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| **Welcome from CCG Chair** |

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| **Welcome to this week’s edition of Practice News**            Welcome, as we head for another weekend here is a summary update of primary care emails/information collated in one place for you.  The awaited service for registering COVID vaccinations done overseas is attached as well as a reminder about where to point people whose vaccinations they believe are not properly reflected on their NHS app. If anyone is feeling brave, ready for a challenge and brimming with enthusiasm, please see the job advert for our Coventry and Warwickshire ICS Chief Medical Officer and consider applying for what will be a stretching but influential and rewarding job. Dare we hope…the days are getting longer; the positive COVID cases starting to reduce, and as I write this,  we may have achieved delivery of our our 2 millionth COVID vaccine in Coventry and Warwickshire, Thank you for keeping on going! |

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|     **Dr Sarah Raistrick**CCG ChairNHS Coventry and Warwickshire Clinical Commissioning Group |

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| If you'd like to have Practice News and other relevant CCG updates sent to you directly, please email cwccg.communications@nhs.net |

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| Latest information for practices **Vaccination as a Condition of Deployment for all Healthcare Workers (VCOD)**Please follow this [link](https://cwccg.net/t/5ECH-HMJH-2J951R-D3YS2-1/c.aspx) to the BMA website which you will find useful to help you manage the discussions with those staff who may not have had the vaccine and includes advise concerning the employment.**Overseas Vaccination Desk*****On behalf of the Artrix Vaccination Centre in Bromsgrove, Worcestershire.*** We now have appointments open for patients to register their abroad vaccination onto their NHS records. Patients can book an appointment via this [link](https://cwccg.net/t/5ECH-HMJH-2J951R-D3YS3-1/c.aspx).         Patients are required to attend the appointment with a photo ID and evidence of their overseas vaccination.       This is a relatively new and unknown service so please pass this email on to all GP practices in your operating area. **Missing Vaccination Records - Pathway for Resolutions*****On behalf of the CWPT System Vaccination Operations Centre (SVOC)***. We are currently receiving a high volume of queries from patients or providers regarding missing vaccination records for patients, or issues with this data showing on the patient’s NHS App. This is just a quick email to remind all sites of the appropriate referral pathway for any of these queries should you receive any, as well as any other information that could potentially be helpful.       Please can the below information be shared with all sites and practices and shared further as appropriate.         **Vaccinations in England**       For issues with vaccination records from vaccinations received in England, patients should be signposted to contact 119, and take the following steps:       * Call 119.
* Select option 1 (England).
* Select option 4 (To report an issue with your COVID vaccination record).
* Ask to speak to the Vaccination Data Resolution Service (VDRS). You should get a call back within 21 days.

       The VDRS team will aim to contact the patient within 21 days. They will make three attempts to contact the patient (however this is not a number you can call into). If they are unsuccessful in contacting them, they will need to call 119 and make a new referral. The previous call will be closed after the three attempts to contact the patient.       FAQs for the Vaccine Data Resolution Service can be found [here](https://cwccg.net/t/5ECH-HMJH-2J951R-D3YS4-1/c.aspx). If any patient wishes to lodge a complaint regarding the VDRS service, then please can they email: england.contactus@nhs.net       **Vaccinations not in England**       There is a service in place also for vaccinations that have been received outside of England, of which information can be found at the following page: [https://www.nhs.uk/conditions/coronavirus-covid-19/coronavirus-vaccination/tell-nhs-about-coronavirus-vaccinations-abroad/](https://cwccg.net/t/5ECH-HMJH-2J951R-D3YS3-1/c.aspx)       You can use this service if you:       * are aged 18 years old or over
* have an NHS number
* have received one of these MHRA-approved vaccines outside of England - Oxford/AstraZeneca (Vaxzevria), Pfizer/BioNTech (Comirnaty), Johnson & Johnson (Janssen) or Moderna (Spikevax)

