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| **Welcome from CCG Chair** |

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| **Welcome to this week’s edition of Practice News**Dear all,Please do pause and have a look at the Quality Newsletter attached and launching here for you. Things have changed a lot in a week and as I write there are QOF changes, vaccine protocol changes all in a week with snow, storms and more to come. I was on a press round table with Andy Street and 3 Birmingham and Black Country GPs this week where we gave an impassioned update on the Vaccine programme, business as usual, health inequalities  and life in general practice. We were met with kindness, positivity and public support. Thanks too this week to the LMCs for organising a successful evening event to look at the ICS from a national and a local perspective.   And thank you as always for the work of primary care and your ongoing battle in the job that we love.**My highlights for this week's issue:*** Quality Newsletter
* Communications to support practices re recent government announcement on the Covid vaccination programme
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| **Dr Sarah Raistrick**CCG ChairNHS Coventry and Warwickshire Clinical Commissioning Group |

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| If you'd like to have Practice News and other relevant CCG updates sent to you directly, please email communications@coventryrugbyccg.nhs.uk. |

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| Latest information for practices**Communications to support practices re recent government announcement on the Covid vaccination programme**As a practice, you are probably being inundated with queries following the recent Government announcement, please see below comms for your websites (we will load this if you use the centralised websites) and telephones.**Websites**“Following a Government announcement on 29th November, the NHS is developing plans to extend the Covid-19 booster vaccination programme to include everyone aged 18 and over.12 to 15 year olds will also be offered a second dose of the vaccine and an additional booster will be available for people who are immunosuppressed. People will become eligible for their booster three months after their second dose (reduced from six months).For now, all you need to do is wait to be contacted by the NHS. Please help us to help all patients by not contacting your GP practice about your booster or attending vaccination sites. If you are over 40 or a health and social care worker, and are eligible for your booster, go online to [NHS website](https://cwccg.net/5ECH-GSDE-3W4C1S-CEQP5-1/c.aspx) or call 119 to book your appointment. Visit [HCP website](https://cwccg.net/5ECH-GSDE-3W4C1S-CEQP6-1/c.aspx) to see all the places you can go for a walk-in appointment.”**Phones Messages**“Following a Government announcement, the NHS is developing plans to extend the Covid-19 booster vaccination programme to include everyone aged 18 and over.The NHS will contact you when you become eligible for the booster vaccination. Please wait to be contacted by the NHS.If you are over 40 or a health and social care worker, and are eligible for your booster, go online to [NHS website](https://cwccg.net/5ECH-GSDE-3W4C1S-CEQP5-1/c.aspx) or call 119 to book your appointment. **Please note the new cohorts are NOT yet open**If any patients in the new cohorts present - they nor you are not currently covered by the Enhanced Service/national protocol - if you do decide to vaccinate them they MUST be vaccinated under a PSD. **The priority at the moment remains the over 40’s and vulnerable groups and retaining an ongoing evergreen offer.**The CCG are anticipating a detailed operational letter from NHSE in the next day or so (you will see it before we do!) and that the national protocol will be published in approx. 2 weeks’ time.**GP Staff Flu Uptake – please complete IMMFORM submission****On behalf of Influenza Vaccine Uptake Monitoring Programme**Dear Colleagues,The uptake of flu vaccines in GP practice staff is collected through the UKHSA IMMFORM data submission. We’d be grateful if practices submit their data on the GP data collection tool on IMMFORM by **10th December 2021**. The regional Screening & Immunisation Team will collate this at STP level and submit to IMMFORM. Further details can be found in the [attached](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXUZ-1/c.aspx%22%20%5Co%20%22https%3A//cwccg.net/5ECH-GSDE-3W4C1S-CEXUZ-1/c.aspx)document and email below.For queries: IMMFORM helpdesk for queries about using the GP tool: helpdesk@immform.org.uk 02071838580Otherwise: West Midlands england.wmid-imms@nhs.net East Midlands england.emids-imms@nhs.net     Please note this is a monthly submission as detailed below:

