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The beauty in the diversity of work and the passion of the GPs presenting was refreshing and it was well received by the wider multi-professional and nationally led team that were facilitating.  Read more [here.](https://cwccg.net/5ECH-GMX1-3W4C1S-CAWY1-1/c.aspx) | | |  |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | A person smiling for the camera  Description automatically generated with low confidence | | | |  | | --- | | **Dr Sarah Raistrick**  CCG Chair  NHS Coventry and Warwickshire Clinical Commissioning Group | | |  |  | | --- | |  |  |  | | --- | | If you'd like to have Practice News and other relevant CCG updates sent to you directly, please email [communications@coventryrugbyccg.nhs.uk](mailto:communications@coventryrugbyccg.nhs.uk). |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | Latest information for practices  **For Action: Supply issues with Lipitor® (Atorvastatin) 20mg chewable tablets and Intal® (Sodium cromoglicate) CFC-free 5mg inhaler**  Please find attached Medicine Supply Notifications for:   * A Tier 2 medicine supply [notification for Lipitor® (Atorvastatin)](https://cwccg.net/5ECH-GMX1-3W4C1S-C9X3Z-1/c.aspx) 20mg chewable tablets. * A Tier 2 medicine supply [notification for Intal® (Sodium cromoglicate)](https://cwccg.net/5ECH-GMX1-3W4C1S-C9X40-1/c.aspx) CFC-free 5mg inhaler.        |  |  |  | | --- | --- | --- | | **Medicine** | **Out of stock** | **Alternatives** | | Lipitor® (Atorvastatin) 20mg chewable tablets | Until late December 2021 | ·       Atorvastatin 20mg film-coated tablets;  ·       If the above option is not deemed appropriate, consider other alternatives- see MSN for further details. | | Intal® (Sodium cromoglicate) CFC-free 5mg inhaler | Discontinuation - stock expected to be exhausted by end of January 2022. | ·       Please refer to BTS guidelines and be aware that inhaled corticosteroids are the first-choice preventer drug. |     **DHSC and NHSE/I have now launched an online**[**Medicines Supply Tool**](https://cwccg.net/5ECH-GMX1-3W4C1S-C9X41-1/c.aspx)**, which provides up to date information about medicine supply issues. The contents of these MSNs can now be viewed on the Tool. To access the Tool you will be required to register with the**[**SPS website**](https://cwccg.net/5ECH-GMX1-3W4C1S-C9X42-1/c.aspx)**.**  There have also been changes to the resupply dates of the medicines listed below. These communications were previously circulated via the NHSE&I commissioning routes.   |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | **Original MSN/SDA reference** | **Date of original MSN/SDA** | **Supply issue** | **Resupply date originally communicated** | **Updated resupply date as of w/c**  **15th November 2021** |  |  | |  |  | | MSN/2021/019 | 30/03/2021 | Chloral hydrate 143.3mg/5ml oral solution | September 2021 | w/c 28 Feb 2022 |  |  |     Please be aware this communication is also being circulated separately to all community pharmacies in England.    Please note that for supply issues that have been categorised as tier 1 or 2, DHSC and the MSRG have requested that the NHSE&I commissioning routes are used to reach community pharmacy and GP practices. More serious supply issues are communicated via the Central Alerting System for action    If you have any queries please contact: [DHSCmedicinesupplyteam@dhsc.gov.uk](mailto:DHSCmedicinesupplyteam@dhsc.gov.uk)    **NWRS Data Quality Report - C&W Updated Data**  Since the new National Workforce Reporting Service went live earlier this year, NHS Digital have been tracking access to the new system; The Primary Care team has received notification that there are still some practices/PCNs across the CCG not accessing the site and updating any relevant information.  This is a reminder to access the system and update as appropriate.    We have shared some useful information and links for practices and PCNs that may require  support:   * Visit the NWRS [website](https://cwccg.net/5ECH-GMX1-3W4C1S-C9X43-1/c.aspx) for information on get an account and short videos on how to use the system * Contact the NHSD helpdesk by emailing [enquiries@nhsdigital.nhs.uk](mailto:enquiries@nhsdigital.nhs.uk?subject=NWRS) with the subject line “NWRS”. The team has been expanded and trained to deal with NWRS enquiries   **A note from the CCG Technology Team**  This is a helpful reminder that all laptops need to be connected to the Network at least once every 30 days for essential software updates    ***This will ensure all functional, security and antivirus updates are installed and kept up to date. Failing to do so poses a risk to the data network, and may affect the functionality of your device. Additionally computers that have not connected to the network for 45 days or longer may be disabled and you will have to contact the IT Service Desk before they can be used again.