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| Latest information for practices     Trainings, events & surveys    Newsletters     Vacancies |

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| **Welcome from CCG Chair** |

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| **Welcome to this week’s edition of Practice News**               Another busy week is coming to an end, and I would like to take a moment to acknowledge and appreciate our recent achievements and events in Coventry and Warwickshire.We continue to progress on providing second doses of the COVID vaccine along and increasing first doses, particularly in the younger age groups. Without our community connections, faith leaders, volunteers and local champions we wouldn’t have been able to work in collaboration with partners across to implement drop-in vaccination clinics this weekend and send the mobile vaccine clinic out where it is most needed.Local community representatives who work with young people are getting involved to co-produce some social media materials to promote uptake, such as our Tik Tok video featuring a young lady from the Black African and Caribbean community who shares her journey of having the first dose of the vaccine. This week we are also celebrating Learning Disabilities Awareness Week. Please see the article below featuring useful statistics and information. There has been a lot of improvement in how we support our patients with learning disabilities but there is always room and possibility to do more!As always I would like to acknowledge and appreciate the passion and dedication of Primary Care and your commitment and support to improving the health and well-being of our population!Thank you.       If you have any COVID-19 related queries, please send them through to: warnoccg.covid19primarycarecommunications@nhs.net. |

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| **Dr Sarah Raistrick**CCG ChairNHS Coventry and Warwickshire Clinical Commissioning Group |

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| If you'd like to have Practice News and other relevant CCG updates sent to you directly, please email communications@coventryrugbyccg.nhs.uk. |

