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| |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | Graphical user interface, text  Description automatically generated with medium confidence | | |  |  | | --- | | **Welcome to this week’s edition of Practice News** |  |  | | --- | | Please take the time to read the weekly newsletter containing important news, links and latest updates to support Primary Care Services in Coventry and Warwickshire. |  |  | | --- | | If you'd like to have Practice News and other relevant ICB updates sent to you directly, please email [cwicb.communications@nhs.net](mailto:cwicb.communications@nhs.net) |  |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | |  | | --- | | Latest information for practices  **Diabetes Prevention Programme** Please see some important news regarding the Diabetes Prevention Programme [attached](https://cwicb.net/5ECH-MSU2-3W4C1S-H998G-1/c.aspx). It appears that some GP Practices are continuing to complete the old Weight Watchers referral forms and not the new provider- Xyla referral Forms. This is leading to patients that are being referred on the old forms, being lost in the system as they cannot be traced once they are referred.  **PCN workforce reminder**  Coventry and Warwickshire PCNs are reminded that the PCN Workforce returns are due **31stAugust 2022.**Please note that this a contractual requirement of the Primary Care Network DES, and therefore please can you complete and return as soon as possible. All relevant information can be found here, on the NHS Futures:  [PCN Workforce Planning 2022/23 - Primary Care Workforce - FutureNHS Collaboration Platform](https://cwicb.net/5ECH-MSU2-3W4C1S-H998H-1/c.aspx) As previously shared PCNs are asked to add in their Commissioner’s email address on submission – please use [harpreet.sahdra1@nhs.net](mailto:harpreet.sahdra1@nhs.net).  Any further queries please contact [lucy.smart1@nhs.net](mailto:lucy.smart1@nhs.net).  **UHCH Patient waiting list comms** Please be aware that University Hospitals Coventry and Warwickshire NHS Trust is contacting all adult patients on its waiting list to ensure their condition has not changed and review any impact their wait time may have had.  A link to a brief online questionnaire has been sent in the form of a text message (or via letter where needed). Patients will be asked to complete a short form for each referral they have.  Should you receive calls or be asked any questions, please reassure patients this is genuine and will make a real difference in helping to reduce waiting times.  Further information is available at [www.uhcw.nhs.uk](https://cwicb.net/5ECH-MSU2-3W4C1S-H998I-1/c.aspx)  **Podiatry Services** This is a reminder that for Warwickshire North practices there is a service via SWFT for podiatry, link is below to show referral route and also locations of services:    [https://www.swft.nhs.uk/our-services/adult-hospital-services/podiatry-and-Orthotics](https://cwicb.net/5ECH-MSU2-3W4C1S-H998J-1/c.aspx)      **Has your practice signed up the Digital Journey Planner (DJP) yet?** This is a fantastic opportunity to access the enhanced service which has been commissioned only until the end of September 2022. It is a diagnostic coaching and support web tool which will assess the practices current use and understanding of technology, discover new digital service opportunities, solve issues and map out a clear path for patients and practices to navigate their digital journey. It is a modular, step-by-step approach based on baseline, learn and improve and fully supported by a team of digital health professionals.  Click the following link [Midlands - practical support to all GP practices and PCNs (redmoorhealth.co.uk)](https://cwicb.net/5ECH-MSU2-3W4C1S-H998K-1/c.aspx) for information on the programme and then the **‘Start My Digital Journey’**Link at top of page. |  |  | | --- | | Graphical user interface, application  Description automatically generated |  |  | | --- | | **GP Comms toolkit - September NHS 111 and Lung Cancer information** There is [a GP toolkit-](https://cwicb.net/5ECH-MSU2-3W4C1S-H998L-1/c.aspx) which is now available to share.  The toolkit features assets and messages for the month of September, including NHS 111 online, the lung cancer campaign and information on MDTs.  Please can you share the toolkit with your GP networks and any relevant colleagues.  If you have any feedback on the toolkit please do let us know and a toolkit for October will be shared over the coming weeks.  **Resources for Practices to make improvements to websites** The below resources have been put together by the user experience team in NHS England’s Primary Care Group and is based on user testing with 102 patients with moderate to low digital confidence, conducted between October 2021 to April 2022.  There are multiple benefits to creating a highly accessible and usable GP website. It will:   * Improve patient satisfaction and experience of using the GP practice, making it more likely they will return and use digital tools * Ensure patients are signposted to the correct place for their needs, reducing wasted patient and practice time * Reduce the risk of adding digital inequalities to existing health inequalities * Remove access barriers for patients with disabilities, as well as making your website legally compliant * Create a place where patients can effectively self-serve, thereby:   1.              Reducing the burden on receptionists and clinical staff  2.              