|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | Text  Description automatically generated with medium confidence | | |  |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  | | --- | | Latest information for practices      **Seasonal Greeting**  A picture containing plant  Description automatically generated  We would like to wish all of our colleagues in General Practice a **Very Merry Christmas and a Happy New Year**.    Thank you for your hard work and dedication through another difficult and challenging year,  in which together we have made great progress and contributed to improving the health of the population that we serve.    **You** have achieved this by consistently delivering high quality care for your patients.  For this we thank you.    We look forward to continuing to work with you all in 2023 in what we all hope is a less challenging year.    Many thanks from everyone in the Coventry and Warwickshire Integrated Care Board (Formerly CCG)  Text  Description automatically generated  **Winter Plans and Arrangements for Primary Medical Care Services during the Christmas and New Year Period**  The NHS is again preparing itself for a very challenging winter. Our local health and care system is working hard to finalise plans to ensure that there is resilience across all parts of the system. This includes actions to boost capacity as set out in ‘[Supporting general practice, primary care networks and their teams through winter and beyond ahead of winter](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-OY9Z-3W4C1S-J9OQO-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C7ecc3de10a98479bf21808dae4ed7c9b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638074005891163801%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=WZlB7bxCyVyMetZvcURfd8Uz0f343ert3Jy5IUOsqFM%3D&reserved=0)’.  To support practices over the holiday period, additional capacity has been put in place as below:  ·       Surge capacity will continue to be provided for those practices that find themselves needing support due to sudden changes in staffing such as short notice absence / sickness leading to reduced capacity.  ·       Paediatric Hubs are now in place to support capacity until 3rd January (although these may be extended beyond this date) on normal working days during the Christmas and New Year period.  o   Foleshill - available 4pm-8pm Monday to Friday  o   Castle Medical Centre available 10am-6pm Wednesday, Thursday, Friday  As you’re all aware, this year Friday 23rd and Friday 30th December are normal working days due to how the Bank Holidays fall. All partner health and social care Providers are working on this basis.   Therefore, as normal working days, practices will still need to be open to meet the reasonable needs of their patients between 08:00 to 18:30. Please note: The only exception to this is where alternative arrangements have been agreed in advance with the Primary Care Team via the Heads of Primary Care*.*  Practices are asked to kindly not transfer calls to NHS 111 during core hours due to the pressure placed on other services and the anticipated increased pressure on practices on the days after the Bank Holidays this year.  PCNs providing Enhanced Access appointments on these days should continue in the usual way.  **Christmas and New Year’s Eve:**  Arrangements for PCN provision of Enhanced Access appointments on Saturday 24th and Saturday 31st December 2022 are expected to be in place in order for the service to continue as normal.  Normal out of hours cover arrangements on weekends will be in place on these days to ensure that patients can access Primary Medical Care i.e. Sunday 25th December 2022 and Sunday 1st January 2023.  **Bank Holidays:**  Monday 26th and Tuesday 27th December 2022 and Monday 2nd January 2023 are bank holidays and **normal Bank Holiday cover arrangements** are in place to ensure that patients can access appropriate services including Primary Medical Care during this period.  PCN provision of Enhanced Access appointments is not required on bank holidays and capacity that would have been used on those days may be moved to another day during the period to better meet patient needs and demands.  However, a PCN may offer services on a Bank Holiday if they wish and with agreement of the ICB.  **Sharing Information:**  If PCNs Enhanced Access appointments change due to falling on one of the days listed above please do  ensure patients are informed in advance, by utilising practice websites, patient communications, etc to ensure as much awareness amongst your patient population as possible.  We hope that the above gives some clarity regarding provision of GP Primary Medical Care services over the Christmas and New Year period.  If you do have any further questions, please contact the team through the generic email address:  [cwicb.primarycare@nhs.net](mailto:cwicb.primarycare@nhs.net)  We would like to take this opportunity to express our sincere thanks to you and your practice and PCN teams for the ongoing hard work and dedication to your patients through another extremely busy and demanding time and to wish you all Seasons Greetings and a Happy New Year for 2023.  **EPaCCS Template Process Reminder**  The EPaCCS template is a GP focused method to collect and share the key End of Life information that we collect for our patients. The template has been designed to capture the core patient information, wishes and preferences that are part of the Electronic Palliative Care Coordination dataset. This dataset can then be shared with the 999 and 111 services, OOH, community and acute services and the local emergency departments. It has been designed to be interchangeable with the existing national EPaCCS template that is already installed in the EMIS system. Once you have activated the sharing agreements and have completed an EPaCCS template for your EOL patients there is no need to send ‘Special Notes’ to the Out of Hours service for these purposes. Special Notes for other purposes should continue.  **Payment Schedule** Payment will be made quarterly in arrears based on £138 per complete record below on EPaCCs and up to a maximum of 0.5% of the practice adult population in a 12-month period.  All five elements of EPaCCS need to be recorded on the template for it to be a complete record ie:  o   Patient consent;  o   Diagnosis;  o   Preferred Place of Death;  o   CPR Discussion and decision i.e. resuscitation status;  o   ReSPECT form.    The claims process will be via extraction from the dashboard after each quarter and payment made in the same month. The original [Help Sheet](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-OY9Z-3W4C1S-J912H-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C7ecc3de10a98479bf21808dae4ed7c9b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638074005891163801%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=GPEI77oPIXrh5wdSkfvWU5Ai5eYhlqgPIjZPeCDj9i8%3D&reserved=0) from when it was rolled out can be downloaded here. If you have any questions please contact [cwicb.gpit@nhs.net](mailto:cwicb.gpit@nhs.net)    **Warwickshire libraries-ESOL resources/ bilingual books and books in different languages**  Please see a [link](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-OY9Z-3W4C1S-J912I-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C7ecc3de10a98479bf21808dae4ed7c9b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638074005891163801%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=CDwPY1Uy6LQDy%2BSayLvhWJpK1dHzG1K39V0kKT9PljQ%3D&reserved=0) to Warwickshire libraries' collection of books in different languages, bi-lingual books for children and books to support ESOL learning. Their collection has been recently updated to reflect some of the languages spoken by Warwickshire's newly arrived communities.    Please do let families you are in touch with know that these books and resources are available in the libraries. Libraries offer a welcoming and warm space as well as other events and activities that families may be interested in. |  |  | | --- | | Training, events & surveys  None to Report    Newsletters  **Medicines Matter Newsletter** The latest version of the Medicines Matter [Newsletter](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-OY9Z-3W4C1S-J912D-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C7ecc3de10a98479bf21808dae4ed7c9b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638074005891163801%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=XeWc3ox74eAQAiOGcfiZ%2FCCWIHjaeK2xgAQmPS3%2Bl0I%3D&reserved=0) and [Summary](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-OY9Z-3W4C1S-J912F-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C7ecc3de10a98479bf21808dae4ed7c9b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638074005891163801%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=sUgHSj%2FLHArZcD%2FHh556xEdmF4%2BLfKZb8emh2LnNTi0%3D&reserved=0) is attached.    Vacancies  **Urology Specialist Core Trainer and Regional Programme Manager** University Hospitals Coventry and Warwickshire NHS Trust  **The closing date is 08 January 2023.**  The two adverts below are the same, but NMC registered candidates will need to apply via the NM advert and HCPC registered via the AHP advert.  NM: [Job Advert (jobs.nhs.uk)](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-OY9Z-3W4C1S-J912E-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C7ecc3de10a98479bf21808dae4ed7c9b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638074005891163801%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=2380ae2y71buYE%2BDtG%2F6ZZ%2BrI0Flg6EQ7baAKdq8hc0%3D&reserved=0)    AHP: [Job Advert (jobs.nhs.uk)](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-OY9Z-3W4C1S-J912G-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C7ecc3de10a98479bf21808dae4ed7c9b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638074005891163801%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C2000%7C%7C%7C&sdata=Yic5MB%2B8FQeJNY7cZVRQ9OgBPKUuNf9o0wjBg69d%2BFk%3D&reserved=0) | | | |