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| Latest information for practices **DESMOND -Type 2 Diabetes Education- Warwickshire Areas**Thank you for taking time to read this update on DESMOND.  Please find attached copies of the updated * [DESMOND referral form](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-P2MR-3W4C1S-JDE0H-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cdf7a5faec71a461da77908daefea2625%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638086086179493218%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=PlbB5ILWenrDY7jr0kNngFcnp6azHpvp%2B9AfDf4W1JM%3D&reserved=0) – word version
* [DESMOND referral form](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-P2MR-3W4C1S-JDE0C-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cdf7a5faec71a461da77908daefea2625%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638086086179649437%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=AQT0UlxZ1VIKn6acKnT34wxYqLHV%2BWLkSJjYhJ8ehEA%3D&reserved=0) – EMIS self-populating version (you can only read this once in EMIS - so word version attached as well)- Time limited download link expiring on 10/01/23
* [DESMOND Self-referral form](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-P2MR-3W4C1S-JDE0G-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cdf7a5faec71a461da77908daefea2625%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638086086179649437%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=ZbarRxM3%2Fh13gKzl%2BZXUINoaWFkcPlX%2BTPEjb3voUtk%3D&reserved=0) (we accept self-referrals for DESMOND – an individual might be ready when you speak to them but wish to attend when they are ready.
* [Come and Meet DESMOND leaflet](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-P2MR-3W4C1S-JDE0F-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cdf7a5faec71a461da77908daefea2625%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638086086179649437%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=wUQJ%2BoUC1jTz4R8BaSptgXNQNqCYrD6MwZs3GJrIQcI%3D&reserved=0) (this was designed to be used to support the conversation about what is DESMOND and attendance at DESMOND)

The main updates are the e-mail(this is a secure route), postal address and trust logo.We know some practices have their own form which is also accepted.As a reminder we need the following information to share with the participant at the session and to help us triage:-HbA1C, BP, Cholesterol, HDL and LDL.  If you an state if any of these are not available, (we will not accept the referral without HbA1C).We currently run monthly sessions (individuals attend 9.30-4.30pm):-·     **North- Hatters Space, Nuneaton & GEH**·     **South – Syndi Centre Leamington, The Gap community centre, Warwick, Stratford Hospital.**They are welcome to bring another person to support them. We continue to offer virtual sessions split into 2 x 3.5 hrs.  We are trialling different times.**MYDESMOND**Is a comprehensive E-Learning platform offered to those referred or attending DESMOND.  It gives the individual opportunity to work through the modules of information, create a group, plot blood results, link in an activity tracker e.g. fitbit and ask the professional a question.The feedback we get (even from the sceptical ones) is very positive.We know your time is precious and always appreciate the opportunities you have to have a conversation about attending DESMOND and the content of the course. The option to have 6 hours of education on diabetes, if welcomed by participants. Please see attached Come and Meet DESMOND to assist the conversation.As a reminder we cover* What is diabetes
* Monitoring – discussing HbA1c and targets, sharing their results and home monitoring.
* Food choices- focus on carbohydrate and weight
* Long term effects – cholesterol (again sharing results), blood pressure, smoking, feet, eyes, kidneys, low mood.
