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| **Welcome from Rugby Practice Member** |

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| **Welcome to this week’s edition of Practice News**Amidst a tumultuous week in Primary Care, I hope this email finds you well. Many colleagues have taken a well-deserved half-term break however I suspect the majority have struggled to avoid all the headlines, political agendas and truly switch off.   Below you will find a host of relevant news bulletins. As winter approaches, collaborative working will be a crucial factor in alleviating system pressures. The CPCS scheme (detailed below) may well be of interest to all practices and their networks.   The CCG recognises the importance of widespread community messaging and engagement. Setting and managing public expectations has been a particular challenge amidst the media spotlight on the profession. Rest assured, the Communications team continues to promote and share the stories championing your local hard work to provide balance to the narrative. |

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| **Dr Jonathan Menon**Practice Member - RugbyNHS Coventry and Warwickshire Clinical Commissioning Group |

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| If you'd like to have Practice News and other relevant CCG updates sent to you directly, please email communications@coventryrugbyccg.nhs.uk. |

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| Latest information for practices**Reminder: for urgent action: Important cervical screening message from the Screening and Immunisation team**As part of the National Ceasing Audit, we have been asked by the Cervical Screening Administration Service (CSAS) to urgently request a response from practices **that have not yet submitted their data**. This message is to request that your practice provide the required information to CSAS (please send to: necsu.csasceasingaudit@nhs.net) at your earliest opportunity. Many thanks to those practices that have already responded to the original request.**Failure to respond to this message may negatively impact patient care.**Where no response is received, patients will need to be re-invited for screening to reduce the clinical risk to those individuals who may have been removed from the Cervical Screening programme in error. We fully acknowledge the competing demands on Primary Care during these busy times. By taking a few minutes to act now, however, you will ensure that those patients who no longer have a cervix in situ are not unnecessarily called for screening, freeing up clinic capacity in the longer term. If you have not previously been contacted in relation to the Audit, then please ignore this email.However, you can request the template to be reissued by sending an e-mail to necsu.csasceasingaudit@nhs.net along with your Practice Code. The team will issue the request as soon as possible.**General Practice Referral to Community Pharmacist Consultation Service (GP-CPCS)**Across the Midlands we are continuing to support PCNs and GPs to implement GP-CPCS and begin referring in minor acuity conditions to Community Pharmacy. In the region we now have 214 Practices signed up and in Stage 3 of implementation. Practices across the region have made over 10,700 referrals since the service went live in November 2020. The recently published Winter Access Fund states that:  The use of the **Community Pharmacist Consultation Service (CPCS)** can help alleviate pressure on GP appointments by harnessing the skills and knowledge of community pharmacists to treat a range of minor illnesses. Using the service gives a patient a same-day appointment in a community pharmacy and helps improve patient experience, as well as directing demand to the most appropriate setting. 800 practices are already signed up to provide the service. NHS England is providing support through a nationally procured resource that will help practices use the new service. **All practices are encouraged to sign up by 1st December 2021.** The PCN Investment and Impact Fund provides an incentive for PCNs to develop plans to implement CPCS or increase their current referral rate. **Participation is also a condition of a practice being able to benefit from the Winter Access Fund.