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| **Welcome from CCG Chair** |

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| **Welcome to this week’s edition of Practice News**Hello, This week’s update is very brief – just the essentials to guide you through next week. Apart from technical updates, the items I would like to highlight are the Midlands Celebration of Black History Month taking place next Wednesday, 27th October and National Adoption Week – although it’s coming to an end, the message is universal so please make use of the attached digital asset created by Adoption Central England (ACE), the regional adoption agency for Warwickshire, Coventry, Solihull, Herefordshire and Worcestershire. More information available on [www.aceadoption.com](https://cwccg.net/t/5ECH-G0VW-425WLT-BRJZQ-1/c.aspx).Please look out for the letter regarding the monies into our system and plans in response to the NHSEI letter of October the 14. We have heard many of you and the national response but are continuing to work on plans to support practices using the funding we may have made available.I hope you enjoy your weekend. As always, if you have any queries, feedback or anything else you’d like to discuss, please do not hesitate to contact me, your primary Care Team or CCG Member GP. |

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| **Dr Sarah Raistrick**CCG ChairNHS Coventry and Warwickshire Clinical Commissioning Group |

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| If you'd like to have Practice News and other relevant CCG updates sent to you directly, please email communications@coventryrugbyccg.nhs.uk. |

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| Latest information for practices**Vaccine Data Resolution Service (VDRS)**The Vaccine Data Resolution Service (VDRS) aims to resolve missing or incorrect vaccination records for people vaccinated in England who have a current NHS number and are registered with a GP practice in England. The service has been established by NHS England and NHS Improvement, in partnership with NHS Digital, and is delivered by both the South, Central and West Commissioning Support Unit (SCW CSU) and by South Central Ambulance Service (SCAS). The service consists of two main elements:**Outbound service:**A pilot of outbound calls was launched on 3 August to patients identified as having a second dose but where no first dose is showing on the national immunisation database (NIMS). This service continues to operate. **Inbound service accessed via 119:**Referrals to the VDRS can be made via any of the services accessed via 119.**Please note:** 119 and VDRS call agents will not provide clinical advice and **cannot assist** at this time with queries related to vaccinations received overseas. If the query relates to personal information that is incorrect on the patient record (e.g. name, address), these will still need to be resolved by their GP practice. If a member of the public believes they have missing or incorrect COVID-19 vaccination data, please advise them to call 119 and ask the call agent to make a referral to the VDRS team on their behalf. The VDRS team will then call the person back within 5 working days**NHS Bowel Cancer Screening Programme: age extension information for GPs****On behalf of NHSE & I**Please see the following[attachment](https://cwccg.net/t/5ECH-G0VW-425WLT-BRB8I-1/c.aspx) for information. Should you have any queries please reply toengland.phadmin@nhs.net**FOR INFO: BW999: Our plan for improving access for patients and supporting general practice****On behalf of GMAST**Please see [attached BW999](https://cwccg.net/t/5ECH-G0VW-425WLT-BRHEJ-1/c.aspx): our plan for improving access for patients and supporting general practice for your information.**Enhanced Service for Long COVID**We are delighted that the take up of the enhanced service for Long COVID has been high with 93% of practices nationally signing up to it. We would like to ensure that every practice has the opportunity to benefit from the support it provides. Therefore, the deadline for sign up has been extended to **29 October 2021** for those remaining practices. Practices who sign up now will be paid for the remainder of the year on a pro rata basis. [Access the service specification and the light touch self-assessment template](https://cwccg.net/t/5ECH-G0VW-425WLT-BRB8J-1/c.aspx). For those practices that have signed up to the Enhanced service, please complete the[attached template](https://cwccg.net/t/5ECH-G0VW-425WLT-BRHEK-1/c.aspx) for end of year submission to the CCG and is linked to the final 25% of the payment.