* Food choices- focus on fat and healthy choices
* Physical activity
* Action planning

Supporting literature is provided. DESMOND is different as it is not a didactic session but well facilitated and participants are heavily involved with group activities through the sessions.**Website**[https://www.swft.nhs.uk/our-services/adults-out-hospital-services/diabetes/type-2-diabetes-structured-education-desmond](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-P2MR-3W4C1S-JDDNL-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cdf7a5faec71a461da77908daefea2625%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638086086179649437%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=1OmZ6sYN6BCiQZb3NVR8b39iRG%2FvXVHjdJ2u84eoOzA%3D&reserved=0)The website contains more information, referral forms, patient stories etc.**GP practice managers - fraud alert**The NHS Local Counter Fraud Specialist has alerted us to some information regarding on-going scams being played out against GP practices in many parts of the country re fake invoices for goods not supplied. It is an issue that we have seen locally on occasions in the past, but it appears that there has been a recent rise in activity.  Please see the [attached bulletin](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-P2MR-3W4C1S-JDFGG-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cdf7a5faec71a461da77908daefea2625%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638086086179649437%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=WV5jlRTG0QbzksxSRHEs7brI2IPb9KEsin%2FNsS%2Bp7RE%3D&reserved=0) for further information. **Primary Care Education Programme**The CW Primary Care Medical Education team have released the Spring Term programme, if you have any questions please contact your Place tutor or our coordinator Sarah Price, details are in the [flyer](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-P2MR-3W4C1S-JDE0I-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cdf7a5faec71a461da77908daefea2625%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638086086179649437%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=ok%2Fixy3I0RXlezkwcUXpEcS2GijbZAxTuKg%2FHMD%2BU3c%3D&reserved=0) or email gpteachingadmin@uhcw.nhs.ukAll primary care clinicians in CW are welcome to all meetings, in particular the lunch programme is suitable for people working in all areas of CWICB.  **Reminder: Adult and Childhood Seasonal Flu Claims**Please be advised of the below, following a National issue that the CQRS team had encountered with the Seasonal Flu service relating to Seasonal Flu Injectable vaccines pharmacy reference sets which affected all GP Clinical System Suppliers. The extractions for Cegedim and EMIS were rectified as part of their collections taking place in October. To be aware that this issue has been resolved and payments awaiting approval because of this incident can be authorised.**GP Patient Digital Engagement (PaDE) Project Broad Evaluation**The project has now finished and the final dashboard of findings presented to the ICB. Across the region 30 webinars took place with 176 attendees and 3 one to one sessions. 215 practices took up the Enhanced Digital Journey Planner offer, 18 of which were from Coventry & Warwickshire. 2747 website reviews took place and 53 Support Centre Queries were made. Please see attached the [Midlands Deep Dive Audit and Evaluation here](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-P2MR-3W4C1S-JDE0D-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cdf7a5faec71a461da77908daefea2625%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638086086179649437%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=ml4mOIzleU1UJuPYwHGzqIZxoVzxbCUScRAdDzxr3bw%3D&reserved=0).A number of Practice websites were reviewed for each ICB based on the top website providers in each area. NHS user research information was compared with key tasks that patients generally use on websites for this information. The Deep Dive was intended to check on both functionality offered by suppliers and content added by Practices. NHS User and Research information was used for this task.The audit criteria considered a range of functions and if patients were able to carry out certain tasks via Practice websites. Each criteria was scored as Well (2pts), Adequate (1pt), Inadequate (0pts), scores then provided an overall score.•           The Final Evaluation Report has been submitted to Midlands Region. •           All audits on Automated, Manual, Deep Dive have been carried out. •           Practices have had access to enhance level of DJP for the duration of this program. •           Webinars were run throughout the program from April to September 2022. •           The automated audit allowed the programme board to identify the top website suppliers across the region and assess the general compliance of the websites templates that they offered. The supplier list in the table (attached in minutes) on the left were identified as having 10 plus sites, and the table on the right shows their average automated audit score. •           Manual Audit – Allowed to see common features on Practice websites. This was agreed with the Project Board with the list of criteria. Some GMS contractual features were missing on some websites. •           There were very few Practice websites scoring 15/15 for the audit. This was expected as some features know to save Practices time are fairly recent and Practices may not be aware of them like Find my NHS number and My Planned Care. •           Deep Dive Audit – Average score 19/32 across the midlands. •           Webinars – Attendance was not as high as we would like. Feedbacks received was positive about the webinars. •           Challenges – Practice workload is challenging, providing information about their websites is a start point. Many Practices supplied this directly to their suppliers to fix the concerns causing tension from suppliers. This was not the intension of the programme. Update on the DJP varied from ICB’s with some ICB’s having low level engagement. Some ICB’s leads raised that making the required improvements would be difficult to do without further support on how or without incentive attached to making the improvements.