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A comprehensive review of information and a gathering of other’s newsletters. | | |  |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | A picture containing person, indoor, wall  Description automatically generated | | | |  | | --- | | **Dr Sarah Raistrick**  CCG Chair  NHS Coventry and Warwickshire Clinical Commissioning Group | | |  |  | | --- | |  |  |  | | --- | | If you'd like to have Practice News and other relevant CCG updates sent to you directly, please email [cwccg.communications@nhs.net](mailto:cwccg.communications@nhs.net) |  |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  | | --- | | Latest information for practices    **Hot Clinic Service for Coventry, Rugby and Warwickshire North**  From 1st April 2022, the provision of primary care Hot Clinics will change. There will be a single Hot Hub location for all of **Coventry, Rugby and Warwickshire North**patients **–**this is the Coventry Foleshill (portacabin) site on Station Street West in Coventry.  Whilst this location has served Coventry and Warwickshire North patients, this a new location for **Rugby patients** as the clinic operating from **Brownsover** has been stood down, and patients will need to be booked into the CRGPA Coventry Hot Clinic.  Clinic operating hours have also changed to Monday to Friday – 3 pm to 6 pm; and Saturday & Sunday – 10 am to 2 pm; with two GPs working in the clinic during these hours.  Please find attached a picture of the building which should support patients to find it.   * 9 Station Street West, CV6 5ND * 07771 712 595 – Foleshill Hot Clinic Number   **Foleshill Hot Clinic** |  |  | | --- | | A picture containing sky, outdoor, deck  Description automatically generated | | |  |  | | --- | | **Completing a Medical Certificate for Cause of Death (MCCD) notification**  We have received the below information from the Delivery Leads - Registration / SR, Business and Customer Services, Resources Directorate, Warwickshire County Council- Warwickshire Register Office:    We have been working with the easements to death registration, enacted by the Coronavirus Act 2020, for 2 years now and we wanted to write and thank you all very much for your help and support.  The amended process for the transmission of the MCCD has worked very well and has been extremely well received by bereaved families. Although the Coronavirus Act ends on 24th March, the Electronic Communications Act allows the permanent electronic transfer of the MCCD, this change also removes the requirement to return the hard copy to the registration office. The MCCD should be retained at the practice or hospital for 4 weeks and then confidently destroyed.    You have kindly been providing us with the details of the next of kin and would be grateful if you would continue to do this. Please advise the family that we will contact them to make an appointment once we have received the MCCD rather than advising them to make an appointment. This avoids us chasing you for the paperwork.    We are very aware that you are continuing to work in challenging times, but we need to remind you of the statutory requirement to register a death within 5 days and not 5 working days if there is no coronial involvement. Unfortunately, during the last few months, we have seen a substantial decline in meeting this requirement because of late receipt of the MCCD.  These figures are compiled on a national basis. We would appreciate your help with this please.    The ending of the Covid Act also changes some of the permitted easements to the issue of the MCCD, although 28 days and seeing a patient via a video-call still applies, the deceased now has to have been medically attended by the signing doctor, so you can no longer provide details of a colleague who last saw the patient alive within the 28 days, it has to be the certifying doctor.    If an MCCD is issued on 24th March or before, Covid easements still apply, but for those issued 25th March onwards the changes above apply, regardless of date of death.    Thank you again for helping us to support families with the registration, we very much appreciate it. |  |  | | --- | | **Arrivals from Ukraine -Advice for primary care V1**  Please see [attached](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZ1-1/c.aspx) draft guidance from PHE. |  |  | | --- | | **Ukraine Shadow IMT**  The enclosed posters have been developed to provide advice for Ukrainian refugees entering the UK on how to access NHS services.   * [How the NHS works Infographic- Russian](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZ2-1/c.aspx) * [How the NHS works Infographic- Ukranian](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZ3-1/c.aspx) * [How the NHS works Infographic- English](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZ4-1/c.aspx)     They can also be found electronically on the Doctors of the World website here:   * [https://www.doctorsoftheworld.org.uk/wp-content/uploads/2022/03/RUSSIAN-How-the-NHS-works-infographic.pdf](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZ5-1/c.aspx) * [https://www.doctorsoftheworld.org.uk/wp-content/uploads/2022/03/UKRAINIAN-How-the-NHS-works-infographic.pdf](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZ6-1/c.aspx) |  |  | | --- | | **Coventry Counter Terrorism Local Profile 2022**  Please see local threat level information [attached](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZ7-1/c.aspx). |  |  | | --- | | **Sites Offering Covid Vaccinations Across the CCG**  The following website links are kept up-to-date each week for the vaccination clinics available, and then those that are operating walk-ins.       * Healthcare Partnership website list (unsure when last updated as have recently had some sites withdraw): [https://www.happyhealthylives.uk/coronavirus/covid-19-vaccination/vaccination-sites/](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZ8-1/c.aspx) * Local Walk-ins: [https://www.happyhealthylives.uk/coronavirus/covid-19-vaccination/vaccination-drop-in-clinics/](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZ9-1/c.aspx) * National walk-ins page where you can search what is near to your area (would also show results outside of C&W): [https://www.nhs.uk/service-search/find-a-walk-in-coronavirus-covid-19-vaccination-site](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZA-1/c.aspx)     Please see [attached](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZB-1/c.aspx) list of sites opened from 1st April. |  |  | | --- | | **Update for LFT queries and orders via gov portal**  Following the number of recent queries we have been receiving, please see the below update for your information.    Please note that all NHS staff should continue to order lateral flow tests via the gov.uk portal until further notice.    Should staff continue to experience difficulty in obtaining tests for Primary Care colleagues, please contact the respective System Testing Lead who will be able to facilitate further support. However, it is important to note that staff are encouraged to keep trying the government portal.  We have received a high volume of emails reporting that staff are unable to access lateral flow tests via the gov.uk portal.  It has been confirmed that this is a technical issue and there are currently no capacity/supply problems.    It seems to appear that with or without an account, tests should be possible to order on the condition that the individual is answering yes to the following question:  *Do you work for the NHS in England and take part in their staff testing programme?*  If you have any questions please contact [england.midsroc2@nhs.net](mailto:england.midsroc2@nhs.net) |  |  | | --- | | **Living with COVID-19 – testing update letter**  Please see the [attached](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZC-1/c.aspx) for your information.      This will be uploaded onto the website shortly here [https://www.england.nhs.uk/coronavirus/testing/](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZD-1/c.aspx)and here [https://www.england.nhs.uk/coronavirus/secondary-care/testing/](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZE-1/c.aspx) |  |  | | --- | | **Winter Access Fund Campaign**  Using Winter Access Funding, Coventry and Warwickshire CCG is launching a public information campaign to help local people understand how their GP practice works, what types of appointments are on offer and what kind of healthcare professionals work there.  The campaign aims to support general practice by educating members of the public about what the primary care offer is, the benefits of multi-disciplinary team working and that they may not always see their GP. Also highlighted within the campaign is an explanation of the different types of appointments available including face-to-face, telephone and video calls and e-consultations.  Other key messages within the large-scale campaign – which includes radio, targeted social media and outdoor advertising, printed leaflets, posters and banners – are Extended Access, Pharmacy and the nationally-adopted Be Kind/Zero Tolerance to abuse messages. Radio adverts and interviews with clinicians will also feature on Radio Panj, a popular community radio station in Coventry.    We have worked with patient group, Healthwatch, to develop a leaflet that describes the additional roles in GP practices such as Clinical Pharmacists, Nurses, Health and Wellbeing Coaches and Physiotherapists; explains Extended Access appointments and describes the different kinds of appointment a patient might have. These leaflets will be translated into the four most spoken languages in Coventry and Warwickshire.    Each practice will be sent a pack of campaign materials to display in their practices including posters, leaflets and pull-up banners. More information about exactly what and when you will receive your pack will be shared in the coming weeks. We really appreciate your support in getting these important messages out to patients. | | | | **OACH Operational Guidance**  Please see [attached](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZF-1/c.aspx) updated COVID-19 Older Adult Care Home Operational Phase 3 Guidance |   **The role of GPs with the Child Death Overview Panel (CDOP)**  Since 1 April 2008, there has been a legal requirement that Child Death Overview Panels conduct a review for all child deaths aged 0-17 years who normally reside in their area (excluding stillbirths and legal terminations of pregnancy).    