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| Latest information for practices**Consultant Connect NEW CARDIOLOGY A&G PILOT**Please see [attached](https://cwccg.net/5ECH-DUID-3W4C1S-A0PLM-1/c.aspx) details of a new Cardiology A&G Pilot which launched on 15th June 2021.  **Requests for medical information and opinion on ‘connected persons’ (Fostering health report for care arrangements for children and young people)**On behalf of Warwickshire Local AuthorityOn occasions a GP practice will be asked to complete the paperwork for a ‘connected persons’ fostering health report, with whom a Warwickshire child may be placed. There have been significant delays in the return of these reports, across both Warwickshire and Coventry, which impact on the child’s stability and ultimately may result in their removal into full care proceedings,  if the paperwork is not received by the Local Authority.Warwickshire Children’s Services Fostering department holds a duty to ensure medical information is obtained from the fostering applicant’s GP as part of the full completion of the assessment process. Due to the very tight timeframes afforded by the Family Court and Fostering Panel, the connected persons fostering health report is required from their GP within 10 working days of request.Whilst it is acknowledged that there are numerous workload pressures and factors that impact this process, the completion of this document is a statutory requirement, often bound by deadlines set by the Family Court.  The Local Authority therefore request that they be completed as soon as possible and within the 10-working day timeframe.It is also requested that particular attention is given to the last question within the report; your medical opinion of the applicant’s fitness to foster which is a statutory requirement and therefore this question needs to be answered definitively.  To be clear, the Local Authority are asking for a medical opinion only and how this may/may not impact upon their capacity to foster, rather than for an opinion on a capacity to care or for a fostering recommendation.Any questions can be directed to lauraohanlon@warwickshire.gov.uk or katenicholson@warwickshire.gov.uk**Covid testing and advising / responding to patients Content****For the attention of Rugby and Warwickshire North General Practice Colleagues**Please find below a suggested email footer and suggested text for GP reception staff if they are experiencing issues in regard to understanding testing and advising / responding to patients.Email footer for **Warwickshire** emails:**People with no Covid symptoms:** Everyone over the age of 18 is now being asked to take a lateral flow test twice a week. You can [visit one of our testing sites](https://cwccg.net/5ECH-DUID-3W4C1S-A0MRX-1/c.aspx) to complete your test, or you can [collect](https://cwccg.net/5ECH-DUID-3W4C1S-A0MRY-1/c.aspx) or [order by post](https://cwccg.net/5ECH-DUID-3W4C1S-A0MRZ-1/c.aspx) a box of tests to complete at home. Do remember to [upload your results](https://cwccg.net/5ECH-DUID-3W4C1S-A0MS0-1/c.aspx)!  **People with Covid symptoms:** book a test at a symptomatic testing centre by ringing 119 or book online at [gov.uk](https://cwccg.net/5ECH-DUID-3W4C1S-A0MS1-1/c.aspx)   **GP reception note for all GPs – can be split for Warwickshire and Coventry as required:****Covid testing**There are two main types of test for Covid, one for people who have symptoms and one for people who do not have symptoms. Local people who are displaying any of the COVIDsymptoms (a high temperature, a new continuous cough or a change to sense of taste or smell) must self-isolate and book a test by ringing 119 or visit: [Testing for coronavirus (COVID-19) - NHS (www.nhs.uk)](https://cwccg.net/5ECH-DUID-3W4C1S-A0MS2-1/c.aspx) They will be given a testing slot at one of the local testing sites for what is known as a PCR test (Polymerase Chain Reaction). These are sent away to a lab to provide a positive or negative diagnosis of Covid.  If the PCR test comes back negative, people can attend/book appointments. If the test is positive, patients need to self-isolate for 10 days and wait four weeks from the date of their test before attending or booking a Covid vaccination appointment. Patients may attend all other appointments, such as those with a GP, nurse or Healthcare Assistant after their 10 days of self-solation providing they have no symptoms.   Local people who have no symptoms are encouraged to test every 3-4 days. This is by a LFT or Lateral Flow test. They would need to visit a local testing site to have a test or they can do a test at home. Test kits can be ordered online or collected from local sites. Details about local testing sites in Warwickshire can be found [here.](https://cwccg.net/5ECH-DUID-3W4C1S-A0MRX-1/c.aspx) Details about local testing sites in Coventry can be found [here.](https://cwccg.net/5ECH-DUID-3W4C1S-A0MS3-1/c.aspx) Details of how to get home test kits delivered to your door can be found [here](https://cwccg.net/5ECH-DUID-3W4C1S-A0MRZ-1/c.aspx). The LFT test applies a swab sample to an absorbent pad. The sample runs along the surface of the pad, showing at the end a visual positive or negative result. If this test is positive, the patient then needs to have a PCR test and wait for the results.    **Consultant Connect Typical response timesFor the attention of Rugby and Warwickshire North General Practice Colleagues**In response to an issue raised at May’s Members Engagement Meeting regarding Consultant Connect relating to a concern around response times in certain specialties the CCG has raised the issue directly with Consultant Connect. Essentially a solution will be in place in the coming days having worked with their Product Development Team. This will result in the integration of a message relating to ‘Typical Response time’ for the photo/messaging element of Consultant Connect.  The message will display in the app under each specialty so that ahead of a GP sending a photo/message to a specialty team to gain Advice & Guidance they will see this displayed.  This message will be updated every night based on the previous 30 days of data.   We would encourage all GP’s to download and use the Consultant Connect app which is free to download from either the App Store and Google Play Store.**NHSE/I Letter to women and girls taking sodium valproateFor the attention of Rugby and Warwickshire North General Practice Colleagues**Please be advised that Medicines Programme, Centre for Guidelines- National Institute for Health and Care Excellence have advised us that NHS England have sent a letter to all women and girls aged 12-55 who are currently prescribed sodium valproate (used to treat epilepsy). It is on the [NHSE patient safety website for valproate](https://cwccg.net/5ECH-DUID-3W4C1S-A0MS4-1/c.aspx).**Eating Disorder Information for Primary Care** We have received [the attached](https://cwccg.net/5ECH-DUID-3W4C1S-A0PLN-1/c.aspx) Eating Disorder Information from NHS England and would be extremely grateful if this could be shared with our primary care practices across Coventry and Warwickshire as the details of our local service are contained therein.**CQC Monitoring update**     CQC are developing a monitoring approach and will be piloting a new approach across GP practices in the Central regions (Midlands and East of England) with effect from 15 June 2021.  Please see [attached](https://cwccg.net/5ECH-DUID-3W4C1S-A0PLO-1/c.aspx) for more information on the CQC new monitoring approach.**National Learning Disability Awareness Week**Did you know, only 37% of people with a learning disability live beyond their 65th birthday – for the general population that statistic is 85%.  Sadly, people with a learning disability often die sooner than they should, often from avoidable causes.**Learning Disability Annual Health Checks 21/22**Annual health checks (AHC) were introduced nationally to ensure that people with a learning disability have access to additional health support, review and monitoring to minimise the impact of health inequalities and to promote quality of life improvements.      Recently published data shows that thanks in large part to general practice, great progress is being made to ensure that people aged 14 and over on the learning disability register receive an annual health check – during 20/21 71.2% of people living in Coventry and Warwickshire received theirs.     This week’s NHSE/I primary care bulletin confirmed the following requirements for delivery of checks during 2021/22: “Thank you for continuing to complete all parts of the health check – including the face to face physical review – over the year to improve patient outcomes. To qualify for payment under the DES the health check does not need to be in a single consultation. Input from patients, family and carers into the choice of conducting the health check face to face or conducting some elements remotely should be sought. Reasonable adjustments can be offered to support patient and carer needs”.     In addition to the £140 DES payment per completed LD AHC, a local top up payment of an additional £30 will also be paid by the CCG for any checks completed before 30th September 2021. Please encourage any patients who didn’t receive an AHC during 2020/21 to attend as soon as possible. A range of resources to support delivery of LD Annual Health Checks can be found here, see [Section D.](https://cwccg.net/5ECH-DUID-3W4C1S-A0POU-1/c.aspx)**Learning Disability Register Inclusion**On Tuesday 1st June 2021, CWPT sent out a caseload list to each practice across Coventry and Warwickshire, identifying patients known to the Community Learning Disability Team, by registered practice. Practices are advised to cross check these lists with their existing LD registers to ensure that these patients are already included on their LD register, as they can be confidently added if not.The email was sent from ContractingandPerformance@nhs.net**Reasonable Adjustments**The NHS has to make it as easy for disabled people to use health services as it is for people who are not disabled. This is called making reasonable adjustments.These could be things like:* making sure there is wheelchair access
* providing easy read appointment letters
* giving someone a priority appointment
* longer appointments if someone needs more time with a doctor or nurse to make sure they understand the information they are given.