**Recommendations**1.         The Region now has a good baseline and understanding of the landscape or their website suppliers.  This should be used to compare further improvements against.2.         The NHSE guide informs practices of ‘what’ to have on their website. This could be converted to a local enhanced service to incentivise practices to make the improvements.3.         The guide offers Systems the framework to procure at scale. This could reduce the variation and number of suppliers, offer practices a list of ‘preferred suppliers’ to select from in the knowledge that their user testing conformed and compliance of the suppliers templates is optimised4.         The Digital Journey planner offers practice teams the ‘Why’ and the ‘How’ to make the improvements.  ICB’s could continue funding access to Enhanced Licence for the product, to increase uptake and improvements across all ICSs, alongside BSOL, Staffordshire and Northamptonshire. |

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| Training, events & surveys          **Updated Capability Building and Training offers**Please find [attached](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-P2MR-3W4C1S-JDE0E-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cdf7a5faec71a461da77908daefea2625%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638086086179649437%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=yWXdYf8EPMiVK7ZbUlI4sTu8%2F%2FYUGOqWH%2FcKWg%2F3Zz4%3D&reserved=0) the updated and free Capability Training offer provided by the Time for Care team for General Practice staff.            These are open to both clinical and non – clinical staff within General Practice.           There are also accessible on the [Access Team NHS Futures](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-P2MR-3W4C1S-JDDNJ-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cdf7a5faec71a461da77908daefea2625%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638086086179649437%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=uGP8ggoFKtcXS08kVii1g7EwcaAaN9Et0SXiDP%2F7dbI%3D&reserved=0) pages, with additional information about the Time for Care team and work available on the [CONNECT NHS Futures](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-P2MR-3W4C1S-JDDNK-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cdf7a5faec71a461da77908daefea2625%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638086086179649437%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=XRH0kkepyT4i65hC1JPWDPiP5IEfMDGsh5C6b1gs8tA%3D&reserved=0) site.           Newsletters**GP IT Newsletter December 2022**Please find attached the [December Newsletter](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-P2MR-3W4C1S-JDE0J-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cdf7a5faec71a461da77908daefea2625%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638086086179649437%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=DCV%2BwnW77xVKtSZSkF7fWtzDgpGlhUul91jKM0XcPHs%3D&reserved=0)    **Wellbeing Wednesday - 4th January 2023**The Training Hub Wellbeing Wednesday article has been published, the link to it is below. [Wellbeing Wednesday: 4th January 2023 - Coventry & Warwickshire Training Hub (cwtraininghub.co.uk)](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-P2MR-3W4C1S-JDH2J-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cdf7a5faec71a461da77908daefea2625%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638086086179649437%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=jngJI0IByEqiDwKYetPa09t3ePB6myL%2FTtwHWmlQhcE%3D&reserved=0)**Quality Matter Newsletter January 2023**Please find [attached](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-P2MR-3W4C1S-JE4YS-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cdf7a5faec71a461da77908daefea2625%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638086086179649437%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=qg%2FYwxhJC%2BDTfWwQ4pwBifNqziMr1kVXfP9g6fXpX3k%3D&reserved=0) the Quality Matters newsletter  forJanuary 2023.         Vacancies**Business Support Officer in the Warwickshire Refugee Resettlement Scheme Team – Warwickshire County Council**The closing date is January 16th 2023.           [https://ce0242li.webitrent.com/ce0242li\_webrecruitment/wrd/run/ETREC107GF.open?VACANCY\_ID%3d012945oSHC&WVID=580773AtpY&LANG=USA](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-P2MR-3W4C1S-JDDNI-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cdf7a5faec71a461da77908daefea2625%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638086086179649437%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=lKZuAcaoF%2F3Ua8wfdVDgBrpIyPh6zLIfv1Wdi0JBNoo%3D&reserved=0)     **Midlands Region Cardiac Network Clinical Chair- Expression of Interest**Please find attached the [Job description](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-P2MR-3W4C1S-JE4V3-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cdf7a5faec71a461da77908daefea2625%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638086086179649437%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=V6EGoNijJ6%2FR3i%2Bji0t39%2FN5M8IoStJRVBCm5DXWhno%3D&reserved=0) and [Expression of interest form](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-P2MR-3W4C1S-JE4V2-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7Cdf7a5faec71a461da77908daefea2625%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638086086179805658%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=ahKgKaXEu%2F%2BazV2t7elxiZqrtlvySyN%2Fh2tZYVjp7wk%3D&reserved=0). The closing date is **Monday 30 January 2023.**     |

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