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| **Welcome from CCG Chair** |

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| **Welcome to this week’s edition of Practice News**Hello and welcome to this week’s round up. Today’s issue is full of updates and opportunities: please do look at this week’s trainings and events section!  In other news, the CCG communications team are working with Primary card leads, GPs and neighbouring partners to address some of the views surrounding GP access. We are all aware of how routes of access have changed, for the better in most cases, and this needs to be communicated to our patient population. There are practice posters, website posters, social media assets and infographics in the making which we hope to share with you shortly. For now, please see a preview below of what has been created. Hope you manage to enjoy what appears to be a very sunny start of the weekend! |

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| **Dr Sarah Raistrick**CCG ChairNHS Coventry and Warwickshire Clinical Commissioning Group |

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| If you'd like to have Practice News and other relevant CCG updates sent to you directly, please email communications@coventryrugbyccg.nhs.uk. |

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| Latest information for practices     **Updated treatment of CDI GP algorithm**Please find [attached](https://cwccg.net/5ECH-FO02-3I2931-BGYNT-1/c.aspx) the updated CDI treatment algorithm for primary care.  This has been updated in line with new NICE guidance which outlines the changes in treatment.      **Neonatal Community Outreach Service - now launched at UHCW**We are a new service that launches in autumn 2021 providing specialist care and support to babies and their families in Coventry and Warwickshire after discharge from neonatal units at University Hospital Coventry, George Eliot and Warwick Hospital. **What will the new service do?**     Hosted by UHCW, we aim to work towards an earlier discharge for premature and term babies who require nasogastric tube feeds, home oxygen and home phototherapy by providing specialist support in the community - enabling babies and their families to be cared for together in their home environment.      The new team comprises of experienced and specialised neonatal nurses and a senior neonatal nursery nurse, who will work with each neonatal unit in the three hospital sites in the Health and Care Partnership (HCP) to ensure all babies and their families and babies have a smooth transition from hospital to home.       The team’s focus is on family integrated care, delivering neonatal special care services at home, educating parents and families, reducing hospital stays and improving patient and parental experience.   The team is fully supported by the Local Maternity & Neonatal System (LMNS) and NHS England & NHS Improvement.      The service is starting at UHCW this week, with the neonatal units at SWFT and GEH coming on board in the coming weeks. We will send further details once these units go live.Please see attached [poster](https://cwccg.net/5ECH-FO02-3I2931-BGYNU-1/c.aspx) for the service.      **Improving air quality in GP Waiting Rooms**The [attached](https://cwccg.net/5ECH-FO02-3I2931-BGYNV-1/c.aspx) has been shared with targeted high-risk workplaces in terms of support available from Warwickshire County Council to review ventilation, and where appropriate, provide air purifiers (HEPA Filters) to reduce the risk of coronavirus transmission.  WCC would like to extend the offer to GP Practices, and therefore if any practice (within Warwickshire) feels that they would benefit from this can you please contact preventandresponse@warwickshire.gov.uk**Coventry and Warwickshire’s Living Well with Dementia Strategy 2022 – 2027****For the attention of Warwickshire North colleagues.**Please see below communications regarding Living Well with Dementia Strategy. If possible, please share with your PPG.The vision for Coventry and Warwickshire’s Living Well with Dementia Strategy 2022 - 2027 is that ‘everyone affected by dementia is enabled to live well’. Coventry and Warwickshire’s Living Well with Dementia Strategy 2022-2027 details the priorities that will help ensure that people with dementia, as well as their carers, receive the appropriate support, information, and advice along their journey with dementia. The strategy will be supported by a delivery plan which will set out exactly what we will do over the next five years, to ensure that ‘everyone affected by dementia is enabled to live well’. **Why we are engaging**This engagement programme is a chance for you to have a say about the draft strategy, its visions and priorities and our proposed ways of working. By completing the survey, you can let us know if we are focussing on the right aspects.