|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|

|  |  |  |  |
| --- | --- | --- | --- |
|

|  |
| --- |
| Graphical user interface, text  Description automatically generated with medium confidence |

|  |
| --- |
| **Welcome from CCG Chair** |

|  |
| --- |
| **Welcome to this week’s edition of Practice News**              Hello everyone,Thank you for opening the newsletter this week, I’m aware there is a lot going on and still only 24 hours in the day. As a CCG we want to be clear that we do recognise the immense demands there have been, and continue to be on general practice. Please see attached a letter from myself and the clinical leads of the Governing Body to show our thanks and support for the work of General Practice within Coventry and Warwickshire and the way you continue to deliver high quality care.Elsewhere in the newsletter there is a large focus on mental health and on young people this week so please do look at the Safeguarding video and note the children’s crisis mental health line number for urgent referrals to that service.I’ll leave my trailer there so you can get into the substance of the updates.      If you have any COVID-19 related queries, please send them through to: warnoccg.covid19primarycarecommunications@nhs.net. |

 |

A person smiling for the camera  Description automatically generated with medium confidence**Dr Sarah Raistrick**CCG ChairNHS Coventry and Warwickshire Clinical Commissioning Group |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |
|

|  |
| --- |
|  |

 |

 |

|  |
| --- |
|  |

|  |
| --- |
| If you'd like to have Practice News and other relevant CCG updates sent to you directly, please email communications@coventryrugbyccg.nhs.uk. |

|  |  |  |  |
| --- | --- | --- | --- |
|

|  |  |  |
| --- | --- | --- |
|

|  |
| --- |
|  |

|  |
| --- |
| Latest information for practices     **Letter from the Governing Body**Please see [attached](https://cwccg.net/5ECH-DDIX-3W4C1S-9MWC5-1/c.aspx) a letter from the CCG Governing Body.**Primary Care and Looked after children**Please follow [the link](https://cwccg.net/5ECH-DDIX-3W4C1S-9MQ7K-1/c.aspx) for refreshed Practice guidance to assist GPs in understanding their duties to support children in care.**COVID-19 vaccination status in the NHS App and the new Fast Track ID feature**You may be aware that from 17th May 2021, patients in England who have had a full course of the COVID-19 vaccine can demonstrate their COVID-19 vaccination status for international travel and check their Covid-19 vaccination record within the NHS App. For more information on this and suggested comms information for GP practices [click here.](https://cwccg.net/5ECH-DDIX-3W4C1S-9MPAB-1/c.aspx)**Fast Track ID**This new feature was made available within the NHS App earlier this month**.***For EMIS and TPP GP clinical systems only*A user downloads the NHS App and creates a login using email and a mobile number. If the mobile number matches with their GP record mobile number, then an attempt will be made to retrieve the user's linkage/passphrase information from the GP system using the existing interface.Successful retrieval of the linkage/passphrase details validates the existence of an active ID verified GP online services account. The user will be automatically redirected to the originating service as a high level verified user with access to enhanced online services.In summary a new account in the NHS App will be fast tracked ID if the following criteria is met:1) The mobile number used to create a login account via NHS App is registered in their GP record2) They are enabled for online services in their GP record3) They have not previously started an ID for login via the NHS App (they will then go through Prove yourself Identity (PYI)For further information including promotions for this new function either via a text message campaign, social media or on your website, click [here](https://cwccg.net/5ECH-DDIX-3W4C1S-9MPAC-1/c.aspx).NHSX Implementation team have made a few suggestions for some '[quick wins](https://cwccg.net/5ECH-DDIX-3W4C1S-9MPAD-1/c.aspx)'.After going live in May 2021 with the fast track ID method we have had over 500,000 successful new NHS App users create and access their full account.**RISE CYP Crisis Resolution and Home Treatment TeamFor the attention of Coventry, Rugby & Warwickshire North General Practice Colleagues**On behalf of Richard Lamb-CAMHS Programme Manager, Strategic Commissioning, Coventry City Council and Coventry & Warwickshire Clinical Commissioning GroupThe RISE crisis offer do not accept urgent referrals via an email route. **A dedicated Crisis Line exists -08081 966798 (select Option 2),** which is where all urgent referrals must be directed to and this is where we encourage all contact to be made. This number is a free phone line and is open to GPs, parents/carers, children and young, wider professionals who are in crisis / have a child who is in crisis.Please find [attached](https://cwccg.net/5ECH-DDIX-3W4C1S-9MWM2-1/c.aspx) a presentation that was offered to all GP practices across Coventry and Warwickshire as part of the Safeguarding PLTs.**Changes to Mental Health Service contact details at Stratford Healthcare**With immediate effect, the following contact details have changed at Stratford Healthcare Centre, Stratford-upon Avon:• Adult Community Mental Health Services – NEW NUMBER:  0300 303 4017• Rise Children and Young People’s Mental Health Services – NEW NUMBER: 01789 339570Both services are now located in Building 2 of Stratford Healthcare Centre.If you have any queries about the changes, please contact mentalhealth.communications@covwarkpt.nhs.uk.**Crisis Plus Initiative to support people in mental health crisis**Coventry and Warwickshire Partnership NHS Trust has been successful in obtaining funding from NHS England/Improvement to strengthen the mental health crisis pathway by establishing a Crisis Plus Initiative.  The purpose of the funding will be to increase the range of local alternatives to A&E, mental health inpatient care and mental health crisis teams by providing Collaborative Intensive Outreach Team, Social Intervention Collective and Crisis House provision.Transformation funding has been allocated for work to take place on alternative crisis provision over the next three financial years.  Through investment in voluntary and community sector organisations (VCSE), the aim is to access hard-to-reach communities and to meet the needs of our diverse population to provide mental health support at times of crisis.  Investment in local peer support workers will mean people can also be supported by those who have been through the same experience and come out of the other side.The transformation work is to develop alternatives which will increase the capacity and range of options for people when they feel in mental health crisis. Across Coventry and Warwickshire, a Crisis Plus Initiative will be developed which will include the implementation of:* **Collaborative Intensive Outreach** Team which will establish a  Multi-Disciplinary Team (MDT) to work with people who frequently need to use mental health crisis services. This team will develop prevention and care treatment plans with individuals to reduce the time they need to spend in hospital, and also help them to identify their strengths to reach their own life goals.
* **Social Intervention Collective** which will offer support to people whose mental health crises come about as a result of a variety of social issues.
* **Crisis House** provision which will offer short-term overnight accommodation for people who are in crisis. The facility will offer intensive support to help manage a mental health crisis over a short period of time, usually as an alternative to hospital admission.

