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|   **To respect the period of national mourning following the passing of Her Majesty, The Queen, this newsletter will be kept to operational messages only until after the State Funeral.** |

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| Latest information for practices **Midlands Patient Digital Engagement (PaDE) Project Update**Data for all the manual audits has now been received, there is currently a quality check process being undertaken, and the audits will be shared with ICB leads imminently.         If you have not yet signed up to the Digital Journey Planner (DJP) it is highly recommended as has practice benefits from the tool before the project finishes. Here's a link to the DJP page as a reminder of what is on offer: [Digital Journey Planner (redmoorhealth.co.uk)](https://cwicb.net/5ECH-N5PV-3W4C1S-HKGZ4-1/c.aspx)          Webinars are still being presented regularly; the focus of the next few webinars is around websites. Here's a link to the Midlands page with details of all upcoming webinars: [Midlands - practical support to all GP practices and PCNs (redmoorhealth.co.uk)](https://cwicb.net/5ECH-N5PV-3W4C1S-HKGZ5-1/c.aspx)**Bank Holiday Pharmacy Rota West Midlands**Please find [attached](https://cwicb.net/5ECH-N5PV-3W4C1S-HL0IQ-1/c.aspx) details of pharmacies commissioned by NHS England to open across the West Midlands on Monday 19th September 2022 to ensure patient access during the day. Additional pharmacies may also be open on this date and this can be confirmed on the NHS.UK website where pharmacies can be located by completing a postcode search [Find a pharmacy - NHS (www.nhs.uk)](https://cwicb.net/5ECH-N5PV-3W4C1S-HL0IR-1/c.aspx)Pharmacy premises must exhibit a notice, based on information provided by NHS England, at times when the premises are not open. Where practicable the notice should be legible from outside the pharmacy premises, specifying the addresses of other NHS pharmacies and the days on which and times at which drugs and appliances may be obtained from those addresses (The National Health Service (Pharmaceutical and Local Pharmaceutical Services Regulations 2013 Schedule 4, Part 3 paragraph 23 (4) b).The pharmacy opening hours across the Midlands region can also be accessed by patients and healthcare professionals at [www.england.nhs.uk/midlands/nhs-england-and-nhs-improvement-midlands-work/bank-holiday-pharmacy-opening times/](https://cwicb.net/5ECH-N5PV-3W4C1S-HL0IS-1/c.aspx) which will be available shortly. **Pharmacy contractors are expected to have updated their own NHS UK and DoS profiles. If DoS Profile has not been updated, pharmacies will need to request emergency profiling changes by the DoS team by phoning 0300 0200 363**.Additional information is also available on PSNC Website: [Queen's Funeral Bank Holiday: Updating pharmacy opening hours on NHS Profile Manager - PSNC Website](https://cwicb.net/5ECH-N5PV-3W4C1S-HL0IT-1/c.aspx)         **E-referrals to Dietitians, UHCW NHS Trust**UHCW NHS Trust have shared some important changes to Dietitian e-referrals for GP information:         **Out of area**         Patients living in: Nuneaton, Bedworth, Water Orton, South Warwickshire (e.g. Kenilworth, Leamington, Alcester), and Rugby will not be accepted by UHCW unless the referral indicates a reason for referral to UHCW. Please refer patients to their local service via: swg-tr.dietitians@nhs.net         **Specialist Weight Management (SWM)**         Patients referred to SWM should in the first instance be referred to the Weight Management Consultant Clinic who will then refer on to Dietitians.        * Please use the Choose & Book Service:

[Specialist Weight Management - Diabetes & Endocrinology - UHCW - RKB](https://cwicb.net/5ECH-N5PV-3W4C1S-HKGZ6-1/c.aspx)           **OR*** Direct to Dr Tom Barber, Associate Professor of Endocrinology, Specialist Weight Management Service, University Hospital Coventry & Warwickshire

      **Bariatric surgery private/abroad*** We do not offer routine follow up for patients who have had bariatric surgery privately or abroad. Patients experiencing complications (e.g. pain, difficulty swallowing) should be referred to:

Upper GI - Surgery at University Hospital (Mr Menon) **Community Patients (Coventry only)*** Housebound patients: please email a referral to:  communitydietitians@uhcw.nhs.uk
* Nursing/Residential Care Homes: can refer direct using the above email address.
* Learning Disability: patients with a diagnosed LD should be referred to the above email address.

E-referrals for community housebound / care home / LD patients will not be accepted.**Renal Patients*** Patients under the care of a Renal Consultant at University Hospital, will be seen by a Renal Dietitian when appropriate as part of their care.  Please do not refer via e-referrals.

**Eating Disorder*** Please direct referrals to Coventry Eating Disorder Service (CEDS) in the first instance. CEDS will refer to Dietetics as necessary.