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| Frontline HCWs survey | survey month | data up to date | survey start date |
| Flu and Covid | September | 30/09/21 | 18/10/21 |
| Flu and Covid | October | 31/10/21 | 01/11/21 |
| Flu and Covid | November | 30/11/21 | 01/12/21 |
| Flu and Covid | December | 31/12/21 | 04/01/22 |
| Flu and Covid | January | 31/01/21 | 01/02/22 |

           **EMIS - Seasonal Flu Data Issues**NHS Digital has been notified of an issue with the pharmacy reference sets, impacting extracts for the Seasonal Flu service. This has resulted in some incorrect submissions for October 2021 claims for EMIS practices only. The impact is specifically related to eligible asthmatic patients who have received a flu vaccination for no other reason.In response, NHS Digital is working with EMIS to investigate this issue and re-extract data to correct claims that have not yet been approved. Timings are being confirmed for this re-extract and further updates will be provided on the actions being taken to resolve this issue.**Impact*** Practices impacted by this issue may receive an underpayment relating to activity in October 2021
* Declarations in CQRS that have already been approved and submitted to PCSE will have been processed for payment for October 2021 activity. Work has started to confirm the process to address any approved underpayments
* There may be a delay to the submission of November 2021 achievement data for this service whilst the issue is addressed

**Action required**To support mitigation, the following actions are required by practices and commissioners:* No further declarations or approvals for the Seasonal Flu Service should be completed for October 2021 claims only until further notice
* Declarations and approvals may continue for September 2021 Flu claims
* Declarations and approvals may continue for all other services
* Practices should liaise with their commissioner if there are concerns about cash flow as a result of this issue

**FOR INFORMATION BD Blood Tubes November update letter**Please see [attached letter](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXV0-1/c.aspx) on the Becton Dickinson supply disruption as well as updated best practice guidance for primary and secondary care.**Visiting guidance for Care Homes**Please follow the [link](https://cwccg.net/5ECH-GSDE-3W4C1S-CEQP8-1/c.aspx) on the latest Care Home visiting guidance, that was released last Thursday 25th November 2021, can you please share the link with Primary Care colleagues.**General Practice Annual Electronic Self-Declaration (eDec) 2021 - Deadline Extension**For practices that have **NOT** completed the submission for the 2021/22 General Practice Annual Electronic Self-Declaration (eDec). We understand that this is a busy time for general practice, we have extended the eDEC collection to receive late submissions with a new deadline of **Friday 17th December 2021.**All practices are required to submit their practice eDEC, the link to login is [here](https://cwccg.net/5ECH-GSDE-3W4C1S-CEQP9-1/c.aspx). Please see the attached guidance document- attachment 2 for detailed instructions on how to register and access the eDec. We have continued to ensure practice burdens are minimised through pre-population with last year's return and minimised changes to essential areas, agreed with key stakeholders. Practices will need to check prepopulated responses (amend where necessary) and respond to new questions in order to submit their eDEC. If you have any difficulty completing the return or have any queries which are not covered in the guidance, please contact generalpractice.datacollections@nhs.net with 'eDEC' in the message subject line.**Warwickshire North Hot Hub Change of Contact Number**We have been advised by the Coventry and Rugby GP Alliance that the Hot Hub phone number for Warwickshire North is now **07717451345**for patients to call, this was due to some issues with the previous mobile phone, hence the recent change.**Special Patient Notes Service Change**On 13 December 2021 Practice Plus Group (PPG) will be replacing the digital certificates used on their GP Out of Hours service. One of the affected connections will be with regards to Special Patient Notes (SPNs).  Therefore, if your Practice uses SPNs to communicate with the Out of Hours service then you will need to update your web browser(s) links to the new address below.  This must be completed on 13 December 2021.**If your Practice does not use SPNs then no action is required.**On 13/12/21 replace Bookmarks/Favourites references to “harmoni.co.uk” with “practiceplusgroup.com”. Current bookmark example: <https://specialnotes.harmoni.co.uk/AWA/Login/aspx>New bookmark example: <https://specialnotes.practiceplusgroup.com/AWA/Login/aspx>If you have any queries please contact jade.keen@nhs.net.**EMIS Data Issue - Childhood 6 in 1 & PCV Hib MenC Services**As previously communicated, EMIS had notified NHS Digital of an issue with their extracts for the Childhood 6 in 1 and PCV Hib MenC services. This issue resulted in an incorrect submission of data between April and September 2021.Extracts for September and October 2021 has been completed and commissioners will now proceed to approve the payment for these services. EMIS has started the process to re-extract the correct data for July and August to CQRS. Once July & August data is resubmitted to CQRS, unapproved claims for these months will be updated with the correct values and the necessary approvals may proceed. These extracts are scheduled to complete by **Monday 6th December 2021.****Serious Shortage Protocol - Salazopyrin EN-Tabs 500mg**A Serious Shortage Protocol (SSP) has been issued for Salazopyrin® EN-Tabs 500mg. The SSP will enable community pharmacists in England and Wales to supply patients with 1 x sulfasalazine 500mg gastro-resistant tablet.This is now available to view onthe NHS Business Service Authority (BSA)’s dedicated SSP [web page](https://cwccg.net/5ECH-GSDE-3W4C1S-CEQPC-1/c.aspx), along with supporting guidance. The SSP came into effect on 26 November 2021 and is currently due to expire on Monday 20 December 2021. Should this change, the SSP will be updated accordingly and published on this page.If you have any questions regarding the SSPs please contact the NHS Prescription Service:Email: nhsbsa.prescriptionservices@nhsbsa.nhs.ukTelephone: 0300 330 1349Textphone: 18001 0300 330 1349**If you have any questions please contact****nhsbsa.prescriptionservices@nhsbsa.nhs.uk****Supply issues with Sulfasalazine (Salazopyrin En-Tabs®) 500mg tablets and Diamorphine 5mg powder for solution for injection ampoules (green)**Please find attached Medicine Supply Notifications for:* [A Tier 1 medicine supply notification for Sulfasalazine (Salazopyrin En-Tabs®) 500mg tablets](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXV1-1/c.aspx)
* [A Tier 2 medicine supply notification for Diamorphine 5mg powder for solution for injection ampoules](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXV2-1/c.aspx)

