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| |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | Graphical user interface, text  Description automatically generated with medium confidence | | |  |  | | --- | | **Welcome to this week’s edition of Practice News** |  |  | | --- | | Dear all,  Thank you for the interest in the ICB/ICP roles and to Nish from the education team who helped me and Jon to produce our simple guide to the process. The Primary care collaborative, the "operational leadership and primary care strategy" thinkers and doers group is out for nominations, do contact Maggie Edwards if you are interested as the LMC are kindly hosting the selection process.  Of note this week in the newsletter, are the prescribing incentive details and the opportunity to join the "How to beat burnout in the new ways of working in Primary Care" Shapes Masterclass presented by Dr Rachel Morris (host of the You are Not a Frog podcast) on Wednesday 25th May at 7pm.  Lastly, huge appreciation and celebration of our nurses who last week celebrated International nurses and Midwifes day.  While they celebrated in the cathedral on Florence Nightingales birthday; opening mention was given by Becky Bartholomew, Acting Chief Nurse RN to Mary Secole who was Nightingale's forerunner in Crimea, gathering data and understanding of infection but is less celebrated.  A thought there to our unconscious bias and perhaps (while in no way detracting from superwoman statistician and nurse Nightingale) deserves a more prominent place in our wonder at the significant women of the past and their influence on nursing present. |  |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | A person smiling for the camera  Description automatically generated with low confidence | | | |  | | --- | | **Dr Sarah Raistrick**  CCG Chair  NHS Coventry and Warwickshire Clinical Commissioning Group | | |  |  | | --- | | If you'd like to have Practice News and other relevant CCG updates sent to you directly, please email [cwccg.communications@nhs.net](mailto:cwccg.communications@nhs.net) |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | Latest information for practices  **Coventry and Warwickshire Primary Care Collaborative** You will, hopefully, all have received the [attached](https://cwccg.net/5ECH-JOF3-3W4C1S-ET2VW-1/c.aspx) letter regarding the formation of a new Coventry and Warwickshire Primary Care Collaborative.  As set out in the letter, the Local Medical Committees are currently facilitating a process to identify 8 people (2 from each of the 4 Places – Coventry, Warwickshire North, South Warwickshire and Rugby) to sit on the Collaborative as Place Members.  You can find more information about the Collaborative and the role of the Place Members in the letter.  The Place Members will be appointed for a term of three years.    To find out more and/or to express interest in becoming a Place member, please contact the Local Medical Committees by email as follows:  Warwickshire North, Rugby and South Warwickshire: [Warwick.LMC@nhs.net](mailto:Warwick.LMC@nhs.net)  Coventry: [Maggie.Edwards@uhcw.nhs.uk](mailto:Maggie.Edwards@uhcw.nhs.uk)  **NHSE/I West Midlands Vanguard - Coventry and Warwickshire -Trauma Needs Analysis Practitioner Briefing** Please see [attached briefing](https://cwccg.net/5ECH-JOF3-3W4C1S-ET2VX-1/c.aspx) - Front-line practitioners willing to participate with the TIRS Needs Analysis please contact the Vanguard Team at the CCG to express interest by emailing: [WM.Vanguard@nhs.net](mailto:WM.Vanguard@nhs.net) and provide the following:-   1. Name 2. Role 3. Contact details - both email and phone number 4. Practice aligned to   The period of time for participation is: 16/05/22 - 30/06/22  **UKHSA: Monkeypox briefing**  You may be aware that UKHSA [announced on 16 May](https://cwccg.net/5ECH-JOF3-3W4C1S-ET2VV-1/c.aspx) the detection of 4 additional cases of monkeypox: 3 in London / South East and 1 linked case in the North East of England. The 4 new cases do not have known connections with the 2 confirmed cases [announced on 14 May](https://cwccg.net/5ECH-JOF3-3W4C1S-ET2W5-1/c.aspx) and the case [announced on 7 May](https://cwccg.net/5ECH-JOF3-3W4C1S-ET2W0-1/c.aspx).  Monkeypox is a viral infection usually associated with travel to Central or West Africa. Investigations are being conducted to establish links between the latest four cases, all of whom appear to have been infected in London. The four new cases are in individuals who self-identify as gay, bisexual, or as a man who has sex with men (MSM). As the virus spreads through close contact, UKHSA is advising these groups to be alert to any unusual rashes or lesions on any part of their body, especially their genitalia, and to contact a sexual health service if they have a concern.  