs), administrative (e.g. Reception Staff) and management staff (e.g. Practice Managers), either directly or via relevant newsletters.  **The link to the survey is:**[**https://q2cxllncdhq.typeform.com/GPIT-Survey**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S0TD-3W4C1S-LHKLT-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C67d5855a80e5409a80ac08db5873d34f%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638201026703982529%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=JwPSIXJ2Tu2ZzIdw5884WTLLS%2BKE9DaAEekhywoCbeo%3D&reserved=0)If you have any questions or require more information, please feel free to contact the team at gpitreview@channel3consulting.co.uk**Upcoming RCGP Events for Region**This link provides direct access to the most recent course list for all RCGP events in the Central and East England region so please do circulate if you are able.[RCGP Events](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S0TD-3W4C1S-LHKLU-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C67d5855a80e5409a80ac08db5873d34f%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638201026704138759%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=c%2Frg7FWhaHd4VzrLV4eupVCbWgdkO0wGkCiKxdcG9cI%3D&reserved=0)Newsletters**Wellbeing Wednesday - 17th May**This week’s Wellbeing Wednesday includes:· 7 early **signs of burnout** and 10 simple and **practical tools to help**· What **support** is available **when you need someone to talk to**· Useful tips and **techniques that work in managing anxiety**· ‘4-7-8’ mindfulness **technique to support you when you’re anxious**· **Wellbeing tools to help break up your day** of meetings on MS Teams· How to **register to the Equality Diversity and Inclusion conference** for General Practice**The link to Wellbeing Wednesday is**[**Wellbeing Wednesday: 17th May 2023 - Coventry & Warwickshire Training Hub (cwtraininghub.co.uk)**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S0TD-3W4C1S-LHKLV-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C67d5855a80e5409a80ac08db5873d34f%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638201026704138759%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=%2FBCoclV7cwc5yjvfHFHowLjnpiqxm7Xx3baiEueC5pA%3D&reserved=0)Visit the [Health and Wellbeing page](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-S0TD-3W4C1S-LHKLW-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C67d5855a80e5409a80ac08db5873d34f%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638201026704138759%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=9Ecinf5V3zL1bTOvhz2HsqpZ2VG0WdqpFvcI3t%2BKhTk%3D&reserved=0) on our website for more resourcesVacanciesNone  |

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