[This short](https://cwccg.net/5ECH-DUID-3W4C1S-A0MS5-1/c.aspx) film can support primary care teams to consider a simple range of reasonable adjustments that may be helpful in making consultations more accessible for people with a learning disability.     **Hospital Admission and Discharge Protocol for People with Learning Disabilities**A new protocol to ensure that people with learning disabilities receive the best possible care from the point of admission to discharge from hospital, has been agreed locally.      **Learning from the lives and deaths of people with learning disabilities (LeDeR)**In March 2021, NHSE launched a new policy for LeDeR. The LeDeR programme is evolving and during 2021/22 will begin to also review the deaths of people who have an Autism only diagnosis. You can read more [here.](https://cwccg.net/5ECH-DUID-3W4C1S-A0MS6-1/c.aspx) A new national LeDeR platform has been developed. Anyone can report the death of a person with a Learning Disability and/or Autism using this link <https://leder.nhs.uk/report>     **Governing Body meeting slides**Please see [attached](https://cwccg.net/5ECH-DUID-3W4C1S-A0POV-1/c.aspx) presentation on Integrated Care System Transition and Development from the last Governing Body meeting.**New audiology service**Coventry and Warwickshire CCGs have recently completed a successful tender for AQP Audiology Adult Hearing increasing the providers of this service from April 2021 onwards.  Please see [attached](https://cwccg.net/5ECH-DUID-3W4C1S-A0POW-1/c.aspx) for more details on the new audiology service which include: ·       Providers ·       Age of criteria for each place ·       Referral process ·       Timescales ·       Wax removal details      Training, events & surveys**Reminder: MICROSOFT TRAINING DATES**CWPT IT have organised with Microsoft, On-line training sessions on MS Teams and Office 365 Products over the next coming weeks. We would encourage everyone to take up the opportunity of training sessions directly from Microsoft -

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| **DATE** | **MICROSOFT ON-LINE TRAINING** | **TIME** |
|      15.06.21 |      Microsoft Word, L200 (Intermediate) \*\* NEW |      15.30 – 16.30 |
|      16.06.21 |      Microsoft PowerPoint L200 (Intermediate) \*\* NEW |      15.30 – 16.30 |
|      18.06.21 |      Microsoft Excel, L200 (Intermediate) \*\* NEW |      15.30 – 16.30 |
|      21.06.21 |      Microsoft Outlook Basic Level L100 \*\*NEW |      16.00 – 17.00 |
|      22.06.21 |      Microsoft Forms L100 Basic Training \*\*NEW |      15.30 – 16.30 |
|      24.06.21 |      Modern Desktop \*\*NEW |      15.30 – 16.30 |
|      25.06.21 |      Microsoft Teams Break Out Rooms \*\*NEW |      15.30 – 16.30 |

     To book onto the session and receive a link to join the training, please email:Yasmin Brough on yasmin.brough1@nhs.netTo access previous on-line training recordings please click [**here**](https://cwccg.net/5ECH-DUID-3W4C1S-A0MS8-1/c.aspx)**.**Newsletters**MENtalk Update**Please click [here](https://cwccg.net/5ECH-DUID-3W4C1S-A0POX-1/c.aspx) for the first MENtalk Update with details of its successes and testimonials so far.     **EMIS Weekly Roundup**Please click [here](https://cwccg.net/5ECH-DUID-3W4C1S-A0POY-1/c.aspx) for a weekly roundup of EMIS news including Unsupported versions of Microsoft Office, COVID-19 vaccination programme resources update and more....     Vacancies105-CW-010 - Clinical Lead – Digital Transformation click [here](https://cwccg.net/5ECH-DUID-3W4C1S-A0MS9-1/c.aspx)105-CW-011 - Clinical Lead – Transformation click [here](https://cwccg.net/5ECH-DUID-3W4C1S-A0MSA-1/c.aspx)In order for applicants to view the vacancy they will need to search by the Vacancy Reference Number **105-CW-010** and **105-CW-011** or click on the vacancy link above. |

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