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| |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | Graphical user interface, text  Description automatically generated with medium confidence | | |  |  | | --- | | **Welcome to this week’s edition of Practice News** |  |  | | --- | | If you'd like to have Practice News and other relevant ICB updates sent to you directly, please email [cwicb.communications@nhs.net](mailto:cwicb.communications@nhs.net) |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  | | --- | | Latest information for practices  **Redmoor Health – Practical support to Primary care**  The Midlands NHSEI team have commissioned Redmoor Health to provide practical support to all GP Practices and PCNs.    Redmoor Health can help service providers to engage with patients digitally in a way that will improve the efficiency of their service delivery. NHS England with Redmoor Health have created a wide range of online webinar to support practice staff.    For more information, please follow the link [Midlands - practical support to all GP practices and PCNs (redmoorhealth.co.uk)](https://cwccg.net/5ECH-LZYA-3W4C1S-GOQPX-1/c.aspx)    **Update on re-opening of the Minor Injuries Unit at Stratford Hospital**  South Warwickshire University NHS Foundation Trust and Coventry and Warwickshire Integrated Care Board (ICB) have been making the necessary arrangements to safely re-open the Minor Injuries Unit at Stratford Hospital.    The Minor Injuries Unit will now re-open on Tuesday 16th August 2022, and the service will initially be available on Tuesdays and Wednesdays between 9am-5pm. Please note it will not be open at weekends at the current time. The reason for this change is to ensure we are responding to demand effectively. Tuesdays and Wednesdays are extremely busy with high numbers of patients seeking walk-in treatment services at the Emergency Department at Warwick Hospital, therefore providing this alternative service in Stratford should alleviate pressure at our main urgent care site and ensure those services are available for the people that need them most. Operating during the week also means that the Minor Injuries Unit will be able to offer the same level of Radiology services which were previously available.    A plan is being developed to extend the opening hours to include Mondays from late September and the operating hours will continue to be reviewed regularly.    Please remember NHS 111 can help if you have an urgent but not life threatening medical problem and you’re not sure what to do.  Advice is available from the NHS 111 online service (for people aged over 5 years) or call 111 to speak to a trained adviser who will assess your symptoms and direct you to the most suitable healthcare service, and if required they can also book an appointment.  Local pharmacies also offer expert advice for a range of common conditions and minor injuries such as cystitis, skin rashes, aches and pains, coughs and colds, red eye, sinusitis, earaches and sore throats. If you need treatment for a serious accident and emergency, such as unconsciousness, heavy blood loss, suspected heart attack, stroke, broken bones, please visit the Emergency Department at Warwick Hospital.    **Have your say on Warwickshire’s Plans for Walking and Cycling** |  |  | | --- | | Diagram  Description automatically generated with medium confidence |  |  | | --- | | From walking in Atherstone to cycling in Southam and everything in between; residents' views sought on the plans for walking and cycling across Warwickshire.  With only a few weeks left of the consultation period, residents' views are being sought on Warwickshire County Council’s plans to improve walking and cycling infrastructure.  This consultation will run until Friday 12 August 2022 and can be accessed online at [https://ask.warwickshire.gov.uk/insights-service/lcwip/](https://cwccg.net/5ECH-LZYA-3W4C1S-GORJN-1/c.aspx)  The proposed improvement plans cover walking and cycling for both transport and recreation. Residents also have the opportunity to feedback on the draft version of the Warwickshire Local Cycling and Walking Infrastructure Plan (LCWIP).  The draft LCWIP has been developed following public engagement in 2021, which asked people to identify what types of walking and cycling improvements they would like to see in their local area.  