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| |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | Graphical user interface, text  Description automatically generated with medium confidence | | |  |  | | --- | | **Welcome to this week’s edition of Practice News** |  |  | | --- | | If you'd like to have Practice News and other relevant ICB updates sent to you directly, please email [cwccg.communications@nhs.net](mailto:cwccg.communications@nhs.net) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | Latest information for practices  **GP guidance re monkeypox** Please find [attached](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKK5-1/c.aspx) updated Primary Care guidance regarding monkeypox for dissemination to all GPs. Changes are in highlight.  **STOMP E-Learning Resource** Health Education England, NHS England and NHS Improvement, Experts by Experience and MindEd have launched a collection of new co-produced [stopping the over-medication of people with a learning disability and autistic people (STOMP) elearning](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKKA-1/c.aspx).  The elearning sessions, available for health and care professionals, carers and family members, explain the meaning of STOMP, discuss opportunities to speak up if they feel someone in their care is receiving inappropriate medication and highlight how they can access reliable information about medicines.  Each of the 6 sessions can be completed at the learner’s own pace and takes approximately 30 minutes. For more information and to access the session, visit the [MindEd programme webpage](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKKJ-1/c.aspx" \o "https://cwccg.net/5ECH-KZEE-3W4C1S-FXKKJ-1/c.aspx).  **Amended Comms - Diabetes Prevention Programme - Importing Documents within EMIS** Please see [attached](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKKH-1/c.aspx).  **Heat-health alert from Met Office - Level 3 heatwave action**  Temperatures are expected to rise through the weekend, becoming widely hot, locally very hot from Monday next week.  Organisations providing health and social care should be aware of the advice and guidance set out in the Heatwave Plan for England, as to the actions necessary before and during a Level 2 or Level 3 heatwave.  Specific advice to be followed by health care professionals, and the managers and staff of residential and nursing homes in the event of an episode of heat can be found in the [attached](https://cwccg.net/5ECH-KZEE-3W4C1S-FZQB6-1/c.aspx).  **Sky Blues in the Community Mental Health Developments - June 2022** **NEW - Starting Monday 25th July - New online mental health course for men (MENtalk).**Our friendly, understanding team will deliver a six-week block of targeted discussions around a range of common, relatable mental health topics which affect men. We’ll teach techniques on how to deal with different issues in an environment where men make friends and feel supported.  Topics include:   * Understanding anxiety * Managing depression * Cognitive behavioural approaches * A compassionate mind * Sleep, exercise and stress * Guest slot from our Independent Mental Health Advocate to discuss the support available with a focus on managing medication, navigating NHS services and receiving financial/housing support.     To sign up or refer any men who would be interested in learning more and joining in, please email Robbie: [Robert.Chandler@sbitc.org.uk](mailto:Robert.Chandler@sbitc.org.uk)  **NEW - DEMENTIA Active sessions in Nuneaton and Warwick**  We want to reach out to people across the Nuneaton and Warwick areas who are living with dementia to let them know about DEMENTIA Active. This is a popular project which we launched in Coventry in November 2021. We recently launched in Nuneaton and Warwick to support individuals with a diagnosis of dementia or mild cognitive impairment and are looking for more people to join us.  The sessions offer a range of activities, such as: basketball, table tennis, quoits, archery, Jenga and badminton among many others. We support people with dementia to re-engage with activities they used to enjoy and meet people who have similar physical and cognitive difficulties. Sessions also act as respite for carers who are welcome to attend. Referrals can be made by contacting Jack: [Jack.Clemons@sbitc.org.uk](mailto:Jack.Clemons@sbitc.org.uk)  **Medicines Optimisation (MO) support in practice** Arden & GEM CSU MO team will be offering support in practices to help deliver a programme of QIPP (prescribing efficiencies) in a number of therapeutic areas including respiratory, gastroenterology, mental health/CNS and pain management.  This will not only help practices to achieve expenditure within budget, which will be particularly helpful for practices that have signed up to the prescribing incentive scheme but will also support the carbon agenda for inhalers.  Each practice will be allocated a named pharmacist or pharmacy technician who will be in touch with you over the forth coming months.  If you have any questions about this please don’t hesitate to contact us on [agcsu.medicines@nhs.net](mailto:agcsu.medicines@nhs.net)  **Supply issue with eletriptan (Relpax®) 20mg tablets** Please find [attached](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKK7-1/c.aspx)  a Medicine Supply Notification for:   * A Tier 2 medicine supply notification for eletriptan (Relpax®) 20mg tablets  |  |  |  | | --- | --- | --- | | **Medicine** | **Out of stock** | **Alternatives** | | Eletriptan (Relpax®) 20mg tablets | Until w/c 1st August 2022 | ·       Alternative triptans |     **DHSC and NHSE/I have now launched an online**[**Medicines Supply Tool**](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKKL-1/c.aspx)**, which provides up to date information about medicine supply issues. The contents of these MSNs can now be viewed on the Tool.