**How to take part**You can share your views in a number of ways:1. Complete the [engagement survey.](https://cwccg.net/5ECH-FO02-3I2931-BGYSI-1/c.aspx)2. If you would like to complete an easy read version of this survey please click on this link: [Dementia Strategy Easy Read Version.](https://cwccg.net/5ECH-FO02-3I2931-BGYSJ-1/c.aspx)3. You can feed back to us directly by emailing us at dementiapartnership@warwickshire.gov.uk. You can also request an alternative format or language in this way. 4.  A range of opportunities to support people with dementia and their carers to shape the Dementia Strategy is being offered through September and October 2021. Further details about this are available in the introduction to the survey. Thank you for your support in helping to shape Coventry and Warwickshire’s Living Well with Dementia Strategy.**Emergency Department - Nervecentre update for GPs**It has now been confirmed that the Emergency Department at SWFT will be going live with a new system on Wednesday, 29th September.  This will mean that from Wednesday, GP practices will start to see an electronically generated GP letter which is sent, via docman, when the patient is discharged from the ED.  This will significantly improve the quality of information and timescales receiving information following a patient visit to the Department, for more information please see [attached.](https://cwccg.net/5ECH-FO02-3I2931-BGYNW-1/c.aspx)**Security alert for all Apple iPhone, iPad and MAC users**Apple have released an important security update in response to an outbreak of spyware. Spyware can result in identity theft, financial loss, or open the door to other serious cyber-attacks.     To keep yourself and your organisation protected it’s important that you update to the latest software version for your Apple device. It only takes a few minutes and can be found in your devices’ general settings. Coventry and Warwickshire Partnership Trust IT Department are deploying updates to corporate devices we look after, but we need you to do your bit and accept/ run them. Let’s stay safe.     Thank you.     **WOMEN talk – new, free mental health project in Warwick and Nuneaton**Sky Blues in the Community’s mental health team will start to deliver weekly sessions of WOMENtalk at:**St Nicholas Park Leisure Centre in Warwick (CV34 4QY) starting on Wednesday 6th October from 11am till 12.30pm and****Jubilee Sports Centre in Nuneaton (CV10 7EZ) starting on Friday 8th October from 12 noon till 1.30pm.**Each session is led by the Mental Health Officer with support from SBitC’s professional sports coaches. WOMENtalk is co-produced ensuring beneficiaries choose activities and discussions.Course content varies based on selected modules but ice-breaking and get to know you activities help women feel welcomed and part of the group. Beneficiaries participate in a range of sports and physical activities, which could include warm-ups, stretching, group exercises, team games, netball, badminton, cricket (and many other sports), yoga, Pilates, Zumba and creative activities.We offer a menu of workshops related to mental health such as anxiety and stress management, feeling low, self-compassion, mindfulness, sleep hygiene, healthy eating, substance misuse and smoking cessation, among others.We place an important emphasis on socialising and will ensure all beneficiaries are able to make friends and become more socially included after the challenges brought to our communities by the pandemic.Please share with your networks and if you know any women who would benefit from this kind of mental health project, please contact Jack Clemons, the Mental Health Officer. We accept referrals through professionals and women can self-refer at any time. We just need your help to ensure potential beneficiaries hear about this new opportunity. Jack’s details are:Email – Jack.Clemons@sbitc.org.ukCall - 07494 734 264Please see attached [leaflet](https://cwccg.net/5ECH-FO02-3I2931-BGYZ9-1/c.aspx) and [referral form.](https://cwccg.net/5ECH-FO02-3I2931-BGYZA-1/c.aspx)**Consultant Connect Service Update – GP Liaison Service Pilot.**The GP Liaison Service, provided by George Eliot Hospital, is going to be available, via Consultant Connect, from 11th October. Please see the [attached](https://cwccg.net/5ECH-FO02-3I2931-BGYZB-1/c.aspx) for more information.    **Safeguarding Case Conference Claims Reminder**Please remember to forward your Safeguarding Case Conference claims for Quarter2 as soon possible. Forms should be submitted to the Primary Care Team at cwccg.primarycare@nhs.net**Help more people find and retain employment across the West Midlands**More people have access to one-to-one dedicated employment support thanks to Black Country Healthcare NHS Foundations Trust’s Thrive into Work service. The Trust’s Thrive into Work service supports people with physical and mental health conditions to find and retain work across the Black Country but has since expanded to deliver a specialist service to support people across the whole of the West Midlands. This West Midlands-wide specialist service is accessible to those who are over 18 and have:* Neurodevelopmental conditions such as autism
* Mild learning disabilities
* Past criminal convictions and/or have been referred to a criminal justice service
* No registered home address or are at risk of being homeless

