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| **Welcome from CCG Chair** |

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| **Welcome to this week’s edition of Practice News**Cricket has captivated my house these past few weeks and despite the ridiculous uniforms and predictably named teams The Hundred and the so far success of the Birmingham Phoenixes has drawn record crowds and “brought cricket to a new audience”. While the hope is our new ICS does not have us decorating our surgeries in the design of our favourite crisp packet or result in a flurry of practice renaming I am hopeful that despite the flaws in the proposed legislation, more change and rapidly approaching deadlines we can use it as a vehicle of change in the next step in our evolution as Coventry and Warwickshire Health and care to improve outcomes and deliver meaningful change to the lives of our populations. The cynic will have much to say and most of it we may echo but the hopeful who want to work for change in our patients lives can join with the cricket fan who could have run off in horror at the loss of “overs” and a percentage win predictor flashing across the TV screen accompanied by dramatic music. As we adapt let us keep what is best and makes us successful and strong and seek to change where it brings good. Do please look at the UHCW update to primary care, the superb update from Prof (and GP) Jeremy Dale and academic team and more practical information to help us in our day to day including the virtual ward. To round off (kick into touch, cross the line…) with my link to sport the Sky Blues Fit Fans is a novel way in to help people tackle lifestyle issues.  Enjoy the weekend, hope it’s the weather for cricket! |

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| **Dr Sarah Raistrick**CCG ChairNHS Coventry and Warwickshire Clinical Commissioning Group |

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| If you'd like to have Practice News and other relevant CCG updates sent to you directly, please email communications@coventryrugbyccg.nhs.uk. |

