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| **Welcome from CCG Chair** |

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| **Welcome to this week’s edition of Practice News**           Dear All, Thanks for tuning in again to Practice News. If you haven’t already please do complete [the questionnaire](https://cwccg.net/5ECH-D4KI-3W4C1S-9FI3Q-1/c.aspx) asking for your views about the best way to get what you need and have your voice things that matter to you. Of particular note this week in the attached is the national NHS work relating to the COVID crisis in India. I know many of us are personally affected by what is happening there through family, friends and colleagues and it is good to stand in solidarity. Locally Dr Kiran Patel is helping lead a system regional response but anyone interested in finding out more read below or contact me for local information. Also tragically we have seen a rise in the number or young people with death by suicide in the last months and year. Any more than 0 is a suicide death too many but the recent rise is especially concerning. We are working with public health, safeguarding, local communities, NHS and voluntary providers to try to act early and also to simply raise awareness. The information on Anime attached is of note as is the [Kooth](https://cwccg.net/5ECH-D4KI-3W4C1S-9FIIJ-1/c.aspx) app to promote as needed within family, friends and your practice. Do have a restful weekend if possible and take care.  If you have any COVID-19 related queries, please send them through to: warnoccg.covid19primarycarecommunications@nhs.net. |

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| A person smiling for the camera  Description automatically generated with medium confidence

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| **Dr Sarah Raistrick** CCG Chair NHS Coventry and Warwickshire Clinical Commissioning Group  |

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| If you'd like to have Practice News and other relevant CCG updates sent to you directly, please email communications@coventryrugbyccg.nhs.uk. |

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| Latest information for practices      **Support being provided to India during Covid-19 CrisisFor the attention of Coventry, Rugby, Warwickshire North and South Warwickshire General Practice Colleagues**            Please find [attached](https://cwccg.net/5ECH-D4KI-3W4C1S-9FJV6-1/c.aspx) a bulletin on behalf of Amanda Pritchard, NHS Chief Operating Officer and Preana Issar, NHS Chief People Officer, which explains some of the things that the NHS is doing to try and help.            **Important Information - Roro Chan Challenge - recent suicide of 13 year old female****For the attention of Coventry, Rugby, Warwickshire North and South Warwickshire General Practice Colleagues**Please see the following information and share and raise awareness with your colleagues:            Following a recent suicide of a 13-year-old female we wanted to bring to your attention the Roro Chan challenge (link below) which is linked to Japanese Anime, a topic that this young lady had been looking at on social media with her peers, the content of Japanese Anime is quite dark, and the Roro Chan Challenge is supportive of self-harm and encourages people to take their own lives. Information in relation to Japanese Anime had been shared between this young lady and her peers via WhatsApp, Pinterest and possibly TikTok. NCMD have been informed. [Click here](https://cwccg.net/5ECH-D4KI-3W4C1S-9FIMU-1/c.aspx)to read more.**Domestic Abuse Act - What do you need to know****For the attention of Coventry, Rugby, Warwickshire North and South Warwickshire General Practice Colleagues**            Please see [attached](https://cwccg.net/5ECH-D4KI-3W4C1S-9FJV7-1/c.aspx) information on the Domestic Abuse Act.             **UHB services update sessions**        Thank you to everyone who joined the session on Tuesday 27 April, which was attended by 90 people.If you were unable to join the event live on Tuesday, which included updates from Dr Clara Day and Mr Ian Sharp on the next phase of the restoration and recovery of services, you can watch a recording of the session [here](https://cwccg.net/5ECH-D4KI-3W4C1S-9FJYH-1/c.aspx).During the session, colleagues were able to use the chat to ask questions and raise queries which were either answered at the time or taken away for a future session. As a result, three key focus areas were identified for future events:* Laboratory/pathology
* Radiology/imaging
* Cancer

Details of the next event will be shared in the near future. If you have any questions or concerns, or if you have any requests on what you'd like to be covered in future sessions covering UHB service updates, please email communications.bsolccg@nhs.net            **Consultant Connect – April highlights**   Please see attached statistics for the Consultant Connect service in April:             [Warwickshire North](https://cwccg.net/5ECH-D4KI-3W4C1S-9FJV8-1/c.aspx)[Coventry and Rugby](https://cwccg.net/5ECH-D4KI-3W4C1S-9FJV9-1/c.aspx)**Please Read: CQRS Service Offers 2021/22 Reminder**   On 5th May 2021 you would have received an email advising that the 2021/22 Learning Disabilities Enhanced Service and 2021/22 Vaccination and Immunisations Services had been offered out on CQRS. The first automatic extraction for Learning Disabilities and Vaccinations & Immunisations is scheduled to take place on Sunday 9th May 2021. It is therefore most important that you accept the service offers on CQRS by close of play on Friday 7th May 2021, or there is a possibility you will miss the first automatic extraction.Should you have any queries regarding the service offers, please do not hesitate to contact england.gp-contracting@nhs.net**Please note that you DO NOT need to contact us to inform us that you have accepted the service offers.****Restoration**UHCW is asking patients to check their appointment letters to ensure they attend appointments on the correct date. As part of Restoration Plans, we are now booking appointments for some of our outpatient clinics into 2022.  We have reviewed all our waiting list, and our clinical teams are working together to ensure care is prioritised to those that need it most – urgent cases will be seen first.  We are signposting anyone who feels that there has been a change in their condition to contact their GP.Our services are getting back to normal, but we are still feeling the impact of Covid, so it will take time to rebook appointments for patients on our waiting lists.   We have published FAQS on our work to restore services here: [Your Appointment - University Hospitals Coventry & Warwickshire (uhcw.nhs.uk)](https://cwccg.net/5ECH-D4KI-3W4C1S-9FXDJ-1/c.aspx)**Carenotes Essential Maintenance**

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| **Systems and Training Team Announcement** |
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| **Reference number:** | **n/a** |
| **To:** | **All Users** |
| **Date:** | **5th May 2021** |
| **Message from:** | **Registration Authority Team** |
| **Re:** | **Essential Maintenance – CARE IDENTITY SERVICE (CIS)** |

**Description:**NHS Digital will be carrying out essential maintenance to improve the stability of Live CIS. This work will take place from **18.00 on Friday 7th May to 20:00 on Monday 10thMay.**Therefore, there will be no Smartcard support available during this time.The Registration Authority will be available from **08:30 on Tuesday 11th May**.If you have issues, please contact the Registration Authority at: Registration.AuthorityDept@covwarkpt.nhs.uk**RA Team****Contracting, Performance, Systems and Information Department****Coventry and Warwickshire Partnership TrustTel: 02476 844100Email:**Registration.AuthorityDept@covwarkpt.nhs.uk***P Please consider the environment - do you really need to print this email?*** |

           Training, events & surveys         None to report.             Newsletters            **What's New in Microsoft ?**Please see [here](https://cwccg.net/5ECH-D4KI-3W4C1S-9FJWE-1/c.aspx) to access top tips, guides and what’s new in Microsoft.VacanciesNone to report. |

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