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| **Welcome from CCG Chair and Accountable Officer** |

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| **Welcome to this week’s edition of Practice News**Hello, please see the wealth of information in this week’s bulletin as a reminder and round up. I hope you find the posters and social media messaging about primary care helpful and easy to use to support your efforts. I’ll be brief this week as there is a lot to read in the attachments and I want to allow space for our Accountable Officer, Phil Johns to add a few words.                                                                                                                                      SarahWe all see the current headlines around access to General Practice, which will doubtless be adding to the pressures you are already feeling from our patients about what they are able to access . For what it is worth, please be clear that I absolutely recognise the efforts you are making to maintain and increase provision of the services you provide. This is very much an issue across all parts of health and care in Coventry and Warwickshire, it is evident across our patch that practices are dealing with demands beyond normal capacity. Please be assured that when I speak to our colleagues, as well as our local MPs and councillors I am clear that this is a system and everyone is working hard to address the issues facing us. You should have received information we are looking to get out about the practice offer, and I am looking to issue further communications around the abuse some of your staff are receiving which is entirely unacceptable.  Thank you for all you continue to do to deliver the best possible care for your patients in these difficult times.                                                                                                                          Phil |

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| **Dr Sarah Raistrick**CCG ChairNHS Coventry and Warwickshire Clinical Commissioning Group |

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| **Phil Johns**Accountable OfficerNHS Coventry and Warwickshire Clinical Commissioning Group |

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| If you'd like to have Practice News and other relevant CCG updates sent to you directly, please email communications@coventryrugbyccg.nhs.uk. |

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| Latest information for practices**How Primary care has delivered - Communications assets**To support our practices in Coventry and Warwickshire with patient expectations and being aware of the ‘new’ ways of access – please find attached a range of communications materials.[Attachment](https://cwccg.net/5ECH-FSBX-3I2931-BKJX1-1/c.aspx) 1[Attachment 2](https://cwccg.net/5ECH-FSBX-3I2931-BKJX2-1/c.aspx)[Attachment 3](https://cwccg.net/5ECH-FSBX-3I2931-BKJX3-1/c.aspx)[Attachment 4](https://cwccg.net/5ECH-FSBX-3I2931-BKJX4-1/c.aspx)[Attachment 5](https://cwccg.net/5ECH-FSBX-3I2931-BKJX5-1/c.aspx)[Attachment 6](https://cwccg.net/5ECH-FSBX-3I2931-BKJX6-1/c.aspx)These are a series of images for use on social media channels to inform the public/patients of how things have changed over the course of the last 18 months and what they can expect when contacting their practice.[Practice website poster (NHS CCG Accessing primary care A4 poster)](https://cwccg.net/5ECH-FSBX-3I2931-BKJX7-1/c.aspx)This poster collates the social media images into one to enable practices to upload directly to their websites.[Practice waiting room poster (NHS CCG Accessing primary care A3 poster)](https://cwccg.net/5ECH-FSBX-3I2931-BKJX8-1/c.aspx)This poster collates the social media images into one to enable practices to print and display as appropriate within their practices. **Guidance on GP registration of Afghan Citizens and Families**While we have a contracted service with the Meridian practice who continue to provide the majority of care to Refugees and Asylum Seekers in Coventry, we know that many practices in Coventry and Warwickshire are welcoming Refugees and Asylum seekers in greater number than usual and providing ongoing care despite the wider pressures in primary care. Thank you.[Here](https://cwccg.net/5ECH-FSBX-3I2931-BKJX9-1/c.aspx) is a reminder about registration requirements for this cohort of patients.**Consultant Connect Service Update – GP Liaison Service Pilot**The GP Liaison Service, provided by George Eliot Hospital, is going to be available, via Consultant Connect, from 11thOctober. Please see the [attached](https://cwccg.net/5ECH-FSBX-3I2931-BKJXA-1/c.aspx) for more information.                     **Core script and collateral for tackling anti-vaccination campaigners in schoolsOn behalf of Terri Scott, Business Support Officer-Warwickshire County Council.**Please see [attached](https://cwccg.net/5ECH-FSBX-3I2931-BKJXB-1/c.aspx) for suggested core script which has been shared with schools, which could also be adapted for Primary Care. The second [attach](https://cwccg.net/5ECH-FSBX-3I2931-BKJXC-1/c.aspx)ment is information on fake vaccination consent forms that have been circulated in some schools.**Warwickshire Domestic abuse service**Please find [attached briefing note](https://cwccg.net/5ECH-FSBX-3I2931-BKJXD-1/c.aspx) regarding the Domestic abuse service in Warwickshire. **It is important to note that the service delivered to Warwickshire GP surgeries will remain unchanged however will no longer be called IRIS. The IRIS Advocate Educator name has been replaced with Health Advocate Educator**. **DA Languages - Interpreting services**Please find [attached](https://cwccg.net/5ECH-FSBX-3I2931-BKJXE-1/c.aspx) information on the translating and interpreting commissioned services available from DA Languages.DA Languages provides support through:* Telephone Interpreting
* Face to Face Interpreting Spoken Languages and BSL
* Written Translations and Transcriptions
* Video Remote Interpreting