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| **Medicine** | **Out of stock** | **Alternatives** |
| Sulfasalazine (Salazopyrin En-Tabs®) 500mg tablets | Until w/c 20 December 2021. | ·       Generic versions of sulfasalazine 500mg gastro-resistant tablets remain available.·       A Serious Shortage Protocol (SSP) was issued on 26/11/2021. |
| Diamorphine 5mg powder for solution for injection ampoules  | Until early January 2022. | ·       Clinicians in both primary and secondary care are reminded of the permanent actions recommended in the [Supply Disruption Alert](https://cwccg.net/5ECH-GSDE-3W4C1S-CEQPD-1/c.aspx) for diamorphine ampoules issued in March 2020. |

            **DHSC and NHSE/I have now launched an online**[**Medicines Supply Tool**](https://cwccg.net/5ECH-GSDE-3W4C1S-CEQ6F-1/c.aspx)**, which provides up to date information about medicine supply issues. The contents of these MSNs can now be viewed on the Tool. To access the Tool you will be required to register with the**[**SPS website**](https://cwccg.net/5ECH-GSDE-3W4C1S-CEQ6G-1/c.aspx)**.**There have also been changes to the resupply dates of the medicines listed below. These communications were previously circulated via the NHSE&I commissioning routes.

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| **Original MSN/SDA reference** | **Date of original MSN/SDA** | **Supply issue** | **Resupply date originally communicated** | **Updated resupply date as of w/c****29th November 2021** |              |              |
|              |              |
| MSN/2021/034 | 12/07/2021 | Gentamicin 0.3% w/v and Hydrocortisone acetate 1% w/v (Gentisone HC) Ear Drops | w/c 25 October 2021 | 06/01/2022 |              |              |

