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| |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | Graphical user interface, text  Description automatically generated with medium confidence | | |  |  | | --- | | **Welcome to this week’s edition of Practice News** |  |  | | --- | | Please take the time to read the weekly newsletter containing important news, links and latest updates to support Primary Care Services in Coventry and Warwickshire. |  |  | | --- | | If you'd like to have Practice News and other relevant ICB updates sent to you directly, please email [cwicb.communications@nhs.net](mailto:cwicb.communications@nhs.net) |  |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  | | --- | | Latest information for practices  **Pharmacy4UK Online Chemist (**[**https://www.pharmacy4uk.com/**](https://www.pharmacy4uk.com/)**) - incidents** Please can we bring to your attention that Pharmacy4UK is not a registered pharmacy however your patients may be accessing this web service to purchase medicines and there is no regulation or governance around multiple medicine purchases. There currently is an incident that the CDAO have flagged with the police and with MHRA CD lead around this.  The GPhC confirm that this website is not a legitimate registered pharmacy, therefore is a fake/bogus pharmacy site and falls outside any intervention by the GPhC. The incident has been: 1.         Reported to the MHRA 2.         Reported as a CD incident to CDAO/CDLIN team who were going to liaise with national colleagues therefore may well be a national alert going out in due course. 3.         LPC notifiedThis is for awareness only and please do not share the name of the website with patients as this may cause more exposure.  **Electronic patient record outage, affecting Coventry and Warwickshire Partnership NHS Trust**  Advanced, the third-party software supplier that provides Coventry and Warwickshire Partnership NHS Trust’s (CWPT) Electronic Patient Record platform, Carenotes, has advised that it has been subject to an external cyber incident. Advanced has confirmed that this is as a result of a ransomware attack. While an investigation is carried out, Advanced has isolated all services and taken them offline to mitigate the risk of further impact.    There has been no immediate cyber security threat to NHS systems identified as a result of this ransomware attack. The attack was not targeted against the NHS, rather the third-party software provider. While Advanced works to resolve its software problems, CWPT IT Teams immediately put in place robust defences to protect its own networks, in line with cyber security advice.    The National Cyber Security Centre is supporting Advanced with the investigation into the cyber-attack, both looking at the cause and potential impacts around cyber and data security. Advanced has advised “With respect to potentially impacted data, our investigation is underway, and when we have more information about potential data access or exfiltration, we will update customers as appropriate. Additionally, we will comply with applicable notification obligations.”    In terms of timescales, Advanced has advised “For Carenotes customers, our current view is that it will be necessary to maintain existing contingency plans for at least three to four more weeks. We are working tirelessly to bring this timeline forward, and while we are hopeful to do so, we want our customers to be prepared. We will continue to provide updates as we make progress.”    The priority for CWPT is to mitigate any knock-on impact of the outage. CWPT implemented its tried and tested business continuity plans (BCP) as soon as it was notified of the outage and is pleased to report they are withstanding the situation. All CWPT services are open and continue to run as usual.    CWPTs clinical staff are to view a subset of information which was held on Carenotes via a read only app developed by CWPTs IT Team.    As this is being treated as a significant national business continuity incident, CWPT has set up its own incident response group and is monitoring the situation closely. The Trust will provide further updates as required.  **Adult mental health referral process**  From Tuesday 30th August 2022, Coventry and Warwickshire Partnership NHS Trust will no longer be accepting postal referrals into adult mental health services.  Please email all adult mental health referrals into your local Mental Health Access Hub:[**mhreferrals@covwarkpt.nhs.uk**](mailto:mhreferrals@covwarkpt.nhs.uk) using the [attached](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H6S-1/c.aspx) form.  When making a referral, please ensure you include all patient demographics accurately.  Referrals will be processed between the hours of Monday to Friday 9am – 5pm (excluding weekends and bank holidays).    **If you feel your referral is urgent or outside of these hours, please call 0300 200 0011** and select Option 1 for adult mental health (after all options have been read out).  **Record Access - GP Practices yet to engage** Currently 65% of general practices have engaged with the record access awareness programme. As you are aware, there are plans to automatically enable patients with online full prospective (future) access to their records from November 2022.  For those practices who have not engaged with the programme please see [attached](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H71-1/c.aspx) the [GP practice readiness checklist](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H77-1/c.aspx) that has been created to assist practices for the November 2022 release.  The checklist provides links to all the resources including upcoming webinars, including a safeguarding webinar on 11 August, webinar recordings, system guidance, helpful videos, RCGP GP online services toolkit and other items. The checklist also enables the practice to easily submit their practice ODS code and acknowledge receipt, helping the Implementation Team to maintain the data.    **EMIS Updated documents for review** The below have recently updated and created the following documents:   * **EMIS Web hardware / software requirements:** [https://www.emisnow.com/csm?id=kb\_article\_view&sysparm\_article=KB0039910](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H6U-1/c.aspx) * **EMIS Web performance and housekeeping advice:**[https://www.emisnow.com/csm?id=kb\_article\_view&sysparm\_article=KB5000252](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H6X-1/c.aspx) (*Please note: We have*[*attached a PDF*](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H6Z-1/c.aspx)*version of this document, however, it will be regularly updated and so users should refer to EMIS Now for the latest version)* * **Troubleshooting and optimisation tips for EMIS Web searches and reports:**[https://www.emisnow.com/csm?id=kb\_article\_view&sysparm\_article=KB5000281](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H6T-1/c.aspx) * **Resource Publisher FAQs:** [https://www.emisnow.com/csm?id=kb\_article\_view&sysparm\_article=KB0045100](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H6V-1/c.aspx) * **New Medicines Management performance settings**: [https://www.emisnow.com/csm?id=kb\_article\_view&sysparm\_article=KB0066427](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H6R-1/c.aspx) (includes video)       **PCN workforce reminder**  Coventry and Warwickshire PCNs are reminded that the PCN Workforce returns are due **31stAugust 2022.**Please note that this a contractual requirement of the Primary Care Network DES, and therefore please can you complete and return as soon as possible.  **NHS Pension Scheme member contributions: key messages for staff** Members of the NHS Pension Scheme pay a percentage of their pensionable pay to the scheme each month, known as a contribution rate. Changes to members' contribution rates will be made from 1 October 2022.  The changes will apply to all members of the NHS Pension Scheme and will impact on the amount that members pay into the scheme each month. Our [member contributions poster](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H73-1/c.aspx)sets out the changes to the rates for scheme members with different levels of pensionable earnings. See [attached.](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H79-1/c.aspx)  **Please note that NHS Pensions will be writing to all members directly to provide formal notification and more detailed information about the changes.**    **EMIS Enterprise Agreements for Consultation Write Back (CWB)** EMIS Enterprise Agreements for Consultation Write Back (CWB) for all PCNs across Coventry, Rugby and Warwickshire North have been submitted to EMIS by the ICB. Anyone who is on the Data Sharing Agreement (usually a Practice Manager) will receive an email from EMIS when these agreements have been enabled for a GP Practice that belong to the PCN. CWB does notneed to be enabled yet (except Sowe Valley PCN- it’s preparation for Enhanced Access from Oct 1st 2022) The following webpage has been created to inform Practice Managers what the email means. [https://sowevalley.org.uk/emis-web-consultation-write-back](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H6W-1/c.aspx)    For any queries please email [james.harley7@nhs.net](mailto:james.harley7@nhs.net) |  |  | | --- | | Training, events & surveys  **Save the date: Coventry and Warwickshire CCG AGM**  **You are invited to save the date for the**[**Annual General Meeting**](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H9A-1/c.aspx)**for Coventry and Warwickshire Clinical Commissioning Group (CCG). This will be on Thursday 22ndSeptember 2022 at 10.00am.**  This event will be held online through Microsoft Teams. This will be free to join and you will be able to access the meeting from your computer using the Teams app or using a Chrome or Edge browser.  At the event you will hear about the achievements over the last year of Coventry and Warwickshire CCG prior to its transition into an Integrated Care Board. We will highlight the progress we have made to support and improve services across Coventry and Warwickshire. We will reflect on Coventry and Warwickshire’s response to COVID-19 and share an update about the new Integrated Care System.  To register your interest in attending click[here](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H99-1/c.aspx)    If you want to raise a question at the AGM, please email [cwicb.communications@nhs.net](mailto:cwicb.communications@nhs.net) by the **19th September.**  **EMIS: ICR: GP Drop-in sessions**  An Integrated Care Record (ICR) is a way of bringing together the various electronic records of a patients care. It takes information directly from existing systems used by health and social care organisations and presents it in a structured, easy-to-read format for GP’s, health and care professionals.  The ICR will provide health and care professionals with a more joined-up view of people’s care and treatment across all care settings.   * The benefits to your Practices include: * Not having to repeat your details every time you have a different episode of care * Better and potentially faster treatment due to health and care professionals having access to better information * Reduction in potential medication errors through clinicians having access to your medication history (past and present) * More effective treatment should you need care for COVID-19 due to fast access to information about any pre-existing conditions and your medications     We will be having informal Drop-in sessions every Wednesday 12:30-13:30 from the 10th July to the 28th September.  