[Raising a Face-to-Face Booking](https://cwccg.net/5ECH-FSBX-3I2931-BKJXF-1/c.aspx)[Raising a Translation Booking](https://cwccg.net/5ECH-FSBX-3I2931-BKJXG-1/c.aspx)[Telephony Interpreting- Long Guide](https://cwccg.net/5ECH-FSBX-3I2931-BKJXH-1/c.aspx)[Telephony Interpreting - Short Guide](https://cwccg.net/5ECH-FSBX-3I2931-BKJXI-1/c.aspx)[Video Remote Interpreting Guide](https://cwccg.net/5ECH-FSBX-3I2931-BKJXJ-1/c.aspx)[How to raise feedback](https://cwccg.net/5ECH-FSBX-3I2931-BKJXK-1/c.aspx)Please note for Telephony interpreting each practice will need to enter their own unique PIN- please find attached lists of your practice PIN for [Coventry & Rugby Area](https://cwccg.net/5ECH-FSBX-3I2931-BKJXL-1/c.aspx) and for [Warwickshire North area](https://cwccg.net/5ECH-FSBX-3I2931-BKJXM-1/c.aspx)**Documents to support the Network Contract DES**On behalf of NHSE please see [**attached**](https://cwccg.net/5ECH-FSBX-3I2931-BKJXB-1/c.aspx) document for variation to the 2021/22 Network Contract Directed Enhanced Service (DES) Specification, which implements the plans for primary care networks (PCNs) described in our letter of 23 August 2021.  All supportive documents are added to the website, please follow the link [NHS England » GP Contract](https://cwccg.net/5ECH-FSBX-3I2931-BKIT2-1/c.aspx)                   **Letter for flu to announce inclusion of new eligible cohort**On behalf of NHSE lease see [attached](https://cwccg.net/5ECH-FSBX-3I2931-BKJXC-1/c.aspx) letter for flu to announce inclusion of new eligible cohort for your information.                            **Notification of Pharmacy Closure**Please note, NHS England have received notice that **Shiraz & Sons Ltd**, **Clay lane pharmacy**will cease to provide pharmaceutical services on **24/12/2021** and will be removed from the pharmaceutical list for the area of **Coventry**Health and Wellbeing Board with effect from this date. Pharmacy details are as follows:                 ODS code: FJ355Shiraz & Sons Ltd, Clay Lane pharmacyClay Lane Health Centre, 5 Clay Lane, Upper Stoke, COVENTRY, CV2 4LJ**Consultant Connect Service Update – Haematology Pilot**Haematology Messaging A&G and Urgent Pathway Telephone A&G is now live, via Consultant Connect. Please see the [attached](https://cwccg.net/5ECH-FSBX-3I2931-BKKFC-1/c.aspx) for further information on the summary of this service and how to access it.                 **Reminder: FOR INFO: B0951 - Package of documents to support the Network Contract DES for cascade and upload.**On behalf of the NHS England and NHS - Please see attached B0951 - Package of documents :[Attachment 6](https://cwccg.net/5ECH-FSBX-3I2931-BKKFD-1/c.aspx)[Attachment 7](https://cwccg.net/5ECH-FSBX-3I2931-BKKFE-1/c.aspx)[Attachment 8](https://cwccg.net/5ECH-FSBX-3I2931-BKKFF-1/c.aspx)[Attachment 9](https://cwccg.net/5ECH-FSBX-3I2931-BKKFG-1/c.aspx)[Attachment 10](https://cwccg.net/5ECH-FSBX-3I2931-BKKFH-1/c.aspx)[Attachment 11To  support the Network Contract DES for cascade and upload for your information.](https://cwccg.net/5ECH-FSBX-3I2931-BKKFI-1/c.aspx)All the documents will be added to our website [NHS England » GP Contract](https://cwccg.net/5ECH-FSBX-3I2931-BKIT2-1/c.aspx) shortly.**Reminder: Women’s mental health project - Warwick and Nuneaton**This is a reminder that the WOMENtalk project launched this week in Warwick (Wednesdays from 11-12.30) and Nuneaton (Fridays from 12 till 1.30pm). Please disseminate to your professional contacts who might want to refer and directly to service users who would benefit. More details [here](https://cwccg.net/5ECH-FSBX-3I2931-BKIT3-1/c.aspx) and below:[Promotional material](https://cwccg.net/5ECH-FSBX-3I2931-BKKFJ-1/c.aspx)[Referral form](https://cwccg.net/5ECH-FSBX-3I2931-BKK4P-1/c.aspx)Please contact Jack Clemons for more information - Jack.Clemons@sbitc.org.uk  or call Jack on 07494 734 264.**NHS Cervical Screening Management System - Important update****Important update about the new NHS Cervical Screening Management System**Dear colleague,             We want to update you about the new NHS Cervical Screening Management System which will replace the current call/recall IT system for the NHS Cervical Screening Programme.              We are working at pace to design and develop a safe and stable new system through user centred design. In the interest of clinical safety, which is our main priority throughout this process, it has been agreed that further time is needed to develop and test the new system to ensure that it can be deployed safely.              