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| **Welcome from CCG Chair** |

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| **Welcome to this week’s edition of Practice News** As we are approaching autumn months, the season of increased pressure on the system, let me quickly run you through major updates and topics in this week’s issue:• Blood testing - as per national guidance set out in the letter you will find in the newsletter contents, due to a national shortage of blood tube primary care/community blood testing must be halted until 17th September, except for clinically urgent testing.• Changes to BCG immunisation programme and SCID screening - the implementation of the SCID screening evaluation will start from 1st September 2021. Also, from 1 September, eligible babies born on or after this date should be offered the BCG vaccine at 28 days or soon after. More details available in the article below.• New Long Covid materials have been uploaded to GP gateway and DXS in a number of languages.As always, this issue also contains a number of exciting opportunities for growth and professional progression – please do have a look at the Trainings and Vacancies sections. Personally, I’d like to Congratulate the GP Warriors Cricket team who beat the consultant’s team with 1 over and 2 wickets to spare. I’d also like to thank those of you involved officially or as volunteers in helping address the immediate needs of those arriving with us in Coventry and Warwickshire from Afghanistan. Your response and that of the local community has been so encouraging and I know we will partner in continuing to deliver health and wellbeing services to our new residents.Thank you for taking the time to read this update. I hope you manage to enjoy last rays of sun this weekend. |

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| **Dr Sarah Raistrick**CCG ChairNHS Coventry and Warwickshire Clinical Commissioning Group |

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| If you'd like to have Practice News and other relevant CCG updates sent to you directly, please email communications@coventryrugbyccg.nhs.uk. |

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| Latest information for practices  **Severe combined immunodeficiency (SCID) screening as part of an evaluation in England and BCG changes from September 2021**On behalf of Public Health Commissioning, NHS England and NHS Improvement – Midlands The implementation of the SCID screening evaluation will start from 1st September 2021 [SCID - PHE Screening (blog.gov.uk)](https://cwccg.net/5ECH-F5TV-3W4C1S-B2DYJ-1/c.aspx). As all Midlands maternity providers use Newborn Screening Laboratories who are part of the evaluation pilot, (either Birmingham or Sheffield) all babies in our area will be screened for SCID as part of their newborn blood spot screen.A briefing was shared with Primary Care colleagues on 27 July ([BCG immunisation programme: changes from September 2021 letter - GOV.UK (www.gov.uk)](https://cwccg.net/5ECH-F5TV-3W4C1S-B2DYK-1/c.aspx)) to outline the programme changes and the implications for administering BCG vaccinations to neonates. Newborn blood spot screening programme: supporting publications have also been updated - [link.](https://cwccg.net/5ECH-F5TV-3W4C1S-B2DYL-1/c.aspx)One of the requirements of the pathway is that **before vaccinating, the BCG Provider will ensure the baby has a ‘Condition not suspected’ or ‘SCID screen not offered’ (i.e. not screened as part of the SCID evaluation) SCID screening result and must not vaccinate if a SCID screening outcome is unavailable.** The service specification requests that:***Those with a SCID screen positive result will not be eligible for vaccination unless the baby’s immunologist or general practitioner subsequently confirms that the baby can now receive the live attenuated BCG vaccine (a live vaccine).*** General practices’ will receive from Immunology outcomes for babies who may have received an initial SCID screen positive but for whom a result from diagnostic tests subsequently indicate live attenuated vaccines can now be given. This notification will then need to be shared with the relevant BCG clinic to enable vaccination. Practices should share this communication within 48 hours to enable a timely vaccination to be administered. BCG clinics cannot administer a vaccine without this notification. Details of the BCG clinic contact details will be shared.We also need to emphasise the implications for the administration of Rotavirus for SCID positive babies. It is important that those who schedule and administer baby immunisations are aware of the new pathway and do not offer rotavirus to SCID positive babies, unless an immunologist has deemed them fit for the vaccination. A copy of the latest Rotavirus PGD issued to practices is [attached for information.](https://cwccg.net/5ECH-F5TV-3W4C1S-B2F6X-1/c.aspx)To ensure that we have a robust pathway in Midlands, GP practices must be compliant with the following BCG/SCID pathways from September 2021: 1. Implement a process for timely checking of newborn blood spot screening results, incl. SCID
2. Record SCID positive babies on their system and not offer rotavirus vaccination
3. Send immunology notifications to the BCG vaccination service within 48 hours
4. Establish a referral process for babies who are eligible for BCG immunisation but have not received the vaccines yet (e.g. movers in, babies whose parents have declined the BCG immunisation but subsequently have given their consent)
5. Establish a process to follow-up and re-offer BCG immunisation for those who have missed or refused it.

