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| **Welcome to this week’s edition of Practice News** |

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| Dear all,  Welcome to a bumper packed edition this week for you to read in the weekend sunshine.  I’d like to draw your attention to a couple of things, firstly the Primary Care Campaign. I hope you find some of the posters and information useful to use and promote and that the wider campaign through social media, radio etc gets some traction. Thanks to all the willing “volunteers” who were photographed and inputted- good to have real people not shutter-stock posed pictures, I think you’ll agree.  Second, is the visa sponsorship programme that may be of interest to some and third is the vacancy section. Yes, Broomfield is a very attractive proposal but I am really keen to get your attention on the ICS roles. We really need GPs to be represented and powerful at all levels of the ICS and this gives an opportunity to be on the Board and/or Partnership of the ICS. We need you!  Any questions or concerns then pick up the phone to me (07971452680) or email and I’ll do the best I can to answer your questions. The LMC have been sighted on the process and really engaged so they too can help you navigate any concerns.  Lastly do look at the Quality Matters newsletter and the Training Hub newsletter for lots more local updates.    **Dr Sarah Raistrick**  CCG Chair  NHS Coventry and Warwickshire Clinical Commissioning Group |

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| If you'd like to have Practice News and other relevant CCG updates sent to you directly, please email [cwccg.communications@nhs.net](mailto:cwccg.communications@nhs.net) |

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A number of campaign materials will be on their way to your practice for you to display including:   * Approx. 50 x 6 page ‘Guide to your GP practice’ leaflet * 1 x MDT/Extended Access pull-up banner * 1 x NHS App banner * 1 x Be Kind poster * 1 x MDT/Extended Access poster * 1 x ‘please wear a mask’ poster   We expect these packs to be delivered C/O your reception team by the end of June.  We have also developed a suite of six social media graphics that you can use on your own channels on the following topics:   * The MDT * Extended Access * MDT – physio * MDT – clinical pharmacist * MDT – health and wellbeing coach * MDT – social prescriber   Please use the below text to accompany your posts:  “There’s more to your GP practice than your GP. Your GP practice is home to a team of healthcare professionals.”  These graphics are ready to use now and please use this time limited We Transfer link to access: [https://we.tl/t-MQAKuSbdtw](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOT5E-1/c.aspx).  Many thanks for your support - Coventry and Warwickshire CCG Communications Team.  **UKHSA Health Protection Briefing Note 2022/040: Identification of genetically-related vaccine-like poliovirus type 2 (PV2) in London sewage samples** Please see [attached](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOSUO-1/c.aspx) briefing note.  **Enhanced Access Webinars**  **Sent on behalf of Heather Thornton**    Dear Access Leads    As part of the national support offer, a series of webinars for PCNs and practices are planned, to support implementation of the new Enhanced Access specification.  Topics covered within these webinars will range from demand and capacity planning, patient engagement training and knowledge sharing.    The first of a series of webinars focused on supporting PCNs to prepare to deliver the new enhanced access (EA) service from October 2022 will take place on Wednesday 18th May and Thursday 26th May.  These will be held via Microsoft Teams Live event.    Registration details for the events can be found below.   * **Wednesday 18th May, 5-6pm** - [**register here**](https://cwccg.net/5ECH-JJ4G-3W4C1S-EPNTG-1/c.aspx) * **Thursday 26th May, 12-1pm –**[**register here**](https://cwccg.net/5ECH-JJ4G-3W4C1S-EPNTH-1/c.aspx)   To discuss anything further, please do not hesitate to contact myself or anyone in the Access Team: [midlands.pctransformation@nhs.net](mailto:midlands.pctransformation@nhs.net)  **Primary Care Finance Update**  For your information please see [attached](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOSUP-1/c.aspx) some key points from the Finance time for the financial year 2022/23.  **GEH Directory of Services change for Geriatric Medicine Falls** We have updated our directory of services for the falls clinic as the proforma previously used is now obsolete.  GPs should refer with a full referral letter now please. |  |  | | --- | | Table  Description automatically generated |  |  | | --- | | **Ophthalmology Messaging**  **FAO Coventry & Rugby and Warwickshire North Primary Care clinicians: Ophthalmology Messaging via Consultant Connect**  Please note that from the 13th May, **Ophthalmology** **Messaging** will not be available **via Consultant Connect**.  **The Phone Advice & Guidance route via Consultant Connect will be available as usual (Mon-Fri, 24 hours. Sat-Sun 9am-12am).**  Please refer to the information below. provided by the Ophthalmology team, for the preferred route into Eye Emergency Referral Service (EERS) instead.  