The launch of the new system has therefore been postponed from 30 October 2021. We areworking on a revised timing plan, so we will communicate this as soon as it has been confirmed.         Please continue to use the current NHAIS based system until the new NHS Cervical Screening Management System is launched in 2022.         For your information, we have provided a link to the latest NHS England and Improvement letter.         [NHS CSMS October 2021 Important Update](https://cwccg.net/5ECH-FSBX-3I2931-BKIT4-1/c.aspx)         We hope that this will give providers of NHS Cervical Screening Programme services additional time to prepare for a safe and smooth transition to the new system.               **What steps can providers of NHS Cervical Screening Programme services continue to take to support us with these important changes?**         We are seeking your support to ensure that all providers of NHS Cervical Screening Programme services have actioned the following steps by 1 December 2021:               **1. Update devices with the latest software**To access the new NHS Cervical Screening Management System, additional software will need to be installed on your provider's devices. Almost 93% of NHS organisation who provide NHS Cervical Screening Programme services have already downloaded and started testing NHS Credential Management. For more information, please follow the [guidance about the IT requirements](https://cwccg.net/5ECH-FSBX-3I2931-BKIT5-1/c.aspx).              **2. Arrange for NHS smartcards to be set up and updated**Access to the new system will be via an NHS smartcard only and we are very grateful to those providers who have already arranged access for staff using their smartcards. All staff who need access to the NHS Cervical Screening Management System will need to have an NHS smartcard with the correct role, workgroup profile and permissions in place before they can use the new system. Staff who do not currently have an NHS smartcard set up, ready to use with the new system should contact their local registration authority to apply for one as soon as possible. So far more than 21,000 members of the workforce have updated their smartcards and we would like to thank colleagues for their assistance with this. Please use the [guidance to ensure NHS smartcards have been updated](https://cwccg.net/5ECH-FSBX-3I2931-BKIT6-1/c.aspx) accordingly by thedeadline.        **3. Install NHS smartcard readers**All organisations will need to ensure that staff working in cervical screening services have access to an NHS smartcard reader to use with the new NHS Cervical Screening Management System. For more information please follow the [guidance about the IT requirements](https://cwccg.net/5ECH-FSBX-3I2931-BKIT7-1/c.aspx).**Our next implementation readiness webinar**Our webinars have been postponed until further notice. But we will keep you informed of the next date. In the meantime, if you want to catch up on any other past webinars that you've missed, please [visit our website here](https://cwccg.net/5ECH-FSBX-3I2931-BKIT8-1/c.aspx).     **Further information**Detailed guidance and information about how to help your organisation prepare for the new system is [published on our website](https://cwccg.net/5ECH-FSBX-3I2931-BKIT9-1/c.aspx). Further support and guidance is also available directly from the programme team. Please email us: screening.implementation@nhs.            Best regards,Cervical Screening Programme        **Reminder: FOR INFO: Replacement of Gardasil® by Gardasil 9® vaccine in the NHS national HPV vaccination programme****On behalf of Matt Olley, Head of Public Health Commissioning and Operations**The HPV vaccine is changing from early 2022, once stock of the current vaccine, Gardasil 4 have been used up. Gardasil® 9 will replace the current vaccine, Gardasil®.In order to be able to distinguish whether Gardasil® or Gardasil® 9 vaccine has been administered, GP’s will need to ensure the product/vaccine name, i.e. Gardasil® or Gardasil® 9 is reported and recorded on their IT systems as opposed to ‘HPV’.**Reminder: For Action: Supply issue with Asacol® (Mesalazine) 800mg MR gastro-resistant tablets****On behalf of the NHS England and NHS Improvement**Please find [attached](https://cwccg.net/5ECH-FSBX-3I2931-BKKFK-1/c.aspx) a Medicine Supply Notification for:A Tier 2 medicine supply notification for Asacol® (Mesalazine) 800mg MR gastro-resistant tablets