The guidance clarifies how individual professionals and organisations across all sectors involved in the child death review contribute to reviews. The purpose is to:     * improve the experience of bereaved families, and professionals involved in caring for children * ensure that information from the child death review process is systematically captured in every case to enable learning to prevent future deaths     GP’s have a key input into every child’s life and death. They are a valued point of call for all adults and children in the UK and hold a wealth of information that can provide an insight into the person themselves, their health and any service referrals which may have been involved in a child/family members life.    CDOP always asks the GP of a child or family member for information as the insight gained from the disclosure is instrumental in reviewing the life and death of a child.  **GP’s do not need consent of parents or family members to provide the information** as indicated in the ‘Child Death Review Purpose’(Children and Social Work Act 2017, Section 16N 6 official)    [https://www.legislation.gov.uk/ukpga/2017/16/part/1/chapter/2/crossheading/child-death-reviews/enacted](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZG-1/c.aspx)    Family members will have been contacted via the CDOP statutory letter and will therefore be aware of the review.       |  | | --- | | **Practices are reminded to kindly prioritise any requests that come from CDOP and to contact the safeguarding team, if any concerns arise:**[**cwccg.safeguarding@nhs.net**](mailto:cwccg.safeguarding@nhs.net) |  |  | | --- | | **Wellbeing for Warwickshire service** The Wellbeing for Warwickshire service is expanding.   Expansion of the Wellbeing for Warwickshire service will give Warwickshire residents easier access to find the right mental health and emotional wellbeing support.  For more information please see [attached.](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZH-1/c.aspx)      **The Cass Review- Independent review of gender identity services for children and young people: Interim report**  Please see attached the [report](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZI-1/c.aspx) for information which has been shared by the Safeguarding Team. |  |  | | --- | | **CCG PCN Changes**  Please note the changes [here.](https://cwccg.net/5ECH-IS1H-3W4C1S-E1UX6-1/c.aspx) |  |  | | --- | | **Thrive into Work**  Are any of your patients looking to find employment? Well the Thrive into Work service is still here to help!    Please see the attached leaflets:   * [Thrive leaflet](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZJ-1/c.aspx) * [Information sheet](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZK-1/c.aspx) * [How to refer](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZL-1/c.aspx) |  |  | | --- | | **Supply issue with for Disopyramide 100mg and 150mg capsules**  Please find [attached](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZM-1/c.aspx) a Medicine Supply Notification for: |      |  | | --- | | A Tier 2 medicine supply notification for Disopyramide 100mg and 150mg capsules |  |  | | --- | |  |  |  | | --- | | **DHSC and NHSE/I have now launched an online**[**Medicines Supply Tool**](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZN-1/c.aspx)**, which provides up to date information about medicine supply issues. The contents of this MSN can now be viewed on the Tool.**  **The Tool also details any changes to resupply dates and updates to the entries. To access the Tool you will be required to register with the**[**SPS website**](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZO-1/c.aspx)**.**  Please note that for supply issues that have been categorised as tier 1 or 2, DHSC and the MSRG have requested that the NHSE&I commissioning routes are used to reach community pharmacy and GP practices. More serious supply issues are communicated via the Central Alerting System for action.    If you have any queries please contact: [**DHSCmedicinesupplyteam@dhsc.gov.uk**](mailto:DHSCmedicinesupplyteam@dhsc.gov.uk) |  |  | | --- | |  |     **Serious Shortage Protocols – Atorvastatin (Lipitor®) 20mg chewable tablets/Salazopyrin® EN-Tabs 500mg**  Due to ongoing supply issues, the Serious Shortage Protocol currently in effect for atorvastatin (Lipitor®) 20mg chewable tablets (SSP017) is being varied to extend the end date, which was previously Wednesday 30 March 2022.      The end date for SSP017 will now be Wednesday 13 April 2022.  In addition, due to an improvement in the supply situation, the SSP (SSP014) currently in effect for Salazopyrin® EN-Tabs 500mg is being ended earlier than the previous end date of 22 April 2022.  The end date for SSP014 will now be Friday 1 April 2022.    **GPA update: Respiratory@Home - Referrals for nMAB Treatment**  This is a reminder that the Respiratory@Home service is the central triage service for clinically vulnerable Covid-positive patients who are eligible for anti-viral treatment, for all of Coventry and Warwickshire.    We understand Practices are being sent referrals from NHS111 – please do refer these onto the Respiratory@Home service for triage.    We would also ask that Practices who are referring patients into the service ensure:   * The referral form is completed**in full** (please find the most up-to-date form [attached.](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZP-1/c.aspx)) * **Dates** of patients’ onset of symptoms and positive Covid-test results **are recorded** * Only refer patients who are **unwell** / **at risk of deterioration** * Please remind patients to **register their positive LFT results**([https://www.gov.uk/report-covid19-result](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZQ-1/c.aspx))     This would help us to process and triage this group of patients more quickly and effectively for this time-sensitive treatment.  Forms that are not completed in full will be returned with a request for further information.    **Also please note – the new email address for the service is**[**crgpa.respiratoryathome@nhs.net**](mailto:crgpa.respiratoryathome@nhs.net)**.**  **DOC@HOME Online Drop-in Training sessions**  All DOC@HOME users are invited to attend the Online Drop-in Training Sessions.    To register for the next (Thursday 7th  April ) DOC@HOME Online Drop-in Training session  Please use the following link to sign up: [https://www.docobo.co.uk/dochome-online-drop-in-sessions/](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZR-1/c.aspx)    You are advised to check their spam folder for the response emails.    **Resources for Ukrainian refugees entering the UK: How to access NHS service**  Please find below posters that have been developed to provide advice for Ukrainian refugees entering the UK on how to access NHS services:     * [https://www.doctorsoftheworld.org.uk/wp-content/uploads/2022/03/RUSSIAN-How-the-NHS-works-infographic.pdf](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZ5-1/c.aspx) * [https://www.doctorsoftheworld.org.uk/wp-content/uploads/2022/03/UKRAINIAN-How-the-NHS-works-infographic.pdf](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZ6-1/c.aspx)  |  | | --- | | Training, events & survey    **Pathway to Partnership development programme for new Partners working within General Practice**  Now in its second year, join Qualitas' Pathway to Partnership programme for new Partners in GP Practices.    Watch [our video](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZS-1/c.aspx) below to see what past participants have to say. (Please make sure you have downloaded photos to be able to view this video)     * Develop your non-clinical skills to manage and lead your practice. * Are you a new partner at a practice with a minimum of 3,000 patients and 2 or more Partners (including you)? * Do you have an inquisitive mind, keen to explore new ways of doing things or thinking differently? * Would you like to join a peer community of like-minded Partners from across the whole country? * Full funding available from NHSE New to Partnership Payment Scheme.     [**https://qualitasconsortium.uk/training-programmes/**](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZT-1/c.aspx)    We have a few places left for the April 2022 Pathway to Partnership Programme  The September 2022 Pathway to Partnership Programme is now open for booking – limited places available |  |  | | --- | | **Keyworker Team Evaluation Survey**  Teams and services that have worked with the Coventry and Warwickshire Keyworker Team are invited to complete [this evaluation survey.](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZU-1/c.aspx)    The survey will be running until **Friday 8th April.** |   **Cavell Star Awards**  An inspiring national awards programme, Cavell Star Awards are given to nurses, midwives, nursing associates and healthcare assistants who shine bright and show exceptional care to one of three groups of people:       * **Their colleagues**   They’re the loyal team mate who cares when you’re having a tough day, the person that puts their arm around the whole team.     * **Their patients**   The trusty colleague who ensures their patients are always safe, comfortable and informed.     * **Patients’ families**   They go the extra mile to make certain patients’ families also feel part of the care journey.    To find out more information and make nominations click [here.](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZV-1/c.aspx)  **Health Coaching Academy/ The Collaborative**  The All-age Continuing Care (AACC) team are collaborating with the Health Coaching Academy (HCA) who are working on designing and delivering an Advanced Communication Training and Toolkit for all staff involved in AACC.    