**Engagement and Implementation events continue across the region to enable practices wishing to use GP CPCS to sign up prior to 1st December 2021.If you have any queries regarding GP CPCS please email midlands.pctransformation@nhs.net**Annual Health Checks (AHC) for SMI Patients**Delivery of high-quality Annual Health Checks remains a national and regional priority. **Please be reminded of the importance of completing Annual Health Checks for people with a Serious Mental Illness**(defined as those with a diagnosis of schizophrenia, bi-polar affective disorder – who are on SMI registers – and could also include those with a ‘personality disorder’).A Physical Health Check for SMI patients consists of 6 individual components (these include: Alcohol, Blood Glucose, Blood Lipid, Blood Pressure, BMI Weight and smoking status), and primary care as of this year is incentivised via National QOF to implement all aspects of this Physical Health Check. This is a step forward to ensure SMI patients receive the appropriate level of physical health care to reduce the substantial mortality gap experienced by this patient cohort when compared to the general population. **If you have an SMI you are three and a half times more likely to die pre-maturely which is estimated at 15-25 (depending on gender) years of life lost due to gaps in prevention, diagnosis and treatment.**Physical Health Checks to this patient group is the first step at tackling this health inequality and research has shown that these health checks are effective in supporting the identification and treatment of physical health issues. If you wish to learn more about the business rules surrounding this incentivised payment you can access this [here](https://cwccg.net/5ECH-G5QX-3W4C1S-BVAD3-1/c.aspx), the Midlands Mental Health Clinical Network for Physical Health Management of SMI Patients have a series of Webinars to brief systems on this policy agenda, you can access this[here](https://cwccg.net/5ECH-G5QX-3W4C1S-BVAD4-1/c.aspx). If you want to learn more and get in touch on what you can do to support this agenda contact the Midlands MH Team here.               **Occupational Health Support Service**The schedules below summarise the Occupational Health offer available to GP practices across Coventry and Warwickshire. You will see that there are three tiers, only those in tier 3 are chargeable. GP practices will be charged for either a nurse advisor assessment (£170) or an Occupational Health doctor (£373). The level of assessment will depend on complexity of patient, and the Occupational Health Team will contact practices to notify which is required prior to assessment.A full price list of services offered can be found [here](https://cwccg.net/5ECH-G5QX-3W4C1S-BVAD5-1/c.aspx). **Please note ONLY a small range of services are free of charge to GPs on the performers list.** In terms of referrals practices need to complete the [attached](https://cwccg.net/5ECH-G5QX-3W4C1S-BVAD6-1/c.aspx) referral form and send it to **occupationalhealth@uhcw.nhs.uk**              **Allied Health Professionals (AHPs)**Following Allied Health Professionals day on 14 October 2021, our Head of Clinical Workforce & Quality in Personalised Care, Kate Jackson, has written a blog on the [importance of recognising AHPs in non-AHP roles](https://cwccg.net/5ECH-G5QX-3W4C1S-BVAD7-1/c.aspx)**Warwickshire North GP Enhanced Services Payments****On behalf of Jo Evans, Senior Contracts Manager, Contracting Team Warwickshire North GP Enhanced Services Payments - NHS Coventry & Warwickshire CCG**Please accept apologies around the recent reminder around the submission of the enhanced services to the DLP which was incorrect. The CCG have been working with Primary Care Warwickshire who will be collecting your data using the EMIS reporting tool. This will then be validated and submitted on your behalf to the CCG for payment. There may be some enhanced services like the signposting scheme which are not reported using this tool and manual returns will still be required. These will need to be sent to the CCG contracting inbox cwccg.contracting@nhs.net Please note this is a new email address. **Latest IPC Guidance for consultations in Primary Care and General Practice****On behalf of Sharon Stuart, Infection Prevention and Control Strategic lead Nurse- Coventry and Warwickshire CCG**Please see [the link](https://cwccg.net/5ECH-G5QX-3W4C1S-BVAD8-1/c.aspx) which takes you to the latest IPC guidance for consideration in Practice.Should you have any queries regarding the guidance or how to implement in practice, please contact the IPC Team.