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| **Medicine** | **Out of stock** | **Alternatives** |
| Asacol® (Mesalazine) 800mg MR gastro-resistant tablets | From early October 2021 with a resupply date to be confirmed. | ·       Octasa® MR 400mg and 800mg tablets·       Asacol® 400mg MR gastro-resistant tablets·       Other mesalazine tablet preparations, with different release characteristics, also remain available.             |

                  There have also been changes to the resupply dates of the medicines listed below. These communications were previously circulated via the NHSE&I commissioning routes.

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| **Original MSN/SDA reference** | **Date of original MSN/SDA** | **Supply issue** | **Resupply date originally communicated** | **Updated resupply date as of w/c****4thOctober 2021** |  |         |
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| MSN/2020/041 | 17/07/2020 | Metronidazole (Acea) 0.75% gel | September 2020 | Mid-October 2021 |         |         |
| MSN/2021/037 | 21/07/2021 | Clonidine (Catapres) 100mcg tablets | w/c 4 October 2021 | w/c 11 October 2021 |         |         |
| MSN/2021/042 | 02/09/2021 | Nalcrom (sodium cromoglicate) 100mg capsules | w/c 1 November 2021 | Mid-December 2021 |  |  |

      Please be aware this communication is also being circulated separately to all community pharmacies in England.      Please note that for supply issues that have been categorised as tier 1 or 2, DHSC and the MSRG have requested that the NHSE&I commissioning routes are used to reach community pharmacy and GP practices. More serious supply issues are communicated via the Central Alerting System for action. If you have any queries please contact: DHSCmedicinesupplyteam@dhsc.gov.ukTraining, events & surveys**West Midlands VRU Regional County Lines & CE Awareness training programme October 2021**The West Midlands Violence Reduction Unit (WM VRU) will be supporting County Lines Awareness in October 2021 through a training programme, see [**attached**](https://cwccg.net/5ECH-FSBX-3I2931-BKK4P-1/c.aspx) with more than **20 FREE** training sessions to raise awareness of Criminal Exploitation, County Lines and Wider Vulnerability (11th – 17th October 2021). This regional awareness training programme aims to develop and improve our understanding of the threat from County Lines and Criminal Exploitation. On behalf of the West Midlands Violence Reduction Unit and our partners we would like to share our **deepest gratitude** to our third sector partners who are delivering the training within the programme attached. We encourage you to **share** this awareness training programme far and wide amongst your networks.**Reminder: Seasonal Influenza Vaccination Programme 2022/22: Immform Surveys (GP Patients - Main and Children's Flu Survey- First survey opens on 1st October 2021**On behalf of Public Health England, this is to remind you that the September 2021 Seasonal Influenza Vaccine Uptake surveys for GP Patients (Flu and Childhood Flu) opens on ImmForm Friday 1st October 2021and closes Monday 18th October 2021.The collection will reflect vaccines administered to eligible patients between 1st September 2021 and 30th September 2021*.*It is anticipated that data will automatically be uploaded from the following system suppliers by Monday 11th October 2021* EMIS Health
* INPS (Vision)
* Microtest
* TPP (SystmOne)