***  ***With the increase in cyber threats we’re working hard to ensure our network and equipment remains safe and functional, and we are very grateful for your assistance.***  If you have computer hardware no longer required by your Practice, please consider returning them so they can be utilised elsewhere.    **IPC guidance update**  Follow this [link](https://cwccg.net/5ECH-GMX1-3W4C1S-C9X44-1/c.aspx) to read the latest Infection prevention and control for seasonal respiratory infections in health and care settings for winter 2021 to 2022.    **Avian Flu signage in or near A46 // Warwickshire**  Please see [attached](https://cwccg.net/5ECH-GMX1-3W4C1S-C9X45-1/c.aspx) update.    **Barnado's Boloh helpline**  This winter, there will be an influx of coughs, colds and chest infections in children aged 0-3.    To reduce increased pressure on local healthcare systems, Barnardo’s has been funded by NHS England and Department for Health and Social Care (DHSC) to provide a helpline advising on respiratory illnesses, focused on supporting parents/carers from Black, Asian and Minority communities.    The Boloh helpline can provide advice, guidance and signposting support to partners/carers who are unsure about what to do if their child has a chest infection. We can provide information about:    ·       Chest infections in their child  ·       How to access the right health support  ·       Self-managing respiratory infections at home    Helpline advisors can also provide parents/carers with practical support to meet their child’s needs, including help to register with a GP.    Parents/carers can call **Boloh helpline on 0800 151 2605.**    The helpline advisors are trained to provide advice about respiratory illnesses in children aged 0-3. Our advisors can provide a service in English, Punjabi, Urdu, Hindi, Albanian, Mirpuri, Polish, Luganda, Ruyankole, Rukiga, Rutooro and Kinyarwanda. Interpreters can be provided for other languages.    Health professionals can [refer parents/carers to Boloh](https://cwccg.net/5ECH-GMX1-3W4C1S-C9X46-1/c.aspx) and a helpline advisor will call them back.   You can find information on Barnardo’s website: [https://helpline.barnardos.org.uk/](https://cwccg.net/5ECH-GMX1-3W4C1S-C9X47-1/c.aspx)    Please find attached a [printable public health awareness poster](https://cwccg.net/5ECH-GMX1-3W4C1S-C9X48-1/c.aspx) and [health information](https://cwccg.net/5ECH-GMX1-3W4C1S-C9X5F-1/c.aspx)  [card.](https://cwccg.net/5ECH-GMX1-3W4C1S-C9X5F-1/c.aspx)  Hard copies of the resource pack are also available. Please contact [boloh.helpline@barnardos.org.uk](mailto:boloh.helpline@barnardos.org.uk) to order additional resources. There is a minimum order of 20 for onward distribution.    This campaign has been developed in partnership with the Royal College of Paediatricians and Child Health (RCPCH) and an expert clinical advisory group.    **Support for survivors of sexual abuse**  Coventry Rape & Sexual Abuse Centre (CRASAC) provides [specialist support](https://cwccg.net/5ECH-GMX1-3W4C1S-C9XUL-1/c.aspx) to all those who have been affected by sexual violence at any time in their lives. They run a confidential helpline service for anyone age 11 and over who has been affected either directly or indirectly by sexual abuse. This includes online abuse and exploitation.    Open Monday to Friday 10am to 2pm and Monday and Thursday evenings 6 to 8pm, CRASAC’s helpline team are available to listen, believe and support on 024 7627 7777 or by emailing [helpline@crasac.org.uk](mailto:helpline@crasac.org.uk).    CRASAC also provide counselling and advocacy services within a safe and supportive environment to help victims and survivors overcome the effects on well-being, health and mental health, and regain the lost power and control because of sexual violence and abuse.      Website details: [www.crasac.org.uk](https://cwccg.net/5ECH-GMX1-3W4C1S-C9X4A-1/c.aspx)    **Prescription Ordering Direct (POD) call back form**  Please note the Prescription Ordering Direct (POD) call back form has been moved to the current [CCG website.](https://cwccg.net/5ECH-GMX1-3W4C1S-C9X4B-1/c.aspx)    **Dementia Connect in Warwickshire**  Dementia Connect in Warwickshire is available for everyone affected by dementia. It offers practical and emotional support and can ensure people can access the wide range of additional support that can help them to live well with dementia (for example, community support services, assistive technology, training and awareness sessions covering how dementia can affect a person and what can help overcome challenges, financial support etc). This service is commissioned by Warwickshire County Council and delivered by Alzheimer's Society across Warwickshire.    