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| Latest information for practices**Respiratory Primary care Updates**A ‘Virtual Ward’ pilot will commence on the 9th August 2021 to support patients with COPD to manage their conditions better without the need for regular visits to hospital. Patients diagnosed with COPD will be referred into the virtual ward from the respiratory wards, MDU and ED enabling early supported discharge and promoting the admission avoidance agenda. The community COPD nurses will be able to manage patients at home, identifying any problems straight away and proactively giving advice and treatment. Patients will be given Docobo device allowing them to undertake simple observations at home and communicate them to the COPD nursing team via an electronic device. These observations will be visible to the COPD teams via the app and they will offer advice or visit the patients dependent on the observations.  The pilot aims to help reduce clinical workload in both primary and secondary care, support patients in receiving out of hospital care and reduce the pandemic back-log.**Research updates from the Unit of Academic Primary Care at Warwick University**Please see [attached](https://cwccg.net/5ECH-EOH3-3W4C1S-AP1BO-1/c.aspx) quarterly research update from the Unit of Academic Primary Care at Warwick Univerisity.**UHCW Primary Care update**Please see [attached](https://cwccg.net/5ECH-EOH3-3W4C1S-AP33D-1/c.aspx) Primary Care updates from UHCW.**Over 50s alcohol helpline**[With You](https://cwccg.net/5ECH-EOH3-3W4C1S-AP0YF-1/c.aspx) had launched an [Over 50s Alcohol Helpline](https://cwccg.net/5ECH-EOH3-3W4C1S-AP0YG-1/c.aspx) which provides advice and support to individuals aged over 50, concerned others, and professionals, who are worried about their own or someone else's drinking.  Furthermore our [Over 50s Alcohol Helpline](https://cwccg.net/5ECH-EOH3-3W4C1S-AP0YG-1/c.aspx) continues to offer an enhanced service for individuals who are considering making changes to their alcohol use. The enhanced service provision offers callers up to 4 additional appointments,  during which time Helpline alcohol advisors use evidenced based interventions to support callers to achieve their goals. This service is available 7 days a week. The Helpline is open Monday to Friday **12pm - 8pm** and **10am to 4pm** at weekends. The freephone number to call is **0808 801 0750.**To make an **online booking** for a **phone call** or **video chat**, over 50’s, concerned others, and professionals, can access appointments slots by visiting the[With You](https://cwccg.net/5ECH-EOH3-3W4C1S-AP0YG-1/c.aspx)website**.****Sky Blues in the Community Fit Fans Launch**Please be advised that the **‘FIT FANS’** initiative at Sky Blues in the Community has now been launched. **FIT FANS** is a free 12-week health programme for men aged 25 – 65 who have a BMI above 28. With support from our staff and other group members, participants will get tips to:- Improve their eating habits- Cut down on alcohol- Increase activity levels- Reduce their weight and waistlineIn addition, participants will be able to meet other fans on the same weight loss journey as them, and they will get to see behind the scenes at Coventry City Football Club. Participants can register interest through this [link](https://cwccg.net/5ECH-EOH3-3W4C1S-AP0YH-1/c.aspx) or by emailing sbitc@sbitc.org.ukPlease see attached [poster](https://cwccg.net/5ECH-EOH3-3W4C1S-AP2HH-1/c.aspx) and [leaflet](https://cwccg.net/5ECH-EOH3-3W4C1S-AP2HI-1/c.aspx).**BCG Immunisation Programme: Changes from September 2021****On behalf of the Public Health Commissioning Team (Midlands)**Please see attached the following letter [BCG immunisation programme: changes from September](https://cwccg.net/5ECH-EOH3-3W4C1S-AP0YI-1/c.aspx) 2021, provides information on the forthcoming changes to the NHS neonatal Bacillus Calmette-Guérin (BCG) immunisation programme.**Missing Vaccine Information**Message sent from the System Vaccination Operations Centre (SVOC) regarding patients who have not got their two vaccinations recorded. The following temporary changes to the GP Contract in England will continue under the pandemic regulations **until 30 September 2021:**     *Dear Colleagues,**There is a known issue at the moment which relates to patients who have been vaccinated elsewhere in the UK and then trying to have a second dose appointment in England. Examples of this we’ve seen recently have come from people who have been away at University in Wales and are now back home and due for their second dose. I have been chasing with our Regional team to see if there has been any development in this regard, and they’ve come back to say that they’re working with their Digital teams to allow this information to flow through, but we’ve not yet been given a timescale as to when this would be resolved. We’ve been advising those who are eligible for 2nd doses to attend sites holding walk-in clinics (which can be found here:*[*Happy Healthy Lives webpage*](https://cwccg.net/5ECH-EOH3-3W4C1S-AP0YJ-1/c.aspx)*and here:*[*NHS Walk-in Clinic Site Finder*](https://cwccg.net/5ECH-EOH3-3W4C1S-AP0YK-1/c.aspx)*) and to bring along their card from their 1st dose as they should then be able to get their second dose. It’ll be the same situation with the vaccination records through the NHS App as with vaccinations abroad whereby we’d need to wait for the technical fix to have these displayed through the App, or where it only shows the dose completed in England.