**Consanguinity leaflet****On behalf of Safeguarding Team, Coventry & Warwickshire CCG**Consanguinity has been a modifiable risk factor identified in the Children Death Overview Reports in the last three years, and Coventry LA Public Health commissioned the first iterations of the document with Coventry faith groups to inform decision making. The [document](https://cwccg.net/5ECH-G5QX-3W4C1S-BVAD9-1/c.aspx) and [supportive guidance](https://cwccg.net/5ECH-G5QX-3W4C1S-BVADA-1/c.aspx) enclosed have been further iterated by consultation with key stakeholders including Genetics clinicians, Designated Doctor Children Death, Primary Care, 0-19 service and Midwifery.**PLT Dates 2022**Please find attached a [list of PLT dates for 2022](https://cwccg.net/5ECH-G5QX-3W4C1S-BVADB-1/c.aspx)for all areas.**Safeguarding Case Conference Claims Reminder**Please remember to forward your Safeguarding Case Conference claims for Quarter 2 and 3 as soon possible.  All claims should be submitted to the Primary Care Team at cwccg.primarycare@nhs.net**GP Access - need to know information**Please see [update](https://cwccg.net/5ECH-G5QX-3W4C1S-BVBBN-1/c.aspx) produced by the NHS England and NHS Improvement (Midlands) Communications team.**Freedom to speak up**Speaking up about any concern we have at work is really important. In fact, it’s vital because it will help us to keep improving our services for all patients and the working environment for our staff. You may feel worried about speaking up, and we understand this. Please don’t be put off. The NHS aspires to be the safest health system in the world and achieving that ambition requires us to listen our staff. Our senior leaders and entire Governing Body are committed to an open and transparent culture and encourage you to speak up. We will look into what you say and you will always have access to the support you need. This includes individual support, keeping you informed throughout the process and at the conclusion to provide feedback.Raising a concern is sometimes also referred to as ‘speaking up’ or ‘whistleblowing.’ We use those terms to describe when staff speak up or provide information about wrongdoing, risk or malpractice which they believe could be putting others at risk and which could involve patients, colleagues or the organisation they work in. Examples of what you can raise as a concern or suggestions about improvement could be:• Unsafe patient care;• Poor clinical practice or other malpractice which may harm patients;• Failure to safeguard patients;• Untrained staff;• Unsafe working conditions• Lack of policies;• A bullying culture;• Staff who are unwell or stressed and not seeking help.The Freedom to Speak Up Guardian is an important role to act as an independent and impartial source of advice and support to staff at any stage of raising a concern. The Freedom Guardian can support you to speak up and also raise the concern if you feel you cannot step forward and speak openly. We hope you will feel comfortable raising your concern openly, but we also appreciate that you may want to raise it confidentially. This means that while you are willing for your identity to be known to the person you report your concern to, you do not want anyone else to know your identity. Therefore, we will keep your identity confidential if that is what you want, unless required to disclose it by law (for example, by the police)/ You can choose to raise your concern anonymously, without giving your name, but that may make it more difficult for us to investigate thoroughly and give you feedback on the outcomeFreedom to Speak Up Contacts:• Mary Mansfield, Freedom to Speak up Guardian/Deputy Director of Nursingmary.mansfield3@nhs.net• Jackie Channel, Freedom to Speak up Guardian/ Head of Safeguardingjackie.channell@nhs.net• Angela McDonald, Freedom to Speak up Guardian/Quality Support Officerangela.mcdonald8@nhs.net• Raman Johal, Freedom to Speak up Champion/Communications & Involvement Managerraman.johal@nhs.netIf you have a fraud concern, you could also speak to:• The CCG’s Local Counter Fraud Specialist - Richard Loydall: richard.loydall@nhs.net;telephone 024 76 536871; mobile: 07887 557496• CCG Chief Finance Officer – Adrian Stokes Adrian.stokes5@nhs.net**Act on Energy - Dementia Support Groups in Warwickshire**Do you support families at risk of fuel poverty? Are you in contact with residents who are struggling to pay their energy bills due to job losses, reduced pay or higher usage?  