**  **The Tool also details any changes to resupply dates and updates to the entries. To access the Tool you will be required to register with the**[**SPS website**](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKK9-1/c.aspx)**.**  Please note that for supply issues that have been categorised as tier 1 or 2, DHSC and the MSRG have requested that the NHSE&I commissioning routes are used to reach community pharmacy and GP practices. More serious supply issues are communicated via the Central Alerting System for action.  If you have any queries please contact: [DHSCmedicinesupplyteam@dhsc.gov.uk](mailto:DHSCmedicinesupplyteam@dhsc.gov.uk)  **Primary Care research opportunity for promotion** The SYMPHONI study (A SYstems approach to Mental & Physical Health in lONg term conditions) looks to explore practitioner perspectives regarding remote consultations to address lifestyle risk factors for people at high risk of future multi-morbidity.  We are looking to recruit 8-10 GPs or primary care facing practitioners to take part in a single online focus group.  The focus groups will discuss current practices and how to best deliver a review for people at risk of multi-morbidity and will be conducted on **MS Teams.**  Each participant would be asked to join a single focus group which lasts one hour.  Leaflet [attached](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKKE-1/c.aspx).    **If you are interested in taking part, please e-mail**[**lauren.gray@mpft.nhs.uk**](mailto:lauren.gray@mpft.nhs.uk)**.**  **NEW NHS App Patient Triage Integration** This is an update about the Online Consultation feature you currently have access to - Patient Triage. We’re excited to announce this is now integrated with the NHS App! Patient Triage, allows you to bring all patient communications into the Accurx toolbar, and has the following benefits:    ● EMIS and SystmOne integration to allow 1-Click save to record on incoming requests  ● Out of hours customisation to control incoming patient demand on your terms  ● A short, simple form that both patients and practice staff love    **By integrating with the NHS App, patients will be able to submit a Patient Triage request to your practice directly from the App, which will appear in your toolbar to action. To give time to prepare, this feature will be enabled for your practice in 4 weeks time.**    What will change with the integration?    **For your practice:** All Patient Triage requests will come directly into the ‘To Assign’ inbox on your Accurx toolbar, in the same way that Patient Triage requests are currently received. There will be no distinction between the Patient Triage requests that come in via your practice website or from the NHS App.    **For your patients:** To access Patient Triage via the NHS App, patients will click on the ‘Advice’ tab for medical queries or use the ‘Messages’ tab on the App for admin queries. Accessing your Patient Triage link through the NHS App can provide an alternative access point for patients who may otherwise struggle to find or use Online Services. |  |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | Graphical user interface, text, application  Description automatically generated | | | |  | | --- | | *See both entry points to Patient Triage requests for patients on the NHS App.*  **Will this impact the number of patient requests we receive?**  On average, practices who are already live with this integration have seen an increase of 1-2 requests per day. Note: This can very much vary depending on App uptake in your area.  But don’t worry - if at any point, the number of requests becomes overwhelming, you can amend your Patient Triage settings to ‘Temporarily disable’ the service or set your ‘Out of Hours’ to control incoming demand, in the same way you can now. Any Patient Triage settings you amend will also reflect within the NHS App.  **What if I don’t want my practice to be part of the integration just yet?**  Please contact our support team if you’d like any additional support with incoming requests via the NHS or visit our FAQ page here. If you don’t want to receive requests via the NHS App, you can opt out by completing this form.    Please see [attached](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKK8-1/c.aspx) FAQ document and link to NHS Digital Acceptable Use Policy for both NHS login and NHS App. | | |  |  | | --- | | Training, events & surveys  **MIDLANDS COMMUNITY PHARMACY INTEGRATION WEBINAR** Please join us for a NHS England Midlands region webinar on **Wednesday 13th July 202213:00-14:00 or Thursday 14th July 2022 18:30-19:30** to discuss several patient services that connect General Practices and Community Pharmacies.  The webinar will provide more information on the following topics:   * **Community Pharmacy Extended Care Local Enhanced Service** * **NHS Community Pharmacy Blood Pressure Check Service** * **Contraception Pilots**   This session will be beneficial for Community Pharmacists, GPs, Practice Managers and General Practice/Primary Care Network Clinical Pharmacists.  Links to the webinars can be found here:  Wednesday 13th July 13:00-14:00 [13.07.22 Click here to join](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKK4-1/c.aspx)  or  Thursday 14th July 18:30-19:30 [14.07.22 Click here to join](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKKC-1/c.aspx)  It will not be necessary to attend both sessions. Questions can be raised during the session using the chat box, if you have any questions you would like to raise prior to the session please email them to: [midlands.pctransformation@nhs.net](mailto:midlands.pctransformation@nhs.net)  **GP Community Pharmacist Consultation Service (CPCS) - Coventry and Warwickshire** The GP CPCS enables practice teams to direct patients with defined minor illness to a community pharmacist for their first contact, where they will receive clinical assessment and advice with an aim to reduce the burden on general practices.  