The team’s employment specialists help those referred to the service to find, and more importantly, stay in work alongside offering a range of support with things such as benefits advice, CV writing, interview techniques and much more.The service which originally started as a trial, piloted between July 2018 and March 2020, in which time the service received over 2,000 referrals and helped just under 200 people to find paid employment. For more information about the Thrive into Work please see the [attached](https://cwccg.net/5ECH-FO02-3I2931-BGZ5I-1/c.aspx) or contact the team on bchft.thriveemploymentservice@nhs.net or call 01384 324645. If you would like to submit a referral, visit [https://wmca.org.uk/thriveintowork](https://cwccg.net/5ECH-FO02-3I2931-BGZ5J-1/c.aspx)     Training, events and surveys**Seqirus sponsored Flu Forum 2021: Register today**The Flu Forum 2021 virtual meeting series, which is organised and funded by Seqirus UK Ltd., is coming up soon on Monday 4th October, Wednesday 6th October, and, Friday 8th October, 2021.     If you have not already done so, please secure your place by following the steps below: 1. Registering via Seqirus' Flu Academy website now [https://fluacademy.co.uk](https://cwccg.net/5ECH-FO02-3I2931-BGZ5K-1/c.aspx)2. Now that you're registered, ensure you are logged in to the Flu Academy website, navigate to the “Meetings and Events” page and complete the event registration process by completing the fields below and clicking 'register'.      If you're having trouble registering via the website, please email fluforum.uk@seqirus.comexpressing your intent to register and including all the information for the above fields and we will register you on your behalf.      If you have any questions, or would like to opt-out of receiving further emails about this event, please email: fluforum.uk@seqirus.com.     We look forward to seeing you at Flu Forum 2021.      **Wasps Rugby 999 Match Day**The Wasps rugby team are hosting a special 999 day on 10 October where all emergency service workers can attend the fixture against the Northampton Saints for free. Taking place at the Coventry Building Society Arena, kick off is at 3pm but you will need to get your free tickets prior to attending.Volunteers from ‘It Takes Balls To Talk’ will be there and a two minute clap will take place before the game to remember those lost to suicide. Visit the [Wasps website](https://cwccg.net/5ECH-FO02-3I2931-BGZCW-1/c.aspx) to book your ticket. Promo code is 999     **Save the date - ‘Race Ahead – NHS Big Conversation on Race’**Dear colleague,We hope you are keeping safe and well. The People Directorate at NHS England and NHS Improvement are pleased to invite you to ‘Race Ahead – NHS Big Conversation on Race’ during October. Race Ahead will be a series of conversations and panel discussions on Wednesday 6 and Tuesdays 12, 19 and 26 October, from 9.00 am to 1.00 pm focused on the specific actions we can all take to improve the outcomes and experiences of our staff.October is Black History Month in the UK, and as the NHS is the largest employer of people from black and minority ethnic backgrounds in the country and across Europe, the objective of Race Ahead will be to tackle the workplace discrimination that some of our staff continue to face.The themes of the sessions are:* **Wednesday 6 October - Zero tolerance for racism: supporting a diverse workforce to deliver for patients**
* **Tuesday 12 October - Leadership that makes a difference: positively transforming the culture of the NHS through leadership**
* **Tuesday 19 October – Improving health and wellbeing for all staff by reflecting on their lived experience**
* **Tuesday 26 October - Strategic approaches to achieving racial equality**

You can register to attend using the [NHS England events page](https://cwccg.net/5ECH-FO02-3I2931-BGYSK-1/c.aspx). In the coming days, more information, including the agenda, how to join and speakers will be available on the webpage.You can also follow #NHSRaceAhead, #OurNHSPeople, @people\_nhs, @WRES\_team or your NHS England regional twitter account to stay up to date.We look forward to seeing you as we continue to tackle the inequalities of today, for a better NHS tomorrow. All colleagues, whether substantively employed, bank or agency staff are welcome.     **Delivering improved diabetes care through PCNs - Sharing & Learning Webinar**The Midlands delivering improved diabetes care through PCNs - sharing & learning webinar is due to take place on Thursday 7th October from 11:30am to 1pm.  For more information to join the webinar please can you contact the NHSE team at england.cvdnetwork1@nhs.net**Practice Safeguarding Lead and Named Safeguarding GP Virtual Conference**Please see [attached](https://cwccg.net/5ECH-FO02-3I2931-BGZCX-1/c.aspx) flyer with details for Practice Safeguarding Lead and Named Safeguarding GP Virtual Conference taking place on 4 November.**Women's Health Programme 12 November**Please find [attached](https://cwccg.net/5ECH-FO02-3I2931-BGZCY-1/c.aspx) the programme and application form for Women’s Health programme for GPs taking place via MS Teams on 12 November.Newsletters**Medicines Matter September**Please find [attached](https://cwccg.net/5ECH-FO02-3I2931-BGZCZ-1/c.aspx) the September issue of Medicines Matter newsletter.VacanciesNone to report. |

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