**Action for General Practices**Please ensure your data has been automatically uploaded by logging onto ImmForm, all submissions should be automatically uploaded by Monday 11th October 2021. Queries on automatic uploads should be discussed directly with your system supplier.If your Practice system fails to upload automatically or your system does not have the capability to extract data automatically please make arrangements to submit data manually between Tuesday 12th and Monday 18th October 2021. ImmForm can be accessed [here](https://cwccg.net/5ECH-FSBX-3I2931-BKIT0-1/c.aspx), you will need your Practice login and password. If you have forgotten your password please use the *‘forgotten password?’*facility on the sign in page. **User Guide**The user guide for 2021/22 is not yet published and was expected by late September. The 2020/21 user guide for this collection can be found [here](https://cwccg.net/5ECH-FSBX-3I2931-BKIT1-1/c.aspx). For instructions on manual data entry please refer to Section 6 (page 20) Datasets: submitting data on ImmForm manual entry.   For queries on this survey please contact your local Screening and Immunisation Clinical Advice Service at; england.wmid-imms@nhs.net**Bridging the healthcare access gap for people with disabilities - INFO ABOUT BSL**A NEW initiative to encourage more healthcare and/or non-clinical staff to take up sign language as an extra language and skill, is now available locally. The Signs4Life scheme is to help people to communicate and engage with vulnerable service users, patients, and colleagues, who may be hard of hearing. Radiyya Jahan, Signs4Life partnerships officer, explains “There are more than nine million hard of hearing people registered in the UK. We have already worked with social workers, housing staff, teachers, the local NHS, and Royal Mail. We wanted to open our programs to the general public, who might also have an interest in learning sign language. We are offering a community 6-week BSL program, which you can enjoy and access from the comfort of your homes, delivered through Zoom”. Signs4Life is leading efforts towards a society in which people with disabilities have full access and are working to raise the public and political awareness of disability provision. For more details on the Autumn community programs, please sign up [here](https://cwccg.net/5ECH-FSBX-3I2931-BKJXN-1/c.aspx).**Annual Health Checks for People with Learning Disability Training**The Community Learning Disability Team, Coventry and Warwickshire Partnership Trust are providing 4 sessions between October and December 2021- please see [attached information](https://cwccg.net/5ECH-FSBX-3I2931-BKJX9-1/c.aspx)**11th National General Practitioner Worklife Survey 2020**The National GP Worklife Survey has been running for 20 years and provides the only consistent national picture of the working lives of GPs and how it is changing over time. It is particularly important at the moment because all of our working lives have been affected so profoundly by Covid-19.The survey is organised by Prof Kath Checkland, GP and Professor in Health Policy and Primary Care at the University of Manchester. We are inviting all GPs in England to complete the survey by clicking [this link](https://cwccg.net/5ECH-FSBX-3I2931-BKJXO-1/c.aspx) to access the survey online. The summary findings will be made available to the Department of Health, NHS England, the BMA, and the Doctors’ and Dentists’ Review Body, as well as GPs themselves, and the survey therefore represents an opportunity for GPs to let policy makers know about the things which are affecting their job satisfaction and stress.Please could anyone completing the survey input their Practice name & CCG area into the free text box on the form. Survey closing date is 30th November 2021.