The link to join is : [Click here to join the meeting](https://cwicb.net/5ECH-MKHT-3W4C1S-H3G2O-1/c.aspx)  Or    [https://teams.microsoft.com/l/meetup-join/19%3ameeting\_ZmI2NDBhZTctMTUyYy00NDA5LTg2MWItNGJlMDgxZmM3ZDFi%40thread.v2/0?context=%7b%22Tid%22%3a%2221162ae0-3c09-4f25-90e2-fe933255a400%22%2c%22Oid%22%3a%22b70a8d66-da7d-4874-ab50-c74f4c1f2bfa%22%7d](https://cwicb.net/5ECH-MKHT-3W4C1S-H3G2O-1/c.aspx)  **Respiratory Interest Group** Please see invitation [attached](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H75-1/c.aspx) for a local Respiratory Network Meeting.    Newsletters  **Wellbeing Wednesday – 17th August**  CW Training Hub have shared their weekly Wellbeing Wednesday article.  Please follow the link to access this week’s publication of upcoming events, tips, activities and more to help support you to look after your mental health and wellbeing!  [Wellbeing Wednesday: 17th August 2022 - Coventry & Warwickshire Training Hub (cwtraininghub.co.uk)](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H70-1/c.aspx)  **SBitC Mental Health Update - August 2022**  Sky Blues in the Community **(SBitC)** aims to improve the health and wellbeing of local people. This includes improving the quality of life for individuals with mental and physical difficulties, increasing life expectancy of the older generation through sport and reducing the use of health and social services.  They offer a range of programmes which target the entire population and improve the lifestyles of all members of the community.  Please find below some of the upcoming programmes.  **News for August**  **1. We recently started our online mental health course for men (MENtalk).**  This is proving to be extremely popular with men who feel anxious about joining new groups in person or have been socially isolated. Robbie will deliver these workshops online every Monday at 1pm from 22nd August. New beneficiaries are welcome at ANY time. Please forward the link below to any men who you think would be interested in taking part.  Microsoft Teams meeting  Join on your computer or mobile app  [Click here to join the meeting](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H6Y-1/c.aspx)  [Learn More](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H6Q-1/c.aspx) | [Meeting options](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H72-1/c.aspx)  Topics include:   * Understanding anxiety * Managing depression * Cognitive behavioural approaches * A compassionate mind * Sleep, exercise and stress * Guest slot from our Independent Mental Health Advocate to discuss the support available with a focus on managing medication, navigating NHS services and receiving financial/housing support.   **Paul’s story**  Here’s a case study from Paul, one of our MENtalk beneficiaries who’s been able to return to work following our support and regular attendance at Coventry sessions:  *“When I first joined MENtalk I wasn’t in a great place mentally. Even after my first session I was still undecided, but I went back and was very glad I did. Both Sky Blues in the Community coaches were really approachable and made me feel welcome; as did all the other guys who were involved. I really enjoyed each session and they really helped me with my mental health, so I started to look forward to going every week. I’ve made friends and also completed a leadership qualification while I was involved. Even though I’m now back in work, I really miss the Thursday sessions. MENtalk has helped me a great deal and really helped me through a tough time.”*  **2. NEW – Employment opportunity to join our mental health team**  I’m still looking for a Mental Health Co-Ordinator to join our team. Please apply or forward to anyone you think might be suitable:  [https://www.ccfc.co.uk/news/2022/june/vacancy-mental-health-co-ordinator-at-sky-blues-in-the-community/](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H74-1/c.aspx)  **3. NEW - DEMENTIA Active sessions in Nuneaton and Warwick**  We still have limited space for men with dementia who would like to join one of our three weekly sessions in Coventry, Nuneaton and Warwick. Please contact Jack for more information and to register  [Jack.Clemons@sbitc.org.uk](mailto:Jack.Clemons@sbitc.org.uk)  If you have any questions or would like to meet to discuss how we can work together, please email [tim.hatton@sbitc.org.uk](mailto:tim.hatton@sbitc.org.uk)  **SBitC’s Weekly Mental Health Timetable**  MONDAY:   * Dementia Active – AT7 COVENTRY, 10:00am – 12:00pm * MENtalk – NEW ONLINE SESSIONS – 1-2pm – see link above * Dementia Active – Jubilee Sports Centre NUNEATON, 14:30 – 16:30pm * TUESDAY: * WOMENtalk – St Nicholas Park WARWICK – 10:00 – 11:30am * MENtalk – St Nicholas Park WARWICK – 12:00 – 14:00pm     WEDNESDAY:   * MENtalk – Rugby School Sports Centre RUGBY – 10:00am – 12:00pm * THURSDAY: * MENtalk – Moat House Leisure Centre COVENTRY – 12:00 – 14:00pm * FRIDAY: * Dementia Active – St Nicholas Park WARWICK – 10:00 – 11:30am * MENtalk – Jubilee Sports Centre NUNEATON – 12:00 – 14:00pm * WOMENtalk – Jubilee Sports Centre NUNEATON – 14:00 – 15:30pm     Vacancies  **Salaried GP Partner- The Atherstone Surgery** Please see job advertisement [attached.](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H76-1/c.aspx)  **Advanced Nurse Practitioner- The Atherstone Surgery** Please see job advertisement [attached](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H7B-1/c.aspx).  **Clinical Specialist-Refugee Wellbeing Service** Please see a link to a current job advert for a clinical specialist for the CWPT Refugee Wellbeing Service in Coventry. Please circulate to anyone who may be interested in this role working with refugees. The job advert is Coventry specific but this service has had funding approved to expand in to Warwickshire.  [https://beta.jobs.nhs.uk/candidate/jobadvert/C9444-22-9974](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H78-1/c.aspx)  **COVID Vaccination Staff Required - Open Evening Next Tuesday!**  Sowe Valley PCN are actively seeking to recruit staff to support the delivery of the Covid Vaccination programme, please see [attached](https://cwicb.net/5ECH-MKHT-3W4C1S-H3H7A-1/c.aspx) for more details. | | | |