Please note triage times are: 9am-1pm 1:30pm-5pm Monday to Friday, 9am-12pm Saturday. Triage is closed on Bank Holidays  For out of hours patients can walk into minor injury unit or you can call the on-call ophthalmologist for advice via switchboard  Self-Referral   * Patients can refer themselves into clinic * They have 2 options to do this * 1. Call triage line directly and speak to professional * 2. Book a swiftqueue call back for themselves- QR code on posters and social media and link on UHCW website   Referral from GP  **2 Options:**  o   1. Call Triage line on number specifically for Healthcare Professionals) 02476966333          N.B This phone is handled by the same team doing swiftqueue call-backs and main triage, although it does take priority there may be times when the phone line is busy so you have to try a few times  o   2. Book the patient a call back on swift queue  We will call the patient at the appropriate time- if you wish to provide information for  the call handler then please send a e-referral to [uhcw.eyecasualty@nhs.net](mailto:uhcw.eyecasualty@nhs.net)    Please state in that email the time of the call back arranged.  **Phishing Scam Email Alert** Please note the below phishing scam email that was received this week; Do not open and please report any scams to your IT provider. |  |  | | --- | | Graphical user interface, text, application, email  Description automatically generated |  |  | | --- | | Diagram  Description automatically generated with medium confidence |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **CCG Contacts List**  Please find [attached](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTE6-1/c.aspx) a current list of Primary Care CCG Contacts, as well as other department emails within the CCG.      **For Action: Supply issue with Quinapril (Accupro®) 5mg, 10mg, 20mg and 40mg tablets**  Please find [attached](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTE7-1/c.aspx) a Medicine Supply Notification for:    ·       A Tier 2 medicine supply notification for Quinapril (Accupro®) 5mg, 10mg, 20mg and 40mg tablets     |  |  |  | | --- | --- | --- | | **Medicine** | **Out of stock** | **Alternatives** | | Quinapril (Accupro®) 5mg, 10mg, 20mg and 40mg tablets | Resupply date to be confirmed | ·       Alternative ACE inhibitors remain available.  ·       See MSN for further information. |   **Supply issue with Glycerol 1g and 4g suppositories** Please find [attached](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTE8-1/c.aspx) a Medicine Supply Notification for:  ·       A Tier 2 medicine supply notification for Glycerol 1g and 4g suppositories   |  |  |  | | --- | --- | --- | | **Medicine** | **Out of stock** | **Alternatives** | | Glycerol 1g and 4g suppositories | ·       Glycerol 1g suppositories are out of stock until mid-June 2022.  ·       Glycerol 4g suppositories are in limited supply until mid-May 2022. | ·       Glycerol 2g suppositories remain available and can support an increase in demand in place of the 1g suppositories.  ·       If glycerol 4g suppositories are unavailable, and the oral route is not suitable, consider prescribing docusate sodium enemas in adults who require a rectal stool softener. |   **DHSC and NHSE/I have now launched an online**[**Medicines Supply Tool**](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTE9-1/c.aspx)**, which provides up to date information about medicine supply issues. The contents of this MSN can now be viewed on the Tool.**  **The Tool also details any changes to resupply dates and updates to the entries. To access the Tool you will be required to register with the**[**SPS website**](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTEA-1/c.aspx)**.**  Please note that for supply issues that have been categorised as tier 1 or 2, DHSC and the MSRG have requested that the NHSE&I commissioning routes are used to reach community pharmacy and GP practices. More serious supply issues are communicated via the Central Alerting System for action.    If you have any queries please contact: [DHSCmedicinesupplyteam@dhsc.gov.uk](mailto:DHSCmedicinesupplyteam@dhsc.gov.uk)  **PCN leadership development** Please see [attached](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTEB-1/c.aspx) information about a leadership programme currently being offered for all staff at all levels.  **ICS Development - Place Guidance**  Please find [attached](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOU24-1/c.aspx) guidance co-produced by NHS England & Improvement and Local Government Association (LGA), which aims to support all partner organisations in Integrated Care Systems to collectively define their place-based partnership working and to consider how they will evolve to support the transition to the new statutory ICS arrangements.  **National Outpatients Referral Optimisation Team Coffee Morning**  The event proved very popular and unfortunately had reached capacity numbers very quickly so those that were unable to attend or register we hope this recording will be as useful.  We will also look to post a Q&A document to supplement the recording in due course once we have collated all the responses. On this occasion a copy of the slides will not be circulated. However, should you wish to refer back to the presentation, they can be accessed via clicking on the FuturesNHS link provided below.  