The training and toolkit is aimed at:     * Improving the individual experience, before, during and post assessment. * Enabling personalised and values based shared decision making * Supporting people and providers through the NHS CHC process CCGs should ensure all parties to an NHSCHC-funded package of care are aware of the principles of NHS CHC funding and arrangements for additional services * Having confidence and self-assurance to manage difficult conversations and improving partnership working. * Being self-aware, resilient, and insightful to understand the impact of communication on outcomes. * Professional regulation and communication (NMC have offered to contribute). * Better understanding of the legal implications in the context of NHS CHC and provide practical examples of how decisions should be documented (this section has been commissioned and will be delivered and informed by a solicitor).     There will be two discovery workshops held by the HCA on the **16th June and 12th July 2022 from 9.30am-12.30pm** that would like the involvement from the people who work within AACC these will explore:     * Issues & challenges * Ideas for improvement * Learning outcomes for training * Begin with the end in mind     To register your interest please email: [england.chcsip-pmo@nhs.net](mailto:england.chcsip-pmo@nhs.net) using the email header: "**Expression of Interest - Health Coaching Academy workshops**" and specify which date you are interested in.   |  | | --- | | **PABBS training and publications 36**  Did you know that we have published 4 academic publications directly associated with PABBS evidence-based and CPD accredited suicide bereavement training?    **The publications focus on the following:**   * GP experiences of responding to parents bereaved by suicide (Foggin et al 2016) * Parents bereaved by suicide experiences (Wainwright et al 2020) * Evaluation of PABBS training (McDonnell et al 2020) * Ambulance staff responding to suicide (Nelson et al 2020) * We have also translated the above publications, into plain English summaries.     **All publications are relevant to those**   * who come into contact with those bereaved or affected by suicide * developing or commissioning postvention services * responsible for implementing suicide prevention strategies, the NHS Long Term Plan etc * [Click HERE](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZW-1/c.aspx) for the 4 publications and plain English summaries. * [Click HERE](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZX-1/c.aspx) for information about PABBS evidence-based, CPD accredited and evaluated suicide bereavement training. |  |  | | --- | |  |   **Reminder: New employee benefits scheme for ALL General Practice, PCN, Federation and Alliance staff!**  The VIVUP Employee Assistance Programme is a platform to support employees with their lifestyle benefits, alongside the 24/7 confidential helpline.    To support employees in navigating their way around the platform, and to showcase some of the great financial savings on offer, there are a number of webinars that employees can take the opportunity to attend. For more information on dates please see below:    **Here is April 8th**     * Friday April 8th at 9:30 [Click here to join the meeting](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZY-1/c.aspx) * Friday April 8th at 12:30 [Click here to join the meeting](https://cwccg.net/5ECH-IS1H-3W4C1S-E1TZZ-1/c.aspx) * Friday April 8th at 4:30 [Click here to join the meeting](https://cwccg.net/5ECH-IS1H-3W4C1S-E1U00-1/c.aspx)     **Here is April 22nd**     * Friday April 22nd at 8:30 [Click here to join the meeting](https://cwccg.net/5ECH-IS1H-3W4C1S-E1U01-1/c.aspx) * Friday April 22nd at 12:30 [Click here to join the meeting](https://cwccg.net/5ECH-IS1H-3W4C1S-E1U02-1/c.aspx) * Friday April 22nd at 4:00 [Click here to join the meeting](https://cwccg.net/5ECH-IS1H-3W4C1S-E1U03-1/c.aspx)   Newsletters  **GP IT Newsletters**  Please find attached the March editions of the GP IT newsletters for:   * [Coventry & Rugby](https://cwccg.net/5ECH-IS1H-3W4C1S-E1U04-1/c.aspx) * [Warwickshire North](https://cwccg.net/5ECH-IS1H-3W4C1S-E1U05-1/c.aspx)       **Rise Stakeholder Newsletter - Spring 2022**  Coventry and Warwickshire Rise, the mental health service for children and young people, are pleased to send you their latest newsletter.    Please [click this link](https://cwccg.net/5ECH-IS1H-3W4C1S-E1U06-1/c.aspx) to open the newsletter document and share with your networks.  We hope you enjoy reading the latest updates from CW Rise.    For further information please visit [www.cwrise.com](https://cwccg.net/5ECH-IS1H-3W4C1S-E1U07-1/c.aspx) or email [mentalhealth.communications@covwarkpt.nhs.uk](mailto:mentalhealth.communications@covwarkpt.nhs.uk)       * [**CMHT Newsletters**](https://cwccg.net/5ECH-IS1H-3W4C1S-E1U08-1/c.aspx) * [**Medicines Matter Newsletter**](https://cwccg.net/5ECH-IS1H-3W4C1S-E1U09-1/c.aspx) * [**Quality Matters Newsletter**](https://cwccg.net/5ECH-IS1H-3W4C1S-E1U0A-1/c.aspx) * [**LeDer Newsletter**](https://cwccg.net/5ECH-IS1H-3W4C1S-E1U0B-1/c.aspx) * [**Training Hub newsletter**](https://cwccg.net/5ECH-IS1H-3W4C1S-E1U0C-1/c.aspx)   Vacancies    **Salaried GPs and ANPs at Red Roofs Surgery**  Please see attached job adverts for:   * [Salaried GPs](https://cwccg.net/5ECH-IS1H-3W4C1S-E1U0D-1/c.aspx) * [ANPs](https://cwccg.net/5ECH-IS1H-3W4C1S-E1U0E-1/c.aspx) | |