**Trans people's experiences in healthcare****On behalf of Transactual**In January 2021 TransActual asked trans people across the UK to tell us about their lives. We’ve now launched the Trans Lives 2021 report. Hundreds of people told us about their experiences of non trans-specific healthcare, and not all of it makes happy reading. You can read the report [here.](https://cwccg.net/t/5ECH-G0VW-425WLT-BRHEL-1/c.aspx)Please note that the report focuses on people’s experiences of transphobia, racism and ableism.Please take the time to share the report with your colleagues and to disseminate it amongst the practices and services within your network. We’ve got recommendations specifically for providers of healthcare. Please take the time to consider how you can act on them.[Download and read the report.](https://cwccg.net/t/5ECH-G0VW-425WLT-BRB8K-1/c.aspx)**GP Liaison Service****On behalf of Consultant Connect**Please be advised that a pilot we were running with the GP Liaison service at George Eliot Hospital will now be permanently available via Consultant Connect. Please see [attached](https://cwccg.net/t/5ECH-G0VW-425WLT-BRHEM-1/c.aspx) for further information. **GEH Maternity is going digital - information on Badgernet implementation**George Eliot Hospital (GEH) is currently implementing a single electronic maternity record, Badgernet, across the entire maternity pathway.A new single point of access (SPA) referral system will go live in tandem with the Badgernet implementation. The SPA will simplify the referral process as all new referrals will be via an encrypted web form online and women will be able to self-refer. This tool is available to GPs and all healthcare providers, and can be easily accessed online. GPs will be automatically emailed providing details of any new referral.Another benefit is clinical correspondence such discharge summaries will be sent via Docman rather than post. For GPs the implementation of Badgernet will offer no significant change day to day, instead offering a number of efficiencies, particularly with communication that will benefit both you and your patients.The implementation timeline will run in line with the maternity care pathway. Initially the community and antenatal pathways will go live on Badgernet 27 October 2021 for all newly pregnant women. The aim is for Badgernet to be fully embedded across the Intrapartum and Post-natal pathways by February 2022.Badgernet will also provide GEH community midwives with a number of benefits; such as having access to real time information, and the means to access and update a patient’s record regardless of where the woman is being seen, and wherever a midwife might be working.**Warwickshire Local Welfare Scheme****On behalf of CCG Safeguarding Team**Please find attached details of [the Warwickshire Local Welfare Scheme](https://cwccg.net/t/5ECH-G0VW-425WLT-BRHEN-1/c.aspx)which has been designed to help the most vulnerable residents at times of unavoidable crisis when they have no other means of help. The attached poster provides contact details of the different types of support available to individuals/families who may need one-off financial support as the country continues its recovery from the pandemic. There is help also for families with children, other vulnerable households and individuals facing hardship this winter, to ensure that they have the support they need to afford food, energy, water bills and associated costs.Warwickshire Safeguarding requests your support in sharing this information widely across your respective organisations so that professionals can make timely use of this information and access services on offer. **Consultant Connect Feedback – Haematology Pilot****For the attention of Coventry and Rugby General Practice Colleagues**We are pleased to share feedback from two clinicians in Coventry & Rugby, who have shared their experience of seeking Haematology Messaging Advice & Guidance, via Consultant Connect. Messaging, via Consultant Connect, is now your primary route to request Advice & Guidance for all non-urgent queries, which aim to be responded to within 48-72 hours. Routine written Advice & Guidance requests which would normally go through e-RS should go through Consultant Connect.Please see the [attached](https://cwccg.net/t/5ECH-G0VW-425WLT-BRHEO-1/c.aspx) feedback and key statistics to date.