**For any of the Hospital Hub sites, Stoneleigh Vaccination Centre, Community Pharmacies or any sites outside of Coventry and Warwickshire, please either send these through or advise the patient to contact us at**cwp-tr.cwvoc@nhs.net**. It’s also worth noting that there’s no voicemail functionality at our contact number, so we would not advise patients contact us through that as we do not want to miss them. Resolutions for vaccination records from sites outside of Coventry and Warwickshire may also take longer to resolve as we would need to contact the site directly and may take longer to track down the appropriate contact information. Aware that as many patients have bounced around the system, passed on from contact point to contact point seeking a resolution, it’s just to confirm that we’re the appropriate point to refer these into.**We have an information form we typically would ask them to complete which many of you may have already seen, but I have*[*attached*](https://cwccg.net/5ECH-EOH3-3W4C1S-AP2HJ-1/c.aspx)*it here for reference. This contains the fields of information that are essential for the vaccination site to ensure are correctly inputted. We can possibly resolve some issues where some information is missing but would typically encourage this to be filled in as completely as possible. With people needing these passes for events and travel we’re trying to process through them as fast as we can. We may not be able to respond to these as quickly and urgently as would be ideal due to our other operational commitments, but we aim to respond to these within 48 hours.**Kind regards,****Team Administrator - System Vaccination Operations Centre (SVOC)****Coventry and Warwickshire STP  Email:**cwp-tr.cwvoc@nhs.net***Consultant Connect Service Update – New Paediatrics A&G Pilot**We are pleased to let you know that Paediatrics Telephone Advice & Guidance is now provided locally by University Hospitals Coventry and Warwickshire NHS Trust, via Consultant Connect. This is now your primary route to request Advice & Guidance and should replace written Advice & Guidance via eRS when possible. Please see the [attached](https://cwccg.net/5ECH-EOH3-3W4C1S-AP2HK-1/c.aspx) for further information and available hours. **General prescribing guidance for the dying adult**Please see attached a [letter](https://cwccg.net/5ECH-EOH3-3W4C1S-AP2HL-1/c.aspx) from Clinical Director for End of Life Care and [guidance](https://cwccg.net/5ECH-EOH3-3W4C1S-AP2HM-1/c.aspx) regarding prescribing for the dying adult.**One Drive Data Cleansing Exercise**As part of the N365 Programme of works, we are looking to migrate the Home Drive known as the “H” Drive to Microsoft One Drive in the next few months.OneDrive is the cloud storage service that Microsoft offers to store all your files securely in one place, which you can then access from virtually anywhere via the Trust network. The service works like a traditional external drive, but with the difference that it is available through the internet and offers additional features. As part of the migration work, we need staff to undertake a Data Cleansing exercise (tidy and clean up their files) within their Home “H” Drives ready for the move to the cloud “One Drive”. To support us in ensuring all the relevant and up-to- date files are moved to the cloud, can you please review your content on the “H” Drive and clear any unwanted files or large files you may not need access to, for example pictures, video’s and any redundant files that have not been accessed for a long time.We would like to thank you for your support and will communicate near the time of migration.**N365 Project Team**Training, events & surveys**Women and Gambling Related Harms - free 2 CPD training**The evidence suggests that more and more women are accessing online gambling activities and putting themselves at risk of developing gambling problems. The evidence also firmly points out that women are significantly more likely to be affected by somebody else’s gambling problem than men, placing women at risk of being negatively affected by gambling related harm –  statistics show that 80% of affected others calling the National Gambling Helpline are women.To help with this growing issue, GamCare provide a free CPD accredited 2 hour online training session on the topic of women and gambling related harm. The training aims to:• Increase awareness of gambling-related harm, including hidden harms;• Boost confidence in having discussions about gambling with those you work with;• Raise awareness of support and treatment available to those who are experiencing gambling-related harm;• Increase confidence to screen, signpost and refer individuals experiencing gambling harms.To book onto a session please click on the following [link.](https://cwccg.net/5ECH-EOH3-3W4C1S-AP3A7-1/c.aspx)Newsletters**July Flu Immunisation newsletter**Please see the attached [newsletter](https://cwccg.net/5ECH-EOH3-3W4C1S-AP2LW-1/c.aspx) from the Screening and Immunisation Coordinator- Public Health England.**Controlled Drugs Newsletter**Please find attached the [Controlled Drugs Newsletter](https://cwccg.net/5ECH-EOH3-3W4C1S-AP327-1/c.aspx), [Summer Edition 2021](https://cwccg.net/5ECH-EOH3-3W4C1S-AP328-1/c.aspx) and case studies ([Case Study 1](https://cwccg.net/5ECH-EOH3-3W4C1S-AP329-1/c.aspx), [Case Study 2](https://cwccg.net/5ECH-EOH3-3W4C1S-AP32A-1/c.aspx))This issue relates to:• QC information• Surgery and Opioids: Best Practice Guidelines 2021 • Oral Opioids• Opioid medicines and the risk of addiction• Division of Controlled Drugs – MHRA investigation• Fraudulent private CD prescriptions• Private Prescribing Prescriptions• PSNC – Dispensing Prescriptions for Controlled Drugs Factsheet• CD Balance Checks• Learning from Regulation 28 Prevention of Future Deaths Notification      |

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