Please see [attached](https://cwccg.net/5ECH-JOF3-3W4C1S-ET2W3-1/c.aspx) a copy of the UKHSA briefing note and the [attached](https://cwccg.net/5ECH-JOF3-3W4C1S-ET2VY-1/c.aspx) alert that has been shared with stakeholders and Directors of Public Health via the Central Alerting System (CAS).  **For completeness, please could I ask you to forward this information to your providers of sexual health services?**    We will continue to share any further updates or information via the newsletter.    **Prescribing Incentive Scheme** The 12month prescribing incentive scheme has been launched and practices are invited to sign up to the scheme by end June 2022. The scheme offers £1 per registered patient and has a financial component focussing on staying within practice based indicative prescribing budgets and a quality element where practices can choose 2 out of the following options within diabetes, respiratory, self-care and opioids.  Further details can be found in the [attachment](https://cwccg.net/5ECH-JOF3-3W4C1S-ET2W2-1/c.aspx) and please direct any questions to [agcsu.medicines@nhs.net](mailto:agcsu.medicines@nhs.net)  if based in South or Warwickshire North and the practice support team if Coventry & Rugby based.  **Application for funded FeNO meters is available to practices** This AHSN project aim is to increase widespread patient and clinician access to FeNO testing across primary care.  FeNo devices are used to aid diagnosis of asthma as recommended by NICE [NG80].  FeNO devices measure fractional exhaled nitric oxide in the breath of patients which is a biomarker for asthma and provides an indication of the level of inflammation in the lungs.  The FeNO test produces a score which gives a value to the level of inflammation and therefore can be used in the diagnosis and management of asthma and is included in QOF.  Details of the application can be found here and is open **until 31/5/22**. You are welcome to contact [agcsu.medicines@nhs.net](mailto:agcsu.medicines@nhs.net)  if you would like any help with completing the application.  **Change, Grow, Live- Drug and Alcohol Service** This is a reminder that this service is still operating for support, key workers are having face to face appointments, some of the groups are now hybrid with online and physical group sessions, all clinic appointments are now face to face. Visits are welcome for any staff that have availability to pop round and see the service. Please see attached leaflets and posters to display in your practice:   * [Coventry Leaflet](https://cwccg.net/5ECH-JOF3-3W4C1S-ET2VZ-1/c.aspx) * [Coventry Poster](https://cwccg.net/5ECH-JOF3-3W4C1S-ET2W6-1/c.aspx) * [Warwickshire Leaflet](https://cwccg.net/5ECH-JOF3-3W4C1S-ET2W4-1/c.aspx) * [Warwickshire Poster](https://cwccg.net/5ECH-JOF3-3W4C1S-ET2W1-1/c.aspx)   **Serious Shortage Protocol – fluoxetine 10mg tablets** This is a reminder that because of ongoing supply issues, the Serious Shortage Protocol currently in effect for fluoxetine 10mg tablets (SSP05) is being varied to extend the end date, which was previously Friday 13 May 2022.  The end date for SSP05 will now be Friday 12 August 2022.  **Supply issue with Insulin isophane human (Insuman Basal SoloStar®) 100 IU/ml suspension for injection in a pre-filled pen** Please find [attached](https://cwccg.net/5ECH-JOF3-3W4C1S-ET35H-1/c.aspx) a Medicine Supply Notification for:        Tier 2 medicine supply notification for Insulin isophane human (Insuman Basal SoloStar®) 100 IU/ml suspension for injection in a pre-filled pen   |  |  |  | | --- | --- | --- | | **Medicine** | **Out of stock** | **Alternatives** | | Insulin isophane human (Insuman Basal SoloStar®) 100 IU/ml suspension for injection in a pre-filled pen | ·       Limited supply until week commencing  6th June 2022 | ·       Humulin® I KwikPen®100units/ml suspension for injection 3ml pre-filled pens.  ·       Insulatard® InnoLet®100units/ml suspension for injection 3ml pre-filled pens.  ·       Various vial and cartridge products of human isophane insulin also remain available.  ·       See MSN for further details. |   **DHSC and NHSE/I have now launched an online**[**Medicines Supply Tool**](https://cwccg.net/5ECH-JOF3-3W4C1S-ET35F-1/c.aspx)**, which provides up to date information about medicine supply issues. The contents of this MSN can now be viewed on the Tool.