**Lorenzo**Please be aware that due to technical issues with IT systems which occurred in hospital Trust’s throughout the region on Friday 16thSeptember, there may be delays in notes being uploaded to Lorenzo and IPM.Trust staff were able to put Business Continuity Plans in place during this time and are working hard to ensure all patient information will be updated as soon as possible.If you have any issues which relate to this then please contact the trust directly who will be able to advise.  **Safeguarding concerns and patient record access**While enabling patients to view their medical records through the NHS App will be beneficial to the majority of patients, there may be challenges for a minority. This is especially true in relation to safeguarding vulnerable adults, as the record may contain information that is confidential and sensitive, which the patient must not see, or could be harmful if the patient is unable to keep their record secure, such as in cases of coercion. The importance of safeguarding patients from harm is paramount. It may be appropriate to redact specific information entered into the GP medical record or prevent the patient from having access.           In response to these concerns, the Royal College of General Practitioners is updating its [GP Online Services toolkit](https://cwicb.net/5ECH-N5PV-3W4C1S-HKGZ7-1/c.aspx), in collaboration with safeguarding experts. This will cover situations where safeguarding concerns may arise, and the steps clinicians could take to mitigate these risks.          Information and feedback have also been collected from general practice who became early adopters, granting prospective access to their patients ahead of the planned national switch-on. Early adopter sites have worked with the programme team to[share key learning, lessons and the benefits of full record access](https://cwicb.net/5ECH-N5PV-3W4C1S-HKGZ8-1/c.aspx) |

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| Training, events & surveys **EMIS: ICR: GP Drop-in sessions**An Integrated Care Record (ICR) is a way of bringing together the various electronic records of a patients care. It takes information directly from existing systems used by health and social care organisations and presents it in a structured, easy-to-read format for GP’s, health and care professionals.    The ICR will provide health and care professionals with a more joined-up view of people’s care and treatment across all care settings.     The benefits to your Practices include:    * Not having to repeat your details every time you have a different episode of care
* Better and potentially faster treatment due to health and care professionals having access to better information
* Reduction in potential medication errors through clinicians having access to your medication history (past and present)
* More effective treatment should you need care for COVID-19 due to fast access to information about any pre-existing conditions and your medications

    We will be having informal Drop-in sessions every Wednesday 12:30-13:30 from the 10th July to the 28th September.    The link to join is : [Click here to join the meeting](https://cwicb.net/5ECH-N5PV-3W4C1S-HK6V7-1/c.aspx)    Or     [https://teams.microsoft.com/l/meetup-join/19%3ameeting\_ZmI2NDBhZTctMTUyYy00NDA5LTg2MWItNGJlMDgxZmM3ZDFi%40thread.v2/0?context=%7b%22Tid%22%3a%2221162ae0-3c09-4f25-90e2-fe933255a400%22%2c%22Oid%22%3a%22b70a8d66-da7d-4874-ab50-c74f4c1f2bfa%22%7d](https://cwicb.net/5ECH-N5PV-3W4C1S-HK6V7-1/c.aspx)Newsletters **Wellbeing Wednesday - 14th September** Please find [attached](https://cwicb.net/5ECH-N5PV-3W4C1S-HKHTI-1/c.aspx) the latest Wellbeing Wednesday article. Vacancies **Clinical Lead for Community Dermatology Commissioning, seeking expressions of interest - up to 10 flexible hours**Coventry and Warwickshire ICB are working to commission a single Community Dermatology Service with local dermatology clinics across the place.     The aim is to enhance the system wide response to dermatology provision, address variations in referral to treatment times and provide the opportunity for all patients to access local clinics.This is a great opportunity to be involved in a procurement process, and **no previous experience is required.** Guidance will be provided by the ICB’s Senior Transformation Manager and ICB / CSU Procurement specialists. A working knowledge of primary care is required, £85 perhour on a contract for service.     The clinical lead will be required to:* Review and provide input into the draft community dermatology specification, respond to clinical issues raised through market testing and sign-off the final community dermatology specification ready for the tender process.
* Contribute to the tender process:
* Review the proposed questions that will be included in the tender pack. Potential providers will be required to respond to these questions as part of their bid to deliver the service.
* Participate in the procurement panel. This will involve reviewing and scoring tender bids from potential providers.
* Potentially meet with providers as part of the procurement panel, for clarifications or presentations from providers if this is deemed if needed.

Please outline in no more than 250 words why you are interested and how you would be suited to the role by 9am on Tuesday 20th September. If you any have further questions, please contact Emma Guest – emma.guest6@nhs.net.uk**Salaried GP Vacancy**Please see [attached](https://cwicb.net/5ECH-N5PV-3W4C1S-HKH45-1/c.aspx) job description.  |

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