People affected by dementia (whether they have a diagnosis or are a carer) can self-refer to Dementia Connect. Practitioners can pass on the Dementia Connect contact number (charged at local rates): **0333 150 3456.**Further details on how to contact the service and opening times are on the attached resource.       * [Dementia connect leaflet](https://cwccg.net/5ECH-GMX1-3W4C1S-C9Y8U-1/c.aspx) * [Dementia Connect Referral Guide](https://cwccg.net/5ECH-GMX1-3W4C1S-C9Y8V-1/c.aspx) * [Dementia 24/7 support in Warwickshire leaflet](https://cwccg.net/5ECH-GMX1-3W4C1S-C9Y8W-1/c.aspx)     Professional referrals are also welcomed and are easy to make.  [This 2 minute video](https://cwccg.net/5ECH-GMX1-3W4C1S-C9Y8X-1/c.aspx) explains how to set up a referral ID and how to make referrals. A pdf with further information is also attached.    To make a referral, after gaining the person’s consent, follow this link [www.alzheimers.org.uk/make-a-referral](https://cwccg.net/5ECH-GMX1-3W4C1S-C9Y8Y-1/c.aspx) and enter some basic details. A Dementia Advisor will then contact the person.    **Coventry integrated MSK pathway**  From 1st December, UHCW will be the lead employer for the MSK service in Coventry, following the transfer of the MSK Physiotherapy Team at Coventry and Warwickshire NHS Partnership Trust. Patients should not see any change in service, with Community Musculoskeletal Physiotherapy services continuing to be delivered from City of Coventry Health Centre.  From this date, patients with any appointment queries should contact UHCW on **024 76 964140**.    We are aiming to transfer the E-referral service digitally at the point of transfer which will mean there is no break in service. First Contact Practitioner clinics are now operating out of 29 GP practices across Coventry, with over 3500 patients cared for since April 2021.    **MSK Clinical pathways**  Please check GP Gateway for changes to the MSK clinical pathways.  Following discussions, these have been updated to reflect the integrated MSK service with the aim of improving the patient journey and ensuring they are referred to the right place at the right time. There will likely be a further update as the MSK service becomes more integrated and the MDT hub develops.    **Black Friday Cyber Monday**  **Cyber Security Alert - Top 3 threats to look out for this Black Friday**  **1.  Phishing**  In a phishing attack cyber criminals trick you into clicking on a link for a Black Friday or Cyber Monday deal. Phishing links often open fake login pages that lure you into handing over your username and password… which is even worse if you use the same one for multiple things.  ***Top Tips:***  *- Double check the sender of the email and the link before you click it. If in doubt, go to the website directly so you know you’re on the official site.*  *- Don’t use the same password for everything – you only need to get fooled once and it could risk everything. Use a passphrase, or three random words, so it’s easier to remember or use an online password vault – there are lots of free ones available.*  **2. Malware**  Sometimes phishing emails come with a malicious attachment instead of a link. It may claim to be a special Black Friday announcement, discount code or voucher – but it could contain malicious software or a virus, and if you open it or enable the content, you could infect your device and risk the entire network. Malware can steal data, sabotage networks, and log all your keystrokes, including some of your other account credentials or card details.  ***Top Tips:***  *- Make sure you connect to the network regularly to get all the security and anti-virus updates.*  *- If you think you might have opened a phishing email or your computer may be infected, switch it off and contact the IT Department.*  **3.  Online Scams**  There are lots of different Black Friday and Cyber Monday scams - some say you have a package waiting for you at the Post Office or need to re-arrange a delivery, another says it’s giving away coupons, others offer full price refunds for discounted purchases. Regardless of the form they take, these scams are meant to trick you into giving away personal information or deploy a virus onto your computer.  ***Top Tips:***  *- If a deal looks too good to be true – it probably is.*  *- Visit websites directly or contact the company to check if an offer is legitimate.