

Information for GPs



Your Health at Home Service

Delivered by the Integrated Neighbourhood Team

'Helping frail elderly people in our community to become more independent and safer within their own homes'




**Your
Health
at Home**
Coventry

Providing care for people over 60, this service aims to improve and maintain health and wellbeing for those we care for. The service is for individuals with complex care needs. Delivered by the Integrated Neighbourhood Team, the team will ensure that the patient receives the support they need.

The service inspires trust and confidence in patients as we are able to work together as a multidisciplinary team to coordinate the patients' care needs within one service. This ensures that individuals are being seen by the appropriate people promptly and efficiently.

How the service works

The Key Worker within the team will work with the patient to formulate a personalised care plan to help them reach their goals.

The multidisciplinary team consists of GPs, Community Matrons, Social Workers, Occupational Therapists, Community Mental Health Nurses, Physiotherapists and Care Navigators. The team may also signpost patients to appropriate community services or the voluntary sector.

The collaborative work and information sharing within the team will improve responsiveness to patient needs, and ultimately improve their care experience.

Helping GPs to help others

This service allows GPs to access wider solutions and additional support easily and effectively.

The service will also provide wider benefits to the local health economy and demonstrates a new way of working to meet the needs of the population.

The care provided by the team aims to reduce the number of hospital admissions. The cost per case for treatment would be approximately 5.6 times cheaper than care provided in a hospital setting.

To find out more, or to make a referral, please contact the team on 024 7696 1267 or email cwp-tr.intreferrals@nhs.net

www.covwarkpt.nhs.uk

Referral forms are also available on GP Gateway.

*This service has been created to help our local community, with approximately 19% of Coventry residents aged 60+**

*2013 Office for National Statistics (ONS) Population Estimates

The NHS providers for the Your Health at Home Service are: Coventry and Warwickshire Partnership NHS Trust, NHS Coventry and Rugby Clinical Commissioning Group and University Hospitals Coventry and Warwickshire.