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| **Welcome from CCG Chair** |

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| **Welcome to this week’s edition of Practice News**                           Welcome to this week’s update. We do love a good acronym in the NHS and this week's newsletter features ICR, IAPT, IPC and eyes (not an acronym but alliterates nicely). Please do have a look at the information about ICR and ask for any clarification. On ICP, we would like to endorse the sentiments we have heard from you. The BMA and NHSE’s Chief nursing officer published information regarding the end of many COVID regulations nationally.  Infection control guidelines are set to remain in place for everyone accessing or visiting healthcare. People will need to continue to maintain social distancing, mask wearing and optimal hand hygiene as well as other measures in practices.Local health leaders also published an open letter urging the public to continue wearing masks on public transport, in shops & health buildings. You can read the full letter in the newsletter. The CCG has a quick statement that you may wish to use on your social media, website or through text to patients.Please find below:*“We continue to require masks be worn and social distancing maintained in your surgery to keep all our patients and staff as safe as possible from COVID. This view is supported by the NHS in Coventry and Warwickshire and by NHS England for all healthcare settings. Thank you for your support in keeping the NHS healthy.”*Please also find the [attached](https://cwccg.net/5ECH-EAHT-3W4C1S-AEDC1-1/c.aspx) poster you can share with patients visiting your practice. In regards to eye health - I know we advise eye bathing and the NHS choices provides advice for conjunctivitis, but for those that need antibiotics, we have struggled since the change in advice on Chloramphenicol but now the MRHA advice confirms that Chloramphenicol eye drops can now be used safely.Have a lovely weekend.        Sarah                  If you have any COVID-19 related queries, please send them through to: warnoccg.covid19primarycarecommunications@nhs.net. |

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| **Dr Sarah Raistrick**CCG ChairNHS Coventry and Warwickshire Clinical Commissioning Group |

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| If you'd like to have Practice News and other relevant CCG updates sent to you directly, please email communications@coventryrugbyccg.nhs.uk. |