This important consultation is an opportunity for people who live, work, study and travel in Warwickshire to comment on various aspects of the draft plan, and help to refine and prioritise outline proposals for Warwickshire’s walking and cycling schemes of the future.  **Primary Care Data Gathering Programme – Facet Surveys**  Coventry and Warwickshire ICB have been involved in a national programme to learn more about GP practice premises to support local delivery and strategy planning. This programme is being managed by Community Health Partnerships (CHP) on behalf of NHS England. The programme is intended to bring the information held on general practice premises in England up to a consistent baseline standard.  As part of the programme, ‘facet surveys’ will be conducted across most sites, and therefore Practice Managers are asked to note that they may have been contacted in recent weeks to arrange for a surveyor to visit the premises.  The Primary Care team are requesting GP Practices to check their emails for further details on surveyor visits to their practice sites.  The email was sent from Lucy Smart to the main contact at the practice on 22nd July, please can you check your inbox for scheduled date/time on the facet survey to take place.  Only those practices have been contacted which meet the eligible criteria, please see [attached](https://cwccg.net/5ECH-LZYA-3W4C1S-GORJO-1/c.aspx) for more information on Facet Surveys.    If you would like to discuss further, please can you contact Georgina Cady - [georgina.cady@nhs.net](mailto:georgina.cady@nhs.net) or Lucy Smart [lucy.smart1@nhs.net](mailto:lucy.smart1@nhs.net)  **By Your Side – Perinatal Mental Illness**  By Your Side (BYS) is a charity raising awareness of perinatal mental illness, and have shared new leaflets for Primary Care Services:   * [BYS Leaflet for parents front](https://cwccg.net/5ECH-LZYA-3W4C1S-GORJP-1/c.aspx) * [BYS leaflet for parents (back)](https://cwccg.net/5ECH-LZYA-3W4C1S-GORJQ-1/c.aspx) * [BYS Professionals leaflet](https://cwccg.net/5ECH-LZYA-3W4C1S-GORJR-1/c.aspx) * [BYS Professionals leaflet in PDF](https://cwccg.net/5ECH-LZYA-3W4C1S-GORJS-1/c.aspx) * [BYS Leaflet for parents](https://cwccg.net/5ECH-LZYA-3W4C1S-GORJT-1/c.aspx)   The attached copies are both in pdf and image form, of leaflets for parents and separate leaflets for professionals. Please can you share these with any parents you support and any colleagues/contacts who may be interested. If you would like to request hard copies to share with parents please contact Leanne at [hello@byyoursideperinatal.co.uk](mailto:hello@byyoursideperinatal.co.uk)  **Consultant Connect Service Reminder: Your Consultant Connect service is summer-ready**  As summer approaches, we want to let you know that we're working with Secondary Care teams to ensure your Consultant Connect service is as robust as possible all summer long, so you can continue to receive Advice and Guidance. Please consult the [attached](https://cwccg.net/5ECH-LZYA-3W4C1S-GORJU-1/c.aspx) link to find out how you can access the service as a locum or Practice Administrator, to make the most out of the service.    **Monkeypox – Learning and Update**  The Midlands Regional Operations Centre asking all practitioners to consider Monkeypox as a differential diagnosis and take an appropriate history for these patients. Please see [attached](https://cwccg.net/5ECH-LZYA-3W4C1S-GORJV-1/c.aspx)  for further information and a learning update on Monkeypox.  **Information and Advice for Neurodivergent People and their Families e-booklet**  Please see [attached](https://cwccg.net/5ECH-LZYA-3W4C1S-GORJW-1/c.aspx) Information and Advice for Neurodivergent People and their Families e-booklet, which is now live and available on the Dimensions News page.  This booklet aims to bring together the different information and advice offered across Coventry and Warwickshire.  