            Please note that for supply issues that have been categorised as tier 1 or 2, DHSC and the MSRG have requested that the NHSE&I commissioning routes are used to reach community pharmacy and GP practices. More serious supply issues are communicated via the Central Alerting System for action.If you have any queries please contact: DHSCmedicinesupplyteam@dhsc.gov.uk**Reminder - Patient Community Transport Offer**This is a reminder that details of the patient community transport offers can be found [here](https://cwccg.net/5ECH-GSDE-3W4C1S-CEQPE-1/c.aspx). There is a leaflet on the site you can download and print too. There are not many changes to the original offer except that the Rugby service is now operated by VASA as well as WDC and SDC.There is a post code finder on this site too for finding your nearest provider. Most of the agencies don’t operate outside of usual Monday to Friday hours, therefore extended hours appointments may be difficult, particularly when you consider that many of the volunteers are older themselves and will prefer to work in daylight hours, some will occasionally work weekends, but this would be on a case by case basis.  Please note that Beeline is a very small organisation with very limited volunteers. All providers are up and running providing journeys for medical appointments again (as well as the funded vaccine journeys too).  It is worth noting that for extended access appointments this may increase usual distances covered by patients and therefore this will have a knock on effect on patient costs.  Each mile is costed at 0.45ppm.**Prescribing Dashboard 2021-22 - August 2021****On behalf of the Medicines Optimisation Team**Attached is the new [Prescribing Dashboard](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXV3-1/c.aspx)  for 2021/22 (August data) along with the [Dashboard explanation](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXV4-1/c.aspx) for reference.**Consultant Connect: Paediatrics – Suspected Childhood Cancer (2WW)****For the attention of Coventry & Rugby General Practice Colleagues**We have updated the names of the x2 Paediatric services we have available, via Consultant Connect, to ensure that it is clear to clinicians when to call each option. We have also created a video demonstration of how to use the service (specifically how to send the referral via Messages both the Consultant Connect App and desktop platform). Please see the [attached](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXV5-1/c.aspx) for more information.  **Consultant Connect: Paediatrics – Suspected Childhood Cancer (2WW)****For the attention of Warwickshire North General Practice Colleagues**To ensure that it is clear when to seek Advice & Guidance for suspected childhood cancer, we have re-named the service which was originally titled “Paediatrics 2WW Referrals” to “Paediatrics – Suspected Childhood Cancer (2WW)”. We have also created a video demonstration of how to use the service (specifically how to send the referral via Messages both the Consultant Connect App and desktop platform). Please see the [attached](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXV6-1/c.aspx) for more information.  **National NHS staff abuse campaign**This campaign has recently been refreshed following feedback from communication lead and NHS Staff. The campaign aims to normalise and reinforce positive behaviours, rather than taking ‘zero tolerance’ approach and mentioning the negative behaviours we do not wish to see from members of the public.            The national GP staff abuse/respect assets are now live on the Campaign Resource Centre. [Here](https://cwccg.net/5ECH-GSDE-3W4C1S-CEQPF-1/c.aspx) you can view and download different versions of NHS downloadable posters featuring GP practice staff in various group combinations. These pre-populated assets feature NHS staff  working in general practice across England and carry the message ‘We are here to help you. Thank you for treating us with respect’. Display poster/s at reception desk, waiting areas and consulting rooms as appropriate.Staff include Reception/Care navigators, GPs, Practice Nurse, Healthcare Assistant, Physician Associate, Clinical Pharmacist, First Contact Physiotherapist. Assets include:* A3 x5 group variations with crop marks
* A3 x5 group variations no crops
* A3 x5 group variations - printer friendly 'mono' version

 There are also editable templates available for a localised approach – click [here](https://cwccg.net/5ECH-GSDE-3W4C1S-CEQPG-1/c.aspx) to download. Customisable assets Include:* Locked InDesign files allowing addition of photograph (please do not alter any text) \*new\*
* PDF template (colour and mono versions)
* PowerPoint template (colour and mono versions)