To help shape future sessions and provide any further feedback on the presentations, we politely ask if you could spare 2 mins to complete the short survey via the link below.  [https://forms.office.com/r/FXrzudEYMt](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTEC-1/c.aspx)    Please find the link below to the recording that is now available on our Outpatient Transformation workspace of FutureNHS site, under the Referral Optimisation section.  [https://future.nhs.uk/OutpatientTransformation/view?objectID=776900](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTED-1/c.aspx).  Please also keep an eye on our latest news on the page where we will publish information on future sessions, ***the events are on a first come first served basis so early registration is recommended***.  **Consultant Connect Service Reminder** Did you know that you can earn CPD credits through using the Consultant Connect App for Advice & Guidance? CPD statements can be downloaded directly from the app or dashboard and sent straight to your email. Please refer to the [attached](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTEE-1/c.aspx) guide for more information.  **WATCH | In the news - BBC West Midlands: How SWFT and WMAS are using Consultant Connect to support Frail and Elderly Patients**  Please click the following link to view last week’s BBC coverage, interviewing Dr Eliza Griffiths and Rachel Williams, about how WMAS are using Consultant Connect to seek Advice & Guidance from Frailty consultants at SWFT.  This is another way that Consultant Connect is supporting clinicians in Warwickshire to seek advice and navigate patients to the most appropriate care setting: [https://vimeo.com/706850300](https://cwccg.net/5ECH-JJ4G-3W4C1S-EPEV9-1/c.aspx)  **Coventry and Warwickshire Trauma Needs Analysis - Practitioner Briefing**  Front-line practitioners willing to participate with the [TIRS Needs Analysis](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOU1J-1/c.aspx) please contact the Vanguard Team at the CCG to express interest by emailing: [WM.Vanguard@nhs.net](mailto:WM.Vanguard@nhs.net) and provide the following:-   1. Name 2. Role 3. Contact details - both email and phone number 4. Practice aligned to   The period of time for participation is: 16/05/22 - 30/06/22 |  |  | | --- | | Training, events & surveys  **Continuing our Learning Journey …. 7 management topics in 1-day 2022 for Practice Managers** please find [attached](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTUF-1/c.aspx) the programme for the day and further clarification of how to book.  **Becoming a UK visa sponsoring practice – webinar** If your practice is due to employ any newly qualified GPs this year you may need to consider applying to become a UK visa sponsoring practice. Almost half of GPs completing their training this year are international medical graduates. They have been trained by Health Education England and have spent at least three years working in the NHS. They have excellent English language skills and knowledge of the NHS ways of working, but most of them will need visa sponsorship if they are to continue working in England’s practices after they qualify.  The visa sponsorship process is straightforward and can be completed online. To support practices considering visa sponsorship, we are running an hour-long [webinar about the process at 6pm on Monday 23 May](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTUG-1/c.aspx) which includes first-hand experience of the process from a practice manager.  A local support offer is potentially being developed to help support the above.  **With Staff in Mind Wellbeing Sessions in May** **Mindful May (Taking care of your Wellbeing)** With Staff in Mind are excited to announce a series of free to attend in person events for Social Care and NHS staff across Coventry and Warwickshire in May 2022 to coincide with Mental Health Awareness week. Sessions can be booked by following the below link:  [Pink Silver Sunset Sky May Calendar Motivational Desktop Wallpaper (withstaffinmind.co.uk)](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTUH-1/c.aspx)  **NHS & Culture Coventry unveils nationally recognised greener healthcare photography exhibition** Please find [attached](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTUI-1/c.aspx) press release  **RMM and Maudsley now funded by HEE for all NHS staff and Learners** We are excited to announce that Health Education England NHS Knowledge and Library Services has funded free access for all NHS staff and learners to both the **Royal Marsden Manual of Clinical Nursing Procedures (RMM) and the Maudsley Prescribing Guidelines in Psychiatry**.  Essential textbooks for training and ongoing ‘go to’ manuals for professionals throughout their career, these invaluable resources are access either direct through the NHS Knowledge and Library Hub or via their NHS library.  [Attached](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTUJ-1/c.aspx) is some proposed text to use in bulletins, newsletters and websites/intranet sites – we would be grateful if you could share the news it across your community via all your channels.  