We expect the number of babies going through this process will be very small so a heightened awareness of this pathway is required.Should you have any questions please contact england.phadmin@nhs.net **Long Covid self-management leaflets**Please be advised that Long Covid Self-Management Leaflets around: ·       Cough suppression·       Breathlessness ·       Breathing control ·       Prone lying ·       Voice recovery ·       Eating wellIn Punjabi, Romanian, Bengali, Fasi, Hindi, Somali, Urdu, Gujarati and English languages have recently been uploaded to GP Gateway and are currently being uploaded to DXS for reference.**EMIS Live Session and Weekly Roundup Sign Up**This week EMIS ran two EMIS Live sessions dedicated to the upcoming flu season: Preparing for your upcoming flu seasonThis session was developed to assist both administration staff and management teams with key system preparation for the upcoming flu season.Effectively managing flu clinics and vaccination dataThis session was developed to assist both clinical staff and management teams to achieve a solid structure when managing the delivery of flu clinics and data entries for the administration of vaccinations.Don't worry if you couldn't attend a session that you were interested in, we've got you covered! All the sessions are recorded and are available to view  on our [recorded sessions](https://cwccg.net/5ECH-F5TV-3W4C1S-B2DYM-1/c.aspx) page.If you would like to receive these “weekly roundups” please [sign up](https://cwccg.net/5ECH-F5TV-3W4C1S-B2DYN-1/c.aspx) for an account on EMIS Now (org ID is your EMIS Web customer number).**Hazardous/Clinical Waste Management Arrangements for GP Practices from 1 September 2021**As from the 1st September 2021, [Anenta](https://cwccg.net/5ECH-F5TV-3W4C1S-B2DYO-1/c.aspx) will handle all clinical waste queries for NHS England and NHS Improvement Midlands Region (excluding Covid waste) from all Community Pharmacies and GP sites.  **Please replace the contact details that you currently have for Clinical Waste queries with the details below, for use from the 1st September 2021**

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| **Telephone:** | 03301 222 143  |
| **Email:**  | support@anenta.com or open a service ticket within your online account at [www.vector.anenta.com](https://cwccg.net/5ECH-F5TV-3W4C1S-B2DYP-1/c.aspx) |

**What are the benefits of Anenta handling clinical waste queries?**·       Anenta will be a single point of contact for clinical waste issues for Community Pharmacies, GP practices, NHS England Commissioning teams and the Clinical Waste suppliers·       Anenta will manage all contract related matters, operational and financial validations issues while working with all waste producers and contractors to improve compliance and efficiency levels.  ·       Anenta will manage all queries with regards to clinical waste collection from Community Pharmacies and GP practices**What won’t Anteta be responsible for?**·       **Anenta will not be responsible for collecting the waste** from Community Pharmacy and GP practices as this will remain the function of your existing provider·       **Anenta will not be the contact point for any Covid waste queries**. Please continue to use your separate provider for your local arrangements.**What actions do I need to take?**[Anenta](https://cwccg.net/5ECH-F5TV-3W4C1S-B2DYO-1/c.aspx) operate an online system called “[*Vector*](https://cwccg.net/5ECH-F5TV-3W4C1S-B2DYP-1/c.aspx)” that will allow you to interact with them to make service requests, advise of deficiencies in the service, or to simply seek advice in a fully auditable manner.  The system will also hold compliance documentation on your behalf and any other relevant communication, service level requirements and FAQ’s to assist you.**From 1st September 2021, you must register your GP Practice or Community Pharmacy on the Vector System by** [**clicking here**](https://cwccg.net/5ECH-F5TV-3W4C1S-B2DYQ-1/c.aspx) **What happens once I have registered with Vector?**Once complete you will:* Receive an immediate confirmation of completion to the email addressed entered in the form.
* Receive a subsequent email that will follow advising you that your online account with Anenta is available to access.
* Be required to set a password when creating your account, however once registered, future access will no longer require a password.
* Receive a further communication from Anenta to advise on any further steps and with details of service within the first 30 days of the account being registered