Act on Energy provides **FREE support** to any resident living in Warwickshire. We offer:• A specialist helpline for residents or professionals, offering support and advice on keeping warm and ways to help reduce your energy bills: 0800 988 2881• Support with reading and understanding fuel bills and switching energy supplier• Support for accessing funding for emergency heating replacements (subject to eligibility)• Home visits to support the most vulnerable households – these may be booked in for the future or carried out remotely• Heat4Health project to strengthen the pathway between Health services and Act on Energy and to raise awareness with professionals and residents of the health implications of living in a cold and damp homeWe also offer free awareness training for professionals and community groups. **To make a referral:**Telephone**0800 988 2881**or complete the [Enquiry Form](https://cwccg.net/5ECH-G5QX-3W4C1S-BVADC-1/c.aspx) online**.****Singing for Lung Health Courses**Breathe Arts Health Research are running Singing for Lung Health programmes in Warwickshire to improve lung health, breath control and wellbeing for patients with respiratory conditions. Places are open for booking for November and January courses and are free for participants. If you would like to refer a patient, please contact us:Email: mary@breatheahr.orgCall: 07858 296855Complete an [online registration form](https://cwccg.net/5ECH-G5QX-3W4C1S-BVBSG-1/c.aspx)**Arts and dementia Warwickshire**Please see informational [poster](https://cwccg.net/5ECH-G5QX-3W4C1S-BVBSH-1/c.aspx) and [leaflet](https://cwccg.net/5ECH-G5QX-3W4C1S-BVBSI-1/c.aspx) regarding Arts Uplift events taking place in November and December across the Coventry and Warwickshire area. The Creative Health programme is commissioned by Warwickshire County Council.            Training, events & surveys**CSCP Inter-Agency Training Opportunities - November 2021 - March 2022**Please find [attached](https://cwccg.net/5ECH-G5QX-3W4C1S-BVADD-1/c.aspx) virtual inter-agency training opportunities, provided by Coventry Safeguarding Children's Partnership, details of course title and dates and timings can be found on the attached document, together with the details of how to book a place.  **Long Covid Webinar: A person-centred recovery**We’re no longer in a national lockdown and life feels as though it is slowly getting back to normal, but for those who contracted COVID-19 and are still living with the debilitating consequences of the virus, the battle is far from won. [With almost 400,000 UK adults experiencing the prevailing symptoms of Covid-19 over a year after first contracting the virus](https://cwccg.net/5ECH-G5QX-3W4C1S-BVADE-1/c.aspx), Long Covid continues to remain on the agenda as a pressing and pertinent issue.             National Voices are holding a webinar on **Thursday 4th November 2021 at 10.30am – 12.00noon**that will explore a person-centred recovery to Long Covid. This webinar event emerges from National Voices’ programme of work to raise awareness of the prevailing issue of Long Covid in communities at risk of exclusion, and to share and shape the organisation's plans for a sector wide response. Register for the event [here](https://cwccg.net/5ECH-G5QX-3W4C1S-BVADF-1/c.aspx)**Warwickshire Physical Health – we want to hear your views**General Practices and Pharmacies play an integral part in delivering and supporting health services to Warwickshire residents, and Warwickshire County Council is seeking your views and experiences around these services.   Warwickshire County Council currently commission the following health related services:  * Fitter Futures Warwickshire – Physical Activity on Referral
* Fitter Futures Warwickshire – Adult Weight Management
* NHS Health Checks
* Stop Smoking

General Practices and Pharmacies either the deliver the service, such as Stop Smoking or NHS Health Checks, or refer their patients into the community lifestyle services, such as Fitter Futures Warwickshire. We value your input to ensure the services meet your needs and we want to hear your views as a Warwickshire Health Professional. Please share your feedback through our survey on the separate services, such as the referral process, the delivery model, and help us understand the barriers, challenges, limitations, and positive attributes surrounding the current models. [**Take Part in the Survey**](https://cwccg.net/5ECH-G5QX-3W4C1S-BVADG-1/c.aspx)**More information about the services**Adult Weight ManagementThis service provides a free 12-week programme of weight management support to adults aged 16+. This service is currently delivered by Slimming World, WW (Weight Watchers) and Everyone Health. This service supports residents with a body mass index of 28+.  