       There are currently a limited number of sites that are able to offer this service, however at the time of writing this is not offered by any of our Coventry and Warwickshire sites and any local patients wishing to access this may be required to travel to book one of these face-to-face appointments. More sites and appointments will be looked to be made available soon. If your site would potentially be interested in offering this service within Coventry and Warwickshire, please can you email us to let us know and we can look to onboard you.        In the first instance these queries should be directed to the pathways as above for resolution as this is the established National policy, however we are always happy to help with these queries should we receive them and assist wherever we can. We’d also like to wish a big thank you to all sites who have been helping us over the past few months to resolve a number of these queries, and really appreciate your support with them.       **Chief Sustainability Officer’s Clinical Fellow Scheme - Applications open**Climate change presents a major threat to our health. That’s why the NHS became the world’s first health service to commit to reaching net zero emissions.       The [**NHS Chief Sustainability Officer’s Clinical Fellow Scheme**](https://cwccg.net/t/5ECH-HMJH-2J951R-D3YS5-1/c.aspx) offers clinicians with a passion for sustainability a unique opportunity to help build a greener NHS and improve health now and for generations to come.        Successful candidates will step out of clinical practice for 12 months to work with NHS senior leaders and teams on key projects that will accelerate progress towards a net zero health service, while strengthening their leadership and management skills.       The scheme welcomes applications from allied health professionals, dentists, doctors in training, healthcare scientists, nurses, midwives, and pharmacists from across the UK.        Apply by 23 February 2022. [Find out more](https://cwccg.net/t/5ECH-HMJH-2J951R-D3YS5-1/c.aspx).       Sponsored by NHSE/I and managed by the Faculty of Medical Leadership and Management (FMLM).        **Dementia Connect in Warwickshire**Please find attached details of key services to support people with dementia and their carers in Warwickshire       **Dementia Connect in Warwickshire (for everyone living with dementia and their carers)**       * Dementia Connect in Warwickshire is available for everyone affected by dementia. It offers practical and emotional support and can ensure people are linked in with, and supported to access the wide range of additional support that can help them to live well with dementia (for example, community support services, assistive technology, training and awareness sessions covering how dementia can affect a person and what can help overcome challenges, financial support etc). This service is commissioned by Warwickshire County Council and delivered by Alzheimer's Society across Warwickshire

 * A resource is [attached](https://cwccg.net/t/5ECH-HMJH-2J951R-D3YS6-1/c.aspx) with more information.

       * People affected by dementia (whether they have a diagnosis or are a carer) can self-refer to Dementia Connect. Practitioners can pass on the Dementia Connect contact number (charged at local rates): **0333 150 3456.**Further details on how to contact the service and opening times are on the attached resource.

       * Professional referrals are also welcomed and are easy to make.  [This 2 minute video](https://cwccg.net/t/5ECH-HMJH-2J951R-D3YS7-1/c.aspx)explains how to set up a referral ID and how to make referrals.

       * To make a referral, after gaining the person’s consent, follow [this link](https://cwccg.net/t/5ECH-HMJH-2J951R-D3YS8-1/c.aspx) and enter some basic details. A Dementia Advisor from Alzheimer's Society will then contact the person.

 * This [link](https://cwccg.net/t/5ECH-HMJH-2J951R-D3YSA-1/c.aspx) shows a 3 minute video from a carer who used the Dementia Connect service to support her, her mother and her father who had dementia. It is a powerful story and highlights the benefits of the service for people living with dementia and their carers. (This can also be shared as it includes contact details at the end).

 * The Dementia Connect Service manager for Warwickshire, Tony Refson, would be happy to arrange for a local Dementia Advisor to attend team meetings or answer any queries you may have about the service.
* Please contact Tony directly on Tony.Refson@alzheimers.org.uk, or by phone: 07889 604655

       **24/7 dementia support for people with dementia and carers in Warwickshire**       * A resource is [attached](https://cwccg.net/t/5ECH-HMJH-2J951R-D3Z0S-1/c.aspx), detailing 24/7 dementia support for people with dementia and carers in Warwickshire.
* Hard copies of both resources (Dementia Connect and 24/7 support) can be requested by emailing: dementiapartnership@warwickshire.gov.uk

       **Please ensure everyone with dementia, and carers of people with dementia are aware of Dementia Connect in Warwickshire and encouraged to contact the service as a means of ongoing support, and that information about 24/7 support is also shared.**       Information on dementia, services and support and regular updates with news, activities and events are also available through Warwickshire's Living Well with Dementia website:  [www.warwickshire.gov.uk/dementia](https://cwccg.net/t/5ECH-HMJH-2J951R-D3YSB-1/c.aspx)        **Daily vaccine confidence sessions**NHS England and NHS Improvement will be running daily drop-in Vaccine confidence Q&A sessions from Wednesday 26 January 2022 to February 3, 2022. These sessions are for all staff to attend and will offer an opportunity to ask any specific questions you might have regarding COVID-19 vaccines.      Each of these drops-in sessions will be tailored towards a specific audience and hosted by a relevant clinical professional who will answer any questions and signpost you to any additional information. These sessions will provide a safe and supportive environment for you to ask any questions you may have about the COVID-19 vaccines.          Dates and themes are:* Friday 28 January: 10:00am – 11:00 am - Vaccines and the Science
* Saturday 29 January: 7:00pm – 8:00 pm - Vaccines and Your Faith
* Sunday 30 January: 7:00pm - 8:00pm - Vaccines and Your Faith
* Monday 31 January: 12:00 pm – 1:00 pm - Vaccines for Nursing and Midwifery Staff
* Tuesday 1 February: 1:00 pm – 2:00 pm - Vaccines and Fertility
* Wednesday 2 February: 12:00 pm – 1:00 pm - Vaccines for Healthcare Students
* Thursday 3 February: 4:00 pm – 5:00 pm - Vaccines and the Science