Also attached are a couple of social graphics-   * [banner 1](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTUK-1/c.aspx) * [banner 2](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTUL-1/c.aspx) * [banner 3](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTUM-1/c.aspx) * [banner 4](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTUN-1/c.aspx)   Provided by publisher Wiley.  All links to relevant access points are in the attached articles.  NB- we have set up a [KLS resources workspace on FutureNHS](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTUO-1/c.aspx) for all our promotional assets – if you don’t already have access I would be happy to add you.  Thank you in advance for your support.  **General Practice/111 Signposting Survey – Closing Date 1 June** As part of the ongoing work being undertaken at a regional level to support the urgent and emergency care pathways, we are reviewing the way that patients who are signposted to primary care services by 111 are managed. We know that the current system is not working well for general practice, 111 or patients.  As the first step in this process, we really want to better understand how your patients who are signposted to primary care are then handled by the surgery. Further, we want your views on how patients who are currently signposted to their GP should be directed. This will allow us to explore how to better streamline the system to work for both yourselves and our patients.    The survey can be accessed [here](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTUP-1/c.aspx) ([https://forms.office.com/r/6zNVibCYL8](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTUP-1/c.aspx)), and should take no longer than 10-15 minutes to complete. The survey is anonymous and will close on **1 June 2022.**    If you have any questions about the content or wish to discuss this issue in greater depth then please do contact [england.uectransformation.midlands@nhs.net](mailto:england.uectransformation.midlands@nhs.net).  **Pain Service Survey** We request your help in completing the following one-minute questionnaire to improve the advice & guidance pathway for George Eliot Hospital NHS Trust. The deadline is Friday 20th May    [https://www.surveymonkey.co.uk/r/NHSPainserviceSurvey](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTXD-1/c.aspx)    **Welcome to General Practice Event - 19 May 2022**  We are supporting and celebrating doctors making the transition from training to working in general practice with a Welcome To General Practice event. The event is aimed at trainees and newly qualified GPs to help them understand the opportunities and support available to them as they embark on their career in general practice. It is being held on Thursday 19 May from 6-9pm and has been developed in partnership with NHS England, Health Education England, the GMC and RCGP.  Presented by doctors working in general practice, the agenda will provide information about the GP Fellowship scheme, the RCGP First Five scheme, working as a partner and how to develop a portfolio career, as well as what happens at CCT and appraisal.  Key speakers include Dr Nikki Kanani (Medical Director, NHS England & Improvement), Prof Simon Gregory (Deputy Medical Director, Health Education England) and Prof Dame Clare Gerada (President, Royal College of General Practitioners).  More information and registration for the event can be found here [Welcome to General Practice Event 2022 - Registration](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTXE-1/c.aspx)    Newsletters  **Primary Care Estates newsletter**  Please see [attached](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTUQ-1/c.aspx) Estates Newsletter for latest updates on Primary Care recent developments.  **Domestic Abuse** Please find [attached.](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTUR-1/c.aspx)  **Wellbeing Wednesday**  Please find [attached](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOU00-1/c.aspx).  **Quality Matters Newsletters – May 2022**  Please see [attached](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTUS-1/c.aspx) this month’s edition of the Quality Matters newsletter for Primary Care service providers.  **April Immunisation Newsletter**  Please find attached the [April Immunisation Newsletter](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOVZ3-1/c.aspx) for your information.  **May Healthier You NDPP Newsletter**  Please find [attached](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOVZ4-1/c.aspx) for your information the Midlands NHS DPP Newsletter- May 2022 Edition.  **Weekly Round-Up from C&W Training Hub**  Please find [attached](https://cwccg.net/5ECH-JJ4G-3W4C1S-EPWLV-1/c.aspx).  **Carers Bulletin**  Please find [attached.](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOVKR-1/c.aspx)    Vacancies  **Recruitment to Coventry & Warwickshire ICB and ICP posts** Please see [attached](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOV6H-1/c.aspx) a letter with recruitment details for Coventry and Warwickshire ICB and ICP posts.  **Salaried GP at Broomfield Park** Please see [attached](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOTUT-1/c.aspx) job advert for Salaried GP.  **Salaried GPs and ANPs at Red Roofs Surgery**  Please see attached job adverts for**:**   * [Salaried GPs](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOW0C-1/c.aspx) * [ANPs](https://cwccg.net/5ECH-JJ4G-3W4C1S-EOW0D-1/c.aspx) | | |