**  **The Tool also details any changes to resupply dates and updates to the entries. To access the Tool you will be required to register with the**[**SPS website**](https://cwccg.net/5ECH-JOF3-3W4C1S-ET35D-1/c.aspx)**.**  Please note that for supply issues that have been categorised as tier 1 or 2, DHSC and the MSRG have requested that the NHSE&I commissioning routes are used to reach community pharmacy and GP practices. More serious supply issues are communicated via the Central Alerting System for action.      If you have any queries please contact: [DHSCmedicinesupplyteam@dhsc.gov.uk](mailto:DHSCmedicinesupplyteam@dhsc.gov.uk)  **Important Integrated Care Record service announcement**  Following an upgrade to the Integrated Care Record over the weekend, a small number of technical issues remain, which are in the process of being resolved.  You may not experience these but, if you do, please email the central support team at [**collaborative.care.record@nhs.net**](mailto:collaborative.care.record@nhs.net) or call **0345 646 1163**during office hours.  If you have already logged a call, then please be patient and we will keep you updated.  **Routes into Eye Emergency Referral Service (EERS)** Please find [attached](https://cwccg.net/5ECH-JOF3-3W4C1S-ET35E-1/c.aspx) a communication from the Eye Emergency Referral Service as it has been highlighted that some practices still sending patients to walk in.  **Celebrating International Nurses Day and Day of the Midwife** |  |  | | --- | | A group of women holding a sign  Description automatically generated with medium confidence |  |  | | --- | | Thank you to those that were able to attend to celebrate International Nurses Day and Day of the Midwife on 12th May at Coventry Cathedral.  After a 2 year break from this annual event due to the pandemic, there were over 250 nurses, nurse associates and midwives in attendance.  The event showcased a wide range of nursing services from community, care homes, commissioning, paediatric, LD and more. It was an inspiring and emotional event with thank you cards from local school children to nurses on display.    Thank you to all our Nurses and Midwives, past and present for their dedication to the health service.  **IT update: accuRx Online Consultation May 2022 Summary Guide** The CCG IT team have shared an Online Consultation Quick Guide Sheet for accuRx Patient Triage. Please see [attached](https://cwccg.net/5ECH-JOF3-3W4C1S-ET35G-1/c.aspx) for your information.  **Making a Prevent Referral in Warwickshire**  **Sent on behalf of Geoff Thomas, WCC Prevent Officer**  To members of the Prevent Steering Group / Warwickshire Channel Panel / FE Prevent Group:  Dear Colleagues,  Please can I draw your attention to the change in the email address for making a Prevent referral following Police Service reorganisation. This is to reflect the contact details for Warwickshire Police.  While this has been communicated previously and is stated on the Safe in Warwickshire Prevent website, we have recently received a referral which was submitted to the old address.  The national referral form along with a guide to how to make an effective Prevent referral is available on the Safe in Warwickshire Prevent page - [https://safeinwarwickshire.com/prevent/](https://cwccg.net/5ECH-JOF3-3W4C1S-EU22N-1/c.aspx)  I would emphasise that the correct email address is:[**CTU\_GATEWAY@warwickshire.pnn.police.uk**](mailto:CTU_GATEWAY@warwickshire.pnn.police.uk)  **To avoid any confusion, please can I ask you to circulate this information within your organisation.**  If there are any queries, please feel free to contact me.  Also as a reminder, our Prevent training offer does include a section on how to access support for a vulnerable person and the nature of that support - so if you would like any staff to take part in that, please contact me.  Geoff Thomas  Tel:  01926  412432  Mobile 07428 695 020 |  |  | | --- | | Training, events & surveys  **Time for Care Capability Building offers - May - July 2022** Please find [attached](https://cwccg.net/5ECH-JOF3-3W4C1S-ET3DH-1/c.aspx) the updated and free Capability Training offer provided by the Time for Care team for General Practice staff.  These are open to both clinical and non – clinical staff within General Practice.  There are also accessible on the [Access Team NHS Futures](https://cwccg.net/5ECH-JOF3-3W4C1S-ET3DG-1/c.aspx) pages, with additional information about the Time for Care team and work available on the [CONNECT NHS Futures](https://cwccg.net/5ECH-JOF3-3W4C1S-ET3DE-1/c.aspx) site.  **Free On-Line Training: STRANGULATION AND SUFFOCATION** Strangulation and suffocation are sadly widespread (estimated at 20,000 cases per year in the UK). Being strangled can lead to potential serious medical consequences that should be identified early on. Please see [attached](https://cwccg.net/5ECH-JOF3-3W4C1S-ET3DL-1/c.aspx) online training opportunity for all front-line NHS staff, as it is often GP practice nurses or A&E staff who are the first to pick up that someone has been strangled.  **Integrated Sexual Health engagement survey** Warwickshire County Council and Coventry City Council are currently working together to develop a joint Integrated Sexual Health service, which will start in April 2024.  To help inform the service model we would really appreciate your thoughts through the completion of an online survey (link below). We have devised the survey so it can be answered as individuals, professionals, on behalf of another individual or on behalf of a group.  [https://ask.warwickshire.gov.uk/insights-service/integrated-sexual-health-services/](https://cwccg.net/5ECH-JOF3-3W4C1S-ET3DC-1/c.aspx)  or [https://ask.warwickshire.gov.uk/](https://cwccg.net/5ECH-JOF3-3W4C1S-ET3DI-1/c.aspx)  (scroll down to engagement activity to see the survey)  We would really appreciate your support with the promotion of the survey to Commissioned services, individuals, and groups, including networks and service users. If you need the survey in an alternative format, please do let me know.  The survey is open until 24th June 2022 (this might be extended depending on responses received).  **Docobo: Remote Monitoring Training Sessions**   * Please find [here](https://cwccg.net/5ECH-JOF3-3W4C1S-ET3W9-1/c.aspx), the link to the Coventry and Warwickshire open training sessions. Users will have to register and a meeting invite will be sent out 48 hours before the session. * Please find [here,](https://cwccg.net/5ECH-JOF3-3W4C1S-ET3WA-1/c.aspx) the link to add-hoc drop in sessions. Training takes place on the first Thursday of the Month 12:30 – 13:30   **Pain Service Survey** We request your help in completing the following one-minute questionnaire to improve the advice & guidance pathway for George Eliot Hospital NHS Trust. The deadline is Friday 27th May  [https://www.surveymonkey.co.uk/r/NHSPainserviceSurvey](https://cwccg.net/5ECH-JOF3-3W4C1S-ET3DK-1/c.aspx)  **Mindful May Webinars** To support Mindful May, Staff in Mind have arranged a range of events and webinars over a range of health and wellbeing topics. All are free to attend, please find [attached](https://cwccg.net/5ECH-JOF3-3W4C1S-ET3DD-1/c.aspx) the most recent poster which has been updated from previous versions.    **Vivup EAP** Please find [attached](https://cwccg.net/5ECH-JOF3-3W4C1S-ET3DF-1/c.aspx) two EAP posters that can help with promotion and the link to today’s Wellbeing Wednesday [Wellbeing Wednesday: 18th May 2022 - Coventry & Warwickshire Training Hub (cwtraininghub.co.uk)](https://cwccg.net/5ECH-JOF3-3W4C1S-ET3DM-1/c.aspx) this includes new resources offered by Vivup off the back of MH awareness week and a [poster to promote ‘great savings’](https://cwccg.net/5ECH-JOF3-3W4C1S-ET3DJ-1/c.aspx).  **Age Inclusion in the workplace Webinar**  provided by **AGE Scotland charity**- **Tuesday 24th May 2022, 10.30-11.30**[https://www.eventbrite.co.uk/e/324819974287](https://cwccg.net/5ECH-JOF3-3W4C1S-ET3TQ-1/c.aspx)  This webinar will demonstrate the importance of tackling ageism in the workplace.    Age Scotland works with organisations that want to become more age-inclusive.  Out of all the 9 protected characteristics, age is generally considered the' forgotten characteristic' and usually receives less attention than characteristics such as  gender and race.    This webinar will demonstrate the importance of tackling ageism in the workplace.  We cover:  • Why ageism matters  • What is an 'age inclusive' workplace  • What are the biases and myths about age in the workplace  • What you can do to make your organisation more age-inclusive    **It's about Race Training**  Provided by the **Diversity Trust**- **Wednesday, 22nd June 13.00- 14.30pm:**[https://www.eventbrite.co.uk/e/324872210527](https://cwccg.net/5ECH-JOF3-3W4C1S-ET3TL-1/c.aspx)    This course is aimed at those working in the private, public, social purpose, voluntary and community sectors and is relevant to all staff including volunteers, practitioners and managers.    