Its aim is to make sure that patients have access to the same levels of care, close to home and with a self-care emphasis.  Arden and GEM CSU Medicines Optimisation Team have arranged MS Teams drop-in sessions to support implementation of CPCS in practices which can be booked via [agcsu.medicines@nhs.net](mailto:agcsu.medicines@nhs.net). Or by clicking this link: [AGEM CSU CPCS training](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKKI-1/c.aspx)  The first drop-in session will cover off details of the service plus training for reception team members and Care Navigators.  Session date & time Thursday 14th July 12:30-13:30  **Exploring the link between Arts Interventions and Degenerative Brain Conditions** This is a free event- Tuesday 26 July 2022, 5.00pm - 8.30pm, Telegraph Hotel, Coventry City Centre  It might be of interest to some GPs but it is open to anyone to attend. [Link here](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKK6-1/c.aspx) and a [poster](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKKF-1/c.aspx) with a QR code attached.  **Diabetes Awareness and Education session**  Please find [attached](https://cwccg.net/5ECH-KZEE-3W4C1S-FYIAX-1/c.aspx) details of the Diabetes awareness education session.  **Universal Mask Wearing**  COVID-19 cases continue to rise regionally and nationally in response to the BA4/5 variant of Omicron.  It is important to ensure you have all C-19 measures in place to manage this increased incidence and we would like to advise you that universal masking is strongly recommended for all staff given the current epidemiology of COVID-19.  Regionally all system health partners have all reinstated universal masking wearing for all the workforce.  We would strongly advise staff to encourage, where possible, visitors and patients to wear a mask/face covering when entering the practice.    Please read [this letter](https://cwccg.net/5ECH-KZEE-3W4C1S-FZL0Y-1/c.aspx) from the Regional Medical Director and Director of Nursing Leadership and Quality.    We will keep you updated with further national and regional updates as and when they are available.  **Docobo: Remote Monitoring Training Sessions**   * Please find [here](https://cwccg.net/5ECH-KZEE-3W4C1S-FYIDA-1/c.aspx), the link to the Coventry and Warwickshire open training sessions. Users will have to register and a meeting invite will be sent out 48 hours before the session. * Please find [here,](https://cwccg.net/5ECH-KZEE-3W4C1S-FYID9-1/c.aspx) the link to add-hoc drop in sessions. Training takes place on the first Thursday of the Month 12:30 – 13:30     Newsletters  **Rise stakeholder newsletter – Summer 2022** Coventry and Warwickshire Rise, the mental health service for children and young people, are pleased to send you their latest newsletter.  [**Just click on the image below**](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKKK-1/c.aspx)**to open the full newsletter document**and share with your networks.  We hope you enjoy reading the latest updates from CW Rise.    For further information please visit [www.cwrise.com](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKK3-1/c.aspx) or email [mentalhealth.communications@covwarkpt.nhs.uk](mailto:mentalhealth.communications@covwarkpt.nhs.uk) | | |  |  | | --- | | [Text  Description automatically generated](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKKK-1/c.aspx) |  |  | | --- | | **CARS Midlands COVID-19 vaccination bulletin 35** Please see [attached](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKKM-1/c.aspx) issue 35 of the COVID-19 vaccination bulletin from CARS Midlands. Please distribute this widely to all colleagues involved in the COVID-19 vaccination programme, and mention it in your team meetings, briefings or huddles and print a copy for your staff areas too, we want to ensure the messages are sent far and wide!  Please contact [briony.mason1@nhs.net](mailto:briony.mason1@nhs.net)  with any comments or if you have suggestions, ideas or even want to contribute to a future issue.  **Quality Matters Newsletter**  Please find [attached](https://cwccg.net/5ECH-KZEE-3W4C1S-FZKUS-1/c.aspx) this month's Quality Matters newsletter.  **Quarterly research update from the Unit of Academic Primary Care**  [Attached](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKKD-1/c.aspx) is the quarterly research update for the CCG newsletters from the Unit of Academic Primary Care at Warwick Medical School. This time it focusses on the projects which sit under the Life Limiting Conditions and Dying in the Community theme led by Dr John MacArtney.  **LeDer newsletter**  Please find [attached](https://cwccg.net/5ECH-KZEE-3W4C1S-FZVZI-1/c.aspx) the latest LeDer newsletter.    Vacancies  **Employment opportunity to join our mental health team**  We’re recruiting a Mental Health Co-Ordinator to join in our successful mental health work and become part of the team which delivers MENtalk. The role will ensure we have an even greater impact on local men across Coventry and Warwickshire.  For more information on how to apply, see the most below:   * [Job vacancy: Mental Health Co-Ordinator, Sky Blues in the Community, Coventry and Warwickshire | trac.jobs (nhsjobs.com)](https://cwccg.net/5ECH-KZEE-3W4C1S-FXKKG-1/c.aspx) | |