         Please distribute this information to your colleagues as appropriate in order to increase visibility of this change. If you have any queries with regards to this communication, please email support@anenta.comPlease retain the contact details below for your own records, and please feel free to cascade this information again to practices using your own comms routes to increase visibility of the change. **To clarify, from 1st September onwards ALL clinical waste queries (both from GP Practices and from yourselves) now need to be routed through to Anenta** (rather than to england.clinicalwastewm@nhs.net). The england.clinicalwastewm@nhs.net mailbox will continue to be monitored, but practices will receive an automatic response informing them that they need to redirect their query to Anenta.**Booking Urgent Telephone Eye Consultations with UHCW**Sent on behalf of UHCW Ophthalmology Department, by Coventry and Warwickshire CCG Urgent Care TeamPlease see [attached](https://cwccg.net/5ECH-F5TV-3W4C1S-B2FRI-1/c.aspx) a flyer promoting access to UHCW's in-hours emergency eye service.Referrers and/or patients can book a slot for a telephone consultation regarding an urgent eye complaint. Access is for residents across Coventry and Warwickshire - adults and children.           Weblink: [**click here**](https://cwccg.net/5ECH-F5TV-3W4C1S-B2DYR-1/c.aspx) Telephone:0247 696 4800 - see access times in the flyer**Consultant Connect – GP Feedback on UHCW Paediatrics A&G Pilot**Please open the [attached](https://cwccg.net/5ECH-F5TV-3W4C1S-B2FRJ-1/c.aspx) to see what a GP had to say about their experience of calling the UHCW Paediatrics Pilot for A&G. **Supply issue with Nalcrom®(sodium cromoglicate) 100mg capsules**       Please see [attached update.](https://cwccg.net/5ECH-F5TV-3W4C1S-B2G0Y-1/c.aspx)**Update** **regarding national shortage of blood sample tubes**       We recognise that this is a challenging time and want to assure clinical teams that all partners across Coventry and Warwickshire are working with Coventry and Warwickshire Pathology Services and their phlebotomy services to identify and implement solutions that will help during this period.To reduce pressure on clinicians the Phlebotomy Service is currently working on a number of options to support patients to book their own essential blood tests. We anticipate having more details on these plans early next week and will share them with staff as soon as possible.**POD update**Sent on behalf of Lisa Scullion, NHS POD service managerJust an update on the service status of POD as I know you have been receiving increased negative feedback from patients recently. We are still struggling to cope with the demand due to staff shortages with sickness.The call queue has a message that all patients hear advising them of the alternative methods of getting through to us i.e. the text message & online form requests for call backs. After this message if the call queue is busy it will tell them this and the call will end. As I have heard reports that ‘POD are cutting us off’ I believe this to be the reason. However to enable all patients to hear the message about alternative methods to contact POD this will remain. If the patient does get into the queue the wait time may be longer than normal but the message would be to continue to hold and it will be answered. I did limit the number of calls that could enter the queue to keep the call queue length down but have now reverted back to the usual limit so not as many patients hear the busy message.    Text and online call backs will be completed within a maximum of 48 working hours so therefore can you please inform your patients of this. We are currently telephoning many patients back only to be told they have already managed to get through on the phone so therefore causing double the workload.    Over the Bank Holiday weekend POD has also relocated all staff to the Coventry office following the CCG decision to decommission the use of Heron House in Nuneaton. This has been a big upheaval and we have lost a fair few staff because of this. Recruitment is ongoing but due to unfortunate delays we are still not up to full capacity with some staff still in training. I’m hopeful that in the next couple of weeks we will be back to full capacity and the service will greatly improve.    I know many of you are supporting patients by processing prescription requests so many thanks for your support with this. If you do have a patient that is really struggling to get through and you want to contact us so that we can urgently call a patient then please use the e-mail address cwccg.pod@nhs.net giving us the appropriate details and we will telephone them as soon as we can. Apologies for the inconvenience caused.**IMPORTANT: Blood Testing**As per national guidance set out in the [attached letter](https://cwccg.net/5ECH-F5TV-3W4C1S-B2FRK-1/c.aspx) due to a national shortage of blood tube primary care/community blood testing must be halted until 17th September, except for clinically urgent testing as defined as Bloods that….* Facilitate 2 week waits
* Extremely overdue and or essential for safe prescribing / monitoring condition
* Avoid hospital admission / prevent onward referral
* Suspected sepsis or condition with a risk of death or disability