For the people of Coventry and Warwickshire, the Crisis Plus Initiative will mean increased access to local support and less dependency on mental health inpatient admission or Crisis services.  For people who have complex care needs, crisis planning will be strengthened by producing support plans with the individual by a multi-disciplinary team working across urgent mental health care services, Social Care, Local Authority services and the voluntary and community sector (VCSE) and the individual.  The individuals who need our support and care will find a more person-based approach to their mental health challenges.For more information about the Crisis Plus Initiative, please contact mentalhealth.communications@covwarkpt.nhs.uk.**NCMD report on child mortality and deprivation**[Click here](https://cwccg.net/5ECH-DDIX-3W4C1S-9MQDC-1/c.aspx) to view the latest report by National Child Mortality Database.**Ethnicity-specific BMI cutoffs for obesity based on type 2 diabetes risk in England: a population-based cohort study**Please find [attached](https://cwccg.net/5ECH-DDIX-3W4C1S-9MQ9B-1/c.aspx) an article a study by Warwickshire University on Ethnicity-specific BMI cutoffs for obesity based on type 2 diabetes risk in England.**Primary Care Data Gathering Programme (Coventry and Warwickshire)**Coventry and Warwickshire CCG is involved in a national estates programme being undertaken by NHS England in order to learn more about GP practice premises. The Primary Care Data Gathering Programme is intended to bring the information held on general practice premises in England up to a consistent baseline standard nationally. It will provide both CCGs and PCNs with the tools to support local planning and decision making, and the data considered key to evidencing and identifying areas of need, opportunities for investment, and demonstrating cases for change. For more information, please see [attached.](https://cwccg.net/5ECH-DDIX-3W4C1S-9MQIY-1/c.aspx)**CCG Change of Email Addresses and Junk Mail IssuesFor the attention of Coventry, Rugby & Warwickshire North General Practice Colleagues**Please see [attached](https://cwccg.net/5ECH-DDIX-3W4C1S-9MQIZ-1/c.aspx) a list of NHS.net contact email addresses in preparation for the CCGs NHS.net email migration. The planned migration dates are as follows;• **Warwickshire North & South Warwickshire CCG email addresses will migrate from Tuesday 25th May 2021 from 5:30 pm****• Coventry and Rugby CCG email addresses will migrate from Wednesday 26th May 2021 from 5:30 pm**Following reports from several practices that recently it has been noticed that several CCG staff emails are going into junk folders, the below instructions have been sent to rectify this:**Outlook on the Web (OWA)*** Right click on the email in the junk folder, select Move from the drop-down list and then select Move to a different folder.
* Select the folder you would like to move the email to and click Move at the bottom of the window.
* The email will then be moved to that folder.

