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| Latest information for practices **Central Alerting System: Influenza Season 2022/2023: Use of Antiviral Medicines**Please find [attached](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-OKUU-3W4C1S-IW5OQ-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C69edee41f5f34911dd1f08dad46d9978%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638055864431003924%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=4iv7ZZjdHJzu1mZxWGf1KE55%2Fw8oUHPNn%2BqbR5qQSW0%3D&reserved=0) which advises that influenza is now circulating in the community and that GPs may now prescribe (and community pharmacies dispense) anti-viral medicines (oseltamivir and zanamivir) for the prophylaxis and treatment for eligible patients for flu.**UKHSA Health Protection Briefing Note 2022/093 Recommendations to control cases of diphtheria amongst asylum seekers and refugees in England**Attached is [Briefing Note 2022/093Recommendationsto control cases of diphtheria amongst asylum seekers and refugees in England:](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-OKUU-3W4C1S-IW5WD-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C69edee41f5f34911dd1f08dad46d9978%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638055864431003924%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=O5ozHRacTH0EChu5rL7SQy6OmLVeBN5udjYUii%2F6tBw%3D&reserved=0)This is an update to BNs 2022/082 (28th September) and 2022/089 (11th November)**New MASH template**Please note that Warwickshire Children and Families Front door MASH nurses will be using a new [template document](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-OKUU-3W4C1S-IW5G3-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C69edee41f5f34911dd1f08dad46d9978%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638055864431003924%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Q8fZwmpt1aK8%2BpasTM9HYA7dJs3JRMbd6abVb4DOUsA%3D&reserved=0) for urgent safeguarding information requests (information required for the urgent strategy meeting that precedes S17/47 decisions to decide if it meets threshold). The explanation is in the first paragraphs and information is usually required on the same day. The only change is the implementation of a template document, and this should help Practices identify that it is an urgent request.**Update from NHS England on Accelerating Citizen Access to GP Data**This is the [link](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-OKUU-3W4C1S-IW4XB-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C69edee41f5f34911dd1f08dad46d9978%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638055864431003924%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=ymtSElYByeG4sYV8QrNHj3G29GmI4J6ukF6RKZzafJM%3D&reserved=0) to the latest update from NHS England in relation to Accelerating Record Access project.     **Teledermatology update**Many thanks to all for using the telederm advice and guidance service using the Consultant Connect application.  This service has now been running for 6 weeks and on average 66 requests have been submitted and responded to each week.  The numbers of unsuitable imaging has reduced to approximately 8 per week.  Please can you continue to use this service sending in all teledermatology (for general dermatology and rashes), and any other dermatology queries, via the Consultant Connect application.  A full report about this pilot service will be linked to this newsletter in the New Year.  Please note that ERS advice and guidance has been turned off at UHCW and the Consultant Connect app is the single route for any advice and guidance requests for both adult and paediatric queries.  Feedback requested from GPs using the service has been positive, examples of feedback are:·        *(Instead of a patient waiting a long time for appointment) - "The Dermatologist responded immediately with management plan."*     ·        *"I can get advice on medication that I would not normally use, directly from the Dermatology team."*     ·        *"Easy to use, quick response and response filtered into internal system as well as email to prompt that response is back."*     Please contact Helen West (System Lead for Elective Recovery) with any additional feedback or comments on helen.west16@nhs.net**Information Governance Update**Arden & GEM provide an Information Governance service to Coventry & Warwickshire ICB as well as GP Practices. Please see further information [attached.](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-OKUU-3W4C1S-IW5FX-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C69edee41f5f34911dd1f08dad46d9978%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638055864431003924%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=VrV9Pcq8C8fSwGZJsI8fkuqxUSq8MNxT5O490mphIxo%3D&reserved=0) We also provide a Data Protection Officer function for the ICB and GP practices.If you need to contact us about Information Governance in general, please email kelly.huckvale@nhs.netIf you wish to discuss a Data Protection issue or make contact with the DPO, please email agem.dpo@nhs.netAs an overview of the services provided to GPs please see below;**DPO**•           Individual practices under this proposal will receive over the 12 month contracted period a total of 7.5 hours of DPO advice and support via email and phone.•           The routine reporting mechanism for the DPO would be to report directly to the CCG by means of a quarterly activity report in matters relating to GP practices data protection / GDPR activity, without prior oversight of the practice.•           The DPO would respond within 72 hours directly to the GP Practice by means of email and telephone.•           The DPO will provide independent highly developed specialist knowledge and advice across the Practices to ensure they remain compliant with changing legal requirements to include the General Data Protection Regulation (GDPR) via email and telephone.•           To provide the Practices with independent risk-based advice to support decision making in the appropriateness of locally implemented Data Protection Impact Assessments (DPIA) for processing personal and other types of data within the principles and rights laid down in the GDPR and national legal requirements for regional projects.•           To provide advice on complex, sensitive or contentious GDPR and data protection issues and information sharing issues•           The DPO will be the point of contact and cooperate with the Information Commissioners Office on any data protection issues that may arise within a Practice•           The DPO will consult with the Information Commissioner’s Office (ICO) where proposed processing poses a high risk in the absence of proposed mitigations•           The DPO will provide an escalation point of contact for the Practice relating to their data protection work plan and strategy.      **GPIG**•           advice and support to the Data Protection Officer (as part of the overall IG Support Service) •           expert advice on GDPR and DPA 2018 (NB the DPO would be appointed andfunded by each GP practice separately and therefore does not form part of the scope of the support function).•           expert advice on National Security Directive and National Data Security Standards•           advice and support to GP Practice to complete the DSP Toolkit (formerly IG Toolkit)•           support the development of IG policies for Primary Care•           IG training (over and above the online module) to Primary Care•           support to manage and investigate IG and incidents•           project support (i.e. development of DPIAs and Data Sharing Agreements)•           Conduct an annual review of processes which have caused an IG breach or near miss and advise General Practice where improvements should be made.   **The IG Support Service does not need to include the following:**•              RA Service•              NHS Mail Admin services•              N3 / HSCN Network•              GP WiFi•              Primary Care network and data centres including the ability to isolate individual     practice services and individual PCs in the event of another cyber attack•              Must have an equivalent senior individual responsible for data and cyber security•              Act upon CareCERT advisories and evidence this through CareCERT Collect•              Report cyber security incidents and near misses as soon as we become aware•              Report cyber security incidents and near misses as soon as we become aware•              Provide advice and support to the Data and Cyber Security lead within each GP    Practice•              Maintain a Business Continuity Plan and Disaster Recovery Plan for services      provided to General Practice, which includes a response to data and cyber security   incidents and a recovery time of no more than 48 hours for essential GP IT services•              Conduct an onsite data and security assessment through NHS Digital’s Data          Security Assessment programme•              Complete a DSP Toolkit annual submission to a standards met level     **EMIS Assistant - Q1 2023**Please see link to article below: [https://www.emisnow.com/csm?id=kb\_article\_view&sys\_id=e3f6de0e1b8795d06556855bd34bcb36](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-OKUU-3W4C1S-IW4XD-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C69edee41f5f34911dd1f08dad46d9978%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638055864431003924%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=BYgCzaVtNW77dHgK0l9ccQCTVa6C49XG3CE4tUJnaDc%3D&reserved=0)Assistant is a new companion app to EMIS Web, [powered by EMIS-X](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-OKUU-3W4C1S-IW4XC-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C69edee41f5f34911dd1f08dad46d9978%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638055864431003924%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=2fmZPW%2B0pH5ip5i1ZTyrNRflnFpPR58J5E7RitVF1M0%3D&reserved=0). It is launched from EMIS Web and can be used to access patient clinical information from the GP record, the latest news feed targeted to your organisation, support news and enables instant messaging.**Change to PCN Clinical Director**For information Dr Javaid Ali is the new Clinical Director for Skyward PCN who has taken over from Dr Manjit Jaspal, effective from 30th November 2022.  |

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| Training, events & surveys                                  None to reportNewsletters**Coventry, Rugby & Warwickshire North GP IT Newsletter**Please see [attached.](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-OKUU-3W4C1S-IW5G2-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C69edee41f5f34911dd1f08dad46d9978%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638055864431003924%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=bLmKNPZF5hYizm0me7wbem26GCHiLAop0SabNu%2BqmJw%3D&reserved=0)**EMIS Newsletter**Please see the [attached](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-OKUU-3W4C1S-IW5FZ-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C69edee41f5f34911dd1f08dad46d9978%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638055864431003924%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=joQVgnVrZ7reb9ZcJypq3rumW0tooyHgdIXB%2Fbx1Ku4%3D&reserved=0) EMIS newsletter**Medicines Matter Newsletter**Welcome to the November 2022 edition of [Medicines Matter](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-OKUU-3W4C1S-IW5G0-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C69edee41f5f34911dd1f08dad46d9978%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638055864431003924%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=9vm36ByCZBN0RcTaxUt%2F4%2BUs%2FCxAZfH3qRYEXUvIl%2FA%3D&reserved=0) – a prescribing update for primary care clinicians.This monthly newsletter aims to keep GPs, nurses, pharmacists and other healthcare professionals up to date with medicines-related news.The Medicines Optimisation Team aims to provide evidence-based information and updates, with recommendations and advice for application to everyday practice, to all the ICBs we support. Attached as a PDF you can download this newsletter to discuss at team meetings and/or print off to put up in staff rooms. We would however encourage use of this information on screen (with internet access), as it contains useful links to further information.Read, digest, discuss and disseminate to any colleagues you think might find this information useful!  We recommend the newsletter is printed and displayed on staff notice boards so that all staff are aware of current prescribing messages (but do not display on public facing notice boards, as the information is not designed for a lay audience).    Contact the Medicines Optimisation Team for further support.**Quality Matters Newsletter**Please see [attached](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcwicb.net%2F5ECH-OKUU-3W4C1S-IWZNI-1%2Fc.aspx&data=05%7C01%7Candy.beaumont3%40nhs.net%7C69edee41f5f34911dd1f08dad46d9978%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638055864431003924%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=FMDrMfdHFCHBIgq7tV0Px2VK20wGGlHDysW1%2BDV9MGk%3D&reserved=0).VacanciesNone to report |

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