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| Latest information for practices   **Local health leaders issue open letter on Covid concerns**Ahead of the easing of Government restrictions on Monday 19th July, the CCG has joined other health leaders across Coventry and Warwickshire urging people to remain cautious.The open letter asks the public to be responsible and continue to follow Covid-19 guidelines such as social distancing and using face masks where appropriate to help protect everyone from the virus. NHS England has also [shared guidance](https://cwccg.net/5ECH-EAHT-3W4C1S-AECBE-1/c.aspx) saying that staff, patients and visitors will be expected to continue to follow social distancing rules when in any care setting as well as using face masks and other personal protection equipment. With this in mind, primary care and CCG staff are asked to continue to follow all Covid-19 safety measures when on any healthcare site.     Please [click here](https://cwccg.net/5ECH-EAHT-3W4C1S-AECBF-1/c.aspx) to view the full letter.**NHS guidance on PPE**England’s Chief Nurse has reminded the public that everyone accessing or visiting healthcare settings must continue to wear a face covering and follow social distancing rules.Covid restrictions will end in many settings in England from Monday. However, Public Health England’s infection prevention control guidelines and hospital visiting guidance are set to remain in place for all staff and visitors. That means NHS visitor guidance will stay in place across all health services including hospitals, GP practices, dental practices, optometrists and pharmacies to ensure patients and staff are protected. Staff, patients and visitors will also be expected to continue to follow social distancing rules when visiting any care setting as well as using face coverings, mask and other personal protection equipment. The NHS will continue to support staff in ensuring that the guidance is followed in all healthcare settings.Find out more [here](https://cwccg.net/5ECH-EAHT-3W4C1S-ADZSI-1/c.aspx).**Chloramphenicol Eye Drops**The MHRA now confirms that chloramphenicol eye drops can now be used safely in children 0-2 years. GPs can now prescribe as previously, please see link below;                                                        [https://www.gov.uk/drug-safety-update/chloramphenicol-eye-drops-containing-borax-or-boric-acid-buffers-use-in-children-younger-than-2-years](https://cwccg.net/5ECH-EAHT-3W4C1S-ADQXO-1/c.aspx)**An update on MENtalk**Please see below a short update about MENtalk, the new men’s mental health project at Sky Blues in the Community. They have had a great deal of positive feedback from beneficiaries. Here a film which captures the difference that they have made to Dave’s life in the first few months and what the project is all about. Scroll halfway down the article for the film:[https://www.ccfc.co.uk/news/2021/july/news-sky-blues-in-the-community-introduce-new-project-for-2021-to-support-mens-mental-health/](https://cwccg.net/5ECH-EAHT-3W4C1S-ADRKU-1/c.aspx)If you know any men who would benefit from this kind of mental health project, please contact Robbie Chandler, their Mental Health Co-Ordinator. His details are:                                                        Email - Robert.Chandler@sbitc.org.ukCall - 07845 812 639**iPlato Decommission Statement**Following the introduction of accuRx PLUS Batch Messaging in May this year, the iPlato Service will now be decommissioned on the 31st July 2021. The free myGP app will remain available for Patients.Guidance and Training articles on accuRx PLUS Batch Messaging and Appointment Reminders can be found here:[Batch Messaging & Appointment Reminders Resource Centre | accuRx Help Center](https://cwccg.net/5ECH-EAHT-3W4C1S-ADRKV-1/c.aspx)For any queries, please contact•           Coventry, Bilal Tabassum, bilal.tabassum@nhs.net•           Warks North, Tom Sugarman t.sugarman@nhs.net•           Rugby, Toyosi Durowoju, toyosi.durowoju@nhs.net**Email Phishing Warning**Following a recent email phishing scam that the CCG has received, please find [attached](https://cwccg.net/5ECH-EAHT-3W4C1S-ADRKW-1/c.aspx) a phishing scam infographic provided by CWPT IT. If you have received any phishing email scams, please do not click on any links instead please copy and attach original email to:reportspam@covwarkitc.nhs.uk for investigation, thank you.**Pop-up Covid Vaccination clinics**Please follow the link below which gives you access to the Coventry and Warwickshire wide vaccination sites.  The link will take you to the public facing webpage listing all of the pop-up clinics - [Vaccination drop-in clinics - Happy Healthy Lives](https://cwccg.net/5ECH-EAHT-3W4C1S-ADRKX-1/c.aspx)**ICR and GPDPR information for Practices**Whilst the go-live date has been put back, the Primary Care Team are keen to still share information with practices sooner rather than later. Please see [attached](https://cwccg.net/5ECH-EAHT-3W4C1S-ADRKY-1/c.aspx) practice briefing on the difference between the GPDPR and the Integrated Care Record. While it’s not quite as urgent now that the GPDPR date was postponed, it was considered that this would still be useful for practices to have, given the ICR is going live now across Coventry and Warwickshire.Please also see attached [poster](https://cwccg.net/5ECH-EAHT-3W4C1S-ADRKZ-1/c.aspx), [leaflet](https://cwccg.net/5ECH-EAHT-3W4C1S-ADRL0-1/c.aspx) and [easy read](https://cwccg.net/5ECH-EAHT-3W4C1S-ADRL1-1/c.aspx) documents that the Programme Lead has produced for all partner organisations and are being asked to display on their website and also to use the poster and leaflet in their reception areas as appropriate to help inform patients.  These are also intended to support staff so that they can use them for a reference if asked by patients for details about the ICR or how to object to it.                                               For any further enquiries please contact the Primary Care Team at cwccg.primarycare@nhs.net**Aspiring Leaders Fellowships - GP Workforce workstreams**Please see attached [flyer](https://cwccg.net/5ECH-EAHT-3W4C1S-ADRL2-1/c.aspx) signposting perspective fellows to further information and how to apply for the Aspiring Leaders GP Fellowship Scheme 2021/22.**IAPT support for University students affected by wider Covid impact**Please see [attached](https://cwccg.net/5ECH-EAHT-3W4C1S-ADRL3-1/c.aspx) guidance to support University students that may be affected by wider Covid impact.  For any further information or queries, you can contact Theo Acquah at Theo.Acquah1@nhs.net**Prioritising Annual Health Checks**With the school summer break just around the corner, we’d like to encourage you to take this opportunity to deliver Annual Health Checks (AHC) to young people on your learning disability register who are age 14+ who may be less likely to attend appointments during term-time.                                         The 2020/21 national LeDeR report highlighted that people aged 18-24 years were less likely to have received an annual health check in the year prior to their death and also suggests that not having had a health check is a variable significantly associated with an increased likelihood of dying aged 18-49years. As you know, AHCs support the health and wellbeing of people with learning disabilities, who often have poorer health than others and a shorter life expectancy and these checks provide an opportunity to assess or treat underlying health conditions.  This has been particularly vital during the pandemic as it has enabled early diagnosis and treatment. AHCs for people with a learning disability remain a national and local priority. The additional £30 incentive for completing these checks is currently extended for any LD AHC completed before the end of September 2021, increasing the payment from £140 to £170 per check. Please consider reviewing your LD register and prioritising anyone who may not have received a check during the last year.                                        As always, we are happy to support. If there are any resources that you think would help you to undertake these checks, please contact Michelle Creswell via michelle.cresswell2@nhs.net and let us know. **Free webinar masterclasses for healthcare professionals**Please find [attached](https://cwccg.net/5ECH-EAHT-3W4C1S-ADRVV-1/c.aspx) details of a free webinar for Healthcare professionals. The webinar topics include:* Managing the needs of the allergic patient
* A Pharmacists Role
* Food Allergy in the Spotlight
* Focus on Chronic Spontaneous Urticaria
* Skin Disease, Atopic Dermatitis and CSU