Empowering patients to manage their health and care  Please find attached:   * An [informative guide](https://cwicb.net/5ECH-MSU2-3W4C1S-H998M-1/c.aspx) to Creating a highly usable and accessible GP website for patients * [Contractual requirements](https://cwicb.net/5ECH-MSU2-3W4C1S-H998N-1/c.aspx) of a GP website * [Patient-user research](https://cwicb.net/5ECH-MSU2-3W4C1S-H998O-1/c.aspx): finding and starting key tasks on GP surgery websites- final findings     If you have any questions or would like to send feedback, please get in touch: Digital First Primary Care team inbox: [england.digitalfirstprimarycare@nhs.net](mailto:england.digitalfirstprimarycare@nhs.net)  **Reminder: Centralisation of stroke services across Coventry and Warwickshire**  On Thursday, the final stage of the centralisation of stroke services will go live. From 1stSeptember, any patient with stroke symptoms picked up by the ambulance service will now be taken to UHCW where they will be treated by a specialist stroke unit.    An overview of the changes to the stroke pathway, both those scheduled for next week and those that have already taken place, can be found here: [https://www.coventryrugbygpgateway.nhs.uk/pages/stroke-and-tia/](https://cwicb.net/5ECH-MSU2-3W4C1S-HA281-1/c.aspx)  **Training hub Visa Support Scheme**  The Training Hub's Primary Care Visa Support Scheme is now live.  Resources have been brought together resources to help practices apply.  Coventry and Warwickshire Training Hub will be reimbursing some of the fees, up to £600 per licence application.  The intention is that with this scheme, local practices can be supported with recruitment of GPs and the wider workforce.  For more information, please click on the following link  [https://www.cwtraininghub.co.uk/primary-care-visa-support-scheme/](https://cwicb.net/5ECH-MSU2-3W4C1S-H9HO3-1/c.aspx)  **Adult mental health referral process**  From Tuesday 30th August 2022, Coventry and Warwickshire Partnership NHS Trust will no longer be accepting postal referrals into adult mental health services.    Please email all adult mental health referrals into your local Mental Health Access Hub:[**mhreferrals@covwarkpt.nhs.uk**](mailto:mhreferrals@covwarkpt.nhs.uk) using the [attached](https://cwicb.net/5ECH-MSU2-3W4C1S-H9LM6-1/c.aspx) form.    When making a referral, please ensure you include all patient demographics accurately.  Referrals will be processed between the hours of Monday to Friday 9am – 5pm (excluding weekends and bank holidays).    **If you feel your referral is urgent or outside of these hours, please call 0300 200 0011** and select Option 1 for adult mental health (after all options have been read out).  **Record Access - GP Practices yet to engage**  Currently 65% of general practices have engaged with the record access awareness programme. As you are aware, there are plans to automatically enable patients with online full prospective (future) access to their records from November 2022.    For those practices who have not engaged with the programme please see [attached](https://cwicb.net/5ECH-MSU2-3W4C1S-H9LNX-1/c.aspx) the [GP practice readiness checklist](https://cwicb.net/5ECH-MSU2-3W4C1S-H9LMW-1/c.aspx) that has been created to assist practices for the November 2022 release.    The checklist provides links to all the resources including upcoming webinars, including a safeguarding webinar on 11 August, webinar recordings, system guidance, helpful videos, RCGP GP online services toolkit and other items. The checklist also enables the practice to easily submit their practice ODS code and acknowledge receipt, helping the Implementation Team to maintain the data.  Training, events & surveys  **EMIS: ICR: GP Drop-in sessions** An Integrated Care Record (ICR) is a way of bringing together the various electronic records of a patients care. It takes information directly from existing systems used by health and social care organisations and presents it in a structured, easy-to-read format for GP’s, health and care professionals.  The ICR will provide health and care professionals with a more joined-up view of people’s care and treatment across all care settings.  The benefits to your Practices include:   * Not having to repeat your details every time you have a different episode of care * Better and potentially faster treatment due to health and care professionals having access to better information * Reduction in potential medication errors through clinicians having access to your medication history (past and present) * More effective treatment should you need care for COVID-19 due to fast access to information about any pre-existing conditions and your medications     We will be having informal Drop-in sessions every Wednesday 12:30-13:30 from the 10th July to the 28th September.  The link to join is : [Click here to join the meeting](https://cwicb.net/5ECH-MSU2-3W4C1S-H9834-1/c.aspx)  Or  [https://teams.microsoft.com/l/meetup-join/19%3ameeting\_ZmI2NDBhZTctMTUyYy00NDA5LTg2MWItNGJlMDgxZmM3ZDFi%40thread.v2/0?context=%7b%22Tid%22%3a%2221162ae0-3c09-4f25-90e2-fe933255a400%22%2c%22Oid%22%3a%22b70a8d66-da7d-4874-ab50-c74f4c1f2bfa%22%7d](https://cwicb.net/5ECH-MSU2-3W4C1S-H9834-1/c.aspx)  Newsletters  **NHS Arden & Greater East Midlands Commissioning Support Unit Medicines Matter - Edition 58**  Please see newsletter [attached.](https://cwicb.net/5ECH-MSU2-3W4C1S-H99BT-1/c.aspx)  **Wellbeing Wednesday – 24th August**  CW Training Hub have shared their weekly Wellbeing Wednesday article.  Please follow the link to access this week’s publication of upcoming events, tips, activities and more to help support you to look after your mental health and wellbeing!  [Wellbeing Wednesday: 24th August 2022 - Coventry & Warwickshire Training Hub (cwtraininghub.co.uk)](https://cwicb.net/5ECH-MSU2-3W4C1S-H99BU-1/c.aspx)  **CWPS Pathology Newsletter Aug 2022**  Please see newsletter [attached.](https://cwicb.net/5ECH-MSU2-3W4C1S-H99BV-1/c.aspx)      Vacancies  **Salaried GP Partner- The Atherstone Surgery** Please see job advertisement [attached.](https://cwicb.net/5ECH-MSU2-3W4C1S-H99C5-1/c.aspx)  **Advanced Nurse Practitioner- The Atherstone Surgery** Please see job advertisement [attached](https://cwicb.net/5ECH-MSU2-3W4C1S-H99C6-1/c.aspx). | | | |