*  **Booster vaccine for Front Line staff**  All NHS staff in Coventry and Warwickshire should now be able to book via the NHS booking system, please follow the link:  [Do you know your NHS number? - Book a coronavirus vaccination - NHS (www.nhs.uk)](https://cwccg.net/5ECH-GMX1-3W4C1S-C9X4C-1/c.aspx)    Please complete the self-declaration and once you are through, please can you select the nearest provider or Community Pharmacist for your Booster Vaccine.    **IPC Guidance for Healthcare Staff**  Some issues were reported last week in WN regarding Primary Care Healthcare Professionals entering Care Homes to deliver flu vaccines, and not adhering to or unclear of the national policy.    For information, please see below key elements when adhering to IPC precautions:    **Proof of COVID vaccine**  Please see below the link to the national guidance for compulsory double Covid vaccination this guidance states at the start that it applies to all professionals and tradespeople who enter these settings.  It outlines the evidence that is needed to show the staff, this is via the Covid pass available via the NHS app  [https://www.gov.uk/government/publications/vaccination-of-people-working-or-deployed-in-care-homes-operational-guidance/coronavirus-covid-19-vaccination-of-people-working-or-deployed-in-care-homes-operational-guidance](https://cwccg.net/5ECH-GMX1-3W4C1S-C9X4D-1/c.aspx)    **Proof of LFD test**  Please see below a link to the national guidance which outlines the swabbing requirements for staff visiting care homes, page 6 outlines the expectation for visiting professionals [https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\_data/file/1028645/02-261021-adult-social-care-testing-guidance-visual.pdf](https://cwccg.net/5ECH-GMX1-3W4C1S-C9X4E-1/c.aspx)    Training, events & surveys  **NHS Digital Weight Management Programme (DWMP) Regional Webinar**  The NHS Midlands have organised a regional webinar on **NHS Digital Weight Management Programme (DWMP)** **on Tuesday 30th November 2021 at 12:00-13:00**.  For more information please see [attached.](https://cwccg.net/5ECH-GMX1-3W4C1S-C9X9Z-1/c.aspx)    This session will cover everything you need to know about the NHS DWMP, so please join us and also forward this invite to relevant colleagues within your systems and across the region.  **Event Link:**[**Click here to join the Webinar**](https://cwccg.net/5ECH-GMX1-3W4C1S-C9X4F-1/c.aspx)    **Date & Time:**Tuesday 30th Nov 2021; 12:00-13:00    **Microsoft On-line Training**  CWPT IT have organised with Microsoft, On-line training sessions on MS Teams Applications over the next coming weeks, for more information please see [**attached.**](https://cwccg.net/5ECH-GMX1-3W4C1S-C9XD3-1/c.aspx)  **WM Violence Reduction Unit - training dates 2021-2022**  We have received the [attached](https://cwccg.net/5ECH-GMX1-3W4C1S-C9XD4-1/c.aspx) training topics and dates from West Midlands Violence Reduction Unit. It may be of interest to GPs and practice clinicians.    Newsletters  **NHSE&I Midlands Controlled Drugs Newsletter - November 2021 Issue**  Please find [attached](https://cwccg.net/5ECH-GMX1-3W4C1S-CA433-1/c.aspx) the November 2021 issue of the Midlands’ Controlled Drugs Team newsletter which contains guidance and information/links regarding:   * **Individual Midlands CDAO Teams** – how to contact the North Midlands CD Team, the Central Midlands CD Team and the West Midlands CD Team * **Guidance on Switching Between Oral Morphine and Other Oral Opioids in Adult Palliative or Cancer Care Patients** * **Midlands Safe Management of CDs in GP Practices Training Event**– including a booking link to register a place * **Reminder of 30-Day Prescribing of CDs –**Department of Health & Social Care’s recommendations * **NRLS has been replaced –** now known as LFPSE * **PSNC Dispensing Controlled Drugs Webinar**– areas covered in the webinar, and how to access the recording * **Morphine Oral Solution 10mg/5ml: Misuse / Diversion** * **Overprescribing Review  Report** – outcomes, including reducing inappropriate prescribing, etc * **On-line Prescribing Services** – ensuring safe dispensing * **Potent Synthetic Opioid Alert** – PHE’s recent alert   **CWPS Hints & Tips Newsletter for November 2021**  Please see [attached](https://cwccg.net/5ECH-GMX1-3W4C1S-C9XFS-1/c.aspx) the November issue of CWPS Hints & Tips.    **Medicines Matter Newsletter**  Please find [attached](https://cwccg.net/5ECH-GMX1-3W4C1S-C9XFT-1/c.aspx) November issue of the Medicines Matter newsletter.    **Coventry and Warwickshire Diabetes Newsletter**  Please find [attached](https://cwccg.net/5ECH-GMX1-3W4C1S-C9XFT-1/c.aspx) the Coventry and Warwickshire Diabetes newsletter. | | | |