To access via the Dimensions – News, please follow the link: ([https://dimensions.covwarkpt.nhs.uk/News.aspx?NID=26](https://cwccg.net/5ECH-LZYA-3W4C1S-GORJX-1/c.aspx))  If you have any comments or feedback, please can you contact the team at [disabilitiescommissioning@warwickshire.gov.uk](mailto:disabilitiescommissioning@warwickshire.gov.uk) |  |  | | --- | | Training, events & surveys  **Leading the Way - the role and value of nurses in general practice phase 3: a survey**  The role of nurses in general practice is crucial in supporting clinicians to deliver high quality care. The huge value general practice nurses bring was recognised in the report "Leading the Way: the role and value of nurses in general practice in England", published in December 2021.  Commissioned from Sonnet with support from Sheffield Hallam University by NHS England, and lauded by both the Royal College of Nursing and the Queen's Nursing Institute among others, it highlighted not just the four arenas (practice, patients, community and wider NHS) in which nurses in general practice bring value, but also the distinctive way in which that is done.  The development of nursing in primary care is key to the effective delivery of NHS's Long Term Plan. Responding to the model outlined in Leading the Way, NHS England have commissioned further research to find out how widely that model is seen in practice across England.  This survey is the first part of that research. It should be completed once by each General Practice, and would be best completed by the **General Practice Manager**. The survey is short and is designed to collect information on qualifications of your nursing staff to ensure that we are basing our study on the most up-to-date picture on the skills and knowledge mix across the workforce in England. We are collecting this information via this survey as there is no alternative source for this combination of data on nursing qualifications and workforce composition in each practice.  While the survey has only five questions, Practice Managers may need to gather some information prior to completing it. We therefore recommend the Practice Manager only opens and begins the survey once they have collected the necessary information to complete the survey. The questions in the survey are available below along with tips and tools to make responding to the survey easier.  The deadline for completing the survey is **Friday 5th August 2022** at midnight.  Please use the link below to access the survey  [https://www.shu.ac.uk/centre-regional-economic-social-research/projects/leading-the-way-survey](https://cwccg.net/5ECH-LZYA-3W4C1S-GOROY-1/c.aspx)  **EMIS: ICR: GP Drop-in sessions**  An Integrated Care Record (ICR) is a way of bringing together the various electronic records of a patients care. It takes information directly from existing systems used by health and social care organisations and presents it in a structured, easy-to-read format for GP’s, health and care professionals.  The ICR will provide health and care professionals with a more joined-up view of people’s care and treatment across all care settings.  The benefits to your Practices include:   * Not having to repeat your details every time you have a different episode of care * Better and potentially faster treatment due to health and care professionals having access to better information * Reduction in potential medication errors through clinicians having access to your medication history (past and present) * More effective treatment should you need care for COVID-19 due to fast access to information about any pre-existing conditions and your medications     We will be having informal Drop-in sessions every Wednesday 12:30-13:30 from the 10th July to the 28th September.  The link to join is : [Click here to join the meeting](https://cwccg.net/5ECH-LZYA-3W4C1S-GOQQ4-1/c.aspx)  Or  [https://teams.microsoft.com/l/meetup-join/19%3ameeting\_ZmI2NDBhZTctMTUyYy00NDA5LTg2MWItNGJlMDgxZmM3ZDFi%40thread.v2/0?context=%7b%22Tid%22%3a%2221162ae0-3c09-4f25-90e2-fe933255a400%22%2c%22Oid%22%3a%22b70a8d66-da7d-4874-ab50-c74f4c1f2bfa%22%7d](https://cwccg.net/5ECH-LZYA-3W4C1S-GOQQ4-1/c.aspx)  **Advance care planning listening and learning event**  **Online on Tue, 4 October 2022 -13:30 – 15:00**  **This session is for anyone interested in supporting people to plan ahead, so their end-of-life decisions are heard, understood and respected.