Please do share these with practices in your system to promote their uptake, as you see fit.The NHSE Regional communications team have set up a GP access communications reference group. This group meets virtually every month and gives the opportunity for practice staff and GPs alongside communication colleagues to feed into the national public facing campaigns re: GP access. This will be the second meeting and this meeting will particularly focus on an update on social media training for practice staff and MDTs campaign work. If you cannot attend but wish to continue to receive updates, please look out for them in this newsletter and we will continue to share up-coming national and local campaigns to support your work along with any training opportunities.[**The booking link for the next Midlands GP access communications reference group (Thursday 9 December, 9am) is live here**](https://cwccg.net/5ECH-GSDE-3W4C1S-CEQPH-1/c.aspx)**Omicron resources**Please see the [link](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXV7-1/c.aspx) to Omicron social media assets to use on practice’s channels as appropriate.**2WW Heart of England Hospitals Referrals**Following a recent request from a practice that borders Birmingham, whereby many patients request referrals to HEFT hospitals due to location being closer, pleaser find below current “WW referral forms:[2WW Breast Ref Female UHB](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXV8-1/c.aspx)[2WW Breast Ref Male UHB- Attachment 9](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXV9-1/c.aspx)[2WW Colorectal with FIT- Attachment 10](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXVA-1/c.aspx)[2WW Gynae Form 2021 v3- Attachment 11](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXVB-1/c.aspx)[2WW Head & Neck eRS Form v0.6.ewdt.rtf](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXVC-1/c.aspx)[2WW Lung eRS Form v0.6.ewdt.rtf](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXVD-1/c.aspx)[2WW UGI Form](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXVE-1/c.aspx)[2WW Urology](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXVF-1/c.aspx)[UHB Bone Ca & Soft Tissue lump (suspected Ca)- Attachment 16](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXVG-1/c.aspx)[UHB Haem - Blood Phleb (suspected Ca) 2WW Form Rapid Access fast track (1)](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXVH-1/c.aspx)[UHB Suspected Melanoma 2WW Rapid Access (DermatologySkin) fast track](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXVI-1/c.aspx)Training, events & surveys**Booking & Referrals - NHS 111 Referral Information Survey (deadline 7 December)****On behalf of Jade Keen, Senior Urgent Care Manager, Coventry and Warwickshire CCG**As services and colleagues who interact with NHS 111 and receive 111 referral information within the Coventry and Warwickshire system, please can I ask you to review the request made below by the NHS Digital Booking and Referral Team. They are looking for colleagues to complete the survey via the link below, to help define what information needs to be recorded and passed on following an individual’s contact with NHS 111.Please pass on to any relevant leads or colleagues within your service, or any other services you feel this applies to.The survey closes on **7th December** so the window is small, but your input would be very much appreciated as we know changes are needed to support improvements. **Long Covid: Hope Supported Self-management Programmes 2023**Please see [attached](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXVJ-1/c.aspx) details of the 8-week support programmes available to Coventry and Warwickshire residents across 2023 - start dates:* 19th January
* 13th April
* 22nd June
* 14th September

Please share with relevant patients.**#MyGPguide: How we can support young people talk to their GP about self-harm and suicidal experiences – online event 6 December**GPs are often the first and last healthcare contact for those who die by suicide, including young adults. However, many young people are concerned about talking to their GP about self-harm and suicidal experiences; others do not know what to expect from a GP consultation including what questions they might be asked; and how much they should share with their doctor.#MyGPguide is an evidence-based resource designed by young people for young people with lived experience of self-harm and/or suicidal behaviour to prepare them for their GP consultation. In this panel discussion, we will be discussing the vital role of primary care in suicide prevention; highlighting how GPs can support young people at-risk of suicide. [Click here](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXVK-1/c.aspx) to register for the event. The #MyGPGuide session will take place on 6 December 7-8 pm.**Training needs in Primary Care survey****On behalf of Dr Helen Caley, Named GP for Safeguarding NHS Coventry and Warwickshire Clinical Commissioning Group**Please see the [link](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXY7-1/c.aspx) to a survey regarding training needs in Primary Care in Coventry and Warwickshire. The survey shouldn’t take more than a few minutes and your feedback will be very valuable in tailoring the training offer for health professionals in our area. Thank you.Newsletters**KOOTH update – December 2021**Please see [attached](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXY8-1/c.aspx) KOOTH update for December and  resources:[KOOTH handy resources for GPs/Healthcare professionals](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXY9-1/c.aspx)[KOOTH holiday chat availability](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXYA-1/c.aspx)[KOOTH sign up summary](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXYB-1/c.aspx)**Quality Matters Newsletter**Please see [attached](https://cwccg.net/5ECH-GSDE-3W4C1S-CEXZQ-1/c.aspx) first issue of the Quality Matters newsletter.VacanciesNone to report. |

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