             **Outlook desktop client*** Right click on the email in the junk folder, select Move from the drop-down list and then select Other Folder.
* Select the folder you would like to move the email to and click OK.
* The email will then be moved to that folder.
* Move email into inbox with the option to send a report to Microsoft.

             Training, events & surveys**Consultant Connect Webinar for Warwickshire North PracticesFor the attention of Warwickshire North General Practice Colleagues**Please find [attached](https://cwccg.net/5ECH-DDIX-3W4C1S-9MQJ0-1/c.aspx) a flyer provided by Consultant Connect who are hosting a dedicated webinar for clinicians and practice managers in Warwickshire North next week.**Primary Care Mental Health in Coventry and Warwickshire including Mental Health Practitioner Roles (ARRS)****For the attention of Coventry, Rugby Warwickshire North and South Warwickshire General Practice Colleagues**On behalf of Dr Richard Onyon, Consultant Psychiatrist and Associate Medical Director CWPT Lead for Transformation of Community Mental Health Coventry and Warwickshire HCPWe would like to invite you to join a workshop on **Thursday 27th May, 15:00 – 17:00** to think about the future of Primary Care Mental Health in Coventry and Warwickshire. There will be an opportunity to shape what this means at system, place and neighbourhood levels. Learning from mental health pathways from different PCNs will be shared and there will be an update about the community transformation of services for people with SMI.There will be a particular focus on the offer from specialist care to link with and support the emerging primary care mental health pathways in PCNs. This will include the opportunities and challenges in rolling out the new Mental Health Practitioner roles (ARRS) in Coventry and Warwickshire.The intended group for this workshop is anyone involved in delivering or developing place and neighbourhood level mental health support and interventions including PCN CDs and mental health leads. Please let us know if you have not received the invite by emailing Wendy.fox@covwarkpt.nhs.uk.We hope you can join us. Thank you.**RISE CYP Crisis Resolution and Home Treatment Team****For the attention of Coventry, Rugby & Warwickshire North General Practice Colleagues**On behalf of Richard Lamb-CAMHS Programme Manager, Strategic Commissioning, Coventry City Council and Coventry & Warwickshire Clinical Commissioning Group The RISE crisis offer do not accept urgent referrals via an email route. **A dedicated Crisis Line exists -08081 966798 (select Option 2),** which is where all urgent referrals must be directed to and this is where we encourage all contact to be made. This number is a free phone line and is open to GPs, parents/carers, children and young, wider professionals who are in crisis / have a child who is in crisis.**A new Breast Cancer Support groupFor the attention of Warwickshire North General Practice Colleagues**On behalf of Warwickshire Community and Voluntary Action Please find [attached](https://cwccg.net/5ECH-DDIX-3W4C1S-9MQLG-1/c.aspx) a flyer concerning a new breast cancer support group that has started in Nuneaton. They want to promote themselves to more people in Nuneaton, Bedworth and the surrounding areas who have been just diagnosed with breast cancer or have been living with it for a while.**Insulin Safety Week: 17th - 23rd May 2021**CDEP is collaborating with [Insulin Safety Week](https://cwccg.net/5ECH-DDIX-3W4C1S-9MPX6-1/c.aspx), the national insulin safety campaign, to raise healthcare staff’s awareness of the risk of insulin errors and how to use insulin safety.To this end, we would like to invite as many healthcare staff as possible to undertake our award-winning online insulin safety training next week.We would be very grateful if you would circulate the [attached](https://cwccg.net/5ECH-DDIX-3W4C1S-9MQLH-1/c.aspx) flyer to your staff.NewslettersNone to reportVacanciesNone to report |

 |

 |

 |