On Thursday 26th August a temporary restriction was put on Swift Queue (patient booking function) to restrict patients booking blood appointments until the 17th September.           If a patient attempts to book during this period they will receive this message:***“Due to a national shortage of blood collection tubes, we are unable to allow blood test bookings at this time. If you have been referred for your blood test by a Hospital Clinician, please contact your Specialist in the first instance, who will book a blood test on your behalf if there is an urgent clinical indication”.***GP Practices have the capability to directly book urgent slots via Swift Queue healthcare professional link where patients meet the inclusion criteria as set out above;To gain obtain a log-in and username for Health professional Swift Queue please email:

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| Warwickshire North [George Elliot]  | gemma.salisbury@geh.nhs.uk |
| South Warwickshire [South Warwick and Stratford]  | mandeep.singh@swft.nhs.uk |
| Coventry [UHCW] | Reece.mclarnon2@uhcw.nhs.uk |
| Rugby [Rugby Saint Cross] | sandra.crisford@uhcw.nhs.uk |

           Once your log-in has been issued you will be able to access [the portal.](https://cwccg.net/5ECH-F5TV-3W4C1S-B2FRL-1/c.aspx) Step by [step guide on how to book an appoint is attached.](https://cwccg.net/5ECH-F5TV-3W4C1S-B2FRM-1/c.aspx) All appointments already booked between the period of 27th August – 17th September will be honoured.              Patient facing communications have been developed and being cascaded to support with managing public messages and patient expectations.            Training, events & surveys**Creative Health Warwickshire Showcasing Event**On behalf of Warwickshire County CouncilWe are pleased to invite you to the Creative Health Warwickshire Showcasing Event on **7th October 10.00-11.30am,** where we will officially launch the Creative Health programme suite. Please see [attached flyer](https://cwccg.net/5ECH-F5TV-3W4C1S-B2FYZ-1/c.aspx). An agenda will follow once registered, please feel free to drop into programme specific slots or to join us for the whole event. Please do circulate with your networks.           Please also [find attached the Quarterly Creative Health Warwickshire stakeholder briefing.](https://cwccg.net/5ECH-F5TV-3W4C1S-B2FZ0-1/c.aspx)**Live well with and beyond cancer – free online self management course**Please see [attached](https://cwccg.net/5ECH-F5TV-3W4C1S-B2FZ1-1/c.aspx) poster for a free online course by the Hope programme. The course starts on 14 September.**Primary Care Network Estates - Workshops**Below is information taken from the latest PCC newsletter regarding workshops focussed on PCN estates. The aim of these workshops are to provide an update on the national programme for premises and explore the considerations to make, to ensure best use of existing premises and explore opportunities for working differently moving forward.Follow the links at the bottom to book – There are two sessions to attend. (a choice of 3 dates for each session)Primary care network estates – building the foundation for the futureNHS England and NHS Improvement is working with PCC to a deliver a workshop focussed on primary care network (PCN) estates. The sessions include an update on the national programme for premises, exploration of the considerations to ensure best use of existing premises and how the estate can support delivery of care into the future.  These online workshops will be delivered over two sessions and are aimed at PCN leads and primary care commissioners with a responsibility for estates.  Places on this event are free.Book a place on session one [here](https://cwccg.net/5ECH-F5TV-3W4C1S-B2DYT-1/c.aspx).Book a place on session two [here](https://cwccg.net/5ECH-F5TV-3W4C1S-B2DYU-1/c.aspx).NewslettersNone to report.Vacancies**Salaried GP**Please see [attached](https://cwccg.net/5ECH-F5TV-3W4C1S-B2FZ2-1/c.aspx) job advert and contact details for a salaried GP role at Engleton House Surgery. |

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