**Diabetes UK Helping Patients Get Active - 2-4 November 2021**You’re invited to our new, **free**[**Helping Patients Get Active**](https://cwccg.net/5ECH-FSBX-3I2931-BKJXP-1/c.aspx) lunchtime conference taking place online between **2 – 4 November 2021**. It’s ideal for any healthcare professional who wants to encourage any adults with diabetes to do more than 30 minutes of movement per week. With National Lottery funding through Sport England, we’ve designed the event to help you break down any barriers your patients might have to getting started, to encourage and support them to move more in ways that suit them. This funding has also allowed us to support inactive people living with diabetes in communities in the Midlands, and during the event you’ll be able to hear some insights from this work.Over three, bite-sized sessions (**12.30pm – 1.30pm**), easy to fit into busy schedules, a variety of speakers will share practical information about a range of topics, from understanding what barriers to exercise are for people living with diabetes and how to overcome them, to nutrition and practical strategies to help your patients move more. Plus, you’ll hear from people living with diabetes as they share their own perspectives on what they’ve found to be helpful during their journey to get moving. You’ll take away practical learning to implement into your workplace the very next day and be able to put questions to our expert speakers. There are only **300 spaces** available for this exclusive conference, so don’t miss your chance to sign up now. You’ll also receive a certificate of attendance for joining the conference live. The sessions will be available on-demand after the conference, for you to refer to later.[**Register for your free place now.**](https://cwccg.net/5ECH-FSBX-3I2931-BKJXQ-1/c.aspx)Please feel free to share with colleagues who may be interested. We look forward to welcoming you in November.**Learning Disability Training Opportunities for Primary Care**Please see [**attached**](https://cwccg.net/5ECH-FSBX-3I2931-BKKFJ-1/c.aspx) training opportunities that will support practices in the delivery of the Annual Health Check DES. The training will be led by the Community Learning Disability Team, and the invitation is open to all staff but will be of particular benefit to those involved in the delivery of annual health checks for people on your practice LD register.**Keeping the spirit alive – community powered big conversationOn behalf of Cllr Heather Timms, Portfolio Holder for Environment, Climate and Culture, Warwickshire County Council**Dear Colleague,  We write to you again regarding the major countywide event taking place on Thursday 4 November 2021 to apply the learning from COVID and create conditions in which strong community action can continue to thrive. If you have not yet registered your place at the event, then we encourage you to do so using [the link.](https://cwccg.net/5ECH-FSBX-3I2931-BKJXR-1/c.aspx)To help shape the event and its agenda we have held a series of virtual workshops.  Responding to requests we will be holding a further workshop for voluntary, community and social enterprise sector organisations, and public sector organisations, on Monday 11 October 2021 between 3.15pm and 4.45pm.To register your place at this workshop please use [the link.](https://cwccg.net/5ECH-FSBX-3I2931-BKKVO-1/c.aspx)        If your organisation has a membership of any kind, we would appreciate you cascading this email to your members.  If you have any questions, please don’t hesitate to contact us using the email address communityconversations@warwickshire.gov.ukWe look forward to seeing you soon.  Cllr Heather Timms  Portfolio Holder for Environment, Climate and Culture, Warwickshire County Council  Newsletters**Warwickshire North GP IT Newsletter**Please see [attached](https://cwccg.net/5ECH-FSBX-3I2931-BKKVP-1/c.aspx) Warwickshire North GP IT newsletter.**Coventry and Rugby GP IT Newsletter**Please see [attached](https://cwccg.net/5ECH-FSBX-3I2931-BKKFD-1/c.aspx) latest updates from the IT Team.**Rise stakeholder newsletter - Autumn 2021**[Click here](https://cwccg.net/5ECH-FSBX-3I2931-BKKVQ-1/c.aspx) to view the Autumn newsletter from Rise - the Coventry and Warwickshire Children and Young People’s Mental Health Service.VacanciesNone to report. |

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