       To register, go to [https://www.events.england.nhs.uk/events/staff-vaccination-daily-q-and-a](https://cwccg.net/t/5ECH-HMJH-2J951R-D3YSC-1/c.aspx)        **Coventry and Warwickshire Clinicians – Consultant Connect Case Study**Following the Children’s Cancer and Leukaemia Group (CCLG) new referral guidelines for suspected cancer in children and young people in April 2021, UHCW launched a new Paediatric 2WW pathway via Consultant Connect, in November 2021. The new pathway meets the guidance of the CCLG.       Dr Kim Neuling and Dr Lucy O’Flanagan share the benefits of the new Paediatric 2WW pathway, available via Consultant Connect.       ***“It’s timesaving. The service bypasses switchboard, and you get instant responses to your questions from specialist consultants.***       Please [click here](https://cwccg.net/t/5ECH-HMJH-2J951R-D3YSD-1/c.aspx) to read the full case study.        **GP CPCS - Coventry and Warwickshire**Please find attached a [simple flowchart](https://cwccg.net/t/5ECH-HMJH-2J951R-D3ZK4-1/c.aspx) on how the consultation flows between the systems, a [CPCS user guide](https://cwccg.net/t/5ECH-HMJH-2J951R-D3ZK5-1/c.aspx) and a [Outcomes4health report runner user guide.](https://cwccg.net/t/5ECH-HMJH-2J951R-D3ZK6-1/c.aspx)       Please also a find a [youtube video link](https://cwccg.net/t/5ECH-HMJH-2J951R-D3ZK7-1/c.aspx%22%20%5Co%20%22https%3A//cwccg.net/t/5ECH-HMJH-2J951R-D3ZK7-1/c.aspx) of the whole CPCS flow end-2-end.        Please find [attached](https://cwccg.net/t/5ECH-HMJH-2J951R-D3ZK8-1/c.aspx) the Community Pharmacy Consultation Service (CPCS) pack to support the CPCS implementation within your practice.         In addition we have set up some  MS Teams drop-in sessions to cover the implementation and support getting the CPCS up and running in practices.  The dates for these sessions are as follows and practices can book onto one or more of these sessions by emailing **agcsu.medicines@nhs.net**       * Weds 2nd Feb 12.30-1.30pm
* Fri 4th Feb 12-1pm
* Weds 9th Feb 12.30-1.30pm
* Fri 11th Feb 12-1pm
* Weds 16th Feb 12.30-1.30pm
* Fri 18th Feb 12-1pm

       **Reminder: Treatment rooms at NHS Open Space**Please see valuable link: [Book Treatment rooms | Flexible hire | NHS Open Space](https://cwccg.net/t/5ECH-HMJH-2J951R-D3YSF-1/c.aspx) -available to book for regular or one off sessions for clinical space requirements.        **GP referrals to UHCW**The GP Liaison Service are receiving many patients in the incorrect area, which may delay their care and impact patient experience. The service supports GPs in deciding the most appropriate pathway for their patients and therefore offers a single point of contact for emergency referrals.       Please see [attached](https://cwccg.net/t/5ECH-HMJH-2J951R-D3ZK9-1/c.aspx) to help direct patients to the correct department. The patient should present this slip, alongside their referral letter, to the reception of the receiving clinical area. A completed “Referral Slip” should be given to each patient referred via the GP Liaison Service.  For more information on the referral Service, please see [attached](https://cwccg.net/t/5ECH-HMJH-2J951R-D3ZKA-1/c.aspx) guidance.        Training, events & surveysNone to report       Newsletters**Counter fraud winter newsletter**Please find attached the [Counter fraud winter newsletter](https://cwccg.net/t/5ECH-HMJH-2J951R-D3ZKB-1/c.aspx).      Vacancies       **ICB Chief Medical Officer (CMO)**This is a unique opportunity for an inspirational and ambitious person to join us on our journey to transform services for our communities in Coventry and Warwickshire. You will be an experienced and credible medical leader, able to demonstrate extensive knowledge of the health, care and local government landscape and a deep understanding of the social determinants of health. In this role you will be lead the ICBs approach to population health and tackling inequality, and be the executive lead for the developing digital strategy for the system.       To apply, please [click here](https://cwccg.net/t/5ECH-HMJH-2J951R-D3YSG-1/c.aspx).        |

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