**  This ‘person centred advance care planning’ session is being delivered by Compassion in Dying and hosted by Healthwatch Warwickshire. Our shared goal is to improve the knowledge and confidence of professionals when supporting people to plan ahead for their end of life. It will offer an insight into how valuable the advance care planning process can be, using examples from real people about how they planned ahead and how it helped them.  It will also explain people’s rights to plan for their end of life in line with the Mental Capacity Act 2005, and the person-led tools people can use to communicate their wishes, so that their end-of-life care decisions are heard, understood and respected when it matters most.  [**Book here**](https://cwccg.net/5ECH-LZYA-3W4C1S-GOQQA-1/c.aspx)  **If you are unable to attend but would like to be able to watch a video recording of this event, please book and you will be given the option to request the link to the recording only.**  Please forward this invitation to any contacts you think may be interested.    **Healthwatch Warwickshire’s Summer Projects**  **Access to Dental Care and Access to healthcare services for LGBTQ+ people within Warwickshire**  Healthwatch Warwickshire would like to get Warwickshire resident’s feedback on our current projects. We are looking to ensure we capture a good cross section across Warwickshire. We have Freepost available for people who wish to fill in our paper copy survey, you can call us to complete the survey or fill it on online using the survey link below.Please see [attached](https://cwccg.net/5ECH-LZYA-3W4C1S-GOROZ-1/c.aspx) poster for your information.  **Project 1- Access to Dental Care**  **Survey -**[**https://www.smartsurvey.co.uk/s/4A8LVQ/**](https://cwccg.net/5ECH-LZYA-3W4C1S-GORP0-1/c.aspx)  **Request for support**  I would be grateful if you could please promote this where possible in newsletters, emails or reshare our post on [Facebook](https://cwccg.net/5ECH-LZYA-3W4C1S-GORP1-1/c.aspx) and [Twitter](https://cwccg.net/5ECH-LZYA-3W4C1S-GORP2-1/c.aspx). The survey is available [online](https://cwccg.net/5ECH-LZYA-3W4C1S-GORP0-1/c.aspx) or we have printed leaflets and posters (see [attached](https://cwccg.net/5ECH-LZYA-3W4C1S-GORP3-1/c.aspx) ) which people can scan the QR code to complete or give us a call to complete the survey.  **Project 2 - Access to healthcare services for LGBTQ+ people within Warwickshire**  **Survey -**[**https://www.healthwatchwarwickshire.co.uk/lgbtq-people-warwickshire-your-experience-health-care**](https://cwccg.net/5ECH-LZYA-3W4C1S-GORP4-1/c.aspx)  Newsletters  **Wellbeing Wednesday - 3rd August**  CW Training Hub have shared their weekly Wellbeing Wednesday article. Please follow the link to access this weeks publication of upcoming events, tips, activities and more to help support you to look after your mental health and wellbeing!.  [Wellbeing Wednesday: 3rd August 2022 - Coventry & Warwickshire Training Hub (cwtraininghub.co.uk)](https://cwccg.net/5ECH-LZYA-3W4C1S-GORWF-1/c.aspx)    **Quality Matters Newsletter – August 2022**  Please see [attached](https://cwccg.net/5ECH-LZYA-3W4C1S-GORWG-1/c.aspx) this months ‘Quality Matters’ newsletter, aimed at Primary Care staff with updates from the Quality Team, Colleague Recognition Scheme, up and coming dates for your diary, useful contacts and much more.    Vacancies  **Salaried GP Partner- The Atherstone Surgery** Please see job advertisement [attached](https://cwccg.net/5ECH-LZYA-3W4C1S-GORWH-1/c.aspx)  **Advanced Nurse Practitioner- The Atherstone Surgery** Please see job advertisement [attached](https://cwccg.net/5ECH-LZYA-3W4C1S-GORWI-1/c.aspx)  **CWPT invites adverts for a GP in Eating Disorders**  We wish to make you aware that Coventry & Warwickshire Partnership NHS Trust have secured funding for a GP post in Coventry Eating Disorders Service. Please see job advertisement [attached](https://cwccg.net/5ECH-LZYA-3W4C1S-GORWJ-1/c.aspx)  As LMC officers, primary care and commissioning colleagues we would appreciate your support in cascading this opportunity to GPs across the region.  The role is currently out to advert with a closing date of 24 August 2022.  Applications are welcomed via [https://beta.jobs.nhs.uk/candidate/jobadvert/C9444-22-7414](https://cwccg.net/5ECH-LZYA-3W4C1S-GORWK-1/c.aspx)  For further information please contact Dr Ken Goss - [ken.goss@covwarkpt.nhs.uk](mailto:ken.goss@covwarkpt.nhs.uk) | | | |