**Help to support National Adoption Week**National Adoption Week is running from 18th – 24th October and we’d like your help to raise awareness of adoption and give people an insight into the adoption process and what to expect. Adoption Central England (ACE), the regional adoption agency for Warwickshire, Coventry, Solihull, Herefordshire and Worcestershire is asking for your support to help raise awareness of adoption within our communities. Please use [the attached](https://cwccg.net/t/5ECH-G0VW-425WLT-BRHEP-1/c.aspx) artwork on your digital screens throughout your practice to help share the message of adoption.One of the key priorities for ACE is to recruit and assess families for the many children who need stable and loving adoptive parents and since forming in 2018 ACE has successfully placed more than 350 children with adoptive families, however, there are more children who need a caring and secure home.ACE welcomes interest in adoption from people from all sections of the community whether they are unable to have children of their own, or where they want to extend their home to those children waiting for a family and your support to help raise awareness of adoption is key to supporting our children. For any further information about ACE and adoption, please visit [www.aceadoption.com](https://cwccg.net/t/5ECH-G0VW-425WLT-BRB8L-1/c.aspx)Training, events & surveys**Midlands Celebration of Black History Month on Wednesday 27th October 2pm to 4.30pm****On behalf of Phillip Masuwa, Senior Primary Care Programme Lead**Dear colleagues,We want to let you know that we will be having our Black History Month Conference on the 27th October from 14:00 until 16:30. Our guest speakers include Michael Johnson (former English and international footballer), Yvonne Coghill, Clenton Farquharson, Dami Adeyeye (Film Producer) and may more. Please see attached the guest speakers and facilitators BIO. If you are interested in attending the conference could you please register for the event on [the website](https://cwccg.net/t/5ECH-G0VW-425WLT-BRB8M-1/c.aspx). We look forward to seeing you at then. For further information about the conference please contact midlands@leadershipacademy.nhs.uk,Wendy.Walker@leadershipacademy.nhs.uk, phillip.masuwa@nhs.net and paulnewell@nhs.net**Health literacy – free, short course for all health and care staff and volunteers**Nearly half the adults in England (43%) struggle to read and understand health information. When that information includes words and numbers, that rises to 61%. This means important details, such as dosage and how to take medicines can be missed.Health Education England has developed a free, 35 minute, online health literacy course. Designed for anyone working with or supporting patients, families and carers.[Sign up today for the course](https://cwccg.net/t/5ECH-G0VW-425WLT-BRB8N-1/c.aspx) on the NHS e-learning for healthcare platform. Find out more about improving [Health Literacy](https://cwccg.net/t/5ECH-G0VW-425WLT-BRB8O-1/c.aspx).**Rise and shine fest 25-30 October**Please see [the link](https://cwccg.net/t/5ECH-G0VW-425WLT-BRB8P-1/c.aspx) and [attached](https://cwccg.net/t/5ECH-G0VW-425WLT-BRHEQ-1/c.aspx) invite with details of the Rise and shine fest organised by Rise – the Coventry and Warwickshire Children and Young People’s Mental Health Service.Newsletters**Coventry and Warwickshire Health and Care Partnership Cancer Update - September 2021**Please see the [link](https://cwccg.net/t/5ECH-G0VW-425WLT-BRB8Q-1/c.aspx) to the latest CWPT Cancer Update.**Inclusion Health Training for Primary Care Networks**In February, [Friends, Families and Travellers](https://cwccg.net/t/5ECH-G0VW-425WLT-BRB8R-1/c.aspx), [Homeless Link](https://cwccg.net/t/5ECH-G0VW-425WLT-BRB8S-1/c.aspx), [National Ugly Mugs](https://cwccg.net/t/5ECH-G0VW-425WLT-BRB8T-1/c.aspx), [Doctors of the World](https://cwccg.net/t/5ECH-G0VW-425WLT-BRB8U-1/c.aspx)and [Stonewall Housing](https://cwccg.net/t/5ECH-G0VW-425WLT-BRB8V-1/c.aspx) launched the [Inclusion Health Tool for Primary Care Networks](https://cwccg.net/t/5ECH-G0VW-425WLT-BRB8W-1/c.aspx). This tool is designed to support PCNs to improve their engagement with inclusion health groups, who are the groups experiencing the most severe health inequalities across the UK population.Since its launch, the tool has been used hundreds of times by professionals within PCNs, to support them to meet their network specification requirements to tackle inequalities in their neighbourhood. This training will build on this work, by providing interactive, tailored training sessions to PCNs, which will help to embed action on tackling health inequalities into their everyday activities.VacanciesNone to report. |

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