Physical Activity on ReferralThis service provides a tailored 12-week programme of physical activity within a leisure centre setting with a discounted membership rate. The service is for those with specific health conditions. [Click here for more information.](https://cwccg.net/5ECH-G5QX-3W4C1S-BVADH-1/c.aspx)NHS Health ChecksThe NHS Health Check is a prevention programme which aims to reduce the chance of a heart attack, stroke or developing some forms of dementia in people aged 40-74. Eligible Warwickshire residents are invited to a GP NHS Health Check every five years. [Click here for more information](https://cwccg.net/5ECH-G5QX-3W4C1S-BVADI-1/c.aspx).Stop SmokingThis service provides advice, support and encouragement to help improve residents' chances of quitting. This service is delivered in certain General Practices, Pharmacies and Community providers. [Click here for more information.](https://cwccg.net/5ECH-G5QX-3W4C1S-BVADJ-1/c.aspx)**Adult Autism Course in Nuneaton - places available**There are places available for Adult Autism Education Course in Nuneaton, starting in December. We would be grateful if you could pass this information and flyer on to anyone that may be interested.This a course for **adults** (18+ years) **with autism**(diagnosed, awaiting diagnosis or those that think they may be autistic), **living in Coventry & Warwickshire**. The course is suitable for individuals not currently accessing or eligible for learning disability support.For more information and to book a place please visit[**http://caass.eventbrite.co.uk**](https://cwccg.net/5ECH-G5QX-3W4C1S-BVADK-1/c.aspx)**Adult Autism Course in Nuneaton - places available**There are places available for Adult Autism Education Course in Nuneaton, starting in December. We would be grateful if you could pass this information and flyer on to anyone that may be interested.This a course for **adults** (18+ years) **with autism**(diagnosed, awaiting diagnosis or those that think they may be autistic), **living in Coventry & Warwickshire**. The course is suitable for individuals not currently accessing or eligible for learning disability support.For more information and to book a place please visit[**http://caass.eventbrite.co.uk**](https://cwccg.net/5ECH-G5QX-3W4C1S-BVADK-1/c.aspx)**Diabetes awareness event - 14 November**Please see the [attached](https://cwccg.net/5ECH-G5QX-3W4C1S-BVCB8-1/c.aspx) flyer regarding a diabetes awareness event taking place in Coventry, it would be great if you could share this with your contacts/connections as the event is open to anyone who wishes to come along.  NHS Coventry and Warwickshire Clinical Commissioning Group (CCG) and the Lions Club of Coventry Godiva in partnership have organised a Diabetes and Health Awareness Event to support local communities. The event will be taking place on Sunday 14th November 2021, from 10.00 am until 3.00pm at the Ramgharia Gurdwara, 1103 Foleshill Road, Coventry, CV6 6EP. To mark World Diabetes Day 2021 in Coventry, the NHS and the Lions Club aim to raise awareness of the impact that diabetes can cause, how to prevent getting the disease in the first place, how to access local services for support. The theme for World Diabetes Day 2021-23 is access to diabetes care. 100 years after the discovery of insulin, millions of people with diabetes around the world cannot access the care they need. People with diabetes require ongoing care and support to manage their condition and avoid complications. In Coventry, we want as many people as possible to know that support services are available to access. Newsletters**Medicines Matter - October 2021**Welcome to the October edition of Medicines Matter – a prescribing update for primary care clinicians. This monthly newsletter aims to keep GPs, nurses, pharmacists and other healthcare professionals up to date with medicines-related news. The Medicines Optimisation Team aims to provide evidence-based information and updates, with recommendations and advice for application to everyday practice, to all the CCGs we support.   [Attached](https://cwccg.net/5ECH-G5QX-3W4C1S-BVCB9-1/c.aspx) as a PDF you can download this newsletter to discuss at team meetings and/or print off to put up in staff rooms. We would however encourage use of this information on screen (with internet access), as it contains useful links to further information.  Read, digest, discuss and disseminate to any colleagues you think might find this information useful!  We recommend the newsletter is printed and displayed on staff notice boards so that all staff are aware of current prescribing messages (but do not display on public facing notice boards, as the information is not designed for a lay audience).      Contact the Medicines Optimisation Team for further support.   VacanciesNone to report. |

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