The overall aim of the course is to educate individuals in organisations giving them a better, in-depth understanding of various forms of racism, as well as racial bias and the issues affecting the black community in the context of the current climate and black history.    The course has a focus on the topics of anti-racism and white privilege and looks to assist organisations in making practical and structural changes that contributes to a positive impact in the fight against racism and racial inequality.    The course includes:  •        Scene Setting – Global, national and locally relevant.  •        Anti-Racism – What does this mean?  •        Privileges and Responsibilities. This includes: exploring White Privilege.  •        Racial Bias - A focus on Race and racism ‘challenging the isms’  •        Having difficult conversations about Race - This includes Definitions, terms and language.  •        Micro-Racism: Micro-inequities and aggressions/behaviours.  •        Self-agency and becoming a ‘Change Agent’ This includes advice, guidance and tools in relation to identifying racial discrimination, harassment and bias.  **Unconscious Bias Training**  **Thursday 30th June 12.00-1.00pm –**provider:  **Marshall E learning consultancy**  Unconscious Bias eLearning Course, 'Breaking Habits' will help your employees to understand the implications of the natural biases we all hold.    This module makes us aware of the unconscious biases that we all hold and explains how by monitoring these we can ensure objective decision making and enhance professional relationships. Using examples and interactive exercises the Unconscious Bias e-learning Course takes a straightforward look at one of the most important current issues in equality and diversity, inclusive management and leadership. It does not assess or judge individual bias or mandate particular behaviours, but encourages reflection and self-awareness to create more inclusive and effective organisations.  Our Unconscious Bias e-learning course provides a comprehensive understanding of this concept:   * **All in it together** – science tells us that we are all naturally unconsciously biased, so we can develop both a shared and an individual responsibility to address this. * **Understanding bias** – What’s the difference between bias, prejudice and stereotyping? * **Unconscious bias in the workplace and why it matters** – How unconscious bias affects decision making in activities such as inclusion, recruitment, people development, performance management, leadership and marketing. * **Types of bias** – An exploration of how unconscious bias works, including implicit association, affinity bias, and the unconscious organisation * **How to address natural bias** – Practical ways to challenge our own biases, to consciously break habits and to do things differently.   Join Zoom Meeting  [https://us06web.zoom.us/j/88652189248?pwd=aHdUMFN6RXBlRjFqUzEvMDkrSGdWZz09](https://cwccg.net/5ECH-JOF3-3W4C1S-ET3TM-1/c.aspx)  Meeting ID: 886 5218 9248  Passcode: 910067  **How to beat burnout in the new ways of working in Primary Care** Don’t miss this fantastic Shapes Masterclass presented by Dr Rachel Morris (host of the You are Not a Frog podcast) on **Wednesday 25th May at 7pm**  - [**Click here to register**](https://cwccg.net/5ECH-JOF3-3W4C1S-ET3TN-1/c.aspx)  **A warm Welcome to Warwickshire**  Warwickshire County Council Library and Information Service is teaming up with Warwick District Council, Rugby Borough Council and partners to hold Welcome to Warwickshire events to families of all nationalities new to the county.  Find out more information [here.](https://cwccg.net/5ECH-JOF3-3W4C1S-ETA52-1/c.aspx)  Newsletters  **COVID-19 Bulletin Edition 32** Please see [attached.](https://cwccg.net/5ECH-JOF3-3W4C1S-ET3TK-1/c.aspx)    **Diabetes Prevention Programme - Comms for May 2022** Please see the [attached](https://cwccg.net/5ECH-JOF3-3W4C1S-EU5XJ-1/c.aspx) newsletter. This highlights the commencement of our new provider, Xyla who commences their contract on 1st July 2022.  Please also find below:   * [NDPP Payment Referrals Submissions](https://cwccg.net/5ECH-JOF3-3W4C1S-EU5XH-1/c.aspx) * [NDPP referral instructions](https://cwccg.net/5ECH-JOF3-3W4C1S-EU5XI-1/c.aspx)   **Weekly round up from C&W Training Hub**  [https://www.cwtraininghub.co.uk/wp-content/uploads/2022/05/Weekly-Round-Up-20.5.22.pdf](https://cwccg.net/5ECH-JOF3-3W4C1S-EU4UH-1/c.aspx)  Vacancies  **Salaried GP at Broomfield Park** Please see attached job advert for [Salaried GP.](https://cwccg.net/5ECH-JOF3-3W4C1S-ET3TP-1/c.aspx) | | | |