The masterclass programme provides a unique and valuable opportunity for delegates, by bringing the leading experts in the field of allergy together to deliver their presentations.  Through lecture-based sessions and practical demonstrations, delegates learn how to better manage the conditions that they are exposed to on a daily basis.  Registration details can be found [here](https://cwccg.net/5ECH-EAHT-3W4C1S-ADRVW-1/c.aspx).**Changes to the NHS eReferral service**Please note that changes have been made to the NHS eReferral service.  View this [video](https://cwccg.net/5ECH-EAHT-3W4C1S-ADS47-1/c.aspx) to find out more about the changes. Below are some further useful points to assist.                                **2WW*** When these referrals appear on your ‘Referrer Action required’ worklist, this is generally when an appointment has been booked for the patient or the hospital have provided feedback.
* These referrals are not booked within eRS as they go through a RAS service at UHCW, George Eliot and SWFT.
* Practices receive confirmation of the appointment within the comments box (which is different to other referrals)
* Due to the process used at UHCW, George Eliot and SWFT I can confirm that these referrals can be cancelled once the appointment details have been received. We would continue to recommend that the appointment details are copied into the clinical system so that anyone accessing the records can see that an appointment has been confirmed.

**A&G requests*** The only option that users should select on A&G requests that has been converted into a referral is ‘**Remove from Worklist**’ once they have printed/ saved the advice request/ response. The status of a converted A&G request will be displayed at the top of the screen.
* As the hospital now have the ability to convert a A&G request into a referral (If the Practice have authorised this) please note **If you get the option to Cancel appointment/ request this means that the A&G request has been converted into a referral, therefore you need to return to the Advice summary screen otherwise this could result in you cancelling an appointment that is required.**

Should you have any further queries or questions please do not hesitate contact natalie.fuller2@nhs.net  **Parents & Carers survey**Warwickshire County Council is asking parent and carers of young children in Warwickshire’s to share their views and experiences of the 0-5 Public Health Nursing Service to help inform future support and we would appreciate your support to raise awareness of the survey.The survey is open to parents to be, and parents and carers of children aged 0-5 years and will close on 15 September 2021. Click [here](https://cwccg.net/5ECH-EAHT-3W4C1S-ADSB6-1/c.aspx) to access the survey. **Free Kooth webinars**[Kooth](https://cwccg.net/5ECH-EAHT-3W4C1S-ADSET-1/c.aspx) are offering free webinars to showcase how their services can supplement the amazing work being done by Healthcare Professionals across England and Wales to support the Nation's Mental Health and Emotional Wellbeing.Kooth offers anonymous and free access to mental health and emotional wellbeing support, available to young people in 91% of commissioned areas across England and 55% of Wales as of July 2021.**These webinars will be delivered via MS Teams:**18th August - 14:00- 15:0019th August - 17:00 - 18:0023rd August - 12:30 - 13:30You can register for the sessions using the link:[kooth-webinar-for-healthcare-professionals.eventbrite.co.uk](https://cwccg.net/5ECH-EAHT-3W4C1S-ADSEU-1/c.aspx)               If you have any questions, please feel free to reach out to the Senior Kooth Engagement team on skel@kooth.com.                                               |

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